



Terms and Conditions

1. Introduction

These Terms and Conditions govern the provision of tutoring, courses, assessments, workshops and educational support services provided by Eaton Education (“we”, “us”, “our”) to clients (“you”, “the parent/guardian”, or “the client”).

By booking or attending any session, you agree to these Terms.

2. Services

Eaton Education provides bespoke educational support including, but not limited to:

- One-to-one tutoring
- Small group courses
- Entrance exam preparation (e.g. 7+, 8+, early years support)
- Holiday workshops and camps
- Assessments and consultations
- Educational guidance

Sessions may be delivered in person or online.

3. Bookings

- Sessions are confirmed once agreed in writing (email or message).
 - Course places are limited and allocated on a first-come basis.
 - We reserve the right to decline bookings where appropriate.
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4. Fees and Payment

- Fees are payable in advance unless otherwise agreed.
- Payment details will be provided on invoice.

- Late payment may result in suspension of sessions.
 - Course and workshop fees secure your child's place.
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5. Cancellation Policy

By the Client

- At least 24 hours' notice is required to cancel or reschedule individual sessions.
- Late cancellations may be charged in full.
- Course and workshop fees are generally non-refundable (exceptions at our discretion).

By Eaton Education

- We will endeavour to reschedule if a tutor is unavailable.
 - If rescheduling is not possible, a credit or refund may be offered.
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6. Attendance and Punctuality

- Sessions will end at the scheduled time even if a student arrives late.
 - Please notify us promptly if running late.
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7. Client Responsibilities

Parents/guardians agree to:

- Provide a suitable learning environment
 - Ensure the student is prepared and ready
 - Share relevant educational or learning information
 - Support regular attendance
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8. Educational Outcomes

While we strive for excellent progress, Eaton Education cannot guarantee:

- Specific school placements
- Exam results
- Academic outcomes

Progress depends on many factors including student engagement and practice.

9. Safeguarding

We are committed to maintaining a safe and respectful learning environment. Appropriate safeguarding procedures are followed when working with children.

10. Materials and Intellectual Property

All teaching materials, lesson plans and resources remain the property of Eaton Education and may not be reproduced or distributed without permission.

11. Confidentiality

Client information will be treated confidentially and used only for the purposes of providing educational services.

12. Limitation of Liability

To the fullest extent permitted by law, Eaton Education is not liable for indirect losses or outcomes arising from tutoring services.

13. Changes to Terms

We may update these Terms periodically. The latest version will apply to ongoing services.

14. Governing Law

These Terms are governed by the laws of England and Wales.