



Return Policy

15% Restocking Fee Applies

Any eligible item returned within 30 days must be in its original condition and packaging and be accompanied by an original receipt, and a credit/debit slip if applicable.

The Following are Final Sale Items

- Bath Safety Equipment
- Catheterization Supplies
- Incontinence Supplies
- Personal Protective Equipment
- Compression Stockings and Donning Devices
- Custom / Special Order Items (Including Parts)
- Funded Equipment (ADP, DVA, ODSP, Green Shield, etc.)
 - Items that come in contact with the skin.

This includes, but is not limited to, lift chairs, seating and positioning products, including wheelchair cushions and back supports, TENS units, patient lifts, blood pressure units, breast pumps, bathroom safety items, pillows, hospital beds, bedding and mattresses, bracing, and continence care products.

No Exceptions