Client Name:

□ Ethical Boundaries
□ Conversation topics: Conversation up to everyone's comfort level is perfectly acceptable. Topics of discussion that are not acceptable include: sex, promotion/excessive amount of toxicity or unpleasantness, and seeking out or sharing personal details about either party beyond their rationally assumed comfort levels.
□ Gifts: Tipping is highly encouraged, but not required. All gifts and tips given to One Wave Wellness and its affiliates will be received without the pretext of repayment.
□ Professional Standards
□ Undressing - Clients are expected to take proper measures to ensure - as well as the reasonably can - a private space on the client's premises of choice for the session. The

<u>Undressing</u> - Clients are expected to take proper measures to ensure - as well as they reasonably can - a private space on the client's premises of choice for the session. The therapist will set up for the session in the designated area, and upon his instruction, the client will be allowed ample time to undress down to their comfort level before he reapproaches the designated session space. The client should be covered by sheets and on the table before he re-enters. He will strongly signal his entrance back into the private area and, with the clients consent, he will then drape the client according to professional standards and proceed.

<u>**Draping**</u> - Draping of the client's body will be performed in adherence to professionally accepted standards throughout the session for privacy and comfort of both parties.

- □ Premises Standards: The client is responsible for booking their session at a location that is, to their knowledge, up to current codes and ordinances for that area. The premises will also have a designated area that is reasonably private for the course of the session. If these standards are not met, the therapist reserves the right to cancel the session without recourse to One Wave Wellness and its affiliates and the client forfeits the right to a refund. It is at the therapist's discretion whether the session can be rescheduled for a later time at another venue.
- Behavioral Expectations of Children: While children are always welcome to be present during the session with a responsible adult party (either the client or someone else), they are expected to behave respectfully and attempt to minimize interruptions to the session. The therapist reserves the right to end the session at any time if the children become unmanageable without recourse to One Wave Wellness and its affiliates or a refund to the client.
- ☐ Cell Phone and Device Use: Cell phone and electronic device use during the session is strongly discouraged, but not prohibited. If usage during the session becomes an issue (including but not limited to excessive usage, repetitive interference with the therapist's work, and excessive sound emission), the therapist reserves the right to respectfully ask you to silence or turn off your device, and ultimately reserves the right to end the session without recourse to One Wave Wellness and its affiliates, or a refund to the client.

### Client Name:

Scope of Practice: The therapist's focus is on manipulating soft tissues, including skin
muscles, tendons, ligaments, and connective tissues. The aim is to improve the overall
health and wellness of the client through alleviated pain, reduced stress, and improved
circulation while adhering to the professionally and state defined regulations. While the
therapist may work in conjunction with a licensed health care practitioner and their
directives, the therapist nor any affiliates at One Wave Wellness possess the
qualifications to diagnose or treat medical conditions. The client understands that the
risks associated with massage therapy include but are not limited to:

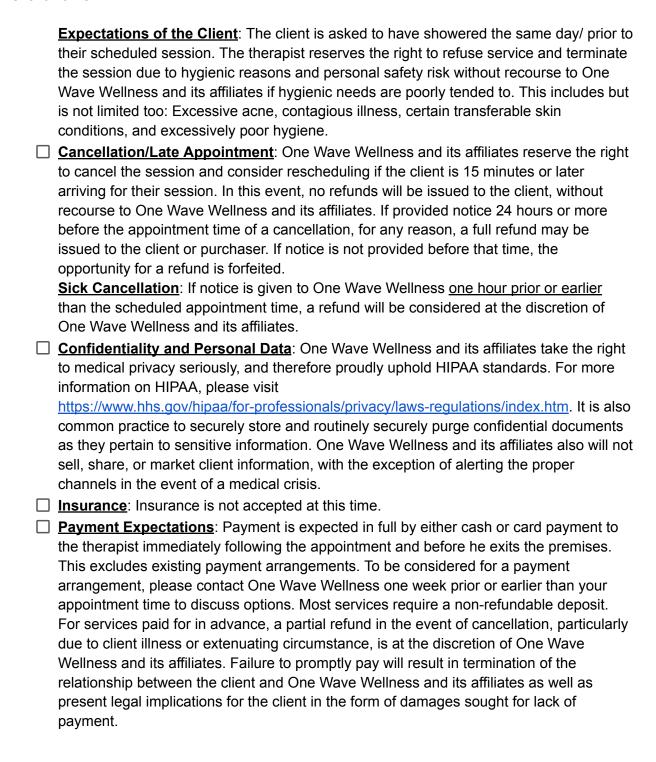
- Superficial bruising after the session
- General stiff muscles and soreness after the session
- Emotional effects during the session
- Exacerbation of undiscovered injury

The client therefore releases One Wave Wellness and its affiliates from all liability concerning these injuries that may occur during the massage session.

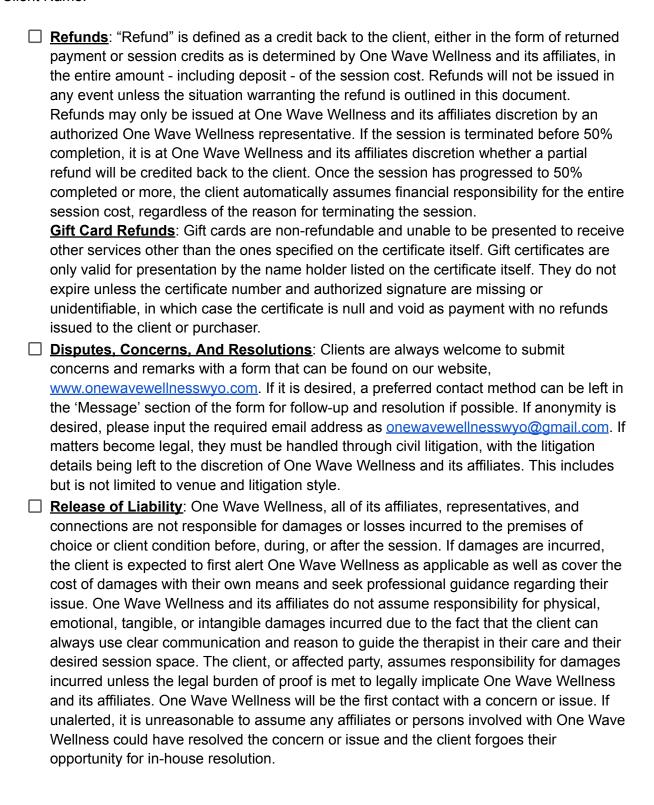
Client Communication and Modification: The client is expected to advise the therapist
about their pain and tolerance status throughout the session. If the client does require
modifications with the therapist at any point, the request must be made in a reasonable
manner (i.e. clear communication through verbal and physical means).
Right to Refer: The therapist reserves the right to refer the client to a healthcare
professional at any time. If it is found <u>before the massage begins</u> that there is a medical
issue that will prevent the session from continuing, it is at the discretion of the therapist
whether a refund, be it full or partial, will be issued. If the medical issue is discovered
before the session is 50% completed, it is at One Wave Wellness and its affiliates
discretion whether a partial refund will be credited back to the client. A refund will <u>not</u> be
considered once the session has progressed to $\underline{50\%}$ completion and beyond, no matter
the reason for termination.
<b>Massage Termination</b> : Both parties reserve the right to terminate the session for any
given reason without recourse to One Wave Wellness and its affiliates or a refund to the
client.
Hygiene and Sanitation
<b>Expectations of Therapist</b> : The therapist is required to always provide safe and

**Expectations of Therapist**: The therapist is required to always provide safe and sanitized equipment and accessories when on-site and performing services. This equipment and the accompanying accessories shall be sanitized at least once between clients and/or sessions, depending on hygienic needs. The therapist himself will be well-kempt and hygienic for the entirety of each session. This includes but does not limit to: keeping nails to an appropriate length, maintaining proper hand-washing techniques, as well as presenting well-groomed and cleanly.

#### Client Name:



### Client Name:



### Client Name:

By signing this policies and procedures document, I, represented as the client in this document, have read and am consenting to the terms and conditions set forth by the document and agree to honor them in full. I also understand the risks associated with massage therapy and will keep my therapist up-to-date on any medical changes or concerns as they pertain to his scope of practice. I understand there also may be additional risks based on my personal condition. If, at any point, there is a failure to honor any aspect outlined in this document, One Wave Wellness and its affiliates reserve the right to terminate the relationship with the client and collect prior debts owed through utilization of proper legal channels.

Printed Name:	 	
Signature:		
Data:		