

**NALWDB Quarterly Report**  
**PY24 2nd Quarter**  
*Region: Northern*

**ADMINISTRATION**

|   |  |
|---|--|
| <b>Local Board Meeting(s)</b>             | <b>Chief Elected Officials Board Meeting</b> |
| Date: 10/24/24                            | Date: 12/11/24                               |
| Time: 10:00am                             | Time:10:00am                                 |
|   |  |
| Date:                                     | <b>Public Notice Published</b>               |
| Time:                                     | Date:11/25/24                                |
|   |  |
| <b>Public Notice(s) Published</b>         | <b>Agenda Posted Date</b>                    |
| Date: 10/16/24                            | Date:12/6/24                                 |
| Date:                                     |  |
|   | <b>Quorum Met</b>                            |
| <b>Agenda Posted</b>                      | YES/NO: YES                                  |
| Date: 10/21/24                            |  |
| Date:                                     | <b>Draft Meeting Minutes Published</b>       |
|   | Date:12/27/24                                |
| <b>Quorum Met</b>                         |  |
| YES/NO:YES                                | <b>Approved Meeting Minutes Published</b>    |
| YES/NO:                                   | Date:  |
|   |  |
| <b>Draft Meeting Minutes Published</b>    |  |
| Date: 11/7/24                             |  |
| Date:                                     |  |
|   |  |
| <b>Approved Meeting Minutes Published</b> |  |
| Date: 1/28/25                             |  |
| Date:                                     |  |

**Continuing Education Credits**

|                             |                |     |
|-----------------------------|----------------|-----|
|                             | Hours Required |     |
| Administrative Entity Staff |                | 38  |
| Fiscal Agent Staff          |                | 16  |
| One Stop Operator Staff     |                |     |
| Board Members               |                | 9.5 |

# NALWDB Quarterly Report

## PY24      2nd Quarter

### *Region: Northern*

#### PERFORMANCE

|                                | Adult | Dislocated Worker | Youth |
|--------------------------------|-------|-------------------|-------|
| Enrolled                       | 57    | 5                 | 18    |
| Exited                         | 90    | 20                | 37    |
| Carry Over                     | 181   | 55                | 59    |
| Served (Enrolled + Carry Over) | 238   | 60                | 77    |

Updated and Extracted from Future Works XX/XX/XXXX

|                                | Title I | Title II | Title III | Title IV |
|--------------------------------|---------|----------|-----------|----------|
| Enrolled                       | 78      | 177      | 1573      | 137      |
| Exited                         | 143     | 236      | 1630      | 115      |
| Carry Over                     | 281     | 1032     | 346       | 1391     |
| Served (Enrolled + Carry Over) | 359     | 1209     | 1919      | 1,528    |

Updated and extracted from Future Works XX/XX/XXXX.

#### FINANCIALS

Attach Excel Spreadsheet

# **NALWDB Quarterly Report**

## **PY24 2nd Quarter**

### ***Region: Northern***

#### **Quarter Narrative**

### **Adult & Dislocated Worker (AD/DW) Program**

The Northern Area Local Workforce Development Board (NALWDB) continues its mission to equip individuals with the skills and training necessary for workforce success across a 10-county region in Northern New Mexico. This report highlights key developments, enrollments, outreach efforts, and challenges faced in Quarter 2 of PY24.

#### **Enrollments**

- Total new participants recorded: 148
- Highest enrollments by county:
  - San Juan – 43
  - McKinley – 38
  - Colfax – 20
  - Santa Fe – 22
- Zero enrollments recorded in Rio Arriba and Los Alamos (WCOS data discrepancy).

#### **Outreach & Employer Engagement**

- New enrollments from outreach events: 51
- Business & partner engagements: 32+
- Pipeline of VIP connections: 400+
- Key events attended:
  - Work-Based Learning (WBL) Coalition meetings
  - UNM Spring Registration Event
  - Re-Entry Bill Partnership Event (focused on justice-involved individuals)
  - Santa Fe Monthly Hiring & Resource Event (NALWDB as both employer & resource provider)
  - 2025 Legislative Reception (policy and workforce discussions)
  - Taos Pueblo Services Meeting
  - WIN Bi-Annual Convening
  - Weekly Orientations at Santa Fe AJC

#### **Challenges & Program Needs**

- Need for more CDL & Heavy Equipment Operator training providers.
- Staffing Progress: 92% of positions filled, with one vacancy remaining in Farmington.
- Performance Tracking Improvements: Ongoing enhancements to data accuracy & reporting.

#### **Notable News**

- In Memoriam: The passing of Kerry Begay-Dee, a valued team member from Farmington, NM.
  - A GoFundMe campaign has been created to support her family.

#### **Conclusion**

The NALWDB has made significant strides in outreach, enrollments, and employer engagement in Quarter 2. However, continued staffing efforts, provider expansion, and performance tracking improvements are needed to ensure seamless service delivery.

# **NALWDB Quarterly Report**

## **PY24 2nd Quarter**

### ***Region: Northern***

#### **WIOA Youth Program**

The Northern Area Local Workforce Development Board (NALWDB) continues its commitment to providing workforce development opportunities for youth across the region. This report highlights the key developments, outreach efforts, challenges, and successes from Quarter 2 of PY24.

##### **Program Start-Up & Staffing**

- Contract Start Date: 11/1/24
- Staffing Progress:
  - 4 staff onboarded by 11/18/24
  - 2 additional staff onboarded by 12/2/24
  - 1 Manager onboarded by 1/21/25
  - 1 remaining vacancy in Las Vegas (interviews scheduled for 1/30/25)
  - No disruption to services during hiring process

##### **Participant Enrollment & File Review**

- Carry-In Review:
  - 214 total participant files reviewed
  - 16 active participants
  - 198 participants in follow-up phase
  - 153 follow-ups (77%) were behind by 1-2 quarters
  - Locating and organizing all hard copy files remains a priority

##### **Technology & Staff Training**

- Staff equipped with computers, cell phones, and necessary supplies
- Weekly training sessions focused on:
  - Eligibility criteria
  - 14 program elements
  - WCOS system
  - Policies and performance measures
  - Trauma-Informed Care series

##### **Business & Community Engagement**

- Outreach efforts to introduce YDI to the region and promote WIOA Youth services
- Developed a YDI Partner Grid with 60+ identified partners across multiple sectors
- Key partnerships include:
  - Gallup Youth Conservation Corps
  - Northern New Mexico College
  - San Juan College TRIO Programs
  - Santa Fe Community College
  - The Family YMCA
  - New Mexico Workforce Connection

##### **Challenges & Opportunities**

- Operational Barriers:
  - Acquiring on-site printer access for staff
  - Ensuring internet/WiFi connectivity for staff in remote locations
- WCOS System Issues:
  - Not yet listed as a provider, limiting ability to enter participant activities
  - Awaiting access to all youth activity codes
- Pending Items:

# **NALWDB Quarterly Report**

## **PY24 2nd Quarter**

### ***Region: Northern***

- Updated participant enrollment forms
- Work Experience framework and incentive policy
- Supportive services funding caps

#### **Momentum & Upcoming Goals**

- New participant enrollments to begin 2/1/25 (pending form approval)
- Goals established for all counties to ensure equitable opportunities
- NALWDB Audit ongoing (1/24/25 - 3/12/25)
- State DWS audit scheduled for February 2025
- Continued staff training, including the 2025 WIOA Summit in Albuquerque (2/4/25)
- Target population engagement and business outreach expansion

#### **Success Stories**

- Industrial Workforce Program Completion:
  - 3 McKinley participants completed a 12-week Industrial Workforce Program through the Southwest Indian Foundation
  - Training included Fundamentals of Construction, Power Industry Fundamentals, OSHA 10, and Welding
  - Participants earned OSHA 10 Certification
  - WIOA provided:
    - \$12,500 in ITA training costs
    - Work experience wages for 200 hours
    - Supportive services (transportation, tools, and supplies)
    - Congratulations to Josiah, Wacey, & Vargas!
- North-Central Peer Program:
  - All North staff paired with a Central Region peer for mentorship and guidance
  - WIOA Youth Program (North) to be featured in YDI's February newsletter

#### **Conclusion**

The NALWDB has made significant progress in launching and strengthening WIOA Youth services across the region. While challenges remain in system access, operational logistics, and hiring, efforts continue to expand outreach, enroll new participants, and support youth in achieving career goals.

## **One-Stop Operations Report**

The Northern Area Local Workforce Development Board (NALWDB) oversaw a major transition in One-Stop operations during Quarter 2. The North began transitioning from the New Mexico Department of Workforce Solutions (NMDWS) as the acting One-Stop Operator to the newly appointed One-Stop Operator, Chicanos por La Causa (formerly known as Help NM).

#### **Transition & Impact**

- The transition ensures that services remain available across all locations without disruption.
- Chicanos por La Causa will support the rebranding of One-Stop Centers to align with the American Job Center network.
- This change is expected to enhance service delivery, improve workforce accessibility, and strengthen community outreach.

#### **Next Steps**

- Full integration of Chicanos por La Causa as the official One-Stop Operator.

# NALWDB Quarterly Report

## PY24 2nd Quarter

### *Region: Northern*

- Rebranding efforts to align Northern region One-Stop Centers with the American Job Center model.
- Staff training and process improvements to ensure seamless service delivery and increased efficiency.
- Community awareness initiatives to inform job seekers and employers of available workforce services under the new operational structure.

#### Conclusion

The transition from NMDWS to Chicanos por La Causa as the One-Stop Operator marks a strategic shift in the Northern region's workforce system. This change will allow for continued service excellence, streamlined operations, and a **unified branding approach** under the American Job Center framework.

## Sector Strategies Summary

The Northern Area Local Workforce Development Board (NALWDB) has continued its strategic dialogue on workforce development initiatives throughout the second quarter. A key focus has been planning for a workforce conference in collaboration with the W.K. Kellogg Foundation, securing \$25,000 in funding to support this effort.

#### Workforce Conference & Funding

- Secured \$25,000 from the Kellogg Foundation to support workforce development initiatives.
- The conference will incorporate best practices in workforce development, including community engagement and employer-driven strategies.
- Engagement with WIOA 166 Native American workforce providers to include indigenous workforce development strategies.

#### Key Workforce Initiatives & Partnerships

- Green Energy Workforce Development – Exploring opportunities to integrate clean energy workforce training into regional strategies.
- Child & Family Workforce Support – Ensuring that workforce programs address the needs of children and families to create sustainable employment pathways.
- Employer Partnerships & Sector-Based Strategies – Strengthening connections with businesses to align workforce training with industry demands.
- Comprehensive Career Pathways – Implementing skills-based training programs that emphasize career progression and long-term employability.

#### Next Steps

- Finalizing the workforce conference agenda and speakers.
- Expanding engagement with Native American professionals to incorporate culturally relevant workforce strategies.
- Strengthening workforce programs by aligning with regional and national best practices.

#### Conclusion

This quarter's efforts have solidified funding and strategic partnerships to enhance workforce development in Northern New Mexico. With a focus on innovation, inclusion, and economic sustainability, the upcoming workforce conference will play a critical role in shaping the region's sector strategies moving forward.

# **NALWDB Quarterly Report**

## **PY24 2nd Quarter**

### ***Region: Northern***

### **Other Initiatives Summary**

The Northern Area Local Workforce Development Board (NALWDB) continues to expand workforce initiatives through strategic partnerships. A key focus in the second quarter has been collaboration with the New Mexico Department of Corrections to provide training programs for incarcerated individuals, equipping them with skills for successful reentry into the workforce.

#### **Corrections Workforce Training Programs**

- Heavy Equipment Operator Training at Springer Correctional Facility:
  - Eight female participants successfully graduated with certifications.
- HVAC Training at Santa Fe Penitentiary:
  - Ten individuals currently undergoing training.
  - This year-long program runs Mondays through Thursdays, providing participants with multiple valuable certifications, including:
    - OSHA 10 certification
    - EPA-approved Section 608 Technician Certification
    - Brazing certification for HVAC technicians
  - Upon successful completion, students will have the required class hours to sit for the state HVAC exam.
  - Led by Santa Fe businessman Robert Romero, owner of Fahrenheit Work Metals LLC, who provides hands-on instruction.
  - Funded by the New Mexico Department of Workforce Solutions (DWS) through the Workforce Innovation and Opportunity Act (WIOA).
  - HVAC mechanics are in high demand in New Mexico, with 16.2% projected job growth and a median wage of \$46,250.
- CDL Training at Grants Correctional Facility:
  - 5 women and 5 men have begun their training to obtain Commercial Driver's Licenses.

#### **Impact & Future Goals**

- These training programs aim to provide marketable skills to individuals reentering the workforce, reducing recidivism and increasing employment opportunities.
- Continued expansion of workforce initiatives in correctional facilities to include additional trade certifications and job placement assistance.

#### **Conclusion**

The NALWDB's partnership with the New Mexico Department of Corrections demonstrates its commitment to inclusive workforce development. By equipping justice-involved individuals with in-demand skills, these programs help create pathways to employment and economic self-sufficiency. With support from the New Mexico Department of Workforce Solutions and WIOA funding, the HVAC and other workforce programs provide individuals with a second chance to rebuild their lives and contribute positively to their communities.