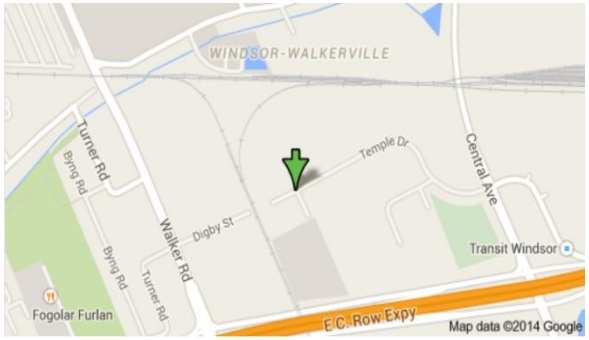


Why Choose Comfort?

Founded in 2014, our continued success is driven by a steadfast commitment to supporting our clients with expertise, integrity, and compassion. When you choose Comfort Mobility, you can expect personalized solutions, reliable support, and a team dedicated to helping you live more comfortably and confidently.



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simplifying **ADP**

The Assistive Devices Program and what you need to know



Did you know....
You Have a Choice!

You can choose the company you want for your mobility equipment or services whether you reside at home or in a long-term care facility. Other mobility companies may offer similar equipment but *service is where we excel.*

Your choice of mobility company can make all the difference!



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What is **ADP?**

The Assistive Devices Program (ADP) is a program operated by the Ontario Ministry of Health which provides funding for persons requiring mobility devices.

Who **qualifies?**

To qualify, you must be an Ontario Resident, have a valid Ontario Health Card, have a disability requiring a mobility aid for 6 months or longer. ADP does not consider your income.

Who does not **qualify?**

You do not qualify, if you already qualify or are receiving financial support from the Workplace Safety and Insurance Board (WSIB) for the same mobility aid.
Are a Group "A" Veteran and already qualify for or are receiving financial support from Veteran's Affairs Canada for the same mobility aid.

Types of **Mobility Aids Covered**

The Assistive Devices Program (ADP) will help cover the costs of:

Manual wheelchairs, power wheelchairs and power scooters

power add-ons (devices added to a manual wheelchair if you don't need a power wheelchair)

Positioning devices (e.g. cushions, back and head supports, power tilt and recline)

Forearm crutches, wheeled walkers for adults, pediatric walkers, standers and strollers.

What about **Replacements?**

You can apply to replace your mobility aid if:
Your medical condition and/or functional ability has changed and your current mobility aid no longer meets your needs.
Your body size has changed and your current mobility aid no longer fits
The mobility aid is worn out, no longer covered by warranty and cannot be repaired at a reasonable cost
ADP does not cover costs to replace a lost mobility aid or to repair aids damaged through misuse or neglect. Equipment sold at Comfort Mobility Inc. has a limited warranty against manufacturer defects.

How much is **covered?**

ADP will pay 75% of the ADP price for mobility aids.
You must pay the remaining 25% of the cost.
Most insurances (Green Shield, Blue Cross, etc. will consider coverage of the remaining amount)
ADP sets the price for each mobility aid.
When ADP sets the price, they take into account:
Manufacturer's and/or distributors costs
Complexity of device
A business cannot charge you more than the ADP price for the approved device.
Additional items (e.g. upgrades, accessories, batteries for powered devices are not covered by ADP.

Getting 100% **coverage**

ADP covers 100% of the cost, if you receive financial support from one of these programs:
Ontario Works, Ontario Disability Support Program (ODSP),
Assistance for Children with Severe Disabilities (ACSD)
Note: If you have Green Shield or DVA Blue Cross, Comfort Mobility Inc. can bill directly for the remaining portion if your benefits cover it.

So how do I **get started?**

A formal Assessment by an ADP Authorized Occupational Therapist (O.T.) or Physiotherapist (P.T.) is required.

This will confirm that you need a mobility aid and to determine which type best suits your needs. There is a fee for this assessment to be paid directly to the therapist.

ADP Application must be completed by you and your Therapist.

We, Comfort Mobility Inc, will then fill your prescription based on the Therapist's Application.

What happens **next?**

ADP aims to review your application within 8 weeks of receiving it.

If you order or buy the mobility aid(s) before ADP completes their review, and you application is denied, you are responsible for the full cost.
If your application is denied, you will receive a letter from ADP telling you the reason for the denial and how you can follow up, including appealing their decision.

If your application is approved, ADP will contact your vendor and Therapist by mail. Your vendor will contact you and arrange a time for your mobility aid to be delivered if it has not already been provided.

When you get the mobility aid(s), you must pay your 25% share. ADP will pay the vendor the 75% separately.

Comfort Mobility
Home Health Care

Have more Questions?
Give us a Call (519) 988-1234

Information regarding the ADP program was obtained from the Ontario.ca website. Information may be out of date, please refer to their website for a complete up-to-date overview of the ADP program.