

BOARDING/HOTEL INFORMATION

Check In: Monday - Saturday from 8:30am to 3pm.

Check Out: Monday – Saturday before 12pm.

Late Check Out Fee (After 12pm): \$15 for Dogs under 35lb / \$25 for Dogs over 35lb

Sunday: Hotel is attending its guest but is closed to public. (No Check-In or Check-Out)

- 1. When entering our facilities, all Dogs must be on leash (non-retractable).
- 2. When entering our facilities, all Cats must be in their carriers.
- 3. Aggressive Dogs will not be allowed inside the hotel for both pack's and staff's safety.
- 4. Female Dogs in heat will not be accepted, for both pack's and staff's safety.
- 5. **VACCINATION:** All Dogs/Cats vaccine records for Rabies, Bordetella & DHLPP must be on date and provided upon arrival at our facilities.
- 6. All Dogs/Cats must be on Flea & Tick prevention treatment. Dogs/Cats with Fleas or Ticks will be bathed at owners expense.
- 7. Food must be brought by each owner. Feeding instructions should be given at check in. Meals should be divided into individual zip-lock bags to the portions you give at home.
- 8. Besides the food each guest is allowed to bring for its stay: a máximum of two (2) toys and a small blanket/ towel. No other personal belongins will be accepted.
- 9. A mandatory bath will be charged for any dog boarded over two (2) nights. Price must be given at guest at check in. Boarding Baths do not include nail clipping, face trimming or hair cut.
- 10. Under no circumstance persons different from staff are allowed within the hotel. No family visits are accepted.

Make your good-byes short, cheerful and confident. Remeber, this is your dog's vacation too. Don't make them think they are being left behind.