



We pride our company with the guarantee of fresh products from the wholesale customer all the way to the retail customer. We encourage you to mention this information to your clients that purchase our merchandise. If you have any complaints please simply replace the items and send us a notification for a RA# and we will gladly send you fresh merchandise.

**RA Number:**

Contact Crystal for a RA number, you will be required to mail the product back to

**Attn: Returns Department (Crystal)**

**PO Box 27154**

**Fayetteville, NC 28314**

**\*Please place the RA number given on the return package to insure proper credit\***

The shelf life to the product is 1 year from the date purchased.

**We will replace all Dry, Mold or stale product. 100%**

**Credit Memo:**

Note all replacements will be credited once the merchandise has been counted and received by our warehouse. You will receive a credit memo for the replacements, and or the merchandise will be resent with the next shipment.

