

Alamo Wash Pros

Terms and Conditions for Residential Services

This document serves as a binding agreement between the property owner, hereby identified as "Client," and Alamo Wash Pros and its agents, owners, employees and subcontractors, hereby identified as "Company," for the execution of services in exchange for payment for power washing services on residential property.

Permissions

Client or his/her agent agrees to allow Company on the property for the purposes of power washing services. Client understands that services will be completed in a timely manner based upon the scope of work. The completion of services may require several visits to the property, in which case the scope may be separated into "blocks". Blocks will be clearly indicated upon scheduling a date of service and on the invoice.

Company has the permission to visit the property with little or no notice to assess service needs prior to the date of service, as well as to check completion after services have been rendered.

Client agrees to allow the Company to utilize their water source via outdoor spigot, which will be turned on and easily accessible on the date of service. If on well water, or if in an area with low water pressure or volume, Client agrees to cease all unnecessary water consumption during services. If Client's water source is not sufficient for cleaning service, they must inform the Company so they can adequately prepare to bring water to the property to cover required flow.

Acknowledgment of Risks and Releases of Liability

Power Washing uses high pressure and caustic chemicals to clean difficult stains off exterior surfaces. Utilizing this pressure allows the best cleaning service possible, however, operating at such high pressure can also cause damage. Alamo Wash Pros is well trained in utilizing their equipment and take the utmost precautions in making certain the Company does not cause harm to your investment. Although high pressure is not used on residential siding, damage can still occur due to poor maintenance, neglect to the property, and/or low grade building materials. Client should consult with their builder to ensure that their home's materials are able to be pressure washed. It is the responsibility of the Client to ensure that their home has been maintained in accordance with its manufacturer's recommendations and any defects or areas of concern are repaired prior to washing to insure a watertight surface. Client assumes all these risks and takes responsibility for any damage that occurs due to the above explanations.

On the date of service, the Company will walk around the property and provide the client with a written examination of pre-existing damage. This document is not all encompassing, as new damage can become apparent while the surfaces are being cleaned. When new damage is found, the Company will cease all cleaning efforts until the Client can see the damage and acknowledge its existence.

The Client also agrees to release the Company of any or all liability for injuries sustained due to equipment placement to include injuries from tripping/falling, striking equipment, falling debris or equipment.

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Client Responsibility on The Day of Service:

1. Please have a water spigot activated and accessible
2. Please have all windows and doors shut tightly
3. Please ensure you shut off all outside electrical outlets and fixtures at breaker box prior to arrival
4. Please have all pet's inside before and during cleaning
5. Please clear the work areas of all items and remove all sensitive materials from the areas being washed such as signs, flags, doormats, and vehicles
6. Please avoid using water during the cleaning service to ensure no loss of pressure or volume

The Company suggests the Client utilize their home's breaker box to shut off power to any and all exterior outlets, light fixtures, or any other electrically powered features. This is especially important to outlets that are not covered with exterior covers. Also, removing or opening any window screens will allow the Company to thoroughly clean windowsills. Removal of these screens will also allow for even distribution of detergent and streak-free drying. It is also vital to the preservation of the Client's property that they notify the Company of any surfaces that cannot be cleaned with high alkaline or acidotic detergents (see exclusions below).

Exclusions:

- We request at least 24 hours for cancelations. Alamo Wash Pros reserves the right to refuse to continue business with a client who cancels without prior notice.
- There is a \$50.00 Processing fee for any returned checks.
- The Company is not responsible for water intrusion. While every effort is made to prevent this from happening, bad seals around windows and doors and cracks in concrete foundations can make this unavoidable.
- The Company is not responsible for the rare "fogging" effect that happens to multi pane windows with bad seals.
- This agreement to provide services is in no way a guarantee that stains will be removed completely. The Company does strive for a 100% customer satisfaction and will work with the Client when this does not occur.
- Client must notify the Company if there are any surfaces on or near the home that cannot have any form of detergent on them. If the company is not notified of this, The Company is not responsible for any ill effects to any surfaces regarding this matter.

Media Release

Client agrees to allow Alamo Wash Pros to utilize any photos, videos, reviews or descriptions of the property in the context of advertising for the company. The Company will use these photos, videos or descriptions without any compensation to the client. The media will be solely used for advertising and training purposes. The client agrees not to seek punitive action in a civil court or law regarding the use of the above media. We will not include sensitive information such as addresses or names. Client agrees to

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allow the company to display a sign for marketing on their property, and it will remain in effect for no more than seven calendar days.

Corrections of Damages

Alamo Wash Pros shall only be obligated under this Agreement for structural damages which are a direct result of operator error, gross negligence, or willful misconduct. Damages must be discovered and reported within 3 calendar days of said completion. Upon receipt of written notice, the Company shall be allowed 30 calendar days from date of receipt for the purpose of inspecting the premises. Alamo Wash Pros shall have sole option of repairing or contracting repair work to correcting any structural damages that are a direct result of the Company.

Payment Terms

Payment is due upon completion of work unless other arrangements were made between the Client and Company. If a different arrangement occurs, this will be documented and accepted by both parties. We accept forms of payment to include cash, check, or credit card.

Any invoice that is past due 30 days after date of agreement, is subject to a 20% late fee. If payment is not received ***within 60 days past due, Alamo Wash Pros reserves the right to file a civil claim and collect outstanding debt.*** Any legal fees incurred will be added to unpaid balance of the client. Alamo Wash Pros also reserves the right to refuse to continue business with a client who is currently past due, or who has been 60+ days past due more than once. This contract is binding.

Agreement to Terms

By accepting the estimate, the Client agrees that all the terms and conditions are satisfactory and hereby accepted. Client may request to remove certain elements of the service listed on the estimate or add additional services as needed. Upon scheduling the date of service, you authorize Alamo Wash Pros to do the work as specified on the estimate form.

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THE
LONE STAR
STATE