

Battery Care Guide for Powered Mobility



Protect Your Investment. Maximize Your Battery Life.

Here are some guidelines to maintain optimal battery lifespan.



Charge Your Batteries after every use

Even if you've only used your scooter or power chair for a short trip, plug it in when you return home. Frequent charging helps keep your batteries healthy and ready for your next outing.

Good News! All Powered Mobility Devices purchased from Comfort Mobility include smart chargers.

Smart Charge

- ✓ Smart chargers automatically monitor your batteries.
- ✓ Once fully charged, they switch to maintenance mode.
- ✓ It is perfectly safe to leave your device plugged in all the time when using the manufacturer's supplied smart charger.

Unlike older chargers, today's smart chargers will not overcharge or damage your batteries.

Everyday Charging Tips

- ✓ Charge after every outing.
- ✓ Plug in overnight whenever convenient.
- ✓ Always use the manufacturer's charger supplied with your equipment.
- ✓ Ensure connections remain clean and dry.
- ✓ If your charger or batteries appear damaged, contact Comfort Mobility before using the equipment.

Don't Let Batteries Stay Low

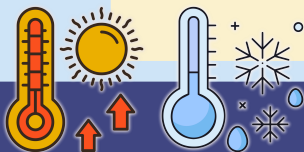
Avoid allowing your batteries to remain below 20% charge for extended periods.

When batteries sit in a deeply discharged state, permanent damage can occur, reducing:

- Battery capacity
- Driving range
- Overall battery lifespan

If your batteries become low, recharge them as soon as possible.

Avoid Extreme Temperatures!



Battery performance is affected by temperature.

Extreme Cold : Cold temperatures temporarily reduce battery performance and driving range. Repeated freezing temperatures can shorten battery life.

Extreme Heat: High temperatures accelerate battery wear and reduce overall lifespan.

Store indoors ✓

Keep away from direct sunlight ✓

Avoid leaving your scooter in a hot vehicle for long periods ✓

Avoid wet conditions ✓

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QUICK TIPS

Your batteries are one of the most important components of your power wheelchair or scooter. A few simple charging habits can significantly extend their lifespan and keep your equipment performing at its best.

Remember:

- ✓ Charge after every use.
- ✓ Keep batteries above 20% whenever possible.
- ✓ Store indoors away from extreme temperatures.
- ✓ Smart chargers are designed to remain plugged in safely.
- ✓ If storing for the winter, keep batteries charged regularly.



Signs Your Batteries May Need Replacement

If you notice:

- Reduced driving range
- Slower performance
- Batteries taking much longer to charge
- Charger indicates a fault
- Device unexpectedly shuts off
- Equipment has been stored for an extended period without charging

Early battery replacement helps prevent being stranded and protects your powered mobility device.

ADP Replacements?

If your mobility device was funded by the Assistive Devices Program, you can re-apply to replace your mobility aid if:

Your medical condition and/or functional ability has changed and your current mobility aid no longer meets your needs.

Your body size has changed and your current mobility aid no longer fits

The mobility aid is worn out, no longer covered by warranty and cannot be repaired at a reasonable cost.

ADP does not cover costs to replace a lost mobility aid or to repair aids damaged through misuse or neglect. Equipment sold at Comfort Mobility has a limited warranty against manufacturer defects.

ADP does not cover batteries.

Was your device funded by **Green Shield?**

Most Green Shield plans cover new batteries every two years.

Give Comfort Mobility a call and we will inquire for you!

Questions? We're Here to Help!

Our knowledgeable team is always happy to answer questions about your powered mobility equipment, battery care, maintenance, and service.



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