

Terms of Service

Last Updated and Effective Date: July 3, 2026

At a Glance: Summary of Key Points

Before you dive into the full legal text, here is a quick overview of what you are agreeing to when you play our games or use our apps:

- **The Service:** These terms cover your use of Android mobile applications and games developed by Krizu Studios.
- **Your Obligations:** We ask that you play fair. Do not cheat, hack, reverse engineer our code, or harass other players. You are responsible for keeping your account credentials secure.
- **Payments:** We process payments for in-app purchases and subscriptions. Because these are digital items, purchases are generally final and non-refundable unless required by law or the app store's specific policies.
- **Liability:** We provide our apps "as is." While we strive for a bug-free experience, we cannot guarantee our games will always be perfect or available. Our liability is strictly limited.
- **Disputes:** If we have a disagreement, we ask that you contact us directly first. If we cannot resolve it informally, disputes will be handled through binding arbitration rather than in court.
- **Termination:** You can stop using our apps at any time. We reserve the right to suspend or terminate your account if you violate these rules.
- **Contact:** You can always reach us at endurco@outlook.com.

1. Welcome & Agreement

Welcome to Krizu Studios. We are thrilled to have you play our games and use our applications.

These Terms of Service ("Terms") form a legally binding contract between you and Krizu Studios. By downloading, installing, accessing, or using any of our Android applications, games, or related services, you are agreeing to be bound by these Terms. We write these rules to protect both our community of players and our business, ensuring everyone has a safe and enjoyable experience.

If you do not agree with any part of these Terms, please do not download or use our apps. If you have any questions about what these Terms mean, you can reach out to us at endurco@outlook.com before you start

playing.

2. About Our Service

Krizu Studios designs, develops, and publishes mobile applications and games specifically for the Android ecosystem. We build our experiences using robust programming languages including Java, C++, and Python to deliver high-quality performance and engaging gameplay.

Eligibility and Age Requirements

Because we collect data to make our games work, we strictly adhere to the Children's Online Privacy Protection Act (COPPA) and state-specific privacy laws.

- You must be at least 13 years old to use our services.
- If you are between 13 and the age of majority in your jurisdiction (usually 18), you must have your parent or legal guardian review these Terms and grant you permission to use our apps.
- You must be 18 years or older to make any in-app purchases.

Service Availability

We work hard to keep our games running smoothly, but we do not guarantee uninterrupted service. We may need to take our servers offline for maintenance, updates, or to fix unexpected bugs. We reserve the right to modify, suspend, or discontinue any app or game at our discretion, though we will try to give you a heads-up when major changes are coming.

3. Your Account

To access certain features, save your game progress, or make purchases, you may need to create an account or log in using a third-party service (like Google Play Games).

Registration and Accuracy

When you set up an account, you agree to provide accurate and complete information. Using fake names or disposable emails makes it difficult for us to assist you if you ever lose access to your account or need support with a purchase.

Account Security

You are entirely responsible for maintaining the confidentiality of your login credentials. We prohibit account sharing because it compromises your personal information, complicates our security protocols, and often leads to unfair advantages in gameplay. If you suspect someone else has gained access to your account, you must notify us immediately.

Account Deletion

You have the right to terminate your account at any time. You can usually do this directly within the app settings or by emailing us. Please note that deleting your account may result in the permanent loss of your game progress and purchased virtual items.

4. Acceptable Use

We want Krizu Studios to be a fun, fair, and safe environment for everyone. To maintain this standard, we have established clear boundaries for how you can interact with our apps.

You agree that you will **not**:

- **Cheat or Hack:** Use exploits, automation software, bots, hacks, or any unauthorized third-party software designed to modify or interfere with our games.
- **Reverse Engineer:** Decompile, disassemble, or reverse engineer any of our Java, C++, or Python source code, or attempt to extract our source code or game assets.
- **Harass Others:** Engage in toxic behavior, harass, threaten, or discriminate against other players in any multiplayer environments or community spaces.
- **Exploit the Economy:** Sell, trade, or transfer your account or any virtual items outside of the official Krizu Studios ecosystem for real-world money.
- **Disrupt the Service:** Launch denial-of-service attacks, distribute viruses, or intentionally overload our servers.

If we determine that you have violated these rules, we reserve the right to suspend or permanently ban your account without prior notice or refund.

5. Content & Intellectual Property

Our Ownership

Krizu Studios owns all rights, title, and interest in our apps and games. This includes the code, graphics, user interfaces, audio, text, and all other intellectual property. When you download our app, we are granting you a limited, personal, non-exclusive, non-transferable, and revocable license to use it for your personal, non-commercial entertainment. You do not own the app or any virtual goods within it.

User-Generated Content

If our games allow you to create, upload, or share content (like custom levels, avatars, or chat messages), you retain ownership of your original creations. However, by sharing them in our apps, you grant Krizu Studios a worldwide, royalty-free, perpetual license to use, display, modify, and distribute that content to operate and promote the game.

Copyright Infringement

We respect the intellectual property rights of others. If you believe that your copyrighted work has been copied in a way that constitutes copyright infringement within our apps, please contact us at endurco@outlook.com with a detailed description of the alleged infringement.

6. Payments & Billing

Our games may include opportunities to purchase virtual currency, digital items, or premium subscriptions ("In-App Purchases").

Processing and Pricing

Payment processing and financial transactions are typically handled through the Google Play Store or our designated payment processors. Prices for In-App Purchases are displayed in the app and are subject to change. We will notify you of any price changes to active subscriptions before your next billing cycle.

Refunds

Because our products are digital and immediately accessible, all In-App Purchases are final and non-refundable, except where required by applicable consumer protection laws. If you experience a technical

failure that prevents you from receiving an item you purchased, please contact us so we can verify the transaction and credit your account.

Subscriptions

If you purchase a recurring subscription, it will automatically renew unless you cancel it before the end of the current billing period. You must manage and cancel your subscriptions directly through your Google Play account settings.

7. Privacy

Your privacy is incredibly important to us. We collect and process certain data—including personal information, usage analytics, device information, cookies, and location data—to make our games function, process payments, and send marketing communications. We also use third-party services like Google Analytics to understand how players interact with our apps so we can improve them.

We adhere to strict security standards, including SOC 2 compliance frameworks, to protect your data. We also fully comply with the California Consumer Privacy Act (CCPA/CPRA) and all other applicable US State Privacy Laws (such as VCDPA, CPA, and CTDPA).

For complete details on how we collect, use, and protect your data, and how you can exercise your privacy rights, please read our comprehensive Privacy Policy.

8. Disclaimers & Limitations

We build our games with care, but software is inherently complex.

"As Is" Disclaimer

Krizu Studios provides our services on an "as is" and "as available" basis. We do not make any warranties, express or implied, regarding the reliability, accuracy, or performance of our apps. We specifically disclaim any implied warranties of merchantability, fitness for a particular purpose, and non-infringement. We do not guarantee that our apps will be free from bugs, viruses, or interruptions.

Limitation of Liability

To the maximum extent permitted by law, Krizu Studios shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or related to your use of our services. This includes loss of data, loss of game progress, or device failure. In no event shall our total liability to you exceed the amount you paid to Krizu Studios in the twelve (12) months immediately preceding the event giving rise to the claim, or fifty US dollars (\$50), whichever is greater.

Note: Some jurisdictions do not allow the exclusion of certain warranties or the limitation of liability for certain damages, so some of these limitations may not apply to you.

9. Dispute Resolution

If a problem arises, we want to fix it efficiently and fairly.

Informal Resolution

Before filing any formal legal claim, you agree to try resolving the dispute informally by contacting us at endurco@outlook.com. We will attempt to resolve the issue in good faith within 30 days.

Binding Arbitration

If we cannot resolve the dispute informally, you and Krizu Studios agree to resolve any claims related to these Terms or our services through final and binding arbitration, rather than in court. The arbitration will be administered under the rules of a recognized US arbitration provider.

Class Action Waiver

You agree that any dispute resolution proceedings will be conducted only on an individual basis and not in a class, consolidated, or representative action. You waive your right to participate in a class-action lawsuit against Krizu Studios.

Exceptions

This arbitration agreement does not preclude you from bringing issues to the attention of federal, state, or local agencies. Furthermore, either party may bring a qualifying claim in small claims court.

10. Changes & Termination

Modifying These Terms

The mobile app landscape changes rapidly, and we may need to update these Terms to reflect new features, legal requirements, or business practices. When we make material changes, we will update the "Last Updated" date at the top of this document and notify you via an in-app alert or email. Your continued use of our apps after the effective date constitutes your acceptance of the new Terms.

Termination by Us

We reserve the right to suspend or terminate your access to our apps at any time, without notice or liability, if we determine that you have violated these Terms, engaged in illegal activities, or if we decide to discontinue a specific game or service.

11. General Legal

- **Governing Law:** These Terms and any disputes arising out of them will be governed by and construed in accordance with the laws of the United States, without regard to its conflict of law principles.
- **Severability:** If any provision of these Terms is found to be unenforceable or invalid by a court of competent jurisdiction, that provision will be limited or eliminated to the minimum extent necessary, and the remaining provisions will remain in full force and effect.
- **Entire Agreement:** These Terms, along with our Privacy Policy, constitute the entire agreement between you and Krizu Studios regarding your use of our services, superseding any prior agreements.
- **Assignment:** You may not assign or transfer your rights under these Terms without our written consent. Krizu Studios may freely assign our rights and obligations under these Terms in connection with a merger, acquisition, or sale of assets.

12. Contact Information

We value our players and want to hear from you. If you have any questions, concerns, or feedback regarding these Terms or our games, please reach out to us. We typically respond to inquiries within 2 to 3 business days.

- **Email:** endurco@outlook.com
- **Community & Updates:** krizu.xyz