

FRANKLIN COUNTY CHILDREN SERVICES

# STRENGTHENING ALL FAMILIES



FRANKLIN COUNTY  
**CHILDREN  
SERVICES**

Protecting Children by  
Strengthening Families

# COMMUNITY RESOURCE GUIDE

A Guide to Community Resources and Contact Information



## Calling for Help - Emergency Numbers

A trained professional is often required to solve urgent or life-threatening situations. A quick phone call for help may save a life. Report an accident, fire, serious illness, injury or crime that requires immediate response.

<b>24-Hour FFCS Child Abuse Hotline</b>		<b>(614) 229-7000</b>
To report suspected child abuse, neglect or exploitation to Franklin County Children Services		
<b>Non-Emergency FCCS Line</b> (follow prompts to find a caseworker)		<b>(614) 229-7100</b>
<b>Fire, Police or Medical Emergencies</b>		<b>DIAL 9-1-1</b>
Dial 911 and an emergency operator will connect you to the proper authorities.		
<b>Customer Service Line for All Non-Emergency Services (Columbus Only)</b>		<b>DIAL 3-1-1</b>
Dial 911 and an emergency operator will connect you to the proper authorities.		
<b>Huckleberry House Urgent Care For Teens</b>		<b>(614) 294-5553</b>
<b>National Runaway Crisis Center</b>	<b>1-800-RUNAWAY</b>	<b>(800) 621-4000</b>
<b>National Sexual Assault Hotline</b>		<b>(800) 656-4673</b>
<b>National Suicide Prevention Lifeline, Veterans Line, Mental Health Crisis</b>		<b>DIAL 9-8-8</b>
You may also dial direct (Toll Free) 1-800-273-8255		
<b>Poison Control Center</b>		<b>(800) 222-1222</b>
<b>Sexual Assault Response Network of Central Ohio (SARNCO)</b>		<b>(614) 267-7020</b>
<b>Teen Suicide Prevention Hotline</b>	<b>(614) 221-5445</b> or	<b>(800) 273-TALK</b>



## Frequently Called Numbers

<b>Columbus Police Department (Non-Emergency Line)</b>		<b>(614) 645-4545</b>
<b>FLSS Central Ohio (Formerly HandsOn Central Ohio)</b>	<b>(614) 221-6766</b>	<b>DIAL 2-1-1</b>
1105 E. Schrock Rd., Ste. 100 • Columbus, OH 43229 (24-hour comprehensive information referring to more than 800 human services agencies in Franklin County.) <a href="http://www.211centralohio.org">www.211centralohio.org</a>		
<b>Franklin County Children Services (See page 6)</b>		<b>(614) 275-2571</b>
855 West Mound St. • Columbus, OH 43223 Call the Hotline at <b>(614) 229-7000</b> to report suspected child abuse or neglect, 24 hours / 7 days per week. Call <b>(614) 341-6060</b> for adoption information; <b>(614) 275-2690</b> to volunteer and <b>(614) 341-6161</b> for kinship services.		
<b>Franklin County Department of Job and Family Services</b>		<b>(614) 233-2000</b>
Manages public assistance, food stamps, Medicaid programs, etc.		
<b>Franklin County Probate Court</b>		<b>(614) 525-3894</b>
373 South High St., 22nd Floor • Columbus, OH 43215 (Court administers guardian, estate and trust matters, completes adoptions, issues name changes and marriage licenses.)		
<b>Franklin County Sheriff's Office</b>		<b>(614) 525-3333</b>
<b>American Electric Power of Ohio</b>		<b>(800) 627-2231</b>
<b>Columbia Gas of Ohio</b>		<b>(800) 344-4077</b>



# Franklin County Children Services

## RESOURCE GUIDE

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## Strengthening All Families

Strong families are the first foundation to protecting children, and all families do better when they live in communities that are committed to helping them succeed - no matter their size, income, neighborhood, background, and diversity. Franklin County Children Services is proud to make available this Resource Guide to help families connect with the wide ecosystem of valuable partners and service providers throughout our community.

**WE'VE ADDED NEW SECTIONS AND HELPFUL TABS SO YOU CAN FIND MORE USEFUL INFORMATION TO MATCH YOUR NEEDS QUICKLY OR IN A CRISIS.**

Families do not need to be in the care of FCCS to use the resources in this guide. Any family in Franklin County should feel comfortable reaching out to the partners and providers listed in this guide.

## About Franklin County Children Services

Each year, Franklin County Children Services is relied upon to help more than 26,000 children and their families through prevention, protection, placement, and permanency programs, offering services and supports to keep young people safe and families together. The framework of this Call to Action is built around six key themes that drive our work:



### CALL TO ACTION 1: PROTECTING THE WHOLE CHILD

An integrated child protection strategy emphasizes protecting the whole child - body, mind, and heart - recognizing the mental health and social-emotional challenges confronting so many young people. We match every child who comes into FCCS with at least one caring adult - caseworker, foster parent, relative or kin, mentor or volunteer, or a community partner.



### CALL TO ACTION 2: STRENGTHENING ALL FAMILIES

Children are better served if they can safely remain with their primary families as they seek support. But when children can no longer stay with their parents, we prioritize placement in family-like settings. Even better, we invest in a full-range of community-based prevention programs to prevent families from entry into the child welfare system.



### CALL TO ACTION 3: VALUING OUR TEAM FCCS CULTURE

We're making the necessary investments to recruit a strong workforce, while at the same time capitalizing on infrastructure, training, and staff to keep Team FCCS safer together, organizationally supported, culturally competent, and better reflective of who we serve.



### CALL TO ACTION 4: MANAGING FINANCIAL RESOURCES RESPONSIBLY

Our financial stewardship is marked by transparency, accountability, and mission-driven investments with a focus on re-investing tax dollars into businesses based in Franklin County and more reflective of the children and families we serve.



### CALL TO ACTION 5: ENGAGING OUR COMMUNITY AUTHENTICALLY

Authentic relationships are rooted in two-way, trusted partnerships that connect with the communities we serve. We are promoting and investing in an ecosystem of community partnerships across a diverse field of services to best address our families' true needs.



### CALL TO ACTION 6: LEADING IN INNOVATION

As one of Ohio's largest public child service agencies and a national voice in child safety, we will continue to champion the transformation of the child welfare system and how our system can best keep kids safer and make families stronger for longer.

**Learn more about the mission of Franklin County Children Services at [fcs.us](http://fcs.us).**



# FRANKLIN COUNTY CHILDREN SERVICES





# Franklin County Children Services Locations & Departments

**24-Hour FCCS Child Abuse Hotline:**  
**Non-Emergency FCCS Line**

**(614) 229-7000**  
**(614) 229-7100**

## MAIN OFFICE

**(614) 275-2571**

855 W. Mound St.  
Columbus, Ohio 43223  
General Office Hours: 8AM-5PM

[www.fccs.us](http://www.fccs.us)

Follow on Social Media:



FRANKLIN COUNTY  
CHILDREN SERVICES



CHILDREN SERVICES  
JOB LISTINGS

## DEPARTMENTS

<b>Adoptions</b>	<b>(614) 341-6060</b>
<b>Client Rights Office</b>	<b>(614) 275-2621</b>
<b>Communications Department</b>	<b>(614) 275-2523</b>
<b>Youth Transition Services</b>	<b>(614) 278-5972</b>
<b>Kinship</b>	<b>(614) 341-6161</b>
<b>Human Resources</b>	<b>(614) 351-2000</b>
<b>Recruitment</b> Volunteers and Mentors	<b>(614) 275-2690</b>

## Franklin County Family and Children First Council

has moved:

2760 Airport Dr. | Suite 130A  
Columbus, OH 43219

**(614) 407-9040**

[www.franklinfamilyfirst.org](http://www.franklinfamilyfirst.org)

The mission of Franklin County Family and Children First Council (FCFC) is to increase the access, capacity and effectiveness of services for the most vulnerable Franklin County youth and their families. Our Guiding Values explain how we work with children and families to fulfill this mission.

## REGIONAL OFFICES

### Intake & Investigation (Open 24 Hours/Day)

4071 E. Main St.  
Whitehall, OH 43213  
**(614) 229-7100**  
**(614) 229-7000** (24-Hour Hotline)

### East

4071 E. Main St.  
Whitehall, OH 43213  
**(614) 575-3500**

### West

1919 Frank Rd.  
Columbus, OH 43223  
**(614) 278-5800**



## Franklin County Commissioners

373 S. High St.  
Columbus, OH 43215  
**(614) 525-3322**

<https://commissioners.franklincountyohio.gov>



Franklin County

**BOARD OF  
COMMISSIONERS**

Service. Progress. Excellence.



## FAMILY SERVICES







## Family Services

**Broad Street Presbyterian**

760 E. Broad St.  
Columbus, OH 43205  
(614) 221-6552  
www.bspc.org

**Catholic Social Services**

197 E. Gay St.  
Columbus, OH 43215  
(614) 221-5891  
www.colscss.org

**Clintonville Beechwood Community Resource Center**

Senior services, transportation, kinship  
3222 N. High St.  
Columbus, OH 43202  
(614) 268-3539  
www.clintonvillecrrc.org

**Columbus Coalition for the Homeless**

501 E. Broad St.  
www.columbushomeless.org

**Community for New Direction**

993 E. Main St.  
Columbus, OH 43205  
(614) 272-1464  
www.cndcolumbus.org

**Jewish Family Services**

1070 College Ave.  
Columbus, OH 43209  
(614) 231-1890  
www.jfscolumbus.org

**Jewish Community Center**

1125 College Ave.  
Columbus, OH 43209  
(614) 231-2731  
www.columbusjcc.org

**Lutheran Social Services**

500 W. Wilson Bridge Rd.  
Suite 245  
Worthington, OH 43085  
(614) 228-5200  
www.lssnetworkofhope.org

**Lutheran Social Services**

offers online shopping  
www.lssfoodpantries.org  
or by calling: 1-877-LSS-MEAL

**Native American Indian Center of Central Ohio (NAICCO)**

67 E. Innis Ave.  
Columbus, OH 43207  
(614) 443-6120  
www.naicco.com

**Ohio Hispanic Coalition**

100 E. Campus View Blvd.  
Suite 130  
Columbus, OH 43235  
(614) 840-9934  
www.ohiohispaniccoalition.org

**Somali Community Association**

3422 Cleveland Ave.  
Columbus, OH 43224  
(614) 262-4068  
www.somaliohio.org

**Reeb Avenue Center**

280 Reeb Ave., Col. 43207  
(614) 468-9280

## Family To Family - Franklin County Children Services

Family to Family (F2F) is a family-centered, neighborhood-based approach to serving families in their own communities. F2F is about neighbors helping neighbors with support from local agencies. Sponsored by Franklin County Children Services, the agency works in partnership with community settlement houses providing neighborhood-based services:

**NORTH SIDE****St. Stephen's Community House -North**

1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 294-6347  
Serving Zip Codes: 43211, 43219, 43228

Senior Services available:

(614) 294-6347, ext. 122  
Serving Zip Codes: 43204, 43211,  
43219, 43229, 43230, 43231

**St. Stephen's Community House -East**

1500 E. 17th Ave.  
Serving Zip Codes: 43201, 43224

**WEST SIDE**

Gladden Community House  
183 Hawkes Ave.  
Columbus, OH 43223  
(614) 227-1600  
Serving Zip Codes: 43204, 43222,  
43223, 43215 and west of the Scioto River.

**SOUTH SIDE**

St. Stephen's - Reeb Avenue Center  
280 Reeb Ave.  
Columbus, OH 43207  
(614) 294-6347  
Serving Zip Code: 43207

**EAST SIDE**

Central Community House  
1150 E. Main St.  
Columbus, OH 43205  
(614) 252-3157  
Senior Services available



## Family Services (continued)

### WIC - The Special Supplemental Nutritional Program for Women, Infants and Children

WIC is a supplemental nutrition program for pregnant or breastfeeding women, infants, and children under the age of 5 and provides nutritious food for Franklin County participants who meet income guidelines.

**Columbus Public Health WIC  
(Main Office)**  
240 Parsons Ave.  
Columbus, OH 43215  
(614) 645-3131

**Columbus Health Department  
Parenting Education**  
240 Parsons Ave.  
Columbus, OH 43215  
(614) 645-3131

**East Central WIC**  
1180 E. Main Street, #226  
Columbus, OH 43205  
(614) 645-5553

**Eastland WIC**  
3933 E. Livingston Ave.  
Columbus, OH 43227  
(614) 645-3623

**Outerbelt East WIC**  
79 Outerbelt St.  
Columbus, OH 43213  
(614) 724-0590

**Westside Health Center /  
Franklinton WIC**  
2300 W. Broad Street  
Columbus, OH 43204  
(614) 645-6437

**Clintonville WIC**  
4550 Indianola Ave.  
Columbus, OH 43214  
(614) 724-3075

**Georgesville WIC**  
1681 Holt Rd.  
Columbus, OH 43228  
(614) 645-3621

**SOUTH SIDE  
John R. Maloney Family Health Center  
WIC**  
1905 Parsons Ave.  
Columbus, OH 43207  
(614) 645-3131

**Linden Park WIC**  
1254 Briarwood Ave.  
Columbus, OH 43211  
(614) 645-8306

**Northeast WIC**  
4337 Cleveland Ave.  
Columbus, OH 43231  
(614) 645-3072

**Northland WIC**  
4560 Morse Centre Rd.  
Columbus, OH 43229  
(614) 355-9406

**Hamilton Road WIC**  
2599 Hamilton Rd.  
Columbus, OH 43232  
(614) 355-9608

**Whitehall WIC**  
561 S. Yearling Rd.  
Whitehall, OH 43213  
(614) 355-9816

**J.O.I.N.**  
IDs and birth certificate vouchers  
578 E. Main St.  
Columbus, OH 43215  
(614) 241-2530

**Stone Village**  
IDs and birth certificate vouchers  
139 E. 2nd Ave.  
Columbus, OH 43215  
(614) 579-5493



**WIC at Nationwide Children's Downtown Primary Care**  
380 Butterfly Gardens Dr.  
First Floor  
Columbus, OH 43215  
(614) 722-2685

**Appointments also available through:**  
Nationwide Children's Hospital (at Primary Care Centers)  
by calling (614) 722-6200  
[www.nationwidechildrens.org/locations/primary-care-locations](http://www.nationwidechildrens.org/locations/primary-care-locations)

### Moms2B

Moms2B is an education and support program for pregnant women in eight Columbus neighborhoods. Moms2B offers fun, pre-natal education, resources, gift cards and hot meals, baby supplies and childcare during sessions. Pregnant moms can stay in the program until their baby turns 2.

**Check out our Facebook page: Moms2BOhio  
or call (614) 292-1605.**

# Protecting Children <sup>by</sup> Strengthening Families



**“ Every child deserves a champion  
– an adult who understands  
the power of connection and insists that  
they become the best they can possibly be. ”**

**- Rita Pierson**



# FRANKLIN COUNTY JOB & FAMILY SERVICES





## Franklin County Department of Job & Family Services

**General Information** <https://jfs.franklincountyohio.gov>

**Customer Access: (844) 640-OHIO (6446)**

**Child Care Case Inquiry: (614) 233-2000**

**Medical Support Services & Transportation: (614) 233-2381**

**Ohio Medicaid Hotline: (800) 324-8680**

**Ohio EBT Direction Card 866-386-3071**

**Workforce Development (614) 212-1800**

### East Opportunity Center

1055 Mt. Vernon Ave.

Columbus, OH 43203

Serving Zip Codes:

43068, 43109, 43110, 43125, 43147, 43203, 43205,  
43206, 43209, 43213, 43217, 43227 & 43232

### West Opportunity Center

314 N. Wilson Rd.

Columbus, OH 43204

Serving Zip Codes:

43016, 43017, 43026, 43065, 43119, 43123, 43126, 43137, 43140,  
43146, 43204, 43207, 43222, 43223, & 43228

### Northland Village

1721 Northland Park Ave.

Columbus, OH 43229

Serving Zip Codes:

43002, 43004, 43054, 43081, 43082, 43085, 43201, 43202, 43210,  
43211, 43212, 43214, 43215, 43216, 43219, 43220, 43221, 43224,  
43226, 43229, 43230, 43231, 43234, 43235, 43236, 43240 &  
43272.

**General Hours: 7:30 a.m. - 5p.m.**

### Ohio Benefits Application Portal:

[www.benefits.ohio.gov/](http://www.benefits.ohio.gov/)

### Ohio Benefits Self-Service Portal:

[www.ssp.benefits.ohio.gov/](http://www.ssp.benefits.ohio.gov/)

### Ohio Means Jobs Columbus-Franklin County

1111 E. Broad St.

Columbus, OH 43205

(614) 559-5052

[www.omjcfcc.org](http://www.omjcfcc.org)

### Franklin County Child Support Enforcement Agency

80 E. Fulton St.

Columbus, OH 43215

(614) 525-3275

FAX (614) 525-6409

[support.franklincountyohio.gov](http://support.franklincountyohio.gov)



## Social Security Administration Offices

### Main Location

(800) 772-1213

TTY: (800) 325-0778

[www.ssa.gov](http://www.ssa.gov)

### North

1051 Worthington Woods

Worthington, OH 43085

(866) 789-0957

### Downtown

200 N. High St.

2nd Floor, Suite 225

Columbus, OH 43215

(866) 964-1723

### West

1060 Georgesville Rd.

Columbus, OH 43228

(866) 656-0178

### East

220 S. Hamilton Rd.

Columbus, OH 43213

(866) 592-0733

### Federal Selective Service Registration:

<https://www.sss.gov/Register>

### Franklin Co. Veterans Service Commission

Memorial Hall

280 E Broad St.

Room 100

Columbus, OH 43215

Phone: (614) 525-2500

<https://vets.franklincountyohio.gov>

# HOSPITALS & COMMUNITY HEALTH CENTERS







## Hospitals & Community Health Centers

### Central Ohio Area Hospitals

**Grant Medical Center**

111 S. Grant St.  
Columbus, OH 43215  
(614) 566-9000

**Doctors Hospital**

5100 W. Broad St.  
Columbus, OH 43228  
(614) 544-1000

**Chalmers P. Wylie VA  
Ambulatory Care Center**

420 N. James Rd.  
Columbus, OH 43219  
(614) 257-5200  
(888) 615-9448

**Benefits:** (800) 827-1000

**Health Care:** (877) 222-VETS (8387)

**VA Inspector General:** (800)-488-8244

**Veterans Crisis Line:** (800)-273-8255, Press 1  
[www.columbus.va.gov/](http://www.columbus.va.gov/)

**Diley Ridge Medical Center**

7911 Diley Rd.  
Canal Winchester, OH 43110  
(614) 838-7911

**Dublin Methodist Hospital**

7500 Hospital Dr.  
Dublin, OH 43016  
(614) 544-8000

**Mt. Carmel Hilliard**

4674 Britton Pkwy  
Hilliard, OH 43206  
(614) 210-4500

**Mt. Carmel Hospital East**

6001 E. Broad St.  
Columbus, OH 43213  
(614) 234-6000

**Mt. Carmel Hospital Grove City**

5300 North Meadows Drive  
Grove City, Ohio 43123  
(614)-663-5000

**Ohio State University Wexner  
Medical Center  
Main Campus**

410 W. 10th Ave.  
Columbus, OH 43210  
(614) 293-8000

**Ohio State University Hospital  
East Campus**

181 Taylor Ave.  
Columbus, OH 43203  
(614) 257-3000

**Riverside Methodist Hospital**

3535 Olentangy River Rd.  
Columbus, OH 43214  
(614) 566-5000

**St. Ann's Hospital**

500 S. Cleveland Ave.  
Westerville, OH 43081  
(614) 898-4000

**KidSmiles Pediatric Dental Clinic**

770 Bethel Rd.  
Columbus, OH 43214  
(614) 458-1711

**Heart of Ohio Family Health Centers**

**Capital Park Center**  
2365 Innis Rd.  
Columbus, OH 43224  
(614) 416-4325

**Whitehall Family Health Center**

882 S. Hamilton Rd.  
Columbus, OH 43213  
(614) 235-5555  
[www.heartofohiofamilyhealth.org](http://www.heartofohiofamilyhealth.org)

**Columbus Speech & Hearing**

510 E. North Broadway  
Columbus, OH 43214  
(614) 263-5151

**Select Specialty Hospital**

1430 S. High St.  
Columbus, OH 43207  
<https://www.ohiohealth.com/locations/>



## NATIONWIDE CHILDREN'S

*When your child needs a hospital, everything matters.*

**Nationwide Children's Hospital**

700 Children's Dr.  
Columbus, OH 43205  
(614) 722-2000  
[www.NationwideChildrens.org](http://www.NationwideChildrens.org)

**The Center for Family Safety and Healing**

655 E. Livingston Ave.  
Columbus, OH 43205  
(614) 722-8200  
[www.FamilySafetyandHealing.org](http://www.FamilySafetyandHealing.org)

**Big Lots Behavioral Health Pavilion**

444 Butterfly Gardens Dr.  
Columbus, OH 43215  
(614) 355-8080  
[www.nationwidechildrens.org/Pavilion](http://www.nationwidechildrens.org/Pavilion)



## Hospitals & Community Health Centers (continued)

### Nationwide Children's Hospital Close To Home<sup>SM</sup> Centers

Close To Home Centers bring a full range of diagnostic and therapeutic services for newborns, children and young adults to the neighborhood. Close To Home Center services include: laboratory, radiology, counseling and guidance services, electrocardiogram testing (EKG), nutrition services, occupational/physical therapy, speech and language pathology, and electroencephalogram testing (EEG).



#### Canal Winchester (2 locations)

7901 Diley Rd.  
Suite 150  
Canal Winchester, OH 43110  
(614) 355-9050

6365 Winchester Blvd.  
Suite B  
Canal Winchester, OH 43110  
(614) 355-8990

#### Dublin (4 locations)

5675 Venture Dr.  
Dublin, OH 43017  
(614) 355-8400

5665 Venture Dr.  
Dublin, OH 43017  
(614) 355-8480

7450 Hospital Dr., Suite 100\*  
Dublin, OH 43016  
(614) 355-7000

5700 Perimter Dr.  
Suite A  
Dublin, OH 43017  
(614) 355-9550

#### Downtown (3 locations)

399 E. Main St.  
Suite 120  
Columbus, OH 43215  
(614) 355-8550

495 E. Main St.  
Columbus, OH 43215  
(614) 355-8055

500 E. Main St.  
3rd Floor  
Columbus, OH 43215  
(614) 355-6300

#### Clintonville

510 E. North Broadway  
Columbus, OH 43214  
(614) 355-8970

#### East Columbus (2 locations)

6345 E. Broad St. \*  
Columbus, OH 43213  
(614) 355-8100

6499 E. Broad St.  
Suite 140  
Columbus, OH 432153  
(614) 355-9750

#### Hilliard \*

4363 All Seasons Dr.  
Suite 100  
Hilliard, OH 43026  
(614) 355-5900

#### Westerville (4 locations)

433 N. Cleveland Ave.\*  
Westerville, OH 43081  
(614) 355-8300

275 W. Schrock Rd.  
Westerville, OH 43081  
(614) 355-8080

185 W. Schrock Rd.  
Westerville, OH 43081  
(614) 395-7505

187 W. Schrock Rd.  
Westerville, OH 43081  
(614) 355-7500

#### Fostering Connections Program at The Center for Family Safety and Healing (for children placed in out-of-home care)

655 E. Livingston Ave.  
Columbus, OH 43205  
(614) 722-6789

#### \* This location offers urgent care.

During afternoon, evening and weekend hours, these centers offer treatment for illnesses and injuries that need immediate attention, but do not need to be handled by a hospital emergency department.

Nationwide Children's Hospital *Close To Home Centers* with urgent care services treat children from birth to age 20.

#### Notes & Information:

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## Hospitals & Community Health Centers (continued)

### Primary Care Centers

#### General Info (614) 722-2000

To make any Primary Care Center appointments at Nationwide Children's, call (614) 722-6200

#### Nationwide Children's Downtown Primary Care Center

Livingston Ambulatory Center  
380 Butterfly Gardens  
Columbus, OH 43215  
(614) 722-5750

#### Eastland Primary Care Center

2599 S. Hamilton Rd.  
Columbus, OH 43232  
(614) 355-9600

#### Equitas Healthcare

1105 Schrock R.  
Columbus, OH 43229  
(833) 378-4827  
(22 locations)  
www.equitashealth.com

#### Hilltop Primary Care Center

2857 W. Broad St.  
Columbus, OH 43204  
(614) 355-9900

#### Lincoln Village Primary Care Center

4766 W. Broad St.  
Columbus, OH 43228  
(614) 938-8100

#### Linden Primary Care Center

COTA Building  
1390 Cleveland Ave., 2nd Floor  
Columbus, OH 43211  
(614) 355-9300

#### Near East Primary Care Center

1125 E. Main St.  
Columbus, OH 43205  
(614) 355-9200

#### Northern Lights Primary Care Center

3553 Cleveland Ave.  
Columbus, OH 43224  
(614) 938-8150

#### Northland Primary Care Center

4560 Morse Centre Rd.  
Columbus, OH 43229  
(614) 355-9400

#### Olentangy Primary Care Center

5070 N. High St.  
Columbus, OH 43214  
(614) 355-9500

#### Primary Care at Westerville Close To Home Center<sup>SM\*</sup>

433 N. Cleveland Ave.  
Westerville, OH 43082  
(614) 355-8300

#### Sharon Woods Care Center

1777 E. Dublin-Granville Rd.  
Columbus, OH 43229  
(614) 355-7400

#### South High Primary Care Center

1405 S. High St.  
Columbus, OH 43207  
(614) 355-9000

#### Westside Primary Care Center

441 Industrial Mile Rd.  
Columbus, OH 43228  
(614) 355-9700

#### Whitehall Primary Care Center

561 S. Yearling Rd.  
Whitehall, OH 43213  
(614) 355-9800

#### \* This location offers urgent care.

During afternoon, evening and weekend hours, these centers offer treatment for illnesses and injuries that need immediate attention, but do not need to be handled by a hospital emergency department.

#### Nationwide Children's Hospital School-Based Health Centers

Nationwide Children's Hospital has 17 School-Based Health Centers in local schools throughout the state. The centers offer primary care services and are open to students and community members.

Learn more about services and locations at  
[www.NationwideChildrens.org/Care-Connection](http://www.NationwideChildrens.org/Care-Connection).



### Community Health Centers

#### Columbus Public Health Dept./Dental Clinic

240 S. Parsons Ave.  
Columbus, OH 43205  
(614) 645-5500  
[www.columbus.gov/publichealth](http://www.columbus.gov/publichealth)

#### Notes & Information:

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# Hospitals & Community Health Centers (continued)



## OhioHealth (multiple locations/practices)

### EAST

4850 E. Main St.  
Columbus, OH 43213  
(614) 566-0899

### HILLIARD

4343 All Seasons Dr.  
Hilliard, OH 43026  
(614) 544-1880



## PrimaryOne Health Centers (multiple locations/practices)

### EAST

4850 E. Main St.  
Columbus, OH 43213  
(614) 566-0899

### West Broad St.

#### Primary One Health Center\*

2300 W. Broad St.  
Columbus, OH 43204  
(614) 645-2300  
(also offers vision care)

### East Broad Street

720 E. Broad St.  
Columbus, OH 43215  
(614) 859-1850

### Parsons Ave.

#### Primary One Health Center\*

1905 Parsons Ave.  
Columbus, OH 43207  
(614) 586-4159

### East Livingston

1289 E. Livingston Ave.  
Columbus, OH 43205  
(614) 859-1860

### GROVE CITY

1375 Stringtown Rd.  
Grove City, OH 43123  
(614) 788-1000

### DOWNTOWN

#### Grant Medical Center

111 S. Grant Ave.  
(614) 566-9000

### RIVERSIDE

#### McConnell Heart Hospital

3535 Riverside Dr., Cols., OH 43214  
(614) 566-5000

[www.OhioHealth.com](http://www.OhioHealth.com)

### East 17th Ave.

#### Primary One Health Center\*

1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 645-2700

### Agler Rd.

#### Primary One Health Center

3433 Agler Rd.  
Suite 2800  
Columbus, OH 43219  
(614) 645-1600

### East Main St.

#### Primary One Health Center

1180 E. Main St.  
Columbus, OH 43205  
(614) 645-5535

### South High St.

#### Primary One Health Center

3781 S. High St.  
Columbus, OH 43207  
(614) 645-3163

### Alum Creek

#### Primary One Health Center

1791 Alum Creek Dr.  
Columbus, OH  
(614) 526-5420

**\*Denotes a Free Clinic is available.**

## Planned Parenthood

### Eastland Primary Care Center

2599 S. Hamilton Rd.  
Columbus, OH 43232  
(614) 355-9600

### Planned Parenthood of Central Ohio Inc.

3255 E. Main St.  
Whitehall, OH 43213  
(614) 222-3531

### Planned Parenthood of Central Ohio

#### Franklinton West

1511 W. Broad St.  
Columbus, OH 43222  
(614) 222-3525

### Planned Parenthood of Central Ohio

#### North Campus

18 E. 17th Ave.  
Columbus, OH 43201  
(614) 222-3604

[www.plannedparenthood.org](http://www.plannedparenthood.org)

## Pregnancy Decision Health Centers

### Campus Office

22 E. 17th Ave.  
Columbus, OH 43201  
(614) 444-4411

### North Office

5900 Cleveland Ave.  
Columbus, OH 43231  
(614) 444-4411

### West Office

4111 W. Broad St.  
Columbus, OH 43228  
(614) 444-4411

[www.pdhc.org](http://www.pdhc.org)



## Hospitals & Community Health Centers (continued)

### Free Clinics

**Asian Health Initiative / AAC**

2231 N. High St.  
Columbus, OH 43201  
(614) 220-4023  
[www.freeclinics.com/det/asian-free-clinic](http://www.freeclinics.com/det/asian-free-clinic)

**The Breathing Association**

788 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 457-4570  
[www.breathingassociation.org](http://www.breathingassociation.org)

**The Bridge Community Center**

3750 Sullivant Ave.  
Columbus, OH 43229  
(1st and 3rd Saturdays)  
(614) 272-2949

**Charitable Pharmacy of Central Ohio**

200 E. Livingston Ave.  
Columbus, OH 43215  
(614) 227-0301  
(Franklin Co. residents only)  
[www.charitablepharmacy.org](http://www.charitablepharmacy.org)

**Clinic at Faith Mission**

245 N. Grant Ave.  
Columbus, OH 43215  
(614) 224-6617  
[www.ISSnetworkofhope.org](http://www.ISSnetworkofhope.org)

**Columbus Free Clinic**

2231 N. High St.  
Columbus, OH 43201  
(614) 404-8417  
[www.columbusfreeclinic.org](http://www.columbusfreeclinic.org)

**Columbus Medical Association  
Physicians Free Clinic/Voluntary Care  
Network**

240 Parsons Ave.  
Columbus, OH 43215  
(614) 240-7430

**DWELL Free Clinic**

1934 N. 4th St.  
Columbus, OH 43201  
(1st and 3rd Mondays)  
614-823-6510

**Helping Hands Health & Wellness Center**

5100 Karl Rd.  
Columbus, OH 43229  
(614) 262-5094  
[www.helpinghandsfreeclinic.org](http://www.helpinghandsfreeclinic.org)

**Lower Lights Christian Health Centers &  
Jubilee Market and Cafe (5 locations)**

1160 W. Broad St.  
Columbus, OH 43222  
(614) 274-1455

1560 S.High St.  
Columbus, OH 43207

777 W. State St.  
201A  
Columbus, OH 43222

6000 Cooper Rd.  
Westerville, OH 43081

2028 Cleveland Avenue  
Columbus, OH 43211

<https://llhc.org>

**Stowe Mission**

888 Parsons Ave.  
Columbus, OH 43206  
(614) 445-8400

**ViaQuest Inc. (3 locations)**

525 Metro Place North, Suite 300  
Dublin, OH 43017  
855-289-1722  
(Deaf Services): 614-356-8012  
[www.viaquestinc.com](http://www.viaquestinc.com)

**Victory Ministries**

3964 E. Main St.  
Columbus, OH 43213  
(614) 252-2500

**Vineyard Free Health Clinics (3 locations)**

6000 Cooper Rd.  
(1st and 2nd Tuesdays)  
Westerville, OH 43081  
(614) 259-5428

171 E. Fifth Ave.  
Columbus, OH 43201  
(1st, 2nd and 3rd Wednesdays)  
(614) 259-5428

115187 Palmer Rd.  
Reynoldsburg, OH 43068  
(740) 927-7729

**The Women's Clinic**

3242 E. Main St.  
Suite 2  
Columbus, OH 43213  
(614) 237-2000  
[www.columbuswvc.org](http://www.columbuswvc.org)

### Notes & Information:

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# MENTAL HEALTH COUNSELING CENTERS







## Mental Health Counseling Centers

### Center for New Americans

1299 McNaughten Road  
Columbus, OH 4322  
(614)-582-2368

### Family Focus

1301 N. High St.  
Columbus, OH 43201  
(614) 227-6865

### FordCare Services

5200 Cleveland Ave., 1B  
Columbus, OH 43231  
(614) 317-3099

### Key Counseling

457 Waterbury Ct., Ste. E  
Gahanna, OH 43230  
(614) 478-3050

### Netcare Access

199 S. Central Ave.  
Columbus, OH 43223  
(614) 276-2273

## Mental Health Services for Youth & Families

### Access Ohio Mental Health

99 N. Brice Rd., Suite 360  
Columbus, OH 43213  
(614) 367-7700

### Amethyst (Women Only)

455 E. Mound St.  
Columbus, OH 43215  
(614) 242-1284

### Big Lots Behavioral Health Services at Nationwide Children's Hospital

444 Butterfly Gardens Drive  
Columbus, OH 43215  
(614) 355-8080  
[www.NationwideChildrens.org/  
Behavioral-Health](http://www.NationwideChildrens.org/Behavioral-Health)

### Buckeye Ranch (3 Locations)

2865 W. Broad St.,  
Columbus, OH 43204  
(614) 384-8088

5665 Hoover Rd.  
Grove City, OH 43123  
(614) 875-2371

4653 E. Main St.  
Whitehall, OH 43213  
(614) 729-9560

[www.buckeyeranch.org](http://www.buckeyeranch.org)

### Concord Counseling

700 Brookside Blvd.  
Westerville, OH 43081  
(614) 882-9338 (substance abuse)

### North Central Mental Health (2 Locations)

1301 N. High St.  
Columbus, OH 43201  
(614) 299-6600  
338 Granville St.  
Gahanna, OH 43230  
(614) 475-7090  
[www.ncmhs.org](http://www.ncmhs.org)

### North Community Counseling Centers (4 Locations)

1855 E. Dublin-Granville St.  
Columbus, OH 43229  
(614) 267-7003

5109 West Broad Street  
Columbus, OH 43228  
(614) 279-7690

3556 Sullivant Ave.  
Columbus, OH 43204

4897 Karl Rd.  
Columbus, OH 43229  
(614) 846-2588

### Cornerstone Family Services

1565 Bethel Rd.  
Columbus, OH 43220  
(614)459-3003  
[www.cornerstonefamilyservices.org](http://www.cornerstonefamilyservices.org)

### Directions for Youth and Families (4 locations)

**Central Office:**  
1515 Indianola Ave.  
Phone: (614) 294-2661  
Fax: (614) 294-3247

**East:**  
3616 E. Main St.  
(614) 251-0103

**Southeast:** Crittendon Center  
3840 Kimberly Parkway  
(614) 694-0203

**South:**  
657 S. Ohio Ave.  
(614) 258-8043

### Franklin County Youth Psychiatric Crisis Line (24 hrs) - (614) 722-1800 Maryhaven

1791 Alum Creek Dr.  
Columbus, OH 43207  
(614) 445-8131

### Huckleberry House

1421 Hamlet St.  
Columbus, OH 43201  
(614) 294-8097  
(614) 294-5553 24-hour crisis

### Primary Care Solutions of Ohio

1336 E. Main St.  
Columbus, OH 43205  
(614) 914-8781  
[www.pcs-of-ohio.org](http://www.pcs-of-ohio.org)

### Syntero Counseling (3 Locations)

299 Cramer Creek Ct.  
Dublin, OH 43017  
(614) 889-5722

3645 Ridge Mill Drive  
Columbus, OH 43026  
(614) 457-7876

3433 Agler Rd.  
Columbus, OH 43219  
(614) 600-2708

### Southeast Mental Health

16 W. Long St.  
Columbus, OH 43215  
(614) 225-0990  
[www.southeastinc.org](http://www.southeastinc.org)

### Youth Advocate Services

2323 W. Fifth Ave. | Suite 150  
Columbus, OH 43204  
(614)258-9927  
[www.yasohio.org](http://www.yasohio.org)

### Mid-Ohio Psych. Services

2238 S. Hamilton Rd.  
Columbus, OH 43232  
(614) 751-0042

### NYAP

527 S. High St.  
Columbus, OH 43215  
(614) 227-9444

### Ohio Guidestone

195 N. Grant Ave. | Suite 250  
Columbus, OH 43215  
(888) 522-9174

### St. Vincent Family Center

1490 E. Main St.  
Columbus, OH 43205  
(614) 252-0731  
[www.svfc.org](http://www.svfc.org)

### Talbot Hall (OSU East)

1441 Phale D. Hale Drive  
Columbus, OH 43203  
(614) 257-3760

### The Village Network

1751 E. Long St.  
Columbus, OH 43203  
(614) 253-8050 (weekdays)  
[www.thevillagenetwork.org](http://www.thevillagenetwork.org)

# SUBSTANCE ABUSE COUNSELING CENTERS





## Substance Abuse Counseling Centers

**Amethyst (Women only)**

455 E. Mound St.  
Columbus, OH 43215  
(614) 242-1284  
www.amethyst-inc.org

**Brightview Health (2 Locations)****East:**

3768 E. Main St.  
Whitehall, OH 43213

**West:**

4660 Roberts Rd.  
Columbus, OH 43228

1-833-510-HELP

www.brightviewhealth.com

**Center for New Americans**

1299 McNaughten Rd.  
(614) 582-2368

**Columbus Public Health Dept.  
Alcohol & Drug Abuse Program**

240 Parsons Ave.  
Columbus, OH 43215  
(614) 645-7417

Opiate Crisis: (614) 724-HOPE

**Community for New Direction**

1000 E. Atcheson St. (Adults)  
(614) 252-4941  
2096 W. Mound St. (AOUTH/WEST)  
1008 E. Livingston Ave. (Youth/SOUTH)

**Comp Drug**

547 E. 11th Ave.  
Columbus, OH 43211  
(614) 224-4506  
www.compdrug.org

**Concord Counseling**

700 Brookside Blvd.  
Westerville, OH 43081  
(614) 882-9338  
www.concordcounseling.org

**Life Counseling Services**

1515 E. Broad St.  
Whitehall, OH 43213  
(614) 239-9965  
www.midohiohb.com

**Maryhaven**

1791 Alum Creek Dr.  
Columbus, OH 43207  
(614) 445-8131  
www.maryhaven.com

**Medication Assisted Tream Addiction  
Program at Nationwide Childrens' Hospital  
Livingston Ambulatory Center**

380 Butterfly Gardens Drive  
Columbus, OH 43215  
(614) 355-8614

**Netcare Access**

199 S. Central Ave.  
Columbus, OH 43223  
(614) 276-2273

**North Community Counseling (4 Locations)**

1855 E. Dublin-Granville Rd.  
Columbus, OH 43229  
(614) 267-7003  
<https://www.northcommunity.com/>

4897 Karl Rd.  
Columbus, OH 43229  
(614) 846-2588

5109 W. Broad St.  
Columbus, OH 43228  
(614) 279-7690

3556 Sullivant Ave.  
Columbus, OH 43204

**PEER Center**

205 N. Hamilton Rd.  
Columbus, OH 43213  
(614) 453-4830  
www.thepeercenter.org

**Primary Care Solutions of Ohio**

1336 E. Main St.  
Columbus, OH 43205  
(614) 914-8781  
www.pcs-of-ohio.org

**The Refuge, Inc.**

12 Terrace Ave.  
Columbus, OH 43204  
(614) 991-0131  
www.TheRefugeOhio.org

**The Recovery Village**

3964 Hamilton Square Blvd.  
Groveport, OH 43125  
(614) 362-1686  
www.therecoveryvillage.com

**Sun Behavioral Columbus**

900 E. Dublin-Granville Rd.  
Columbus, OH 43229  
(614) 350-6677  
www.suncolumbus.com

**Talbot Hall (OSU East)**

1441 Phale D. Hale Dr.  
Columbus, OH 43205  
(614) 257-3760  
[www.wexnermedical.osu.edu/locations/talbot-hall](http://www.wexnermedical.osu.edu/locations/talbot-hall)

**WCAP Counseling**

1900 Brice Rd.  
Columbus, OH 43068  
(614) 239-9965  
www.wcapcounseling.org

**The Woods at Parkside**

349 Olde Ridenour Rd.  
Columbus, OH 43230  
(614) 471-2552

**Notes & Information:**


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# EDUCATIONAL RESOURCES





## Educational Resources

### **Columbus City Schools**

270 E. State St.  
Columbus, OH 43215  
(614) 365-5000

#### **Enrollment Office:**

430 Cleveland Ave.  
Columbus, OH 43215  
(614) 365-4011  
[www.ccssoh.us](http://www.ccssoh.us)

### **Ohio Educational Training Voucher Program (for emancipated youth)**

(855) 471-1931  
FAX (800) 757-0862  
email: [jarod@fostersuccess.org](mailto:jarod@fostersuccess.org)  
[www.fc2sprograms.org/ohio/](http://www.fc2sprograms.org/ohio/)

### **Educational Service Center of Central Ohio**

2080 Citygate Dr.  
Columbus, OH 43219  
(614) 445-3750  
[www.escco.org](http://www.escco.org)

### **College Support Programs:**

Federal student aid: [www.studentaid.gov](http://www.studentaid.gov)

### **Community for New Direction (4 Locations)**

993 E. Main St.  
Columbus, OH 43205

2096 W. Mound St  
Columbus, Ohio 43223  
1008 E. Livingston Ave.  
Columbus, OH 43205

1000 Atcheson St.  
Columbus, OH 43203

(614) 272-1464  
[www.cndcolumbus.org](http://www.cndcolumbus.org)

### **Nationwide Children's Hospital - SPARK**

Free kindergarten readiness program helps prepare children for their first year of school.

For ages 4+ in zip codes 43205, 43206, 43207, 43224, 43211.  
(614) 355-0714

[SPARK@NationwideChildrens.org](mailto:SPARK@NationwideChildrens.org)  
[www.NationwideChildrens.org/SPARK-Program](http://www.NationwideChildrens.org/SPARK-Program)

### **Nationwide Children's Hospital - Positive Parenting Program (Triple P)**

Free support network for parents and caregivers of children, ages 0 to 16. Triple P provides simple strategies to help your family with behavior and other challenges.  
[www.NationwideChildrens.org/TripleP](http://www.NationwideChildrens.org/TripleP)

### **CAP4Kids**

The Children's Advocacy Project for Kids, CAP4Kids, has information about free and low-cost resources on everything from after-school programs and housing to mental health resources, services for youth with special needs and more.

[CAP4Kids.org/Columbus](http://CAP4Kids.org/Columbus)

### **TUTORING/TEST PREP (for profits)**

**Grade Potential Tutoring**  
(614) 258-8867  
[www.gradepotentialtutoring.com](http://www.gradepotentialtutoring.com)

### **Huntington Learning Center**

5560 N. Hamilton Rd.  
Gahanna, OH 43230  
(614) 475-6500  
[www.huntingtonhelps.com](http://www.huntingtonhelps.com)

## After School Programs

### **Africentric Personal Development Shop**

1409 E. Livingston Ave.  
Columbus, OH 43205  
(614) 253-4448  
[www.apdsinc.org](http://www.apdsinc.org)

### **Gladden Community House**

183 Hawkes Ave.  
Columbus, OH 43223  
(614) 227-1600  
[www.gladdenhouse.org](http://www.gladdenhouse.org)

### **St. Stephen's Community House**

1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 294-6347  
[www.saintstephensch.org](http://www.saintstephensch.org)

### **Vineyard Community Center – The Zone**

6000 Cooper Rd.  
Westerville, OH 43081  
(614) 259-5500  
[www.vineyardcommunitycenter.org](http://www.vineyardcommunitycenter.org)

### **Boys and Girls Clubs of Columbus**

1108 City Park Ave.  
Columbus, OH 43206  
(614) 221-8830  
[www.bgccentralohio.org](http://www.bgccentralohio.org)

### **Ohio State Univ. Extension**

#### **SNAP-Ed Nutrition Education Program**

(614) 688-5378  
Free nutrition and thrifty shopping classes for SNAP-eligible families.  
<https://fcs.osu.edu/programs/nutrition/snap-ed>

### **Remember Us Urban Scouts**

1985 Cedar Willow Dr.  
(614) 342-0505  
[www.ruurbanlegends.org](http://www.ruurbanlegends.org)

### **Notes & Information:**

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## Educational Resources (continued)

### Columbus Metropolitan Library

(614) 645-2275

[www.columbuslibrary.org](http://www.columbuslibrary.org)

**Main Library**

96 S. Grant Ave.  
Columbus, OH 43215

**Barnett**

3434 E. Livingston Ave.  
Columbus, OH 43227

**Canal Winchester**

115 Franklin St.  
Canal Winchester, OH 43110

**Driving Park**

1422 E. Livingston Ave.  
Columbus, OH 43205

**Dublin**

75 N. High St.  
Dublin, OH 43017

**Franklinton**

1061 W. Town St.  
Columbus, OH 43222

**Gahanna**

310 Granville St.  
Gahanna, OH 43230

**Hilliard**

4500 Hickory Chase Way  
Hilliard, OH 43026

**Hilltop**

511 S. Hague Ave..  
Columbus, OH 43204

**Karl Road**

5590 Karl Rd.  
Columbus, OH 43229

**Linden**

2223 Cleveland Ave.  
Columbus, OH 43211

**Marion-Franklin**

2740 Lockbourne Rd.  
Columbus, OH 43207

**Martin Luther King**

1467 E. Long St.  
Columbus, OH 43203

**New Albany**

200 Market St.  
New Albany, OH 43054

**Northern Lights**

4093 Cleveland Ave.  
Columbus, OH 43224

**Northside**

1423 N. High St.  
Columbus, OH 43201

**Parsons**

1113 Parsons Ave.  
Columbus, OH 43206

**Reynoldsburg**

1402 Brice Rd.  
Reynoldsburg, OH 43068

**Shepard**

850 N. Nelson Rd.  
Columbus, OH 43219

**South High**

3540 S. High St.  
Columbus, OH 43207

**Southeast**

3980 S. Hamilton Rd.  
Groveport, OH 43125

**Whetstone**

3909 N. High St.  
Columbus, OH 43214

**Whitehall**

4445 E. Broad St.  
Whitehall, OH 43213

### Southwest Public Libraries

[www.swpl.org](http://www.swpl.org)

**Grove City**

3959 Broadway  
Grove City, OH 43123  
(614) 875-6716

**Westland Area**

4740 W. Broad St.  
Grove City, OH 43228  
(614) 878-1301

### Westerville Public Library

126 S. State St.  
Westerville, OH 43081  
(614) 882-7277  
[www.westervillelibrary.org](http://www.westervillelibrary.org)

### Notes & Information:

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## Educational Resources (continued)

### Head Start Programs

**Africentric Personal Development Shop**

1409 E. Livingston Ave.  
Columbus, OH 43205  
(614) 253-4448

**The Child Development Council of Franklin County, Inc. Head Start Programs (29 area learning centers)****Mattie B. James Center**

999 Crupper Avenue  
(614) 271-4056  
www.cdtheadstart.org

**LOCATIONS BY STREET:**

2150 Agler Rd.  
3260 Allegheny Ave.  
5220 Avalon Ave.  
1184 Barnett Rd.  
1400 Brooks Ave.  
1718 Cooke Rd.  
999 Crupper Ave.  
370 Goshen Lane  
500 N. Hamilton Rd.  
1677 S. Hamilton Rd.  
2879 Johnstown Rd.  
3400 Kohr Rd.  
1077 Lexington Ave.  
2541 Lindbergh Dr.  
2633 Maybury Rd.  
2350 W. Mound St.  
867 Mt. Vernon Ave.  
1400 Myrtle Ave.  
505 S. Ohio Ave.  
3260 Riverside Green  
4141 Rudy Rd.  
1850 Sutter Parkway  
3830 Trueman Ct.  
1321 Urban Dr.

**YMCA Central Ohio Head Start**

For more information, or to enroll,  
call (614) 389-3880

**Columbus Urban League**

www.cul.org

**Moler Columbus Urban League**

1201 Moler Rd.  
Columbus, OH 43207  
(614) 372-2298

**Southside Columbus Urban League**

475 Elwood Ave.  
Columbus, OH 43207  
(614) 372-2299

**Watkins Columbus Urban League**

1520 Watkins Rd.  
Columbus, OH 43207  
(614) 625-3989

**Project Connect**

(services for homeless)  
Columbus City Schools  
(614) 365-5140  
projectconnect@columbus.k12.oh.us

**Southeast Vocational**

3770 N. High St.  
(614) 294-7117

**South-Western City School District Head Start Locations**

For more information, or to enroll call  
(614) 389-3880 ext.9836

**Stiles Family Center Head Start**

4704 Stiles Ave.  
Columbus, OH 43228  
(614) 801-8391 or (614) 8018389

**Bostic Center**

2975 Kingston Ave.  
Grove City, OH 43123  
(614) 801-8522

**Norton YMCA Head Start**

60 Norton Rd.  
Columbus, OH 43228  
(614) 801-6293

**Dolly Parton's Imagination Library**

Get FREE BOOKS for your child!  
Dolly Parton's Imagination Library mails  
free high-quality, age-appropriate books  
to children from birth to age five!  
*Sign Up Today!*

**www.OhiolmaginationLibrary.org**

### Notes & Information:

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# FOOD PANTRIES





## Food Pantries

### FOODPANTRIES.ORG (listed by zip code)

**Bishop Griffin Resource Center**

2875 E. Livingston Ave.  
Columbus, OH 43209  
(614) 338-8220 Wed./Fri.  
www.bgrc-svdp.org

**Broad Street Food Pantry**

760 East Broad St.  
Columbus, OH 43205  
(614) 908-3901  
www.bsfc.org/ministries/food-pantry

**The Bridge Community Center**

3750 Sullivant Ave.  
Columbus, OH 43228  
(614) 272-2949  
Tuesdays 6:30 to 8:00p.m.

**Champion Avenue Pantry**

1460 S. Champion Ave.  
Columbus, OH 43206  
(614) 443-5130  
www.lssnetworkofhope.org/foodpantries  
(M-F 11:00-2:30 | SAT 1:00-3:00)

**Crossroads Baptist Church**

5075 Cleveland Ave.  
Columbus, OH 43231  
(614) 895-5683  
Wednesday 6:30 - 8:00p.m.

**Clintonville-Beechwood Community Resource Center**

14 West Lakeview Ave.  
Columbus, OH 43202  
(614) 268-8118  
(Offers food bank, clothing and services for seniors and low-income families.)

**Gladden Food Pantry**

318 S. Glenwood Ave.  
Columbus, OH 43223  
(614) 228-2498

**Greater Groveport Food Pantry**

595 Cherry St.  
Columbus, OH 43125  
(614) 836-7652 (by appointment only)

**Kroger Community Pantry**

3960 Brookham Dr.  
Grove City, OH 43123  
(614) 317-9487  
Tuesday-Saturdays – call ahead

**Holy Family Soup Kitchen and Food Pantry**

588 W. Gay St.  
Columbus, OH 43215  
(614) 461-9444  
www.hfsk.org

**LSS Food Line (formerly HandsOn Central Ohio)**

Simply dial 2-1-1 or (614) 221-6766  
Information and referrals to more than 4,500 programs and services offering everything from food, housing and clothing to mental health and educational services.  
*Available 24-hours and free of charge.*  
**FOOD LINE (614) 341-2282**

**Lutheran Social Services of Central Ohio (3 Locations)**

**East:**  
1460 S. Champion Ave.  
(877) LSS-MEAL (577-6325)  
www.lssfoodpantries.org

**Mid-Ohio Food Collective**

3960 Brookham Dr.  
Grove City, OH 43123  
(614) 277-3663  
Email: info@mofc.org  
www.mofc.org

**Mt. Olivet Baptist Church**

428 East Main St.  
Columbus, OH 43215  
(614) 221-3446  
2nd & 4th Wednesdays

**New Salem Baptist Church**

**Bread of Life Food Pantry**  
Clients must schedule their appointments.  
Call: (614) 341-2282  
Text: (614) 702-7772  
www.handsoncentralohio.org/chat

**St. Stephen's Community House**

1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 294-6347

**Victory Ministries Center of Hope**

3964 E. Main St.  
Columbus, OH 43213  
(614) 252-2500

**Vineyard Food Pantry (2 Locations)**

4664 Cleveland Ave.  
Columbus, OH 43231

181 E. Fifth Ave.  
Columbus, OH 43201  
(614) 259-5441  
Saturdays

### Notes & Information:

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# UTILITY ASSISTANCE & PAYMENT CENTERS





# Utility Assistance Programs & Payment Centers

## Payment Assistance Programs

### **IMPACT Community Action**

711 Southwood Ave.  
Columbus, OH 43207  
(614) 252-2799  
www.impactca.org

### **Joint Organization for Inner City Needs (JOIN)**

578 E. Main St.  
Columbus, OH 43215  
(614) 241-2530  
(Limited funds for water, gas, electricity and fuel oil)

### **Salvation Army Central Services**

966 E. Main St.  
Columbus, OH 43205  
(614) 253-6811

## Transportation

### **COTA (Central Ohio Transit Authority)**

(614) 228-1776  
www.cota.com

## Utility Payment Centers

### **A & B Market**

5440 E. Livingston Ave.  
Columbus, OH 43207

### **Columbus Check Cashers/PLS**

4399 E. Livingston Ave.  
Columbus, OH 43227  
(614) 235-0840

1397 W. Mound St.  
Columbus, OH 43223  
(614) 221-3472

3545 W. Broad St.  
Columbus, OH 43228  
(614) 351-7911

2724 Cleveland Ave.  
Columbus, OH 43224  
(614) 262-1766

### **Kelly's Market**

3453 Parsons Ave.  
Columbus, OH 43207

### **Linda Mexicana**

5705 Maple Canyon Ave.  
Columbus, OH 43229

### **All MoneyGram**

**Locations in Columbus:**  
www.locations.moneygram.com/oh/columbus/

### **All Area Kroger, Meijer, Giant Eagle and Walgreen Stores**

### **The Home Energy Assistance Program (HEAP)**

800-282-0880  
www.energyhelp.ohio.gov

### **The Breathing Association (HEAP program)**

788 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 566-0750  
<https://breathingassociation.org/>

## Notes & Information:

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# HOUSING & FURNITURE ASSISTANCE







## Housing & Furniture Assistance

### Housing Assistance

#### City of Columbus Department of Development

111 N. Front St.  
Columbus, OH 43215  
(614) 645-7795  
(Assists displaced individuals and families due to code vacate orders)

#### Columbus Metropolitan Housing Authority

880 E. 11th Ave.  
Columbus, OH 43211  
(833) 378-2220  
[www.cmhanet.com](http://www.cmhanet.com)

#### Columbus Urban League

788 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 257-6300  
<https://www.cul.org/>

#### Housing and Urban Development (HUD)

200 N. High St.  
Columbus, OH 43215  
(614) 469-5737  
<https://www.hud.gov/>

### Rental Assistance

#### Homeport by Columbus Housing Partnership

3443 Agler Rd.  
Columbus, OH 43219  
(614) 221-8889  
<https://www.homeportohio.org/>

#### YMCA of Central Ohio Low-Income Housing (Men) - Van Buren Center

595 Van Buren Dr.  
Columbus, OH 43223  
(614) 715-2030

#### YWCA of Central Ohio Low-Income Housing (Women)

65 S. Fourth St.  
Columbus, OH 43215  
(614) 224-9121  
<https://www.ywacacolumbus.org/housing/womens-residency-program/>

#### Lutheran Social Services

500 W. Wilson Bridge Rd.  
Suite 245  
Worthington, OH 43085  
(614) 228-5200  
<https://lssnetworkofhope.org/>

#### Compass

#### Broad St. Presbyterian Church

760 E. Broad St.  
Columbus, OH 43205  
(614) 429-5979  
<https://bspc.org>

#### Community Shelter Board (1-888-4-SHELTR)

355 E. Campus View Blvd.  
Suite 250  
Columbus, Ohio 43235  
(614) 221-9195  
[www.csb.org](http://www.csb.org)

#### YWCA Family Center

(Franklin Co. residents only)  
900 Harvey Ct.  
Columbus, OH 43219  
(614) 253-3910  
<https://www.ywacacolumbus.org/housing/ywca-family-center/>

#### Community Properties of Central Ohio

910 E. Broad St.  
Columbus, OH 43205  
(614) 253-0984

#### Community Mediation Services

(housing and family conflicts)  
67 Jefferson Ave.  
Columbus, OH 43215  
(614) 228-7191  
<https://communitymediation.com/>

#### Local Shelters Hotline (614) 274-7000

#### LSS Faith Mission

245 N. Grant Ave.

#### Friends of the Homeless

924 E. Main St.

#### The Open Shelter

370 W. State St.

#### Star House

1220 Corrugated Way (ages 14-24)

#### Van Buren Shelter

595 Van Buren Dr. (families)

#### YMCA Family Center

900 Harvey Ct. (families)

### Furniture Assistance

#### Furniture Bank of Central Ohio

118 S. Yale Ave.  
Columbus, OH 43222  
(614) 272-9544  
[www.furniturebankcoh.org](http://www.furniturebankcoh.org)

(Need referral and letter from social service agency. Worker must accompany family. Must provide truck to move furniture and other items.)

# CLOTHING ASSISTANCE





## Clothing Assistance

**Alicia's Closet**

1509 Blast Blvd., #2204  
Gahanna, OH 43230  
(614) 398-2203  
[www.aliciascloset.org](http://www.aliciascloset.org)

**Charity Newsies**

4300 Indianola Ave.  
Columbus, OH 43214  
(614) 263-4300  
[www.charitynewsies.com](http://www.charitynewsies.com)

**Community Kitchen**

640 S. Ohio Ave.  
Columbus, OH 43205  
(614) 252-6428  
[www.communitykitchencolumbus.org](http://www.communitykitchencolumbus.org)

**Clintonville-Beechwood Community Resources Center**

3222 N. High St.  
Columbus, OH 43202  
(614) 268-8539  
[www.clintonvillecrc.org](http://www.clintonvillecrc.org)

**Dress for Success**

1204 N. High St.  
Columbus, OH 43201  
(614) 291-5420  
[www.dfscmh.org](http://www.dfscmh.org)

**Faith Mission on 8th**

599 E. 8th Ave.  
Columbus, OH 43201  
(614) 299-3192

**Jordan's Crossing**

342 N. Hague Ave.  
Columbus, OH 43228  
(614) 507-3246

**Moms2B**

(614) 307-6709  
(614) 292-1605  
[www.wexnermedical.osu.edu/obstetrics-gynecology/pregnancy/moms2b](http://www.wexnermedical.osu.edu/obstetrics-gynecology/pregnancy/moms2b)

**Mt. Olivet Baptist Church**

428 E. Main St.  
Columbus, OH 43215  
(614) 221-3446  
[www.wearemtolivet.org](http://www.wearemtolivet.org)  
(Only on Fridays)

**New Life UMC**

25 W. 5th Ave.  
Columbus, OH 43201  
(614) 294-0134  
[www.newlifecolumbus.com/contact](http://www.newlifecolumbus.com/contact)

**Salvation Army Central Ohio Services**

966 E. Main St.  
Columbus, OH 43205  
(614) 253-6811  
[www.easternusa.salvationarmy.org/southwest-ohio/central-ohio](http://www.easternusa.salvationarmy.org/southwest-ohio/central-ohio)

**Maternity Resource Store**

Material Assistance: (614) 437-2153  
3417 Palmetto St.  
Columbus, OH 43204  
760 Worthington Woods Blvd.  
Columbus, OH 43085  
(614) 846-1884

**St. Vincent DePaul**

578 E. Main St.  
(614) 241-3554  
[www.svdpcolumbus.org/svdp\\_clothing\\_store](http://www.svdpcolumbus.org/svdp_clothing_store)

**United Methodist Free Store**

946 Parsons Ave.  
Columbus, OH 43206  
(614) 443-1713  
[www.westsidefreestore.org/](http://www.westsidefreestore.org/)

**Westside Free Store Ministries**

61 S. Powell Ave.  
Columbus, OH 43204  
(614) 351-5480  
<https://westsidefreestore.org/>

**Notes & Information:**


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# CHILD CARE RESOURCES





## Child Care Resources

### Columbus Early Learning Centers (Title XX accepted)

#### Broad Street

760 E. Broad St.  
Columbus, OH 43205  
(614) 221-6102

#### East

162 N. Ohio Ave.  
Columbus, OH 43203  
(614) 253-5525

[www.columbusearlylearning.com](http://www.columbusearlylearning.com)

#### Action for Children

(also offers parent education)  
78 Jefferson Ave.  
Columbus, OH 43215  
(614) 224-0222  
[www.actionforchildren.org](http://www.actionforchildren.org)

#### Child Development Council of Head Start

999 Crupper Ave.  
Columbus, OH 43229  
(614) 431-2186  
(see Page 19 for listings)

#### Franklin County Board of Developmental Disabilities

2879 Johnstown Rd.  
Columbus, OH 43219  
(614)-342-5801  
[www.fcbdd.org](http://www.fcbdd.org)

#### Franklin County Department of Job & Family Services

Title XX – Child Care Registration  
General Information: (614) 233-2000  
Toll free: 1-844-640-OHIO (6446)  
(See page 8 for Locations)  
[www.jfs.franklincountyohio.gov/how-to-apply-for-child-care/](http://www.jfs.franklincountyohio.gov/how-to-apply-for-child-care/)

#### J.O.I.N (birth certificate services)

578 E. Main St.  
Columbus, OH 43215  
(614) 241-2530  
FCCS letter required for birth certificate vouchers.  
J.O.I.N. also assists with food, pantries, medical assistance.

#### South Side Early Learning Center (Sprout Five)

255 Reeb Ave.  
Columbus, OH 43207  
(614) 444-1529  
[www.sproutfive.org](http://www.sproutfive.org)

#### Brightside Academy (4 Locations)

1977 Cleveland Ave.  
Columbus, OH 43211

3611 Livingston Ave.  
Columbus, OH 43227  
3525 Cleveland Ave.  
Columbus, OH 43224

660 Harrisburg Pike  
Columbus, OH 43223

(614) 407-1424  
(614) 289-8717  
[www.brightsideohio.com](http://www.brightsideohio.com)

#### Connected Pathways Early Learning Centers (2 Locations)

4242 Stelzer Rd.  
Columbus, OH 43230  
(614) 414-7988

2753 Northland Plaza  
Columbus, OH 43231  
(614) 714-0310

[www.c-pathways.com](http://www.c-pathways.com)

#### Notes & Information:

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# COMMUNITY ACTION & SERVICE GROUPS







## Community Action & Resource

### **1DivineLine2Health**

(working to end human trafficking)  
(614) 928-3006  
<https://1dl2h.org/>

### **American Association of Retired Persons AARP Ohio Office**

17 S. High St., Suite 800  
Columbus, OH 43215  
(866) 389-5653  
[www.mysourcepoint.org/directory/aarp-ohio-state-office-2/](http://www.mysourcepoint.org/directory/aarp-ohio-state-office-2/)

### **The Breathing Association**

788 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 457-4570  
[www.breathingassociation.com](http://www.breathingassociation.com)

### **Central Ohio Area Agency on Aging**

174 E. Long St.  
Columbus, OH 43215  
(614) 645-7250  
[www.coaaa.org](http://www.coaaa.org)

### **Clintonville-Beechwold Community Resources Center**

3222 N. High St.  
Columbus, OH 43202  
(614) 268-3539  
[www.clintonvilleccrc.org](http://www.clintonvilleccrc.org)

### **Columbus Urban League**

788 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 257-6300  
[www.cul.org](http://www.cul.org)

### **Columbus Works Inc.**

(job training/placement)  
775 W. Broad St.  
Columbus, OH 43215  
(614) 585-8346  
[www.columbusworks.org](http://www.columbusworks.org)

### **Community Mediation Services**

(housing and family conflicts)  
67 Jefferson Ave.  
Columbus, OH 43215  
(614) 228-7191  
[www.communitymediation.com](http://www.communitymediation.com)

### **Community Refugee and Immigration Services (CRIS)**

1925 E. Dublin-Granville St.  
Suite 102  
Columbus, OH 43229  
(614) 235-5747  
[www.crisohio.com](http://www.crisohio.com)

### **Cultural & Education Center**

3556 Sullivant Ave.  
Columbus, OH 43204  
(614) 840-9934  
[www.ohiohispaniccoalition.org](http://www.ohiohispaniccoalition.org)

### **ETSS – Ethiopian Tewahedo Social Services**

1060 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 252-5362  
[www.ethiotss.org](http://www.ethiotss.org)

### **Family Pride Network of Central Ohio**

Connects & supports children, families and prospective parents in the LBGTQ+ community.  
[www.familypridenetwork.org](http://www.familypridenetwork.org)  
[info@familypridenetwork.org](mailto:info@familypridenetwork.org)

### **Franklin County Board of Elections**

1700 Morse Rd.  
Columbus, OH 43229  
(614) 525-3100  
[www.vote.franklincountyohio.gov](http://www.vote.franklincountyohio.gov)

### **Franklin County Office on Senior Options**

280 E. Broad St., 3rd floor  
Columbus, OH 43215  
(614) 525-6200  
<https://officeonaging.org/fcso/default.aspx>

### **Franklin County Veterans Service Commission**

280 E. Broad St. Room 100  
Columbus, OH 43215  
(614) 525-2500  
[www.vets.franklincountyohio.org](http://www.vets.franklincountyohio.org)

### **Kaleidoscope Youth Center**

Safe space, programming for LBGTQ+ youth  
603 E. Town St.  
Columbus, OH 43125  
(614) 294-5437  
[www.kycohoio.org](http://www.kycohoio.org)

### **L.E.A.D. with Purpose**

character building, leadership  
<https://www.lwpcademy.com/>

### **LifeCare Alliance**

Seniors/homebound Meals-On-Wheels, home health, fresh foods, cancer clinic, Project OpenHand-Columbus, or Dining, Wellness Centers, Help-at-Home, etc.  
1699 W. Mound St.  
Columbus, OH 43223  
(614) 276-3130  
[www.lifecarealliance.org](http://www.lifecarealliance.org)

### **LSSChoices -**

Eliminating Domestic Violence  
500 W. Wilson Bridge Rd., Suite 245  
Worthington, OH 43085  
Information and Crisis:  
(614) 224-HOME (4663)  
Business: (614) 224-6617  
[www.lssnetworkofhope.org/choices](http://www.lssnetworkofhope.org/choices)

### **Lutheran Social Services of Central Ohio**

Housing assistance, food pantries, home healthcare and 24-hour crisis shelter for victims of domestic violence  
500W. Wilson Bridge Rd.  
Worthington, OH 43085  
(614) 228-5200

### **Food pantries:**

1460 S. Champion Ave.  
Columbus, OH 43206  
(614) 443-5730  
[www.lssco.org](http://www.lssco.org)

### **Martin Janis Senior Center**

(City Parks & Rec Dept.)  
600 E. 11th Ave.  
Columbus, OH 43211  
(614) 645-5954

### **My Project USA**

Developing youth leaders; community service.  
3275 Sullivant Ave.  
Columbus, OH 43204  
(614) 905-0977  
<https://www.myprojectusa.org>

### **The Ohio Benefit Bank**

100 E. Broad St.  
Columbus, OH 43211  
(800) 648-1176 | (614) 221-4336  
<https://jfs.franklincountyohio.gov/ohio-benefit-bank>

- Children's health care insurance
- Home energy assistance
- Child care subsidies
- Food stamps
- Free tax assistance including the earned income tax credit



# Community Action & Resource

## Ohio Hispanic Coalition

1535 Bethel Rd.  
Columbus, OH 43220  
(614) 840-9934

## One More Time Abuse/Prevention Unit

1521 W. 5th Ave.  
Columbus, OH 43212  
(614) 486-0031  
<https://onemoretime.com/>

## Recreation & Parks Department Neighborhood Office

1111 E. Broad St.  
Suite 302  
Columbus, OH 43205  
(614) 645-1993

## Rahab's Hideaway - NISRE, Inc.

Safe haven for victims of human trafficking,  
health services, justice  
1561 Old Leonard Ave.  
Columbus, OH 43219  
(614) 253-8969  
[www.NISREinc.org](http://www.NISREinc.org)

## US Together Refugee and Immigration Services

1415 E. Dublin-Granville Rd.  
Suite 100  
Columbus, OH 43229  
(614) 437-9941  
[www.USTogether.us](http://www.USTogether.us)

## Veterans Outreach Center

855 Bethel Rd.  
Columbus, OH 43220  
(614) 257-5550  
[www.va.gov/columbus-oh-vet-center/](http://www.va.gov/columbus-oh-vet-center/)

## We Are Linden

1415 E. 18th Ave.  
Columbus, OH 43211  
(614) 402-6875  
[wearelinden614.org](http://wearelinden614.org)

## Counseling & Support Groups

### ADAMH of Franklin County

Collaborates with more than 30 behavioral  
health care providers/ Crisis Center/substance  
abuse/ mental health  
447 E. Broad St.  
Columbus, OH 43215  
(614) 224-1057  
[www.adamhfranklin.org/](http://www.adamhfranklin.org/)

### Mt. Carmel Health Hospice

1144 Dublin Rd.  
Columbus, OH 43215  
(614) 234-0200  
[www.mountcarmelhealth.com/hospice](http://www.mountcarmelhealth.com/hospice)

### Netcare

199 S. Central Ave.  
Columbus, OH 43223  
(614) 276-2273  
[www.netcareaccess.org](http://www.netcareaccess.org)

### Southeast, Inc.

16 W. Long St.  
Columbus, OH 43215  
(614) 225-0990  
[www.southeasthc.org](http://www.southeasthc.org)

### St. Vincent Family Center

1490 E. Main St.  
Columbus, OH 43205  
(614) 252-0731  
[www.svfc.org](http://www.svfc.org)

### Starts Within

Prison transition/decrease recidivism  
(614) 806-9460  
[www.startswithin.com](http://www.startswithin.com)

### Vineyard Community Center

6000 Cooper Rd.  
Westerville, OH 43081  
(614) 890-0000
 

- Abortion Trauma Group
- Divorce Care
- Warriors Against Cancer
- Hurts, Habits and Hang-Ups

[www.vineyardcolumbus.org](http://www.vineyardcolumbus.org)

## Parenting Groups

### Asha Ray of Hope

4900 Reed Rd.  
Columbus, OH 43220  
(614) 565-2918  
[www.asharayofhope.org](http://www.asharayofhope.org)  
Services for Southeast Asia domestic violence  
victims ONLY.

### Catholic Social Services

197 E. Gay St.  
Columbus, OH 43215  
(614) 221-5891  
[www.colssc.org](http://www.colssc.org)

### Directions for Youth

1515 Indianola Ave.  
Columbus, OH 43201  
(614) 294-2661  
[www.dfyf.org](http://www.dfyf.org)

### NAMI Ohio

Parenting education for caregivers of children  
with mental health conditions  
1225 Dublin Rd., Ste.125  
Columbus, OH 43213  
(614) 224-2700  
[www.namiohio.org](http://www.namiohio.org)

### Parents Anonymous Parent Support Group

(614) 893-0331  
[www.parentsanonymous.org](http://www.parentsanonymous.org)

### Parents Without Partners

Info Line: (800) 637-7974  
[www.parentswithoutpartners.org](http://www.parentswithoutpartners.org)

### St. Vincent Family Center

(Classes offered in Spanish)  
1490 E. Main St.  
Columbus, OH 43205  
(614) 252-0731  
[www.svfc.org](http://www.svfc.org)

## Employment Support

### IMPACT: Community Action Employment + Plus Program

711 Southwood Ave.  
Columbus, OH 43207  
(614) 252-2799  
[www.IMPACTCA.org](http://www.IMPACTCA.org)



## Community Action & Resource

### Senior Citizen Employment Agencies

#### St. Stephen's Community House

1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 294-6347  
[www.ststephensch.org](http://www.ststephensch.org)  
(Serving Zip Codes 43211, 43219, 43228)

#### Vantage Aging

4300 E. Broad St.  
Columbus, OH 43213  
(614) 586-1975  
[www.vantageaging.org](http://www.vantageaging.org)

#### Services for Seniors on the WestSide/Hilltop

Email: [VilleOnTheHillDirector@gmail.com](mailto:VilleOnTheHillDirector@gmail.com)

### Survivor Groups

#### Compassionate Friends

For those mourning the death of a child.  
Ascension Lutheran Church  
1479 Morse Rd.  
Columbus, OH 43229  
(614) 882-8986  
<https://www.compassionatefriends.org/chapter/tcf-central-ohio-chapter/>

#### Concord Counseling

Survivors of suicide victims.  
700 Brooksedge Blvd.  
Westerville, OH 43081  
(614) 882-9338  
[www.concordcounseling.org](http://www.concordcounseling.org)

### Substance and Alcohol Abuse Support Groups

#### Alcoholics Anonymous (AA) Central Ohio Group Fellowship

651 W. Broad St.  
Columbus, OH 43215  
(614) 253-8501  
[www.aacentralohio.org](http://www.aacentralohio.org)

#### Africentric Personal Development Shop

1409 E. Livingston Ave.  
Columbus, OH 43205  
(614) 890-0000

#### AlaTeen

500 Wilson Bridge Rd.  
Suite 35  
Worthington, OH 43085  
(614) 547-1550  
[www.coafg.org](http://www.coafg.org)

#### Alvis House

2100 Stella Court  
Columbus, OH 43215  
(614) 252-8402  
<https://alvis180.org/>

#### Cocaine Anonymous (CA)

(614) 251-1122  
[www.caohio.org](http://www.caohio.org)

#### CompDrug

547 E. 11th Ave.  
Columbus, OH 43211  
(614) 224-4506  
[www.compdrug.org](http://www.compdrug.org)

#### Healing Hearts Counseling Center

6434 E. Main Street, Suite #201  
Reynoldburg, Ohio 43068  
(614) 762-2847 (Office)  
(614) 762-2984 (Fax)  
[www.healingheartsc.com](http://www.healingheartsc.com)

#### House of Hope (men only)

825 Dennison Ave.  
Columbus, OH 43204  
1034 Harrison Pike  
(614) 291-4691  
[www.hofhope.org](http://www.hofhope.org)

#### Narcotics Anonymous (NA)

1313 E. Broad St.  
Suite 204  
Columbus, OH 43205  
(614) 252-1700  
[www.centralohionarcoticsanonymous.org](http://www.centralohionarcoticsanonymous.org)

#### The Refuge, Inc.

12 S Terrace Ave,  
Columbus, OH 43204  
(614) 991-0131  
[www.TheRefugeOhio.org](http://www.TheRefugeOhio.org)

#### 20 Something

The Nationwide & Ohio Farm Bureau 4H Center  
2201 Fred Taylor Dr.  
Westerville, OH 43210  
(614) 890-0000  
(meetings held at noon/Sundays)

#### Vineyard Community Center

6000 Cooper Rd.  
Westerville, OH 43061  
(614) 259-5289  
[www.vineyardcommunitycenter.org](http://www.vineyardcommunitycenter.org) AI-Anon

### Notes & Information:

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# Community Action & Resource

## Kinship Care

**Kinship care is when a relative or non-relative has taken over the full-time care, nurturing and protection of a child.** It should be noted that the definition for kinship caregivers goes beyond the scope of blood relatives, and may include an adult who has a familiar relationship/bond with the child and/or family.

Kinship care represents the most desired out-of-home placement option for children who cannot live with their parents on a temporary basis or permanently. Children placed with their relatives are better able to maintain their sense of belonging and identity with their family's culture, history and traditions.

Kinship care includes those relationships established through an informal arrangement, a legal custody or guardianship order, a relative foster care placement, or a kinship adoption. Call FCCS Kinship Care at (614) 341-6161.

### Kinship Caregiver Interested in Foster Parenting

If you are a kinship caregiver you may be eligible to become a foster parent. If interested in beginning the process to become a foster parent, please visit foster care information website at <https://fosterandadopt.jfs.ohio.gov/wps/portal/gov/ofc/foster-care/becoming-a-foster-parent>. The Kinship Support Program is available to eligible kinship caregivers to provide temporary financial support for placement of children under agency custody into kinship caregiver's home. There is no application to complete to be part of this program.

### Kinship Permanency Incentive Program (KPI)

#### Franklin County Children Services

855 W. Mound St.  
Columbus, OH 43223  
(614) 275-2642  
email: [kpi@fccs.us](mailto:kpi@fccs.us)

We participate in the Kinship Permanency Incentive Program (KPI), a state-funded initiative that offers time-limited cash payments for some Ohio kinship caregivers who apply and meet eligibility requirements, and who have been granted legal custody/legal guardianship on or after July 1, 2005.

### FCCS Kinship Aftercare Program

#### St. Stephens Community House

1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 294-6347  
email: [kinship@saintstephensch.org](mailto:kinship@saintstephensch.org)

Only for Kinship families who receive services from FCCS and meet eligibility criteria  
7 a.m. - 7 p.m.

### Notes & Information:

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# Franklin County Children Services

## Protecting Children by Strengthening Families



**“ Safety and security don't just happen, they are the result of collective consensus and public investment. We owe our children, the most vulnerable citizens in our society, a life free of violence and fear. ”**

- Nelson Mandela



# ADDITIONAL COMMUNITY RESOURCES & PET RESOURCES







## Additional Community Resources & Pet Resources

### City of Columbus Recreation Centers

#### Recreation and Parks

1111 E. Broad St.  
Columbus, OH 43205  
(614) 645-3300  
[www.columbusrecreparks.com/facilities/communitycenters](http://www.columbusrecreparks.com/facilities/communitycenters)

#### Sullivant

755 Renick St.  
(614) 645-8171

#### Thompson

1189 Dennison Ave.  
(614) 645-3082

#### Tuttle

240 W. Oakley Ave.  
(645) 645-3602

#### Westgate

455 S. Westgate Ave.  
(614) 645-3264

#### Whetstone

3923 N. High St.  
(614) 645-3217

#### William H. Adams

854 Alton Ave.  
(614) 645-3051

#### Woodward Park

5147 Karl Rd.  
(614) 645-3158

### Community Centers

#### Barack

580 E. Woodrow Ave.  
(614) 645-3610

#### Barnett

1184 Barnett Rd.  
(614) 645-3065

#### Beatty

247 N. Ohio Ave.  
(614) 645-3218

#### Blackburn

263 Carpenter St.  
(614) 645-7670

#### Brentnell

1280 Brentnell Ave.  
(614) 645-7640

#### Carriage Place

4900 Sawmill Rd.  
(614) 645-3715

#### Dodge

667 Sullivant Ave.  
(614) 645-8151

#### Douglas

1250 Windsor Ave.  
(614) 645-7407

#### Driving Park

1100 Rhoads Ave.  
(614) 645-3228

#### Far East

1826 Lattimer Dr.  
(614) 645-3159

#### Feddersen

3911 Dresden St.  
(614) 645-3083

### Pet Resources

#### Capital Area Humane Society

Pet adoptions, lost/found, surrendering a pet or emergency shelter for animals of domestic violence victims. Behavior classes available.  
3015 Scioto-Darby Executive Ct.  
Hilliard, OH 43026  
(614) 777-7387

To report animal cruelty dial  
(614) 777-7387, ext. 250  
[www.ColumbusHumane.org](http://www.ColumbusHumane.org)

#### Franklin County Animal Care & Control

To report stray/or dogs running loose  
(614) 525-3400  
<https://dogs.franklincountyohio.gov/>

#### Franklin County Dog Shelter

Pet adoptions/dog licenses;  
lost/found; surrendering a pet  
4340 Tamarack Blvd.  
Columbus, OH 43229  
(614) 525-DOGS (3647)  
[www.dogs.franklincountyohio.gov](http://www.dogs.franklincountyohio.gov)

#### Shelter Outreach Services of Ohio (SOS)

Low-cost spay and neuter services  
3500 E. Livingston Ave.  
Columbus, OH 43204  
(614) 396-8707  
[www.sosohio.org](http://www.sosohio.org)

### Notes & Information:

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# LGBTQIA+ ADVOCACY RESOURCES





## LGBTQIA+ Advocacy Resources

### Advocacy Resources

#### Black, Out, & Proud

Email: [blackoutandproud@gmail.com](mailto:blackoutandproud@gmail.com)  
[www.blackoutandproud.com](http://www.blackoutandproud.com)

#### Equality Ohio

370 South 5th Street  
Columbus, OH 43215  
Phone: 614-224-0400  
Email: [info@equalityohio.org](mailto:info@equalityohio.org)  
[www.equalityohio.org](http://www.equalityohio.org)

#### GLSEN (The Gay Lesbian, and Straight Education Network)

Email: [info@glsen.org](mailto:info@glsen.org)  
[www.glsen.org/chapter/central-ohio](http://www.glsen.org/chapter/central-ohio)

#### Human Rights Campaign (HRC)

Website for information and advice on a range of topics: [www.hrc.org/resources](http://www.hrc.org/resources)

#### Mozaic

750 East Long Street  
Columbus, OH 43203  
[www.mozaicohio.org](http://www.mozaicohio.org)

#### National Center for Lesbian Rights Services

[www.nclrights.org](http://www.nclrights.org)

#### Parents, Families, and Friends of Lesbians and Gays (PFLAG)

Email: [pflagcolumbus@gmail.com](mailto:pflagcolumbus@gmail.com)  
[www.columbuspflag.com](http://www.columbuspflag.com)

### Shelter & Drop-In Center Resources

#### Huckleberry House

24/7 crisis shelter offering a temporary safe place to stay for teens ages 12-17.

##### Main Campus:

1421 Hamlet  
St. Columbus, OH 43201

##### YOP Shop:

2216 Bancroft St.  
Columbus, OH 43219

##### Housing Program Office:

1720 Kenmore Rd.  
Columbus, OH 43219

##### Marsh Brook Place:

5981 Chatterton Rd.  
Columbus, OH 43232

**Crisis Line:** 614-294-5553

**Youth Outreach Program** (access to community resources): 614-826-3630

**The Counseling Center:** 614-298-4131  
[www.huckhouse.org](http://www.huckhouse.org)

#### Kaleidoscope Youth Center (KYC)

Open weekdays for youth ages 12-20.  
603 East Town Street  
Columbus, OH 43215  
614-294-5437 (10am-6pm)  
Email: [info@kycohio.org](mailto:info@kycohio.org)  
Website: <https://www.kycohio.org>

#### Star House

24/7 drop-in center for youth experiencing homelessness - ages 14-24.  
1220 Corrugated Way  
Columbus, OH 43201  
614-826-5868  
Email: [clinical@starhouse.us](mailto:clinical@starhouse.us)  
[www.starhouse.us](http://www.starhouse.us)

### Affirming Retail

#### Gc2b

A trans-owned, designed, and operated company committed to providing accessible, comfortable, and safe and affirming wear for all bodies.  
<https://www.gc2b.co/>

#### Out of the Closet

Offering well-curated, secondhand finds that are fashionable and sustainable. Offering home décor and clothing. Out of the Closet Thrift Stores provide free HIV testing and AHF (AIDS Healthcare Foundation) Pharmacy services (at select locations). You can get tested for HIV or fill your prescription and shop while you wait. Finger-prick HIV tests are fast, easy, and offer same-day results.  
1230 North High Street  
Columbus, OH 43201  
614-291-2680  
[www.outofthecloset.org](http://www.outofthecloset.org)

#### Stonewall Lavender Listings

Search for Central Ohio LGBTQ-friendly companies and service providers.  
[www.lavenderlistings.com](http://www.lavenderlistings.com)

#### Trans Essentials

Binders, packers, and other gear for female to male trans individuals  
[www.ftm essentials.com](http://www.ftm essentials.com)

### Notes & Information:

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## LGBTQIA+ Advocacy Resources

### Medical/Health/Wellness & Mental Health Resources

#### **AIDS Healthcare Foundation (AHF)**

HIV testing center, Blood testing services, and Diagnostic center  
815 West Broad Street #350  
Columbus, OH 43222  
Phone: 614-223-1532  
<https://locations.aidshealth.org/oh-columbus-hcc60-1>

#### **AIDS Healthcare Foundation Wellness Center**

STD testing, clinic, and HIV testing center  
1230 North High Street  
Columbus, OH 43201  
Phone: 614-291-2680  
Website: <https://locations.aidshealth.org/oh-columbus-wellness16-29>

#### **BRAVO (Buckeye Region Anti-Violence Organization)**

Individual and community programs for survivor advocacy and support to LGBTQI survivors of hate and bias violence, discrimination, intimate partner violence, stalking, and/or sexual assault.  
750 East Long Street  
Columbus, OH 43203  
Toll Free: 1-866-862-7286  
Text: 614-333-1907  
Email: [bravo@equitashealth.com](mailto:bravo@equitashealth.com)  
[www.bravo.equitashealth.org](http://www.bravo.equitashealth.org)

#### **Columbus Public Health LGBTQ Health Initiative**

Addresses care and issues of health inequity within LGBTQ communities.  
[LGBTQhealth@columbus.gov](mailto:LGBTQhealth@columbus.gov)  
[www.columbus.gov/publichealth/programs/LGBTQ-Health-Initiative](http://www.columbus.gov/publichealth/programs/LGBTQ-Health-Initiative)

#### **Equitas Health**

1105 Schrock Road  
Suite 400  
Columbus, OH 43229  
614-978-5620  
Email: [info@equitashealth.com](mailto:info@equitashealth.com)  
Website: <https://equitashealth.com/>

#### **Nationwide Children's Hospital THRIVE Program**

THRIVE includes specialty teams that work with families to address psychological needs.  
700 Childrens' Drive  
Columbus, OH 43205  
614-722-5765  
[www.NationwideChildrens.org/THRIVE](http://www.NationwideChildrens.org/THRIVE)

#### **Planned Parenthood (5 Locations)**

North Columbus Health Center  
614-222-3604  
18 East 17th Avenue  
Columbus, OH 43201

Franklinton Health Center  
614-222-3525  
1511 West Broad Street  
Columbus, OH 43222

East Columbus Surgical Center  
614-222-3531  
3255 East Main Street  
Columbus, OH 43213

[www.plannedparenthood.org](http://www.plannedparenthood.org)

#### **Stonewall CARES (Community Action Response Effort & Support)**

1160 North High Street  
Columbus, OH 43201  
614-299-7764  
[www.stonewallcolumbus.org/cares-fund](http://www.stonewallcolumbus.org/cares-fund)

#### **Stonewall Columbus**

1160 North High Street  
Columbus, OH 43201  
Phone: 614-299-7764  
[www.stonewallcolumbus.org/resources](http://www.stonewallcolumbus.org/resources)

#### **Trans Lifeline**

Offering direct emotional support to trans people in crisis.  
877-565-8860  
[www.translifeline.org](http://www.translifeline.org)

#### **The Trevor Project**

Trevor Lifeline, 24/7 Crisis and Suicide Prevention Line for LGBTQ Youth:  
866-488-7386  
[www.thetrevorproject.org](http://www.thetrevorproject.org)

### Accepting Religious and Spiritual Resources

#### **Center for Pragmatic Buddhism**

3166 West Broad Street #101  
Columbus, OH 43204  
614-978-7809

#### **David's United Church of Christ**

80 West Columbus Street  
Canal Winchester, OH 43110  
614-837-7734

#### **First Community Church**

3777 Dublin Road  
Columbus, OH 43221  
614-488-0681

#### **First Unitarian Universalist Church of Columbus**

93 West Weisheimer Road  
Columbus, OH 43214  
614-267-4946

#### **Humanist Community of Central Ohio**

4510 Kenny Road  
Columbus, OH 43220  
[www.hcco.org](http://www.hcco.org)

#### **Just North United Church of Christ**

2040 West Henderson Road  
Columbus, OH 43220  
614-451-1835

#### **Karl Road Christian Church**

5400 Karl Road  
Columbus, OH 43229  
614-888-3444

#### **King Avenue United Methodist Church**

299 King Avenue  
Columbus, OH 43201  
614-424-6050

#### **Linworth United Methodist Church**

7070 Bent Tree Boulevard  
Columbus, OH 43235  
614-336-8485

#### **St. John's United Church of Christ**

59 E Mound Street  
Columbus, Ohio 43215  
614-224-8634





## LGBTQIA+ Advocacy Resources

### Fairfield County Resources

#### **The Lighthouse Domestic Violence Shelter of Fairfield County**

Emergency shelter, referral information for other agencies/affordable services, case management, and victims' rights advocacy.

24HR Hotline: 740-687-4423

[www.lancasterlh.org](http://www.lancasterlh.org)

#### **The Rainbow Alliance Fairfield County**

Provide a place to access support, awareness, education, events, and understanding within their county.  
[www.the-rainbow-alliance-of-fairfield-county.square.site](http://www.the-rainbow-alliance-of-fairfield-county.square.site)

#### **St. John's Episcopal Church**

134 N. Broad St. Lancaster, OH 43130

Phone: 740-653-3052

[www.stjohnlancaster.org](http://www.stjohnlancaster.org)

#### **LGBTQIA+ Resources-Fayette County**

##### **Fayette County PRIDE**

Email: [fayettepridefoundation@gmail.com](mailto:fayettepridefoundation@gmail.com)

[www.facebook.com/fayettepridefoundation](http://www.facebook.com/fayettepridefoundation)

[www.fayettepridefoundation.org](http://www.fayettepridefoundation.org)

### Licking County Resources

#### **Affirming Pathways Psychotherapy**

Providing therapy and competent and affirming mental healthcare.

54 South 2nd Street

Newark, OH 43055

740-306-4267

Email: [taylor@affirmingpathways.com](mailto:taylor@affirmingpathways.com)

[www.affirmingpathways.com](http://www.affirmingpathways.com)

#### **Equitas Health - Newark Location**

Providing supportive health services, and individual psychotherapy services for: Belmont, Coshocton, Fairfield, Guernsey, Licking, Monroe, Muskingum, Noble and Perry counties.

195 Union Street

Suite F

Newark, OH 43055

740-281-5210

[www.equitashealth.com](http://www.equitashealth.com)

#### **Newark Pride Coalition**

Fostering inclusivity through education, resource sharing, community outreach initiatives, and other support in pursuit of a more equitable community for all.

[www.newarkpridecoalition.org](http://www.newarkpridecoalition.org)

#### **Youth Engaged in Service (The YES Club)**

Gathering/support group for LGBTQ+ students ages 13-18. Focus is on positive peer support and fellowship. Facilitated by a licensed professional and sponsored by Newark Ohio Pride Coalition.

Free dinner and refreshments will be served. 6:15pm-8pm on the last Wednesday of the month.

100 East Church Street

Newark, OH 43055

[www.mhalc.org/programs/yes-clubhouse-youth-engaged-in-service](http://www.mhalc.org/programs/yes-clubhouse-youth-engaged-in-service)

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# COLUMBUS & FRANKLIN COUNTY GOVERNMENT





# Columbus & Franklin County Government

## Commissioners.[franklincountyohio.gov](http://franklincountyohio.gov)

373 S. High St., 26th floor  
Columbus, OH 43215  
(614) 525- 3322



Franklin County

**BOARD OF  
COMMISSIONERS**

Service. Progress. Excellence.

**Office on Aging:** [www.officeonaging.org](http://www.officeonaging.org)

**Dog Shelter & Adoption Center:** [dogs.franklincountyohio.gov](http://dogs.franklincountyohio.gov)

**Franklin County Cooperative (Health Improvement Program):** [bewell.franklincountyohio.gov](http://bewell.franklincountyohio.gov)

**Child Support Enforcement:** [support.franklincountyohio.gov](http://support.franklincountyohio.gov)

**Community Partnership Program:** [budget.franklincountyohio.gov/grants/community-partnership-program](http://budget.franklincountyohio.gov/grants/community-partnership-program)

**Economic Development:** [development.franklincountyohio.gov](http://development.franklincountyohio.gov)

**Office of Diversity, Equity & Inclusion:** [equity.franklincountyohio.gov](http://equity.franklincountyohio.gov)

**Job & Family Services:** [jfs.franklincountyohio.gov](http://jfs.franklincountyohio.gov)

**Justice, Policy & Programs:** [jpp.franklincountyohio.gov](http://jpp.franklincountyohio.gov)

**Office of Public Affairs:** [commissioners.franklincountyohio.gov/public-affairs](http://commissioners.franklincountyohio.gov/public-affairs)

**Public Facilities Management:** [facilities.franklincountyohio.gov](http://facilities.franklincountyohio.gov)

**Sanitary Engineering:** [cleanwater.franklincountyohio.gov](http://cleanwater.franklincountyohio.gov)

## City of Columbus — 311

Monday-Friday

7 a.m. to 7 p.m.

90 W. Broad St.

Columbus, OH 43215

(614) 645-3111 (Dial 3-1-1)

[new.columbus.gov](http://new.columbus.gov)



**Requests & Reports:** [new.columbus.gov/Services/Submit-a-Request-or-Report-311](http://new.columbus.gov/Services/Submit-a-Request-or-Report-311)

**Payments/Make a Payment:** [new.columbus.gov/Services/Make-a-Payment](http://new.columbus.gov/Services/Make-a-Payment)

**Trash, Recycling & Bulk Collection:** [new.columbus.gov/Services/Trash-Recycling-Bulk-Collection](http://new.columbus.gov/Services/Trash-Recycling-Bulk-Collection)

**Public Utilities:** [new.columbus.gov/Services/Public-Utilities](http://new.columbus.gov/Services/Public-Utilities)

**Parking & Street Services:** [new.columbus.gov/Services/Parking-Street-Services](http://new.columbus.gov/Services/Parking-Street-Services)

**Public Health:** [new.columbus.gov/Services/Public-Health](http://new.columbus.gov/Services/Public-Health)

**Public Safety:** [new.columbus.gov/Services/Public-Safety](http://new.columbus.gov/Services/Public-Safety)





# LEGAL SERVICES & GLOSSARY OF TERMS





## Legal Services & Glossary of Terms

**Columbus Bar Association  
Lawyer Referral Service**  
175 S. Third St. | Suite 1100  
Columbus, OH 43215  
(614) 221-0754  
(877) 560-1014  
[www.ColumbusLawyerFinder.org](http://www.ColumbusLawyerFinder.org)

**Capital University Legal Clinic**  
303 E. Broad St.  
Columbus, OH 43215  
(614) 236-6245  
[www.law.capital.edu/Legal\\_Clinic/](http://www.law.capital.edu/Legal_Clinic/)

**The Legal Aid Society of Columbus**  
1108 City Park Ave. | Suite 101  
Columbus, OH 43206  
(614) 241-2001  
[www.columbuslegalaids.org](http://www.columbuslegalaids.org)

**Ohio Consumer's Counsel**  
65 E. State St. | 7th Floor  
Columbus, OH 43215  
Represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts. The state agency also educates consumers about electric, natural gas, telephone and water issues.  
(614) 466-8574  
(877) 742-5622 (toll free in Ohio)  
[www.occ.ohio.gov](http://www.occ.ohio.gov)

### Eviction Services

**Community Mediation Central Ohio**  
67 Jefferson Ave.  
Columbus, OH 43215  
(614) 228-7191  
[www.communitymediation.com](http://www.communitymediation.com)

**Impact Community Action**  
711 Southwood Ave.  
Columbus, OH 43207  
(614) 252-2799  
[www.impactca.org/](http://www.impactca.org/)

**Coalition on Services of Homelessness & Housing**  
175 S. Third St. Ste. 580  
Columbus, OH 43215  
(614) 280-1984  
<https://cohhio.org/>

**Columbus Urban League**  
788 Mount Vernon Ave.  
Columbus, OH 43203  
(614) 257-6300  
[www.cul.org](http://www.cul.org)

## Glossary of Terms

**Abandoned Child** – A child is presumed abandoned when the child's parents have failed to visit or maintain contact with the child for more than 90 days, regardless of whether they have resumed contact after the 90-day period.

**Abuse** – Legal determination that the child has been a victim of conduct by another that the court determines to be physical/sexual/emotional abuse, and that the circumstances warrant court intervention.

**Adjudication** – A fact-determining decision made by the court. The court finds that the alleged facts stated in a complaint are valid and support a determination that the child is abused, neglected, dependent, delinquent or unruly.

**Clerk's Office of Juvenile Division** – Processes complaints and motions on cases involving parentage, custody, abuse, neglect, dependency, delinquency and unruly cases.

**Court Ordered Protective Supervision (COPS)** – A disposition in which the agency is ordered by the court to supervise and assist a family in complying with their case plan and maintaining the safety of child(ren) in their own home.

**Delinquent** – A legal status of a child who is determined by the court to be in violation of criminal laws or juvenile status laws (i.e., school truancy, curfew, unruly, etc.).

**Dependency** – A legal determination that a child's circumstances warrant court intervention, not necessarily due to caregiver's action or inaction.

**Dispositional Hearing** – A court hearing on a complaint or motion in which the court makes a decision on whether to issue orders for custody or supervision to an individual or agency.

**Emergency Custody Order (ECO)** – An emergency custody order issued by the court on the basis of a complaint or motion that alleges facts that demonstrate a child to be at imminent risk of harm.

**Guardian Ad Litem (GAL)** – Guardian appointed by Juvenile Court to represent and protect the best interests of an alleged or adjudicated abused, neglected, and/or dependent child.



## Legal Services & Glossary of Terms

### Glossary of Terms (continued)

**Group Home** – A public or private facility which provides placement services for children, and is licensed, regulated, approved and operated under the direction of the Ohio Department of Job and Family Services, the Ohio Dept. of Education, local boards of education, Ohio Dept. of Youth Services, Ohio Department of Mental Health, county boards of mental health or county boards of developmental disabilities.

**Guardian** – A person, association, or corporation that is granted authority by a probate court pursuant to Chapter 2111 of the ORC to exercise parental rights over a child to the extent provided in the court's order and subject to the residual parental rights of the child's parents.

**Interim Review** – A hearing held by the court to review case plan progress and the status of temporary orders as scheduled/ requested by the court.

**Kin** – Individuals related by blood or adoption to include parents, grandparents, siblings, aunts, uncles, nephews and nieces, cousins, stepparents and stepsiblings, spouses, and any non-relative the current custodial caretaker or child identifies as having a familial or long-standing relationship with a child.

**Legal Custody** – A status vesting in the custodian the right to have physical care and control of the child and to determine where and with whom the child shall live, and the right and duty to protect, train, and discipline the child and to provide the child with food, shelter, education, and medical care, all subject to any residual parental rights, privileges and responsibilities.

**Legal Father** – A man is legally presumed to be the father if he is married to the mother at the time of the child's birth. If not, a man can be declared the legal father through the process of establishing paternity through the Child Support Enforcement Agency administrative procedures.

**Neglect** – A legal determination that, as a result of parent/caregiver action or inaction, the child is abandoned, lacks adequate parental care, subsistence, education, medical or surgical care or treatment, or other care necessary for the child's health, morals, or well-being.

**Permanent Court Commitment (PCC) (aka Permanent Custody - PC) (aka Termination of Parental Rights - TPR)** – A final disposition by the court in finding that parental rights should be terminated and the child should be permanently placed in FCCS custody for the purpose of adoption.

**Permanent Planned Living Arrangement (PPLA)** – An order of a juvenile court that grants legal custody of a child to FCCS without the termination of parental rights and that permits the agency to make an appropriate placement of a child.

**Putative Father** – A man that is identified as being a possible father of a child, but has not been determined to be the legal father.

**Temporary Court Commitment (TCC)** – Dispositional custody alternative in which the court orders a child to be placed in temporary custody of the agency, or an individual, for a limited period of time.

**Temporary Order of Custody (TOC)** – A pre-dispositional custody order made by the court that places a child in agency custody, or an individual's custody, pending the adjudication of the complaint.

**Temporary Order of Protective Supervision (TOPS)** – A pre-dispositional order made by the court in which a child remains in parental custody while the agency is ordered to supervise and assist the family.

**Unruly** - A child who, as determined by the court, is non-compliant with the rules of home, school or community.

**Voluntary Agreement for Custody (VAC) – (aka 30-Day Agreement)** – A voluntary agreement between a parent and FCCS for custody and placement of a child for up to 30 days.

**Youth Education and Intervention/Intake** – A court program to divert unruly/delinquent youth from penetrating further into the Juvenile Justice System through effective prevention, intervention and treatment services that strengthen families and restore the lives of troubled youth.



## OUR VISION

**Safety, permanency and well-being for every child**

### We Are Child Welfare Professionals

- We constantly pursue excellence
- We recognize the importance of providing effective and timely services
- We value, respect and support each other
- We are proud that we improve the quality of life for families in our community
- We are fiscally responsible
- We aspire to be culturally competent

### We Value Every Child

- We respect the individuality of each child we serve
- We advocate for each child's safety, permanency and well-being
- We honor each child's family and culture

### We Honor Families

- We respect a family's strengths
- We understand families are the experts of their own experience
- We recognize that children are best served within their family and community
- We separate what parents do from who they are

### We Value Partnerships

- Families have the right to be a part of the decision-making team
- Casework is the most important function of the agency team
- Families, communities and government share the responsibility to keep children safe

## OUR MISSION

**Through Collaboration with familie and their communities, we advocate for the safety, permanency and well-being of each child we serve in a manner that honors family and culture.**

**We are Called to Action for all Families and Children in Franklin County.**

# Protecting by Children Strengthening Families

## CONNECT WITH FCCS:

**24-Hour Child Abuse Hotline:**  
**(614) 229-7000**

**Non-Emergency Administrative Line**  
**(614) 229-7100**

**Adoption:**  
**(614) 341-6060**

**Speakers Bureau or Literature Requests:**  
**(614) 275-2520**

**Kinship:**  
**(614) 341-6161**

**Volunteers and Mentors:**  
**(614) 275-2690**

**General Information:**  
**(614) 275-2571**

**Communications Department:**  
**(614) 275-2523**

[www.fccs.us](http://www.fccs.us)



**Main Office:**  
855 W. Mound St.  
Columbus, OH 43223  
(614) 275-2571

**General Office Hours**  
8am - 5pm  
Monday - Friday

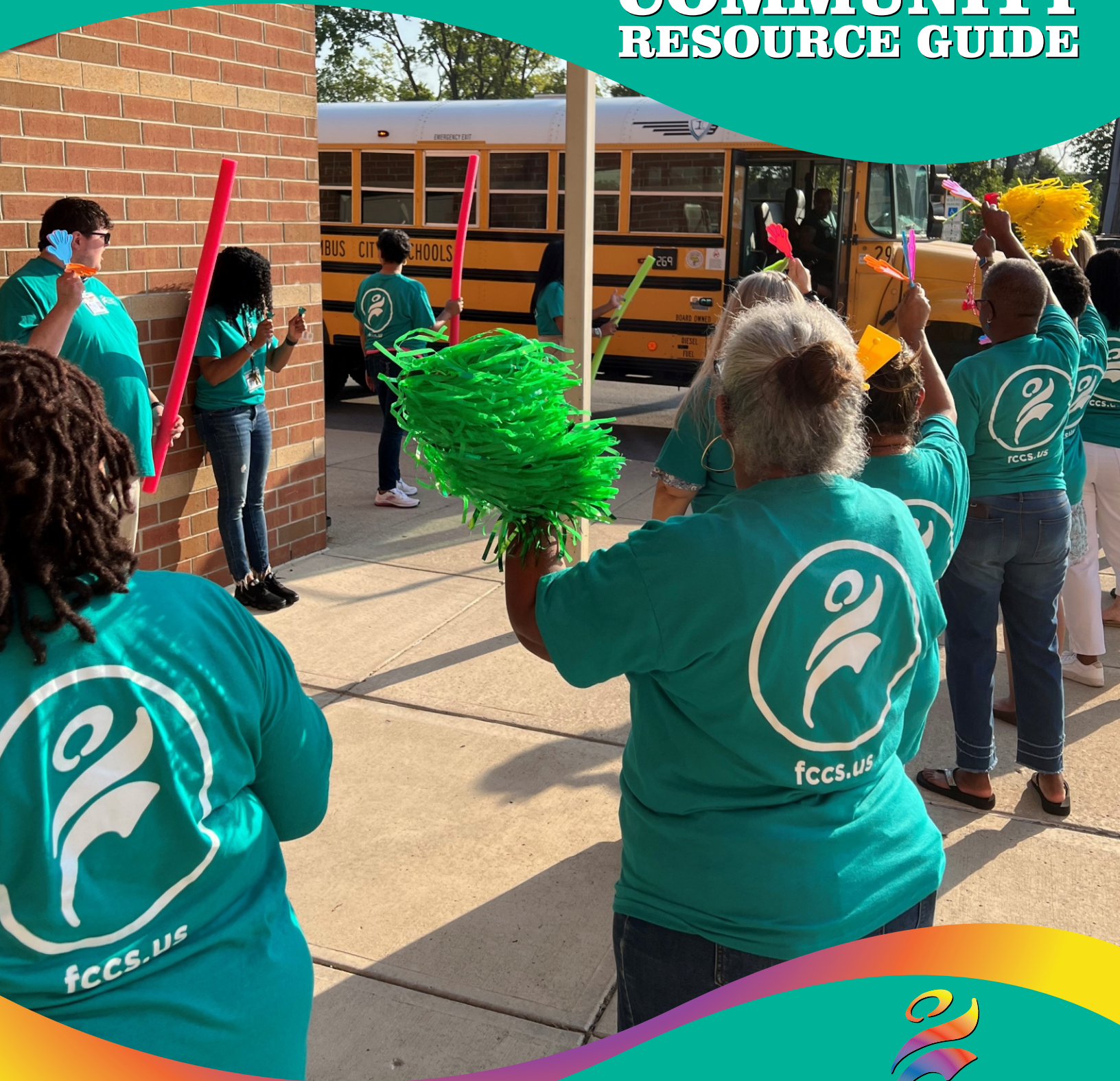
**West Region:**  
1919 W. Frank Rd.  
Columbus, OH 43223  
(614) 278-5800

**Intake/East Region/Visitation:**  
4071 E. Main St.  
Whitehall, OH 43213  
(614) 575-3500

**Intake/Investigations  
Open 24 Hours**  
(614) 229-7100 Non-Emergency  
(614) 229-7000 24-Hour Abuse Hotline



# COMMUNITY RESOURCE GUIDE



FRANKLIN COUNTY  
**CHILDREN  
SERVICES**

Protecting Children by  
Strengthening Families



FRANKLIN COUNTY  
CHILDREN SERVICES



CHILDREN SERVICES  
JOB LISTINGS



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