

simplifying ADP

The Assistive Devices Program and what you need to know

The ADP is a program operated by the Ministry of Health and Long-Term Care that provides support and funding to Ontario residents who have long-term physical disabilities.

Categories of Assistive Devices Funded by ADP

Mobility Devices

This category includes equipment like wheelchairs, specialized seating systems, and other ambulation aids designed to assist with movement.

Sensory Aids

Visual and Hearing Aids

Medical Equipment and Supplies

Diabetic Equipment: Covers supplies such as monitors and test strips for people with diabetes.

Enteral Feeding: Includes equipment and supplies like pumps and feeds for those who require enteral feeding.

Ostomy Supplies: Funding for supplies used by individuals with an ostomy.

Respiratory Equipment & Home Oxygen

Restorative Devices

Orthotic Devices: Includes custom orthotic braces, compression garments, and lymphedema pumps to support body function.

Prosthetics: Covers prosthetic limbs or breasts for individuals who have undergone an amputation.

Contact the Assistive Devices Program

1 (800) 268-6021 adp@ontario.ca



Qualifying for Mobility Aids

Who qualifies?

To qualify, you must be an Ontario Resident, have a valid Ontario Health Card, have a disability requiring a mobility aid for 6 months or longer. ADP does not consider your income.

Who does not qualify?

You do not qualify, if you already qualify or are receiving financial support from the Workplace Safety and Insurance Board (WSIB) for the same mobility aid. Are a Group "A" Veteran and already qualify for or are receiving financial support from Veteran's Affairs Canada for the same mobility aid.

Types of Mobility Aids Covered

The Assistive Devices Program (ADP) will help cover the costs of:

Manual wheelchairs, power wheelchairs and power scooters

power add-ons (devices added to a manual wheelchair if you don't need a power wheelchair)

Positioning devices (e.g. cushions, back and head supports, power tilt and recline)

Forearm crutches, wheeled walkers for adults, pediatric walkers, standers and strollers.

If you can't afford to pay your share of the cost, you can contact one of the following volunteer and charity organizations about additional support:

- Alzheimer Society of Canada
- Easter Seals Ontario
- March of Dimes Canada – Home and Vehicle Modification Program
- The War Amps
- Lions Clubs

What about Replacements?

- You can apply to replace your mobility aid if:
- Your medical condition and/or functional ability has changed and your current mobility aid no longer meets your needs.
 - Your body size has changed and your current mobility aid no longer fits
 - The mobility aid is worn out, no longer covered by warranty and cannot be repaired at a reasonable cost

ADP does not cover costs to replace a lost mobility aid or to repair aids damaged through misuse or neglect. Equipment sold at Comfort Mobility has a limited warranty against manufacturer defects.

How much is covered?

ADP will pay 75% of the ADP price for mobility aids. You must pay the remaining 25% of the cost. Most private insurances (Green Shield, Blue Cross, etc. will consider coverage of the remaining amount)

ADP sets the price for each mobility aid.

When ADP sets the price, they take into account:

Manufacturer's and/or distributors costs
Complexity of device

A business cannot charge you more than the ADP price for the approved device.

Additional items (e.g. upgrades, accessories, batteries for powered devices are not covered by ADP.

Getting 100% coverage

ADP covers 100% of the cost, if you receive financial support from one of these programs:

Ontario Works, Ontario Disability Support Program (ODSP),

Assistance for Children with Severe Disabilities (ACSD)

Note: If you have Green Shield or DVA Blue Cross, Comfort Mobility Inc. can bill directly for the remaining portion if your benefits cover it.

Did you know.... You Have a Choice!!

ADP gives you the right to choose your own vendor whether you live at home, in retirement, or long-term care. Since prices are regulated, what matters most is the service you receive.

So Why Choose Us?

At Comfort Mobility, we provide personalized one-on-one support through the funding process and beyond because your independence deserves the best care.

Your choice matters! Choose comfort, care, and commitment with Comfort Mobility.

So how do I get started?

A formal Assessment by an ADP Authorized Occupational Therapist (O.T.) or Physiotherapist (P.T.) is required.

This will confirm that you need a mobility aid and to determine which type best suits your needs.

There is a fee for this assessment to be paid directly to the therapist. ADP Application must be completed by you and your Therapist.

We, Comfort Mobility Inc, will then fill your prescription based on the Therapist's Application.

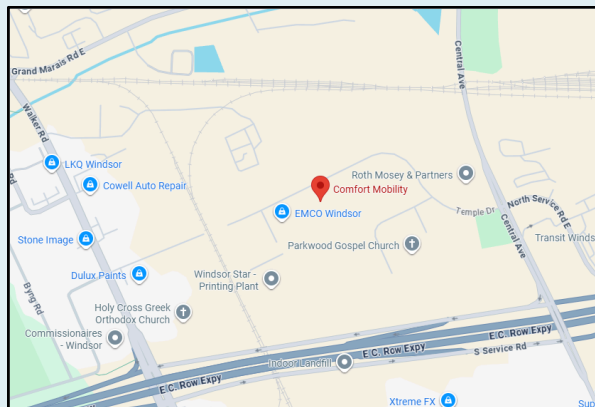
What happens next?

ADP aims to review your application within 8 weeks of receiving it.

If you order or buy the mobility aid(s) before ADP completes their review, and your application is denied, you are responsible for the full cost. If your application is denied, you will receive a letter from ADP telling you the reason for the denial and how you can follow up, including appealing their decision.

If your application is approved, ADP will contact your vendor and Therapist by mail. Your vendor will contact you and arrange a time for your mobility aid to be delivered if it has not already been provided.

ADP will pay the vendor the 75% directly. In order to order custom equipment, your 25% portion is to be paid to your Vendor. Most Rollator Walkers will be dispensed at the time of assessment and payment.



Comfort Mobility Home Health Care

ADP Registered Vendor

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Information regarding the ADP program was obtained from the Ontario.ca website. Information may be out of date, please refer to their website for a complete up-to-date overview of the ADP program.