

The Management of CURALOG S.L., a company dedicated to **“the management of national and international road transportation of medicinal products for human use under controlled temperature conditions”**,

Declares that Quality is a permanent objective in all services carried out within the organization.

To achieve the best results in the implementation of this policy, Senior Management has committed to the implementation of a Quality Management System based on the **Guidelines of 5 November 2013 on Good Distribution Practice of medicinal products for human use (2013/C 343/01)**.

In the development of its activities, the organization focuses its attention on the following aspects:

1. Compliance with the requirements and expectations of our customers.
Understanding both the current and future implicit and explicit needs of customers to ensure that the services provided meet their expectations and result in their satisfaction.
2. Implementing and maintaining a Quality Management System through the responsibility and participation of all members of the organization and of those working on its behalf.
3. Providing adequate training to personnel so that they perform their activities at the required Quality standards, ensuring they are aware of the risks associated with their positions and encouraging their commitment to this policy in all their activities.
4. Encouraging the participation of our employees and suppliers in the improvement of the System through communication and consultation. The effective application of these principles requires the full support of both the management team and all parties involved in service provision.
5. Commitment to the continuous improvement of our processes and working conditions, aimed at enhancing the Quality of our services and customer satisfaction.
6. Identifying and evaluating the aspects and impacts of our activities and services that can be controlled, as well as those that can be influenced within the defined scope of the Quality Management System, taking into account new or modified developments and services, with the aim of reducing them as far as possible and achieving a high level of Quality.
7. Compliance with the requirements offered to customers, thereby strengthening their confidence in the organization. Compliance with applicable legal requirements and with any other Quality-related requirements voluntarily adopted by the Organization.

8. CURALOG S.L. evaluates its suppliers. Based on this evaluation, suppliers are approved, and provided that no non-conformities arise in the services supplied that would result in an unfavorable evaluation; they shall maintain their approved supplier status.

This policy forms part of the strategy of CURALOG S.L., whose Quality objectives are to achieve a leading position within the sector and to attain customer satisfaction by offering superior value in terms of quality, efficiency, service, and overall cost and:

- Is established as the reference framework for setting and reviewing the Quality objectives and targets of CURALOG S.L.
- Is available to all interested parties requesting access to it and is communicated to all persons working for or on behalf of the organization, with the purpose of making them aware of their individual obligations regarding Quality and compliance with applicable legal requirements.
- It is reviewed periodically to ensure that it remains relevant and appropriate to the requirements of CURALOG S.L. and its Quality Management System.
- It is known by each member of CURALOG S.L., who accepts responsibility for complying with it and ensuring compliance by all personnel under their supervision.

Alicante, 15 May 2025.

Philip Nothdurft Castro
Director