

# HEY MISS MAID – LIFETIME DISCOUNT SUMMARY

We're excited to offer our **50% Off for Life Promotion!** To keep things simple, here's what it means in plain English. (This is only a summary. The full legal agreement you'll sign is what governs the promotion.)

## Who it's for

- One person only (the person who signs the agreement).
  - Applies to **your primary home only** — not rentals, vacation homes, or businesses.
  - Not transferable to family members, roommates, or future residents.
- 

## How “Lifetime” works

“Lifetime” means:

1. As long as our **Barrie operations** (branch/division/subsidiary/franchise) are open and offering residential cleaning.
2. As long as **you are living in your listed home** as your primary residence.
3. As long as **Hey Miss Maid (the parent company)** continues to exist and operate.

If any of those end, the promotion ends.

---

## **Staying Active**

To keep your Lifetime Discount, you must:


- Book and complete **at least 6 hours of standard cleaning every 90 days (3 months)**.
- Keep your account in good standing:
  - Pay on time.

- Avoid frequent cancellations.
- If you cancel, you must rebook within 7 days and follow through.

If you don't meet these conditions, your discount ends and can't be reinstated.

---

## **What's included (and not)**

 Discount applies to:

- Standard residential cleaning services (as we currently define them).

 Discount does not apply to:

- Emergency or short-notice cleanings (booked less than 24 hours ahead).
  - Cancellation fees, late fees, lockout fees, travel surcharges, or other extra charges.
  - Specialty add-ons or third-party services unless part of a standard clean.
- 

## **Pricing**

- The discount is **50% off our current standard rate** — not a locked price forever.
  - If our rates change in the future, your discount still applies to the new rates.
- 

## **Final Notes**

- This summary is for easy understanding only. The **full signed legal agreement** is the binding contract.
- If there's ever a difference between this summary and the agreement, the agreement is binding and overrides this summary.