

eSynchrony Fact Sheet

At a glance

Regions: United States

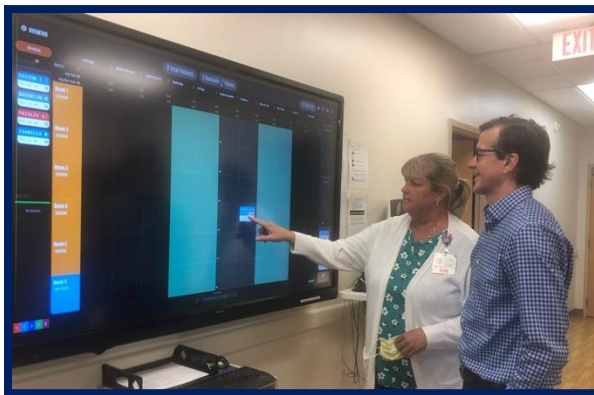
Industries: Healthcare

Notable customers Children's Wisconsin
UW Health

What our customers are saying

"This tool has single-handedly allowed me to change the outcome of my clinic day and has been a game changer in my clinics. One glance gives me a snapshot of my entire clinic in live time."

Yasmin S. Bradfield, MD
UW Health



What is eSynchrony?

eSynchrony is designed for ambulatory care clinics. It tracks patients at each step of the care process and communicates clinic status at a glance to the care team. As the team interacts with the board, eSynchrony collects powerful data about clinic performance.

Why eSynchrony?

Your clinic runs efficiently when the team knows where every patient is and what they need next and can make data-driven decisions about scheduling, staffing, and room allocation.

But many EMR systems fail to present a process view of clinic status or capture accurate, reliable data that doctors trust for insights into clinic performance. Even manual systems like flags or lights on exam room doors don't tell the team what type of patient is behind the door or collect process data on the visit.

eSynchrony does.

Quick facts

✓ 1,000,000 patients have been tracked in eSynchrony

✓ Real-time, synchronized patient tracking across multiple screens in your clinic

✓ Powerful data reporting and analytics to assess clinic efficiency

✓ Touch enabled

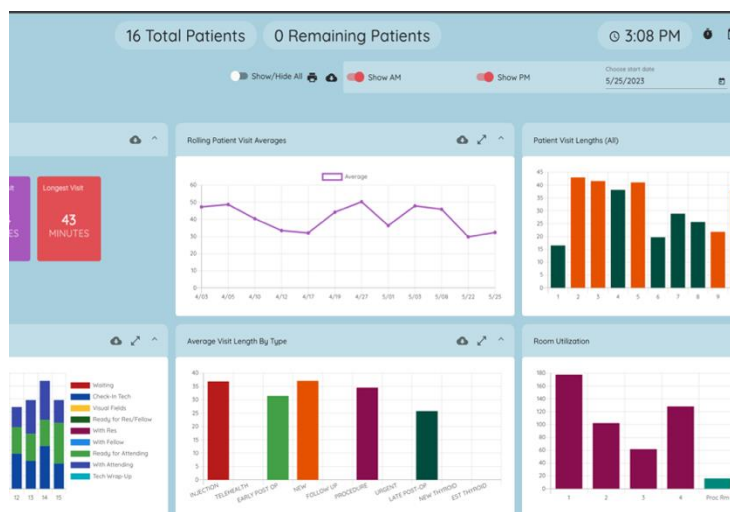
Microsoft technology used:

- Hosted in Azure
- Secured by Azure B2C
- Microsoft SSO
- MS SQL Server
- Cosmos DB

eSynchrony Data

eSynchrony's data capture optimizes healthcare operations by enabling smarter decisions on:

- Patient scheduling
- Staff allocation and skill requirements
- Exam room utilization
- Process improvements



eSynchrony features:

- Patient tiles can be color coded by patient type
- Built-in alarms indicate late arrival or excessive waiting time
- Special instructions and notes added by the team ensure efficient hand-offs.

Contact us

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