

RADCard™

Business

Contents

What You Need to Get Started _____	2
Counter Transactions _____	3
How to Manage Tips _____	4
Server Transactions _____	5
How to Refund _____	9



What You Need to Get Started

Either Android OR Apple



android

Android 5.0+



iOS 11.0+



Plus



Your own POS System

Then

Set up a new payment type button in your POS System

Cash

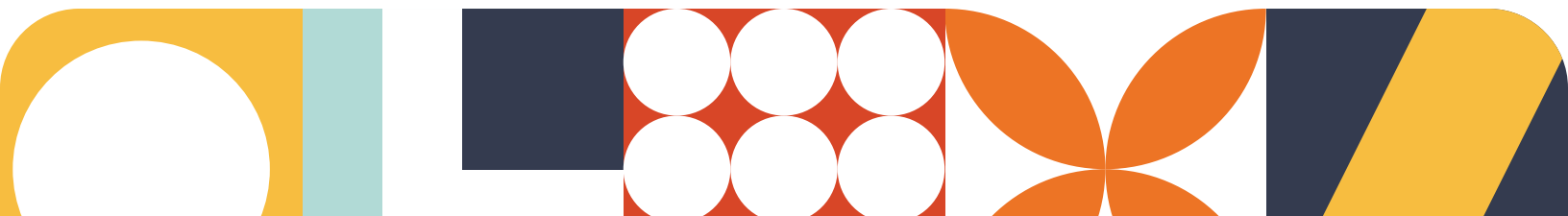
Check

Credit/Debit

Gift Card

RADCard™ ←

This will tell your POS system when you have accepted a RADCard™ payment



Counter Transaction

Ideal for

- Businesses who transact at the counter w/ cash registers
- Businesses who don't leave customer tabs open

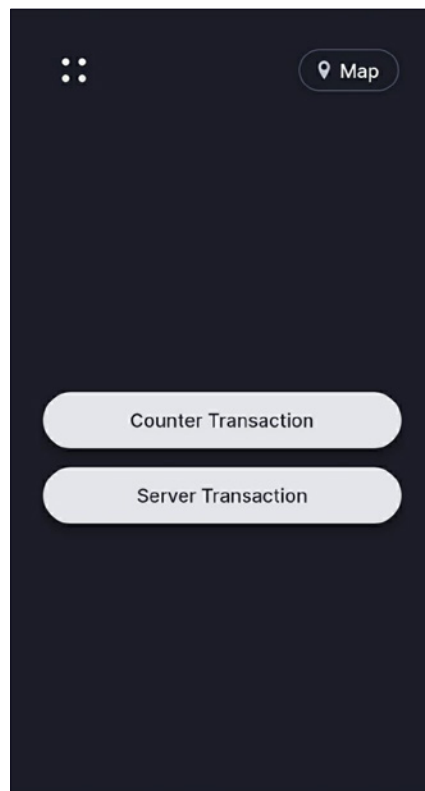
Example: Retailers, coffee shops, fast-casual eateries.

1.

Ring up customer's total in your POS system and notify customer.

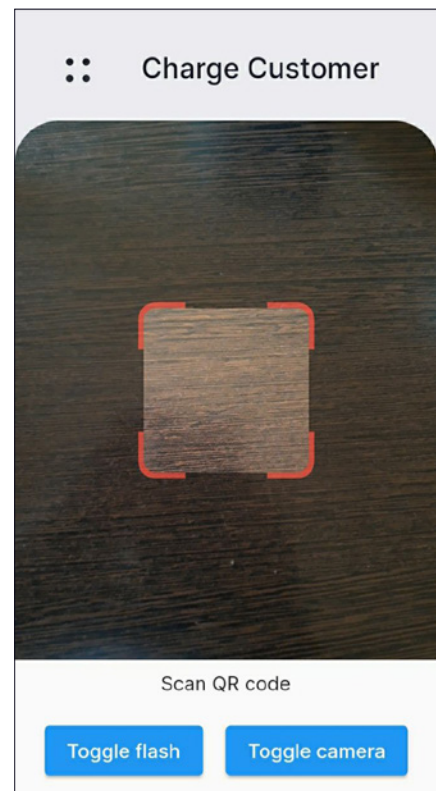
2.

Tap "Counter Transaction" and allow camera access.*



3.

Scan customer's RADCard™ QR Code.



*Only required on first transaction.

3

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How to Manage Tips

If you do not expect tips, tap “NO” and the transaction will be complete. Otherwise, tap “YES” and the tip option window will open up in customer’s app.

4.

After scanning the QR code, enter the transaction total.

The app will ask if you want to send a tip option.

5.

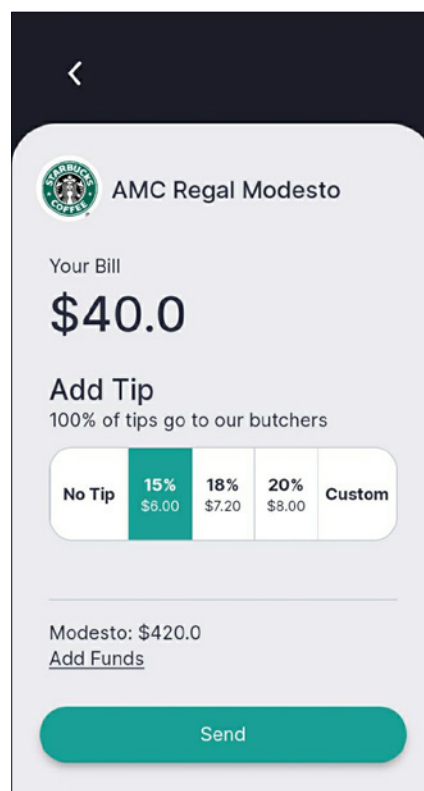
If you do not expect tips, tap “NO” and the transaction will be complete.

Otherwise, tap “YES” and the tip option window will open up in customer’s app.

6.

Once the customer enters a tip amount, the transaction will be complete.

Customer will automatically receive a text receipt.



Don't Forget to track your RAD Card payments by entering them into your POS system.



Server Transaction Assigning a Table Number

Ideal for

- Service-based establishments that maintain open tabs

Example: Restaurants

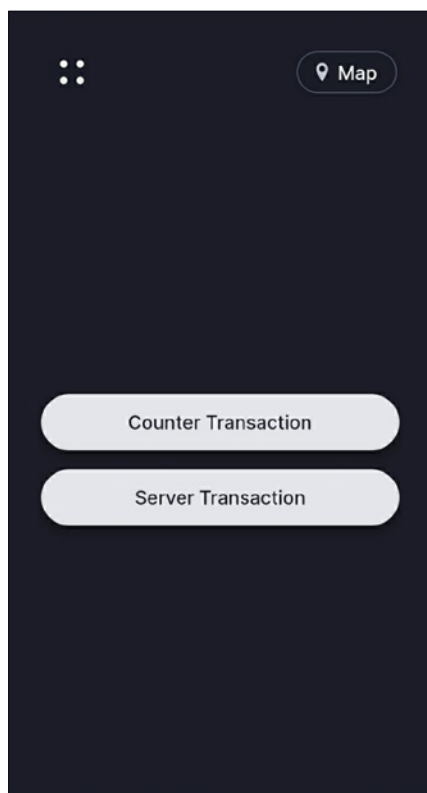
1.

Drop the bill and open the RADCard™ App.

“I’m paying with the RADCard™”

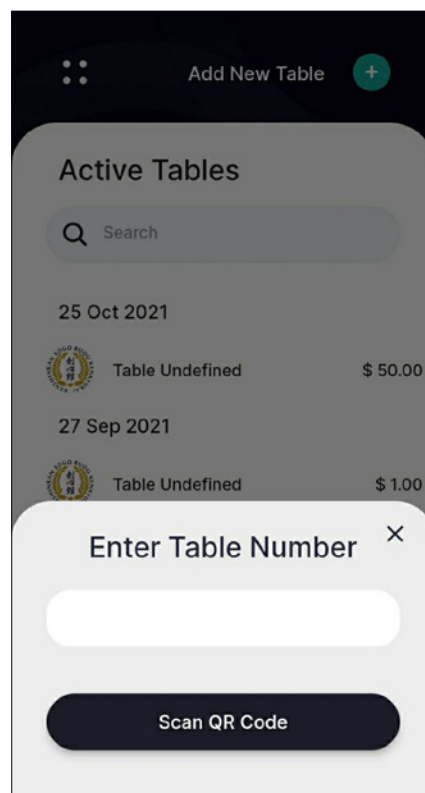
2.

Tap “Server Transaction”



3.

Enter the table number to match your POS system



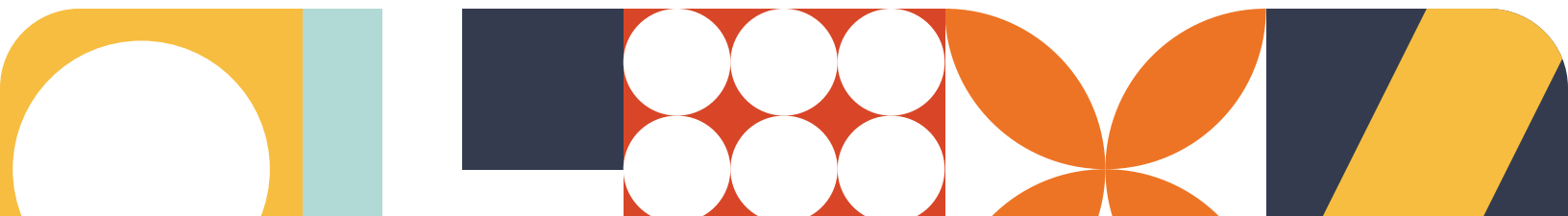
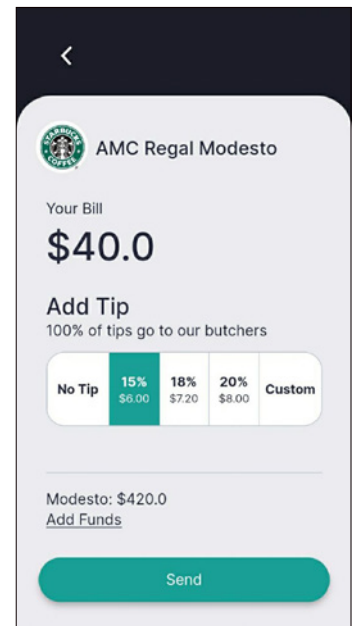
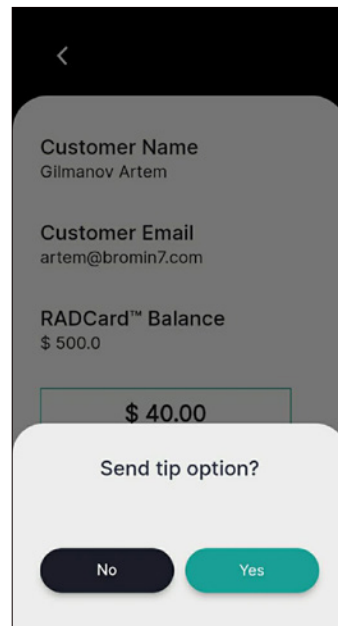
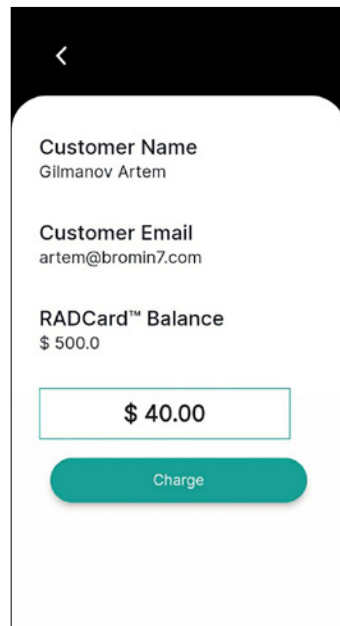
5

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Server Transaction Taking a Payment

- 4. Scan the customer's RADCard™ QR Code
 - 5. Enter total, tap Charge
 - 6. Choose whether to send customer tip option by tapping Yes or No
- What customer sees:



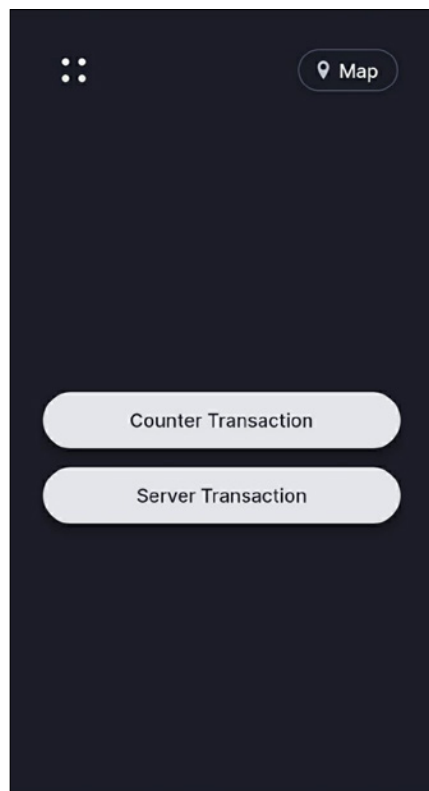
Server Transaction How to Adjust Total

“My table wants to add dessert”

If your customers have not tipped yet and you need to adjust their bill, do this:

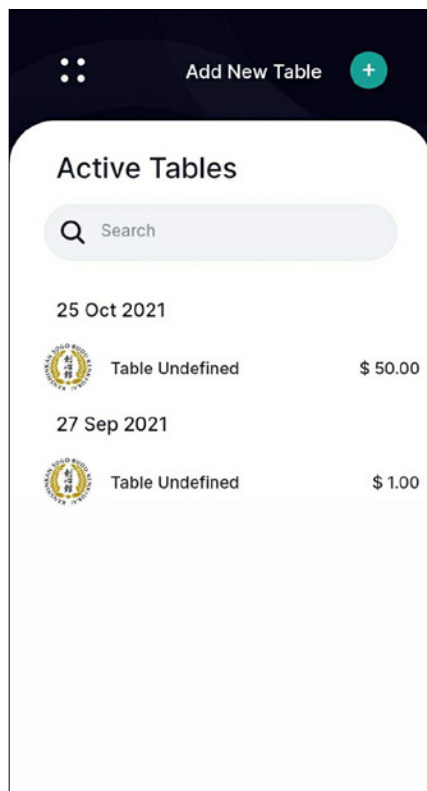
1.

Tap “Server Transaction”



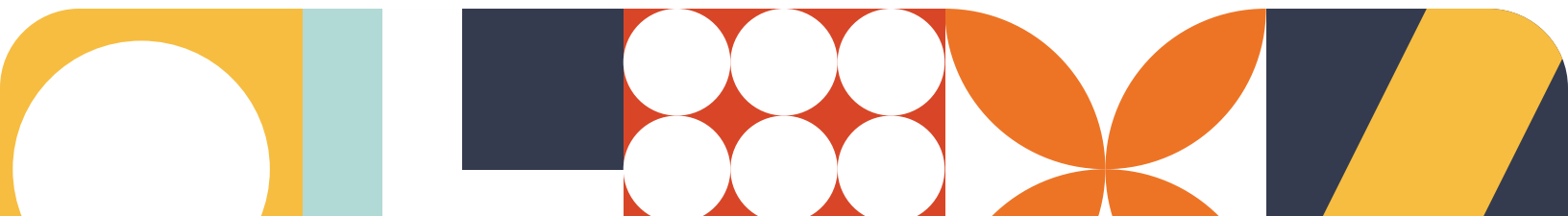
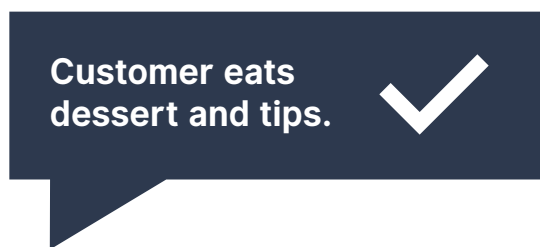
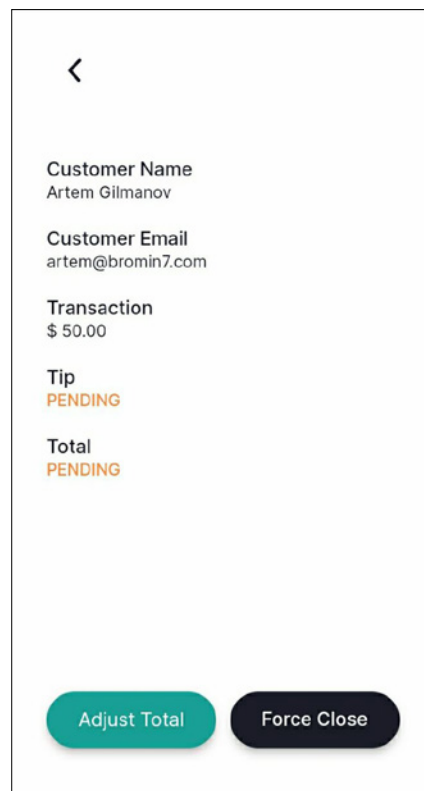
2.

Select Customer's Table



3.

Tap “Adjust Total”



Server Transaction How to Force Close

Check for open tables at the end of every shift. Force Close remaining tables if customers have left.

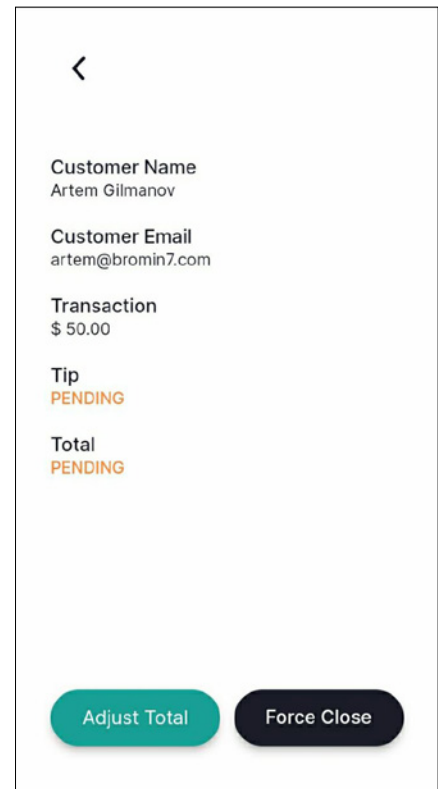
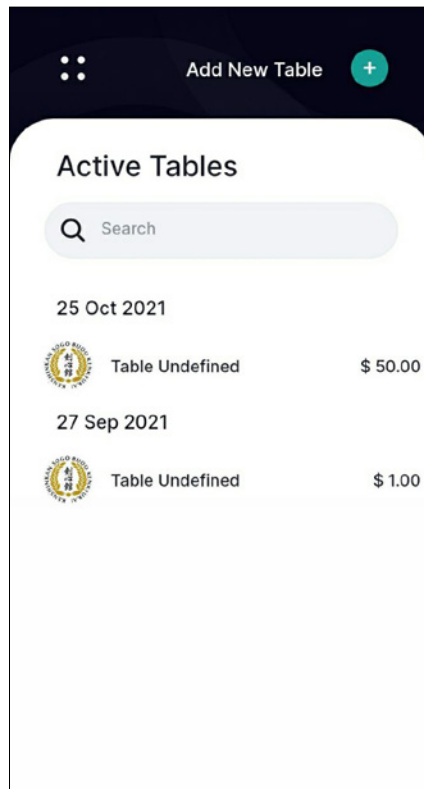
1.

Never leave tables open after customers leave.

Select table you want to Force Close

2.

Tap "Force Close"



How to Issue Refunds

“Can I make a return?”

- 1.** From the main menu tap “Transactions”
- 2.** Tap the 3 dots next to the transaction you wish to adjust.
- 3.** Tap refund and tap yes.

