



Healing Waters
Wellness Center LLC

Notice of Privacy Practices

Notice of Information Practices and Privacy Statement: Healing Waters Wellness Center llc1097 Weston Drive Mt. Juliet, TN 37122 833-432-5987. The privacy of your medical information is very important to us and we are committed to protecting it. This notice is provided to inform you of the ways in which we may use and share your Protected Health Information (PHI). Your PHI individually identifies you and is created by us or received from another healthcare provider, insurance, lab, pharmacy, your employer or courts. By law, we are required to maintain the privacy of your PHI, to notify you of our legal responsibility, our privacy practices and your rights.

How We Collect Information About You: Healing Waters Wellness Center LLC and its employees collect patient information through a variety of means including but not necessarily limited to letters, phone calls, emails, voice mails, faxes and clinic notes.

What We Do Not Do With Your Information: Information about your medical conditions and care provided to us in writing, via email, on the phone (including information left on voice mails), whether directly or indirectly given to us, is held in strictest confidence. This information may be used for the purposes of treatment, payment, and the healthcare operations of our facility. Additional uses and disclosures include contacting you about appointments, benefits, and services. Disclosures to your personal representative(s) will be treated as if that person is you.

For the purposes of research, we may use or disclose PHI that is not readily identifiable to secure grants and other funding after an approved privacy or institutional board review with established protocols to ensure the privacy of your PHI.

We may use and disclose PHI to business associates who perform functions on our behalf or provide us with services if it is necessary for those functions or services such as billing, labs, consulting, and transcription. All business associates are required to protect the privacy of your PHI.

PHI will be disclosed when required by military, veteran, court order, federal, state, local law or health oversight activities as authorized by law. When a public health risk is possible we may be required to provide information to public health departments, FDA, DEA or the appropriate government authority if we believe a patient has been the victim of abuse, neglect or domestic violence.

We do not give out, exchange, barter, rent, sell, lend, or disseminate any information about patients that receive our services which is considered patient confidential, is restricted by law, or has been specifically restricted by a patient/client in a signed HIPAA consent form.

How We Do Use Your Information: Information is only used as is reasonably necessary to provide you with health or counseling services which may require communication between health care providers, medical product or service providers, pharmacies, insurance companies, and other providers necessary to: verify your medical information is accurate; determine the type of medical supplies or any health care services you need including, but not limited to; or to obtain or purchase any type of medical supplies, devices, medications, insurance,

If you apply or attempt to apply to provide information with the intent or purpose of fraud or that results in either an actual crime of fraud for any reason including willful or un-willful acts of negligence whether intended or not, or in any way demonstrates or indicates attempted fraud, your non-medical information can be given to legal authorities including police, investigators, courts, and/or attorneys or other legal professionals, as well as any other information as permitted by law.

Information We Do Not Collect: We do not use cookies on our website to collect data from our site visitors. We do not collect information about site visitors except for one hit counter on the main index page (www.healingwaterswellnesscenterllc.godaddysites.com) that simply records the number of visitors and no other data.

We do use some affiliate programs that may or may not capture traffic data through our site. To avoid potential data capture that you visited a diabetes website simply do not click on any of our outside affiliate links.

Your Rights: You have the right to review the PHI that is used to make decisions about your care and its payment. You (or your designee) may make such request in writing and may receive photocopies if desired within 30 days at the rate allowed per TN Public Chapter 425. You also have the right to be notified of a security breach within 60 days where-in your PHI may have been compromised. You have the right to opt-out or restrict information shared to any of the above aforementioned parties unless federal, state or local law prohibits such.

Limited Right to Use Non-Identifying Personal Information From Biographies, Letters, Notes, and Other Sources: Any pictures, stories, letters, biographies, correspondence, or thank you notes sent to us become the exclusive property of Healing Waters Wellness Center llc. We reserve the right to use non-identifying information about our clients (those who receive services goods from us) for fundraising, grants, and promotional purposes that are directly related to our mission.

Clients will not be compensated for use of this information and no identifying information (photos, addresses, phone numbers, contact information, last names or uniquely identifiable names) will be used without client's express advance permission.

You may specifically request that no information be used whatsoever for the above purposes, but you must identify any requested restrictions in writing. We respect your right to privacy and assure you that no identifying information or photos sent to us will ever be publicly used without your direct or indirect consent.

For additional requests, comments or to exercise your rights described in this notice please provide your request in writing to the office manager. For information about filing a complaint with the Department of Health and Human Services (DHS) visit their website at: <http://www.hhs.gov/ocr/privacy/hipaa/complaints/>.

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