

How to Access the LBK Customer Portal

Follow the steps below to log in and start ordering from LBK Supplies.

Step 1: First Time Users – Set Up Your Account

- Check your email for your LBK Customer Portal invitation.
(Note: this invitation expires after 30 days)
- Open the email and click "Accept Invite".
- Create your username / email address and password.
- Click Submit to log in.

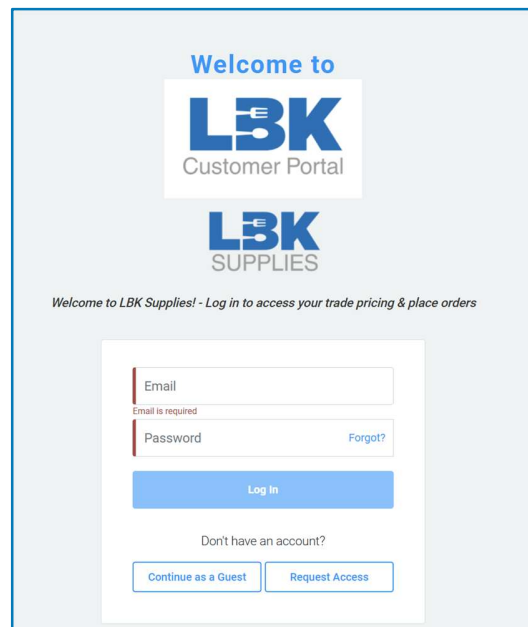
(Tip: Check your spam or junk folder for the invitation)

Step 2: Returning Users – Log In

Go to: <https://lbksuppliesltd.store.unleashedsoftware.com/login>

1. Enter your username / email address.
2. Enter your password.
3. Click Log In.

Forgot your password? Click "Forgot?" on the login page to reset it.

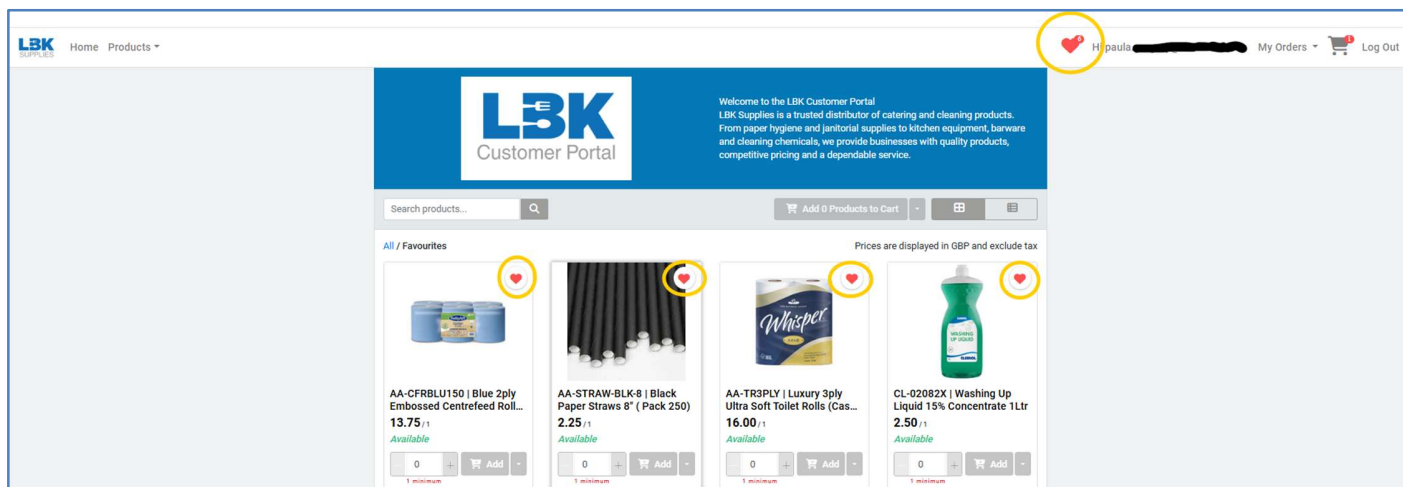
A screenshot of the LBK Customer Portal login page. At the top, it says 'Welcome to' followed by the 'LBK Customer Portal' logo. Below that is the 'LBK SUPPLIES' logo. A message reads 'Welcome to LBK Supplies! - Log in to access your trade pricing & place orders'. The login form has an 'Email' field with a red error message 'Email is required'. Below it is a 'Password' field with a 'Forgot?' link. A blue 'Log In' button is centered. At the bottom, there are two links: 'Continue as a Guest' and 'Request Access'.

What You Can Do in the Portal

- View your trade pricing
- Browse products and check stock availability
- Place orders quickly
- View order history
- Reorder previous purchases
- Save favourite products

Managing your favourites

Along the top menu bar you will find a heart icon by your username, if you click on the heart, you can see a grid view of all your favourite products. When browsing the portal you can simply click the heart icon against any product and it will mark the item as a favourite. This allows you to quickly save and view frequently ordered or preferred products without needing to search each time. If you wish to remove a product from your favourites, simply click the heart icon on the product box until it returns to a black outline.



No, LBK Account Yet?

Click "Request Access" on the login page to request an account, or you can choose "Continue as a Guest", which will allow you to just browse our product ranges.

(Helpful tip: Bookmark the portal link for quick access in future.)

Should you need any further assistance or help, please call the [LBK Team](#) on **01934 311621**.