# General Information and Policies

#### Payments and Retainer Fee

Billing arrangements for all events must be made in accordance with catering policies. There is a \$500.00 non-refundable retainer fee on all events, unless prior arrangements have been made with our catering coordinator. We accept cash, checks credit cards, and money orders. Checks should be made out to Creative Moments Catering. If we receive a payment for services via check and that payment bounces with our bank you will be responsible for a \$35.00 fee. All credit cards are subject to a 4% processing fee. The retainer fee will reserve all services stated on the customer invoice. This includes rentals, DJ, bartender, event lighting, etc.....

## Taxes and Gratuities

All applicable state and local taxes will be imposed and paid by the client.

A 20% gratuity will be added to all events.

#### Cancellations

If the clien	t cancels a contracte	d event, the caterer c	an retain all of retar	iner fee and paym	ents made as li	iquidated damages.	Cancellations
and failure	to notify the caterer	r of the cancellation a	will require full cont	ract amount to be	paid in full.		

Client Initial

## Leftover Food

When we are on location to serve food, we usually carry more than we expect to serve. Any prepared food that is leftover from event will be given to the client. We do not offer disposable containers to guests.

# **Unpaid** Guest

In the case that you h	ave more guest than expected at your event.	You will receive a bill at th	he end of the event	for your price per guest plu	ıs
an additional \$5.00, \$	Plus taxes and gratuities	i. Client Initial			

#### Dinnerware

All food prices include table linens, disposable plates, forks, cups, and napkins for all food tables provided by Creative Moments Catering. For example, wedding cakes, dessert tables, etc.. that are provided by other vendors, the client is responsible for plates, napkins, forks, and etc.

We do offer china to rent for an extra \$5.00 per person.

There is a \$2.00 per guest service fee that is added for events using china. This is added if the china is rented from Creative Moments or another facility.

## Kitchen Facilities

- 1. If the rental facility does not offer a kitchen, a fee of \$300.00 is added to the final invoice.
- 2. If Creative Moments is required to furnish ice for the event, a fee of \$200.00 and up is added to the final invoice.
- 3. If the rental facility requires caterer to take the trash, a fee of \$300 or more will be added.

Bar Services	
The bartender fee includes a total of	four hours. Each additional hour will be \$100.00 each.
Please provide large coolers for beer a	and wine for easy transport and have the items pre-iced before the event.
Table Linen for bar tables are availa	ble for rent.
Client Initial	
Catering Contract	
number of guests guaranteed or the nand menu changes must be made at le	ests attending but not less than for the number of guests guaranteed. Caterer may limit services to the number of guests Caterer deems to be the maximum for the facility. Arrangement for additional guests east five (5) days prior to the functions and such final guarantee, whether oral or written, shall be aranteed. In no event shall guarantee be less than originally agreed upon.
<del>-</del>	over the time agreed upon without Caterer's approval. Caterer reserves the right to make reasonable g beyond the time agreed upon. The agreed charge is \$150.00 per hour.
The food buffet will be open for two	hours from the start of dinner.
3. Any balance due will be paid in ca	sh, money order, credit card, or check within thirty (30) days of the start time of function.
	y food to be brought on the premises, patron must secure written approval and endorsement of Caterer he premises. You may only bring in food that we do not offer.
Client Initial	
otherwise. Therefore, no one except e	iable for any damage to property entrusted to its employees, for the loss of any property by theft or mployees of Creative Moments Catering will be allowed in the kitchen areas. Patron assumes y property rented to patron that may be caused by patrons, members, guests or invitees.
Client Initial	
	ke cutting service for an additional \$125.00. You are responsible for the cake plates, forks, and vive Moments to provide cake plates, napkins, and forks, a \$95 fee will be added.
9	agreement between the parties. No modifications or cancellations thereof shall be valid nor of any by the Caterer. The undersigned acknowledges that (s)he has read and accepted all the terms of ad executed the Agreement on the:
The agreement coincides with the CA provided by caterer for patron.	TERING ORDER WORKSHEET which outlines the exact type of food, times and equipment to be
	Date
Patron Signature	Printed Name

Caterer