



CLIENT NEWSLETTER

SEPTEMBER 2017 EDITION

BUILDIIUM WEBSITE MAKING LIFE EASY FOR ALL

As you know our partner website with Buildium has been up and running since January. This website has enhanced your business in the past few months in various ways. Let's talk about that!

Many of our tenants use the online rental payment system, which means you get your money in a safer manner, more promptly and is easy for the tenant

This website provides a quick, easy and simple way for tenants to remit their maintenance/repair work orders. And, we can email the work order to the vendor/contractor, making it easier to track and follow up.

Tenants can also send us a message through the website giving them another thorough method of communication with us.

Our Owners can view their financials, their documents, tenant documents and leases, send us a request, and remit additional funds for the reserve account. AND, we are now able to accommodate our owners by using electronic funds to remit their monthly checks.... All comments have been positive and greatly appreciated!

All in All – this website has brought to you a more concise, easy and comprehensive way to interact with your rental property and us. A WIN - WIN FOR ALL!

REMINDER !!

Check Your Insurance: Events can happen - flood, extreme heat, hurricanes, fire, and more! It is important to check your insurance to obtain the best coverage possible and ensure that it is current. Review now with your insurance agent before a disaster/emergency occurs.



HURRICANE SEASON

Hurricane season is upon us! We pride ourselves in keeping your home safe and secure with our twice-a-year home inspections and drive-by inspections.

This time of the year preparation must be in place for the possibility of storms. Tenants are usually not responsible to prepare for hurricanes, and most of our tenants do. Although we are not obligated to do so, our company will always do our very best with assisting our clients and tenants with what is needed during a catastrophic occurrence. With that in mind, we do have a current list of owners who would like a handyman to be available to cover windows. There is a limited number of handymen available to hang shutters or wood so we encourage you to add your name to our list. Email Aly at myworkorder@comcast.net to be added to our list today!



Children are back at school... please drive safely

FALL HOME CLEANING

It's that time when "Fall Cleaning" is upon us. Every Fall and Spring the gutters should be cleaned. A debris-clogged gutter can cause a leaky roof or water damage. The cost is \$50.00 per cleaning for a single-story home/duplex and well worth the money!

Possible repair issues can also arise if the air conditioning unit is not maintained annually. The cost is only \$75.00 for a comprehensive maintenance checkup.

Even though tenants are usually responsible for yard maintenance, as a rule, they will not mulch, remove dead plants nor replant. We suggest doing the upkeep of the landscaping so the exterior of the home remains in beautiful and safe condition.

Power washing your walkways, driveways and roofs are another important way to keep the home properly maintained.

Reasons to Maintain Your Property

- Protects and enhances the value of the home
- Reduces safety risks
- Improves the home appearance and appeal
- Eliminates avoidable maintenance or repair costs and can extend the life of equipment

Please see the attached email for more explicit details of the above.