

COACHING AGREEMENT

Scope of Services

The YCC Inc. c/o Natascha F. Saunders is contracted to provide career coaching services, including feedback and creation of career education search marketing materials, for the individual(s) named in this contract (or otherwise assigned in writing or upon payment). This agreement covers all aspects of our coaching services, including general career coaching, life coaching, interview preparation, negotiation strategies, leadership development, and more.

Payment Terms

- All fees are for creative or coaching services and are non-transferable and non-refundable.
- Full payment is required before services are rendered unless both parties have agreed otherwise in writing.
- A service charge of \$100.00 will be assessed for all returned checks, and the client agrees to pay all related collection fees.
- The YCC Inc. is authorized to charge the remainder of the balance and additional services to the provided credit card upon release of the draft product(s) if paying by credit card.

Confidentiality

The YCC Inc. maintains strict confidentiality of all client information, with exceptions only as required by law or to prevent harm to the client or others. In group sessions, clients agree to maintain the confidentiality of information shared by other participants.

Client Responsibility and Approval

- The YCC Inc. is not responsible for errors in client-provided originals after client proofreading. Clients must review and approve all materials before final delivery.
- Discretionary revisions after final approval are subject to additional charges.
- The client acknowledges that they have an opportunity to review and approve the entire content of the coaching materials before delivery.

Electronic Communication and Security

Clients acknowledge that the confidentiality of information transmitted electronically (via email, teleconference, etc.) cannot be fully guaranteed. By using these communication methods, the client waives any legal action against The YCC Inc. for any intercepted information.

Professional Boundaries

The YCC Inc. coaches are not licensed psychologists and do not conduct psychotherapy. Coaching and psychotherapy are distinct services, and this agreement confirms that clients understand these differences.

Coaching Definition

The YCC Inc. adopts the ICF's definition of coaching, focusing on helping clients produce results in their personal and professional lives through a structured and supportive relationship.

Success Disclaimer

All services are intended to help clients discover their passions and build meaningful careers. However, The YCC Inc. does not guarantee any specific results, such as job placements, internships, scholarships, or business success. The client's results are dependent on their actions, and no guarantees are made in any of our contracts, websites, or marketing materials.

Extenuating Circumstances and Force Majeure

In the event of extenuating circumstances or force majeure, including but not limited to natural disasters, pandemics, war, or other events beyond the control of The YCC Inc., both parties agree that The YCC Inc. shall not be held liable for any delay or failure in performance of its obligations under this agreement. YCC Inc. will make every effort to reschedule services at a time that is mutually agreed upon.

Dispute Resolution

Any disputes arising from this agreement shall be settled by arbitration or mediation by a mutually agreed-upon accredited individual or organization. Arbitration or mediation may occur via telephone or virtual means. The client's purchase of services constitutes an agreement to these terms and conditions.

Print Name: _____

Sign Name: _____

Date: _____