# NEW ERA COMMUNITY HEALTH CENTER, LLC.

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### **Policy**:

It is the policy of the New Era community Health Center to ensure safe visitation to our residents consistent with the eident Bill OF Rights FS.429.28. In addition, to educate employees and visitors of residents on procedures related to infection control, Screening, personal protective equipment, and other infection control protocols.

#### **Procedures:**

- 1. This facility will ensure that in-person visitation will be allowed in all the following circumstances unless the resident objects:
  - a. End-of-life situations
  - b. A resident who was living with family before being admitted to the facility is struggling with the change in environment and lack of in-person family support.
  - c. The resident is making one or more major medical decisions.
  - d. A resident is experiencing emotional distress from grieving the loss of a friend or family member who recently died.
  - e. A resident needs cueing or encouragement to eat or drink, which was previously provided by a family member or caregiver.
  - f. A resident who used to talk and interact with others seldom spoke.
- 2. The administrator is designated as the person responsible for ensuring that staff adhere to the visitation policies and procedures.
- 3. The resident may also designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver. The essential caregiver is allowed to have inperson visitation for at least 2 hours daily in addition to any other visitation authorized by the facility but doesn't have to provide the necessary care.
- 4. The facility will respect the right of the resident to determine the number of visitors he/she would like to have at any given time during the 9 am- 9 pm visiting hours.
- 5. The facility will designate a staff member to support infection control and prevention by providing information on the visitation policy to the visitors.
- 6. Visitation will be from 9 am to 9 pm at a minimum. Visitors requesting to come any other time need to make arrangements with the administrator or designee in advance.
- 7. The facility will not require visitors to provide proof of vaccination.
- 8. All visitors must sign in and out at the reception desk.
- 9. Visits will be made throughout the building.
- 10. Children must always be supervised by an adult.

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- 11. All visitors will be asked to agree in writing to follow this policy.
- 12. The facility may suspend in-person visitation of a specific visitor if the visitor violates the facility 's policy and procedures on visitation.
- 13. Consensual physical contact is allowed between a resident and a visitor.

### PERSONAL PROTECTIVE EQUIPMENT (PPE)

Staff appropriately use PPE including, but not limited to, the following:

- 1. Gloves are worn if potential contact with blood or body fluid, mucous membranes, or non-intact skin.
- 2. Gloves are removed after contact with blood or body fluids, mucous membranes, or non-intact skin.
- 3. Gloves are changed and hand hygiene is performed before moving from a contaminated body site to a clean body site during resident care; and an isolation gown is worn for direct resident contact if the resident has uncontained secretions or excretions.
- 4. PPE appropriately removed and discarded after resident care, prior to leaving room (except in the case of extended use of PPE per national/ local recommendations), followed by hand hygiene.
- 5. If PPE use is extended/reused will be done according to nation and / or local guidelines. If it is reused, it is cleaned/decontaminated/maintained after and/or between uses.
- 6. PPE is available, accessible, and used by staff.
- 7. The administrator of ALF Owner will keep track of the PPE and reorder replacement supplies as needed.

Assess supply of Personal Protective Equipment (PPE) and initiate measures to optimize current supply:

- 1. Maintain inventory and strict access controls on your PPE due to the risk of inappropriate use or theft.
- 2. Optimize PPE supplies, monitor daily use and identify when supplies will run low and reorder as needed.