



Customer Feedback Form

Date:

Document Number:

CF-20 - -

Thank you for choosing our services. Your feedback is vital to helping us improve. Please take a moment to let us know about your experience

1-Overall, how satisfied were you with our services?

<input type="checkbox"/>	Very Satisfied
<input type="checkbox"/>	Satisfied
<input type="checkbox"/>	Neutral
<input type="checkbox"/>	Dissatisfied
<input type="checkbox"/>	Very Dissatisfied

Please rate the following aspects of our services on a scale of 1 to 5 (1 - Poor, 5 - Excellent):

<input type="checkbox"/>	Responsiveness
<input type="checkbox"/>	Service Quality
<input type="checkbox"/>	Communication
<input type="checkbox"/>	Timeliness
<input type="checkbox"/>	Professionalism

Which specific services did you use? Please rate each service you used

<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	

What aspects of our services do you think need improvement? (Optional)

--

How likely are you to recommend our services to others?

<input type="checkbox"/>	Very Likely
<input type="checkbox"/>	Likely
<input type="checkbox"/>	Neutral
<input type="checkbox"/>	Unlikely
<input type="checkbox"/>	Very Unlikely

Do you have any additional comments or suggestions? (Optional)

--