



## GROOMING CONSENT & LIABILITY WAIVER

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Kenna's Grooming Garage cares deeply for your pet and has written this form to keep their safety and comfort a top priority.

### **Accidents/ Medical:**

1. By signing this agreement I (pet/pets owner) verify that my pet(s) are current on their rabies vaccination and proof has been shown to Kenna's Grooming Garage.
2. If during an appointment your dog is unable to be groomed due to aggression/ behavior or any other reason Kenna's Grooming Garage has the right to end the grooming service. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the pet and the groomer. If your pet does not respond well to the groomer and remain still during the grooming process understand that though the groomer uses extreme caution that grooming equipment is very sharp and injuries such as nicks/cuts from clippers, scissors, or toenail trimmers can occur.
3. If your pet has any allergies or medical conditions (seizures, diabetes, arthritis, collapsed trachea, separation anxiety, allergies, etc.) It is extremely important that you make Kenna's Grooming Garage aware so that I can take the necessary steps during the grooming process to ensure your pet's utmost safety and comfort.
4. Occasionally, grooming can aggravate a current, or expose a preexisting medical condition. Such medical conditions could arise during or after the grooming procedure. In the event of this situation, the pet guardian/ customer shall not hold the groomer/ Kenna's Grooming Garage liable for any skin irritations that may result from grooming procedures or any stressful effects that grooming may have on young, geriatric, timid, or temperamental pets.

### **Parasites:**

1. If your pet has fleas they will be given a flea bath, which may result in an additional charge. The pet will need to be flea treated before their next grooming appointment. If a tick is found it will be removed. It is recommended to have your pet tested for Lyme disease after tick removal. Fleas, flea poop, flea bites, and tick bites can cause itchiness and irritation. Kenna's Grooming Garage is not liable for any skin issues caused by fleas and ticks.

### **Matt Removal:**

1. See " Matted Dog Release Form"



**Consent to Use Photos:**

1. Kenna's Grooming Garage thinks your pup is adorable and would love to share that cuteness with everyone else. By signing this form you give permission to Kenna's Grooming Garage to post your dog on social media.

**First Aid & CPR:**

1. Kenna's Grooming Garage is certified in pet first aid and CPR. In the event where medical procedures under those categories need to be performed I (pet/pets owner) give permission to do so. In the event that first aid/CPR causes injuries I (pet owner) will not hold the groomer or Kenna's Grooming Garage liable and any and all veterinarian care will be paid for by the pet owner.

**Late Pick-Ups:**

1. Kenna's Grooming Garage does not offer nor have the facilities for dog daycare or boarding. Your pet needs to be picked up as soon as you can after you receive the text or phone call that the grooming process is complete. After 2 hours fees may apply. If your dog is not picked up by closing there will be an additional \$75 in house boarding fee.

**No Shows & Cancellations:**

1. I (pet owner) understand that in the event of a no show or last minute cancellation (24 hrs or less) of my appointment will result in my card being saved at the next appointment and I will be charged 50% of what the grooming price would be in the event that it happens again. Kenna's Grooming Garage understands that there may be emergency situations and is willing to work with you, but not on a continued basis. Please be respectful of the groomers time as this is a by-appointment business, and another client could have taken your appointment, if I had known. NOTE: After 5 minutes of being late you will receive a text asking ETA, after 15 minutes of being late, you risk losing your appointment and will be subject to a no-show fee.



**Other Notes:**

- 1.If you arrive to pick up your pet early and it is still being groomed, please do not talk to them or allow them to see you (you may be asked to wait in your vehicle). Every effort will be made to ensure your pet is groomed as safely as possible. It can be dangerous to work on an excited pet. If you insist on talking to your pet, or the groomer, Kenna's Grooming Garage reserves the right to end the grooming session, even if not completed, and the full grooming price will be charged.
- 2.Please keep in mind that I am one person running and operating the business and patience is needed and appreciated. If I cannot get back to text, calls, or emails immediately please rest assured they will be answered at the end of the day unless it is a Sunday.

Name of pet(s) owner:

Name of pet(s):

Phone number:

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Signature of pet(s) owner

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Date signed