

2021

Franklin County Children Services

# Resource GUIDE



Protecting Children by Strengthening Families



[childrenservices.franklincountyohio.gov](http://childrenservices.franklincountyohio.gov)

## Calling for Help

A trained professional is often required to solve urgent or life-threatening situations. A quick phone call for help may save a life. Report an accident, fire, serious illness, injury or crime that requires immediate response.

<b>24-hour FCCS Child Abuse Hotline</b>	<b>(614) 229-7000</b>
To report suspected child abuse, neglect, or exploitation to Franklin County Children Services	
<b>Non-Emergency FCCS Line (follow the prompts to find a caseworker)</b>	<b>(614) 229-7100</b>
<b>Fire, Police or Medical Emergencies</b>	<b>Dial 9-1-1</b>
Dial 911 and an emergency operator will connect you to the proper authorities.	
<b>Poison Control Center</b>	<b>1-(800)-222-1222</b>
<b>National Runaway Crisis Center 1-(800)-RUNAWAY</b>	<b>1-(800)-621-4000</b>
<b>Huckleberry House Urgent Care for Teens</b>	<b>(614) 294-5553</b>
<b>National Sexual Assault Hotline</b>	<b>1-(800)-656-4673</b>
<b>Sexual Assault Response Network of Central Ohio (SARNCO)</b>	<b>(614) 267-7020</b>
<b>Teen Suicide Prevention Hotline</b>	<b>(614) 221-5445; 1-(800)-273-TALK</b>
<b>National Suicide Prevention Lifeline</b>	<b>1-(800)-273-8255</b>

## Frequently Called Numbers

<b>Columbus Police Department (Non-Emergency)</b>	<b>(614) 645-4545</b>
<b>LSS Central Ohio 211 (formerly HandsOn Central Ohio)</b>	<b>(614) 221-6766 or Dial 2-1-1</b>
1105 E. Schrock Rd., Ste. 100, Columbus, OH 43229 (24-hour comprehensive information with referral to more than 800 human services agencies in Franklin County.) <b>www.211centralohio.org</b>	
<b>Franklin County Children Services (see page 6)</b>	<b>(614) 275-2571</b>
855 West Mound St. • Columbus, OH 43223 <b>Call the Hotline at (614) 229-7000 to report suspected child abuse or neglect, 24 hours / 7 days per week.</b> Call (614) 341-6060 for adoption information; (614) 275-2690 to volunteer and (614) 341-6161 for kinship services	
<b>Franklin County Department of Job and Family Services</b>	<b>(614) 233-2000</b>
Manages public assistance, food stamps, Medicaid programs, etc.	
<b>Franklin County Probate Court</b>	<b>(614) 525-3894</b>
373 South High St., 22nd Floor • Columbus, OH 43215 (Court administers guardian, estate and trust matters, completes adoptions, issues name changes and marriage licenses.)	
<b>Franklin County Sheriff's Office</b>	<b>(614) 525-3333</b>
<b>American Electric Power of Ohio</b>	<b>(800) 672-2231</b>
<b>Columbia Gas of Ohio</b>	<b>(800) 344-4077</b>
<b>City of Columbus Non-Emergency Call Center</b>	<b>(614) 645-3111</b>

# Franklin County Children Services Resource Guide

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## Introduction

The Children Services Communications Division is proud to make available the Franklin County Children Services Resource Guide. This guide serves as only one of many avenues that the agency has implemented to demonstrate our commitment to protecting children by strengthening families.

The well-being of our children and the support of their families are the most important measures of a community's quality of life. It is our hope that this Resource Guide serves as a convenient tool for accessing vital information, services, and programs that will help benefit children and families throughout the community.

## About Franklin County Children Services

Children Services is the public agency mandated by federal and state laws to protect children from abuse and neglect. By being in partnership with more than 100 agencies and organizations, and with the help of over 700 employees, 500 kinship caregivers, 200 adoptive families and 500 volunteers and mentors and hundreds of community foster parents, the agency is committed to making sure that every child has a safe and stable home.

Each year, Franklin County Children Services helps more than 30,000 children and their families through prevention, protection, placement and permanency programs. The agency protects and cares for children in cooperation with parents whenever possible, by providing services to alleviate the problems that led the family to the attention of Children Services. These services include:

- In-home counseling and community social and mental health services
- Day treatment
- Therapeutic arts
- Youth Transition Services
- Volunteer services
- Placement of children in temporary foster homes through partner agencies
- Kinship placement and support
- Other supportive services that enable the parents or caregivers to maintain or resume their role of raising their children

When parents are still unable to care for their children, Children Services petitions the court for permanent custody and places children in adoptive homes.

Franklin County Children Services is governed by a volunteer board that establishes policy for the agency. The Executive Director is responsible for agency operations. Children Services is regulated by statutory mandates of the state and federal governments and regulations of the Ohio Department of Job and Family Services. The agency is a member of the Child Welfare League of America (CWLA) and is accredited by the Council on Accreditation of Services for Families and Children (COA). Franklin County Children Services is one of only a few public county children services boards in Ohio and the nation to be accredited. This accreditation means that Children Services meets rigorous national standards regarding quality of services and sound management practices.

The Citizens Advisory Committee is comprised of volunteers representing diverse backgrounds within our community. All members are reviewed by application and then appointed by the Children Services Board. They are a caring group devoted to giving children additional opportunities that are not a part of the traditional foster care or placement experience.

CITIZENS  
*Advisory*  
COMMITTEE

# Coronavirus (COVID-19) Family Information

SCAN THIS QR CODE  
TO VIEW OUR ONLINE  
RESOURCE GUIDE



Franklin County Children Services has compiled information and resources that will be helpful to families and caregivers during the coronavirus pandemic. This page will continue to be updated as new information becomes available.

## Preventing Child Abuse and Neglect During COVID-19

### Parents and Caregivers

If you are feeling stressed or isolated, stay in contact with friends and family members. Feeling connected to others will help reduce stress, anxiety and frustration. Keep yourself and your children occupied during quarantine. Visit [columbuslibrary.org](http://columbuslibrary.org) for a host of educational and entertainment resources available online. Take the family outside on a regular basis for exercise and fresh air.

- Stay informed about what is happening, but manage your news intake and avoid outlets that promote fear or anxiety.
- If you feel that you or your children are in danger:
  - o Call Franklin County Children Services' 24-hour Child Abuse Hotline at (614) 229-7000.
  - o Call the National Association of Domestic Violence hotline, 1-800-799-SAFE or CHOICES for Victims of Domestic Violence at 614-224-HOME (4663)
  - o Call 911 in cases of emergency or immediate threats

### For the Community

- Pay attention to [signs of abuse and neglect](#)
- Report suspected cases of child abuse and neglect by calling the [24-hour Child Abuse Hotline at \(614\) 229-7000](#)
- Download [Preventing Child Abuse and Neglect During COVID-19](#) and share this flyer.

## Parents and Caregivers: Plan in Case of Illness

During the uncertainty of the coronavirus (COVID-19) pandemic, parents and caregivers need to be prepared in case they become ill. Create a crisis plan for caring for your children in advance. Designate a caregiver for children. This should be someone nearby, who is not at high risk of contracting COVID-19. If a spouse or partner cannot care for children in your home, select a friend, neighbor, coworker or relative. List information for the caregiver prominently in your home, so that it can easily be found by emergency responders. [Click here for an example](#). Create a child care profile for the caregiver that lists your child's full name, birth date, allergies, medications, likes/dislikes and sleep habits. Also include emergency contacts and copies of their birth certificate and immunization records. If you can't identify anyone, contact community resources such as hospitals, churches and other organizations to see if they can recommend assistance.

The Ohio Department of Job and Family Services is licensing [temporary pandemic child care programs](#) for essential workers. Prepare your home in case of illness. Make sure that high-traffic areas within your home remain clean by using germ-killing cleaning agents. If you test positive for COVID-19, you may remain in the home with your children and their caregivers, providing they are not at high risk of contracting the virus, but precautions must be taken. The [Centers for Disease Control and Prevention](#) have outlined steps to take if you or someone else in your household tests positive for COVID-19.

**Educational Resources** — See pages 17-19 or your district website

**Mental Health Resources** — See page 15 of this booklet

# Franklin County Children Services Locations and Departments

24-hour FCCS Child Abuse Hotline: (614) 229-7000

Non-emergency FCCS line (614) 229-7100

## Locations

### Main Office

855 W. Mound St. • Columbus, Ohio 43223

(614) 275-2571

General Office Hours: 8AM-5PM

[www.childservices.franklincountyohio.gov](http://www.childservices.franklincountyohio.gov)

Follow us on:



## Departments

### Adoptions

855 W. Mound St.

(614) 341-6060

### Client Rights Office

855 W. Mound St.

(614) 275-2621

### Communications

855 W. Mound St.

(614) 275-2523

### Youth Transition Services

855 W. Mound St.

(614) 278-5972

### Kinship

855 W. Mound St.

(614) 341-6161

### Human Resources

855 W. Mound St.

(614) 351-2000

### Recruitment of Volunteers & Mentors

855 W. Mound St.

(614) 275-2690

### FRANKLIN COUNTY

### FAMILY AND CHILDREN FIRST COUNCIL

#### has moved:

2760 Airport Dr., Suite 130A

Columbus, OH 43219

(614) 407-9040

[www.helpmykid.org](http://www.helpmykid.org)

The mission of Franklin County Family and Children First Council (FCFC) is to increase the access, capacity and effectiveness of services for the most vulnerable Franklin County youth and their families. Our Guiding Values explain how we work with children and families to fulfill this mission.

## Regional Offices

### Intake & Investigation

Open 24 hours/day

4071 E. Main St.

Whitehall, OH 43213

(614) 229-7100

(614) 229-7000 24-hour abuse hotline

### East

4071 E. Main St.

Whitehall, OH 43213

(614) 575-3500

### West

1919 Frank Rd.

Columbus, OH 43223

(614) 278-5800

### Franklin County Commissioners

373 S. High St.

Columbus, OH 43215

(614) 525-3322

[www.commissioners.franklincountyohio.gov](http://www.commissioners.franklincountyohio.gov)



Franklin County

**BOARD OF  
COMMISSIONERS**

Service. Progress. Excellence.

## 1: Social Services Agencies

### Broad Street Presbyterian

760 E. Broad St.  
Columbus, OH 43205  
(614) 221-6552  
www.bspsc.org

### Catholic Social Services

197 E. Gay St.  
Columbus, OH 43215  
(614) 221-5891  
www.colscss.org

### Clintonville Beechwold Community Resource Center

3222 N. High St. (Senior services,  
transporation, kinship)  
Columbus, OH 43202  
(614) 268-3539  
www.clintonvillecrc.org

### Reeb Avenue Center

280 Reeb Ave., Cols. 43207  
(614) 468-9280

### Godman Guild Association

303 E. Sixth Ave.  
Columbus, OH 43201  
(614) 294-5476  
www.godmanguild.org

### Jewish Family Services

1070 College Ave.  
Columbus, OH 43209  
(614) 231-1890  
www.jfscolumbus.org

### Jewish Community Center

1125 College Ave.  
Columbus, OH 43209  
(614) 231-2731  
www.columbusjcc.org

### Lutheran Social Services

500 W. Wilson Bridge Rd.  
Suite 245  
Worthington, OH 43085  
(614) 228-5200  
www.lssnetworkofhope.org  
Lutheran Social Services offers online  
shopping [www.lssfoodpantries.org](http://www.lssfoodpantries.org) or  
by calling 1-877-LSS-MEAL

### Native American Indian Center of Central Ohio(NAICCO)

67 E. Innis Ave.  
Columbus, OH 43207  
(614) 443-6120  
www.naicco.com

### Community for New Directions

993 E. Main St.  
Columbus, OH 43205  
(614) 272-1464  
www.cndonline.org

### Ohio Hispanic Coalition

100 E. Campus View Blvd., Suite 130  
Columbus, OH 43235  
(614) 840-9934  
www.ohiohispaniccoalition.org

### Somali Community Association

3422 Cleveland Ave.  
Columbus, OH 43224  
(614) 262-4068  
www.somaliohio.org

## Family to Family - Franklin County Children Services

Family to Family (F2F) is a family-centered, neighborhood-based approach to serving families in their own communities. F2F is about neighbors helping neighbors with support from local agencies. Sponsored by Franklin County Children Services, the agency works in partnership with community settlement houses providing neighborhood-based services:

### North Side

#### St. Stephen's Community House--North

1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 294-6347

Serving Zip Codes: 43211, 43219, 43228  
Senior Services available (614) 294-6347, ext. 122  
Serving Zip Codes: 43204, 43211, 43219, 43229,  
43230, 43231

#### St. Stephen's Community House--East

1500 E. 17th Ave.  
Serving Zip Codes: 43201, 43224

### East Side

#### Central Community House

1150 E. Main St.  
Columbus, OH 43205  
(614) 252-3157 Senior Services available  
Serving Zip Codes: 43203, 43205, 43206

### West Side

#### Gladden Community House

183 Hawkes Ave.  
Columbus, OH 43223  
(614) 227-1600

Serving Zip Codes: 43204, 43222, 43223, 43215  
and west of the Scioto River.

### South Side

#### St. Stephen's -- Reeb Avenue Center

280 Reeb Ave.  
Columbus, OH 43207  
(614) 294-6347  
Serving Zip Code: 43207

## Social Service Agencies (continued)

### WIC – The Special Supplemental Nutritional Program for Women, Infants and Children

WIC is a supplemental nutrition program for pregnant or breastfeeding women, infants, and children under the age of 5 and provides nutritious food for Franklin County participants who meet income guidelines.

**Columbus Public Health WIC**  
(Main Office)  
240 Parsons Ave.  
Columbus, OH 43215  
(614) 645-3131

**Columbus Health Department  
Parenting Education**  
240 Parsons Ave.  
Columbus, OH 43215  
(614) 645-3131

**East Central WIC**  
1180 E. Main Street, #226  
Columbus, OH 43205  
(614) 645-5553

**Eastland WIC**  
3933 E. Livingston Ave.  
Columbus, OH 43227  
(614) 645-3623

**Outerbelt East WIC**  
79 Outerbelt St.  
Columbus, OH 43213  
(614) 724-0590

**Westside Health Center /Franklin-  
ton WIC**  
2300 W. Broad Street  
Columbus, OH 43204  
(614) 645-6437

Appointments also available through:  
**Nationwide Children's Hospital Clinics**  
(at Primary Care Centers)  
by calling (614) 722-2685  
[www.NationwideChildrens.org](http://www.NationwideChildrens.org)

**Westside WIC**  
441 Industrial Mile  
Columbus, OH 43228  
(614) 355-9719

**Clintonville WIC**  
4550 Indianola Ave.  
Columbus, OH 43214  
(614) 724-3075

**Georgesville WIC**  
1681 Holt Rd.  
Columbus, OH 43228  
(614) 645-3621

**Southside  
John R. Maloney Family Health  
Center WIC**  
1905 Parsons Ave.  
Columbus, OH 43207  
(614) 645-3131

**Linden Park WIC**  
1254 Briarwood Ave.  
Columbus, OH 43211  
(614) 645-8306

**WIC at Nationwide Children's  
Downtown Primary Care**  
380 Butterfly Gardens  
Columbus, OH 43215  
(614) 722-2685



**Northeast WIC**  
4337 Cleveland Ave.  
Columbus, OH 43231  
(614) 645-3072

**Northland WIC**  
4560 Morse Center Rd.  
Columbus, OH 43229  
(614) 355-9406

**Hamilton Road WIC**  
2599 Hamilton Rd.  
Columbus, OH 43232  
(614) 355-9608

**Whitehall WIC**  
561 S. Yearling Rd.  
Whitehall, OH 43213  
(614) 355-9816

### Moms2B

Moms2B is an education and support program for pregnant women in eight Columbus neighborhoods. Moms2B offers fun, pre-natal education, resources, gift cards and hot meals, baby supplies and childcare during sessions. Pregnant moms can stay in the program until their baby turns 1. Check out our Facebook page Moms2BOhio or call (614) 292-1605.



## 2: Franklin County Department of Job and Family Services

### General Information

Customer Access: (844) 640-OHIO (6446)      Medical Support Services & Transportation (614) 233-2381  
 Child Care Case Inquiry: (614) 233-2000      Workforce Development (614) 212-1800  
 Ohio Medicaid Hotline: (800) 324-8680      Ohio EBT Direction Card 866-386-3071  
[www.jfs.franklincountyohio.gov](http://www.jfs.franklincountyohio.gov)

#### East Opportunity Center

1055 Mt. Vernon Ave.  
 Columbus, OH 43203  
 Serving Zip Codes:  
 43068, 43109, 43110, 43125, 43147, 43203, 43205,  
 43206, 43209, 43213, 43217, 43227 & 43232

#### Northland Village

1721 Northland Park Ave.  
 Columbus, OH 43229  
 Serving Zip Codes:  
 43002, 43004, 43054, 43081, 43082, 43085, 43201  
 43202, 43210, 43211, 43212, 43214, 43215, 43216,  
 43219, 43220, 43221, 43224, 43226, 43229, 43230,  
 43231, 43234, 43235, 43236, 43240 & 43272.

**General Hours: 7:30 a.m. - 5p.m.**

#### Ohio Benefits Application Portal:

[www.benefits.ohio.gov/](http://www.benefits.ohio.gov/)

#### Ohio Benefits Self-Service Portal:

[www.ssp.benefits.ohio.gov/](http://www.ssp.benefits.ohio.gov/)

#### West Opportunity Center

314 N. Wilson Rd.  
 Columbus, OH 43204  
 Serving Zip Codes:  
 43016, 43017, 43026, 43065, 43119, 43123, 43126,  
 43137, 43140, 43146, 43204, 43207, 43222, 43223, &  
 43228

#### Ohio Means Jobs Columbus-Franklin County

1111 E. Broad St.  
 Columbus, OH 43205  
 (614) 559-5052  
[www.omjfcf.org](http://www.omjfcf.org)

#### Franklin County Child Support Enforcement Agency

80 E. Fulton St.  
 Columbus, OH 43215  
 (614) 525-3275  
 FAX (614) 525-6409  
[support.franklincountyohio.gov](http://support.franklincountyohio.gov)

## 3: Social Security Administration Offices

### Main Location

(800) 772-1213  
 TTY: (800) 325-0778  
[www.ssa.gov](http://www.ssa.gov)

### Downtown

200 N. High St.  
 2nd Floor, Suite 225  
 Columbus, OH 43215  
 (866) 964-1723

### East

220 S. Hamilton Rd.  
 Columbus, OH 43213  
 (866) 592-0733

### North

1051 Worthington Woods  
 Worthington, OH 43085  
 (866) 789-0957

### West

1060 Georgesville Rd.  
 Columbus, OH 43228  
 (866) 656-0178

#### Federal Selective Service Registration:

<https://www.sss.gov/Register>

#### Franklin Co. Veterans Service Commission

Memorial Hall  
 280 E Broad St.  
 Room 100  
 Columbus, OH 43215  
 Phone: (614) 525-2500  
<https://vets.franklincountyohio.gov>

## 4: Hospitals and Community Health Centers

### Central Ohio Area Hospitals

#### Grant Medical Center

111 S. Grant St.  
Columbus, OH 43215  
(614) 566-9000

#### Doctors Hospital

5100 W. Broad St.  
Columbus, OH 43228  
(614) 544-1000

#### Dublin Methodist Hospital

7500 Hospital Dr.  
Dublin, OH 43016  
(614) 544-8000

#### Mt. Carmel Hospital East

6001 E. Broad St.  
Columbus, OH 43213  
(614) 234-6000

#### Mt. Carmel Hospital Grove City

5300 North Meadows Drive  
Grove City, Ohio 43123  
(614)-663-5000

#### Chalmers P. Wylie VA Ambulatory Care Center

420 N. James Rd.  
Columbus, OH 43219  
(614) 257-5200  
(888) 615-9448  
Benefits: (800) 827-1000  
Health Care: (877) 222-VETS (8387)  
VA Inspector General: (800)-488-8244  
Veterans Crisis Line: (800)-273-8255, Press 1  
[www.columbus.va.gov/](http://www.columbus.va.gov/)

#### Diley Ridge Medical Center

7911 Diley Rd.  
Canal Winchester, OH 43110  
(614) 838-7911

#### Mt. Carmel Hilliard

4674 Britton Pkwy  
Hilliard, OH 43206  
(614) 210-4500

#### Ohio State University Wexner Medical Center Main Campus

410 W. 10th Ave.  
Columbus, OH 43210  
(614) 293-8000

#### Ohio State University Hospital East Campus

181 Taylor Ave.  
Columbus, OH 43203  
(614) 257-3000

#### Riverside Methodist Hospital

3535 Olentangy River Rd.  
Columbus, OH 43214  
(614) 566-5000

#### St. Ann's Hospital

500 S. Cleveland Ave.  
Westerville, OH 43081  
(614) 898-4000

#### KidSmiles Pediatric Dental Clinic

770 Bethel Rd.  
Columbus, OH 43214  
(614) 458-1711  
[www.KidSMILESclinic.com](http://www.KidSMILESclinic.com)

#### Heart of Ohio Family Health Centers

Capital Park Center  
2365 Innis Rd.  
Columbus, OH 43224  
(614) 416-4325

#### Whitehall Family Health Center

882 S. Hamilton Rd.  
Columbus, OH 43213  
(614) 235-5555  
[www.heartofohiofamilyhealth.org](http://www.heartofohiofamilyhealth.org)

#### Columbus Speech & Hearing

510 E. North Broadway  
Columbus, OH 43214  
(614) 263-5151



## Hospitals and Community Health Centers (continued)

### Nationwide Children's Hospital

700 Children's Dr.  
Columbus, OH 43205  
(614) 722-2000  
www.NationwideChildrens.org

### The Center for Family Safety and Healing

655 E. Livingston Ave.  
Columbus, OH 43205  
(614) 722-8200  
www.FamilySafetyandHealing.org

### Big Lots Behavioral Health Pavilion

444 Butterfly Garden  
Columbus, OH 43215  
(614) 722-2000 www.nationwidechildrens.org/Pavilion



## Nationwide Children's Hospital Close to Home Centers

Close to Home Centers bring a full range of diagnostic and therapeutic services for newborns, children and young adults to the neighborhood. Close to Home Center services include: laboratory, radiology, counseling and guidance services, electrocardiogram testing (EKG), nutrition services, occupational/physical therapy, speech and language pathology, and electroencephalogram testing (EEG).

### Canal Winchester \*

(2 locations)

7901 Diley Rd.  
Canal Winchester, OH 43110  
(614) 355-9050

6365 Winchester Blvd. Ste. B  
(614) 355-8990

### Dublin (4 locations)

5675 Venture Dr.  
Dublin, OH 43017  
(614) 355-8400

5665 Venture Dr.  
Dublin, OH 43017  
(614) 355-8480

7450 Hospital Dr., Suite 100\*  
Dublin, OH 43016  
(614) 355-7000

5700 Perimter Dr., Suite A  
Dublin, OH 43017  
(614) 355-9550

### Downtown (3 locations)

399 E. Main St., Suite 150  
Columbus, OH 43215  
(614) 355-8000

495 E. Main St.  
Columbus, OH 43215  
(614) 355-8005

500 E. Main St. 3rd Floor  
(614) 355-6300

### Clintonville

510 E. North Broadway  
Columbus, OH 43214  
(614) 355-8970

### East Columbus\*

(2 locations)

6435 E. Broad St.  
Columbus, OH 43213  
(614) 355-8100

6499 E. Broad St. Ste. 140  
(614) 355-9750

### Hilliard \*

4363 All Seasons Dr. Ste. 100  
Hilliard, OH 43026  
(614) 355-5900

### Westerville (4 locations)

433 N. Cleveland Ave.  
Westerville, OH 43082  
(614) 355-8300

275 W. Schrock Rd.  
(614) 355-8080

185 W. Schrock Rd.  
(614) 395-7505

187 W. Schrock Rd.  
(614) 355-7500

### Fostering Connections Program at The Center for Family Safety and Healing (for children placed in out-of-home care)

655 E. Livingston Ave.  
Columbus, OH 43205  
(614) 722-6789

\* This location offers urgent care.

During afternoon, evening and weekend hours, these centers offer treatment for illnesses and injuries that need immediate attention, but do not need to be handled by a hospital emergency department.

Nationwide Children's Hospital Close to Home Centers with urgent care services treat children from birth to age 18.

## Mount Carmel Crime & Trauma Program

Individual and group counseling - Call for locations: (614) 234-5900

# Hospitals and Community Health Centers (continued)

## Primary Care Centers--General Info (614) 722-2000

### Downtown Primary Care Center

Livingston Ambulatory Center  
380 Butterfly Gardens  
Columbus, OH 43215  
(614) 722-5750

### Eastland Primary Care Center

2599 S. Hamilton Rd.  
Columbus, OH 43232  
(614) 355-9600

### Hilltop Primary Care Center

2857 W. Broad St.  
Columbus, OH 43204  
(614) 355-9900

### Linden Primary Care Center

COTA Building  
1390 Cleveland Ave., 2nd Floor  
Columbus, OH 43211  
(614) 355-9300

### Near East Primary Care Center

1125 E. Main St.  
Columbus, OH 43205  
(614) 355-9200

### Northland Primary Care Center

4560 Morse Centre Rd.  
Columbus, OH 43229  
(614) 355-9400

### Olentangy Primary Care Center

5070 N. High St.  
Columbus, OH 43214  
(614) 355-9500

### Primary Care at Westerville Close to Home Center\*

433 N. Cleveland Ave.  
Westerville, OH 43082  
(614) 355-8300

### South High Primary Care Center

1405 S. High St.  
Columbus, OH 43207  
(614) 355-9000

### Westside Primary Care Center

441 Industrial Mile Rd.  
Columbus, OH 43228  
(614) 355-9700

### Whitehall Primary Care Center

561 S. Yearling Rd.  
Whitehall, OH 43213  
(614) 355-9800

### Sharon Woods Care Center

1777 E. Dublin-Granville Rd.  
Columbus, OH 43229  
(614) 355-7400

To make any  
Primary Care Center  
appointments at  
Nationwide Children's,  
call (614) 722-6200



## Hospitals and Community Health Centers (continued)

### Community Health Centers

#### Columbus Public Health Dept./Dental Clinic

240 S. Parsons Ave.  
Columbus, OH 43205  
(614) 645-5500  
[www.columbus.gov/publichealth](http://www.columbus.gov/publichealth)

#### Ohio Health (multiple locations/practices)

EAST-4850 E. Main St.  
Columbus, OH 43213  
(614) 566-0899  
HILLIARD- 4343 All Seasons Dr.  
Hilliard, OH 43026  
(614) 544-1880  
GROVE CITY --1375 Stringtown Rd.  
Grove City, OH 43123  
(614) 788-1000  
DOWNTOWN --Grant Medical Center  
111 S. Grant Ave.  
(614) 566-9000  
RIVERSIDE McConnell Heart Hospital  
3535 Riverside Dr., Cols., OH 43214  
(614) 566-5000  
[www.OhioHealth.com](http://www.OhioHealth.com)



### Planned Parenthood

#### Planned Parenthood of Central Ohio Inc.

3255 E. Main St.  
Whitehall, OH 43213  
(614) 222-3531

#### Planned Parenthood of Central Ohio Franklinton West

1511 W. Broad St.  
Columbus, OH 43222  
(614) 222-3525

#### Planned Parenthood of Central Ohio North Campus

18 E. 17th Ave.  
Columbus, OH 43201  
(614) 222-3604  
[www.plannedparenthood.org](http://www.plannedparenthood.org)

#### West Broad St. Primary One Health Center\*

2300 W. Broad St.  
Columbus, OH 43204  
(614) 645-2300 (also offers vision care)



[www.primaryonehealth.org](http://www.primaryonehealth.org) (614) 859-1845  
(multiple locations)

#### East Broad Street

720 E. Broad St.  
(614) 859-1850

#### Parsons Ave. Primary One Health Center\*

1905 Parsons Ave.  
(614) 586-4159

#### East Livingston

1289 E. Livingston Ave.  
(614) 859-1860

#### East 17th Ave. Primary One Health Center\*

1500 E. 17th Ave.  
(614) 645-2700

#### Agler Rd. Primary One Health Center

3433 Agler Rd., Suite 2800  
(614) 645-1600

#### East Main St. Primary One Health Center

1180 E. Main St.  
(614) 645-5535

#### South High St. Primary One Health Center

3781 S. High St  
(614) 645-3163

#### Alum Creek Primary One Health Center

1791 Alum Creek Dr. --(614) 526-5420

\*Denotes a Free Clinic is available.

### Pregnancy Decision Health Centers

#### Campus Office

22 E. 17th Ave.  
Columbus, OH 432011  
(614) 444-4411

#### North Office

5900 Cleveland Ave.  
Columbus, OH 43231  
(614) 444-4411

#### West Office

4111 W. Broad St.  
Columbus, OH 43228  
(614) 444-4411

[www.pdhc.org](http://www.pdhc.org)

# Hospitals and Community Health Centers (continued)

## Free Clinics

### Asian Health Initiative / AACCS

2231 N. High St.  
Columbus, OH 43201  
(614) 220-4023  
[www.freeclinics.com/det/asian-free-clinic](http://www.freeclinics.com/det/asian-free-clinic)

### The Breathing Association

788 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 457-4570  
[www.breathingassociation.org](http://www.breathingassociation.org)

### Charitable Pharmacy of Central Ohio

200 E. Livingston Ave.  
(614) 227-0301  
(Franklin Co. residents only)  
[www.charitablepharmacy.org](http://www.charitablepharmacy.org)

### Clinic at Faith Mission

245 N. Grant Ave.  
Columbus, OH 43215  
(614) 224-6617  
[www.ISSnetworkofhope.org](http://www.ISSnetworkofhope.org)

### Columbus Free Clinic

2231 N. High St.  
Columbus, OH 43201  
(614) 404-8417  
[www.columbusfreeclinic.org](http://www.columbusfreeclinic.org)

### Helping Hands Health & Wellness Center

5100 Karl Rd.  
Columbus, OH 43229  
(614) 262-5094

### Columbus Medical Association Physicians Free Clinic/ Voluntary Care Network

240 Parsons Ave.  
Columbus, OH 43215  
(614) 240-7430

### Vineyard Free Health Clinics (3 locations)

6000 Cooper Rd. (1st and 2nd Tuesdays)  
Westerville, OH 43081  
(614) 259-5428

171 E. Fifth Ave.  
Columbus, OH 43201  
(1st, 2nd and 3rd Wednesdays)  
(614) 259-5428

115187 Palmer Rd.  
Reynoldsburg, OH 43068  
(740) 927-7729

### The Bridge Community Center

3750 Sullivant Ave.  
Columbus, OH 43229  
(1st and 3rd Saturdays)  
(614) 272-2949

### ViaQuest Inc. (3 locations)

525 Metro Place North  
Suite 300  
Dublin, Ohio 43017  
855-289-1722  
(Deaf Services): 614-356-8012  
[www.viaquestinc.com](http://www.viaquestinc.com)

### Lower Lights Christian Health Centers & Jubilee Market and Cafe (4 locations)

1160 W. Broad St.  
Columbus, OH 43222  
(614) 274-1455  
<https://llhc.org>

1560 S.High St.  
777 W. State St., 201A  
6000 Cooper Rd.  
171 E. 5th Ave.

### The Women's Clinic

3242 E. Main St., Ste. 2  
Columbus, OH 43213  
(614) 237-2000  
[www.twccolumbus.com](http://www.twccolumbus.com)



## 5: Mental Health Counseling Centers

### Syntero Counseling

299 Cramer Creek Ct.  
Dublin, OH 43017  
(614) 889-5722

3645 Ridge Mill Drive  
Columbus, OH 43026  
(614) 457-7876

3433 Agler Rd.  
Columbus, OH 43219  
(614) 600-2708

### Family Focus

1301 N. High St.  
Columbus, OH 43201  
(614) 227-6865

### FordCare Services

5200 Cleveland Ave., 1B  
Columbus, OH 43231  
(614) 317-3099

### Key Counseling

457 Waterbury Ct., Ste. E  
Gahanna, OH 43230  
(614) 478-3050

### Netcare Access

199 S. Central Ave.  
Columbus, OH 43223  
(614) 276-2273

### North Central Mental Health

1301 N. High St.  
Columbus, OH 43201  
(614) 299-6600

338 Granville St.  
Gahanna, OH 43230  
(614) 475-7090  
[www.ncmhs.org](http://www.ncmhs.org)

### North Community Counseling Centers

1855 E. Dublin-Granville St.  
Columbus, OH 43229  
(614) 267-7003

5109 West Broad Street  
Columbus, OH 43228  
614-279-7690

3556 Sullivant Ave.  
Columbus, OH 43204

4897 Karl Rd.  
Columbus, OH 43229  
(614) 846-2588

### Center for New Americans

1299 McNaughten Road  
Columbus, OH 4322  
(614)-582-2368

### Primary Care Solutions of Ohio

1336 E. Main St.  
Columbus, OH 43205  
(614) 914-8781  
[www.pcs-of-ohio.org](http://www.pcs-of-ohio.org)

### Southeast Mental Health

16 W. Long St.  
Columbus, OH 43215  
(614) 225-0990  
[www.southeastinc.org](http://www.southeastinc.org)

### Youth Advocate Services

(shelter, respite care and family counseling)  
825 Grandview Ave.  
Columbus, OH 43215  
(614) 258-9927  
[www.yasohio.org](http://www.yasohio.org)

## Mental Health Services for Youth and Families

### Amethyst (Women Only)

455 E. Mound St.  
Columbus, OH 43215  
(614) 242-1284

### Buckeye Ranch Locations

2865 W. Broad St.  
(614) 384-8088

5665 Hoover Rd.  
(614) 875-2371

4653 E. Main St., Whitehall  
(614) 729-9560

[www.buckeyeranch.org](http://www.buckeyeranch.org)

### Access Ohio Mental Health

99 N. Brice Rd., Suite 360  
Columbus, OH 43213  
(614) 367-7700

### Concord Counseling

700 Brooksedge Blvd.  
Westerville, OH 43081  
(614) 882-9338 (substance abuse)

### Franklin County Youth Psychiatric Crisis Line (24 hrs)

(614) 722-1800

### Maryhaven

1791 Alum Creek Dr.  
Columbus, OH 43207  
(614) 445-8131

### Mid-Ohio Psych. Services

2238 S. Hamilton  
(614) 751-0042

### NYAP

527 S. High St.  
Columbus, OH 43215  
(614) 227-9444

### Talbot Hall (OSU East)

1441 Phale D. Hale Drive  
Columbus, OH 43203  
(614) 257-3760

### Ohio Guidestone

195 N. Grant Ave., Suite 250  
Columbus, OH 43215  
(888) 522-9174

### Huckleberry House

1421 Hamlet St.  
Columbus, OH 43201  
(614) 294-8097  
(614) 294-5553 24-hour crisis

### The Village Network

1751 E. Long St.  
Columbus, OH 43203  
(614) 253-8050 (weekdays)  
[www.thevillagenetwork.org](http://www.thevillagenetwork.org)

### Directions for Youth and Families

Central Office: 1515 Indianola Ave.  
Phone: (614) 294-2661  
Fax: (614) 294-3247  
East: 3616 E. Main St., Whitehall, OH  
(614) 251-0103  
Southeast: Crittendon Center  
3840 Kimberly Parkway  
(614) 694-0203  
South: 657 S. Ohio Ave.  
(614) 258-8043

### St. Vincent Family Center

1490 E. Main St.  
Columbus, OH 43205  
(614) 252-0731  
[www.svfc.org](http://www.svfc.org)

### Big Lots Behavioral Health Pavilion at Nationwide Children's Hospital

444 Butterfly Gardens Drive  
Columbus, OH 43215  
(614) 722-2000

[www.NationwideChildrens.org/Pavilion](http://www.NationwideChildrens.org/Pavilion)

### Cornerstone Family Services

1565 Bethel Rd.  
Columbus, OH 43220  
(614)459-3003  
[www.cornerstonefamilyservices.org](http://www.cornerstonefamilyservices.org)

## 6: Substance Abuse Counseling Centers

### Maryhaven

1791 Alum Creek Dr.  
Columbus, OH 43207  
(614) 445-8131  
www.maryhaven.com

### Medication Assisted Tream Addiction Program at Nationwide Childrens' Hospital

Livingston Ambulatory Center  
380 Butterfly Gardens Drive  
Columbus, OH 43215  
(614) 355-8614

### Netcare Access

199 S. Central Ave.  
Columbus, OH 43223  
(614) 276-2273

### North Community Counseling

1855 E. Dublin-Granville Rd.  
(614) 267-7003  
4897 Karl Rd.  
(614) 846-2588

5109 W. Broad St.  
(614) 279-7690

3556 Sullivant Ave.

### Center for New Americans

1299 McNaughten Rd.  
(614) 582-2368

### Community for New Direction

1000 Atcheson St.  
Columbus, OH 43203  
(614) 252-4941  
www.cndonline.org

### Talbot Hall (OSU East)

1441 Phale D. Hale Dr.  
Columbus, OH 43205  
(614) 257-3760

### Amethyst (Women only)

455 E. Mound St.  
Columbus, OH 43215  
(614) 242-1284  
www.amethyst-inc.org

### Life Counseling Services

1515 E. Broad St.  
Whitehall, OH 43213  
(614) 239-9965

### Columbus Public Health Dept.

Alcohol & Drug Abuse Program  
240 Parsons Ave.  
Columbus, OH 43215  
(614) 645-7417  
Opiate Crisis: (614) 724-HOPE

### Comp Drug

547 E. 11th Ave.  
Columbus, OH 43211  
(614) 224-4506

### Concord Counseling

700 Brooksedge Blvd.  
Westerville, OH 43081  
(614) 882-9338

### The Woods at Parkside

349 Olde Ridenour Rd.  
Columbus, OH 43230  
(614) 471-2552

### The Refuge, Inc.

12 Terrace Ave.  
Columbus, OH 43204  
(614) 991-0131  
www.TheRefugeOhio.org

### The Recovery Village

3964 Hamilton Square Blvd.  
Groveport, OH 43125  
(614) 362-1686  
www.therecoveryvillage.com

### Primary Care Solutions of Ohio

1336 E. Main St.  
Columbus, OH 43205  
(614) 914-8781  
www.pcs-of-ohio.org

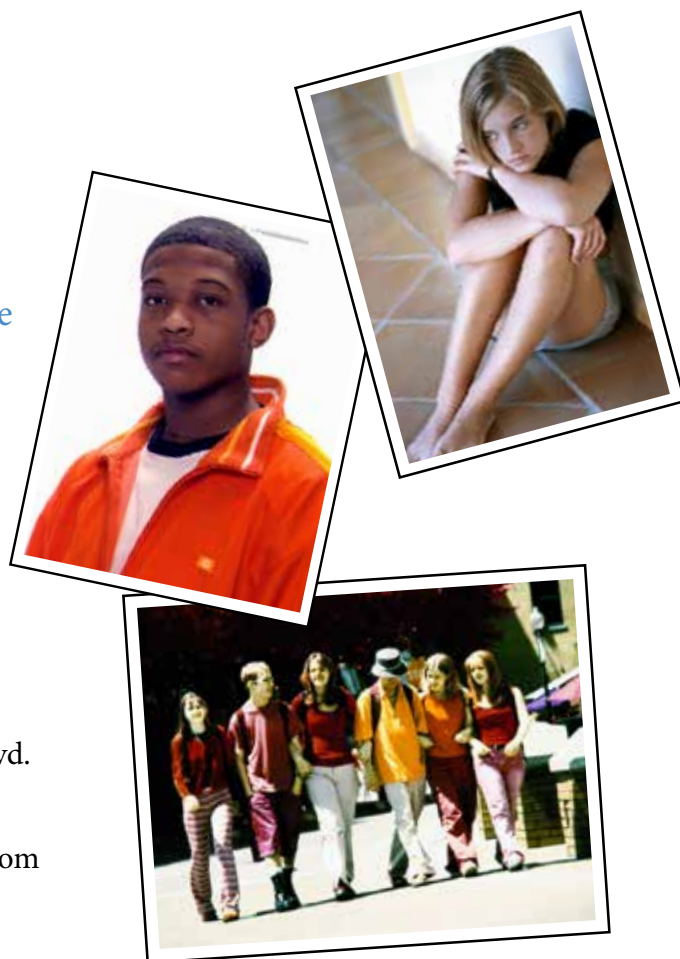
### WCAP Counseling

1900 Brice Rd.  
Columbus, OH 43068  
(614) 239-9965  
www.wcapcounseling.org

### Brightview Health

**East:**  
3768 E. Main St.  
Whitehall, OH 43213

**West:**  
4660 Roberts Rd.  
Columbus, OH 43228  
1-833-510-HELP  
www.brightviewhealth.com





## 7: Educational Resources

### Columbus City Schools

270 E. State St.  
Columbus, OH 43215  
(614) 365-5000  
Enrollment Office: 430 Cleveland Ave.  
(614) 365-4011  
[www.ccssoh.us](http://www.ccssoh.us)

### After-School Programs

#### Africentric Personal Development Shop

1409 E. Livingston Ave.  
Columbus, OH 43205  
(614) 253-4448

#### Gladden Community House

183 Hawkes Ave.  
Columbus, OH 43223  
(614) 227-1600

#### St. Stephen's Community House

1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 294-6347

#### Vineyard Community Center The Zone

6000 Cooper Rd.  
Westerville, OH 43081  
(614) 259-5500

#### Boys and Girls Clubs of Columbus

1108 City Park Ave.  
Columbus, OH 43206  
(614) 221-8830  
[www.bgccolumbus.org](http://www.bgccolumbus.org)

#### Ohio State Univ. Extension

SNAP-Ed Nutrition Education Program  
(614) 688-5378  
Free nutrition and thrifty shopping classes for SNAP-eligible families.

#### Ohio Educational Training Voucher Program (for emancipated youth)

(855) 471-1931  
FAX (800) 757-0862  
[www.fc2sprograms.org/ohio/](http://www.fc2sprograms.org/ohio/)

#### Educational Service Center of Central Ohio

2080 Citygate Dr.  
Columbus, OH 43219  
(614) 445-3750  
[www.escco.org](http://www.escco.org)

#### College Support programs:

Federal student aid: [www.studentaid.gov/](http://www.studentaid.gov/)

#### Nationwide Children's Hospital -- SPARK Program

(Kindergarten Readiness)  
(614) 355-0714 or (614) 355-9892

Email: [SPARK@nationwidechildrens.org](mailto:SPARK@nationwidechildrens.org)  
(age 4+)  
Zip Codes 43205, 43206, 43207

#### Community for New Direction

993 E. Main St.  
Columbus, OH 43205  
(614) 272-1464  
[www.cndcolumbus.org](http://www.cndcolumbus.org)

Offices also at:  
2096 W. Mound St  
1008 E. Livingston Ave.

#### CAP4Kids

The Children's Advocacy Project for Kids, CAP4Kids, has information on everything from after-school programs and housing to mental health resources, services for youth with special needs and more.  
[CAP4Kids.org/Columbus](http://CAP4Kids.org/Columbus)



## Educational Resources (continued)

### Columbus Metropolitan Library (614) 645-2275

[www.columbuslibrary.org](http://www.columbuslibrary.org)

#### Main Library

96 S. Grant Ave.  
Columbus, OH 43215

#### Karl Road

5590 Karl Rd.  
Columbus, OH 43229

#### Shepard

850 N. Nelson Rd.  
Columbus, OH 43219

#### Barnett

3434 E. Livingston Ave.  
Columbus, OH 43227

#### Linden

2223 Cleveland Ave.  
Columbus, OH 43211

#### South High

3540 S. High St.  
Columbus, OH 43207

#### Canal Winchester

115 Franklin St.  
Canal Winchester, OH 43110

#### Marion-Franklin

2740 Lockbourne Rd.  
Columbus, OH 43207

#### Southeast

3980 S. Hamilton Rd.  
Groveport, OH 43125

#### Driving Park

1422 E. Livingston Ave.  
Columbus, OH 43205

#### Martin Luther King

1467 E. Long St.  
Columbus, OH 43203

#### Whetstone

3909 N. High St.  
Columbus, OH 43214

#### Dublin

75 N. High St.  
Dublin, OH 43017

#### New Albany

200 Market St.  
New Albany, OH 43054

#### Whitehall

4445 E. Broad St.  
Whitehall, OH 43213

#### Franklinton

1061 W. Town St.  
Columbus, OH 43222

#### Northern Lights

4093 Cleveland Ave.  
Columbus, OH 43224

#### Gahanna

310 Granville St.  
Gahanna, OH 43230

#### Northside

1423 N. High St.  
Columbus, OH 43201

#### Hilliard

4500 Hickory Chase Way  
Hilliard, OH 43026

#### Parsons

1113 Parsons Ave.  
Columbus, OH 43206

#### Hilltop

3658 Soldano Blvd.  
Columbus, OH 43228

#### Reynoldsburg

1402 Brice Rd.  
Reynoldsburg, OH 43068

### TUTORING/TEST PREP (for profits)

#### Grade Potential Tutoring

(614) 245-5649  
[www.gradepotentialtutoring.com](http://www.gradepotentialtutoring.com)

#### Huntington Learning Center

5560 N. Hamilton Rd.  
Gahanna, OH 43230  
(614) 475-6500  
[www.huntingtonhelps.com](http://www.huntingtonhelps.com)

### Southwest Public Libraries (2)

#### Grove City

3959 Broadway  
Grove City, OH 43123  
(614) 875-6716

#### Westland Area

4740 W. Broad St.  
Columbus, OH 43228  
(614) 878-1301

### Westerville Public Library

126 S. State St.  
Westerville, OH 43081  
(614) 882-7277

## Educational Resources (continued)

### Head Start Programs

The Child Development Council of Franklin County, Inc.

#### Head Start Programs (29 area learning centers)

300 E. Spring St.  
Columbus, OH 43215  
(614) 221-1709  
www.cdcheadstart.org

#### LOCATIONS BY STREET:

2150 Agler Rd.  
3260 Allegheny Ave.  
5220 Avalon Ave.  
1184 Barnett Rd.  
1400 Brooks Ave.  
1718 Cooke Rd.  
999 Crupper Ave.  
500 N. Hamilton Rd.  
1677 S. Hamilton Rd.  
2879 Johnstown Rd.  
3399 Kohr Rd.  
1077 Lexington Ave.  
2541 Lindbergh Dr.  
1254 Lockbourne Rd.  
2633 Maybury Rd.  
2350 W. Mound St.  
867 Mt. Vernon Ave.  
1400 Myrtle Ave.  
1230 Oakland Park Ave.  
505 S. Ohio Ave.  
4141 Rudy Rd.  
8450 Sawmill Rd.  
825 S. Sunbury Rd.  
1850 Sutter Parkway  
3830 Trueman Ct.  
4140 Tuller Rd.  
4671 Tuttle Rd.  
1321 Urban Dr.

#### YMCA Central Ohio Head Start

For more information, or to enroll, call (614) 389-3880

#### Moler Columbus Urban League

1201 Moler Rd.  
Columbus, OH 43207  
(614) 372-2298

#### Southside Columbus Urban League

475 Elwood Ave.  
Columbus, OH 43207  
(614) 372-2299

#### Watkins Columbus Urban League

1520 Watkins Rd.  
Columbus, OH 43207  
(614) 625-3989

#### South-Western City School District Head Start Locations

For more information, or to enroll call (614) 801-3000

#### Stiles Family Center Head Start

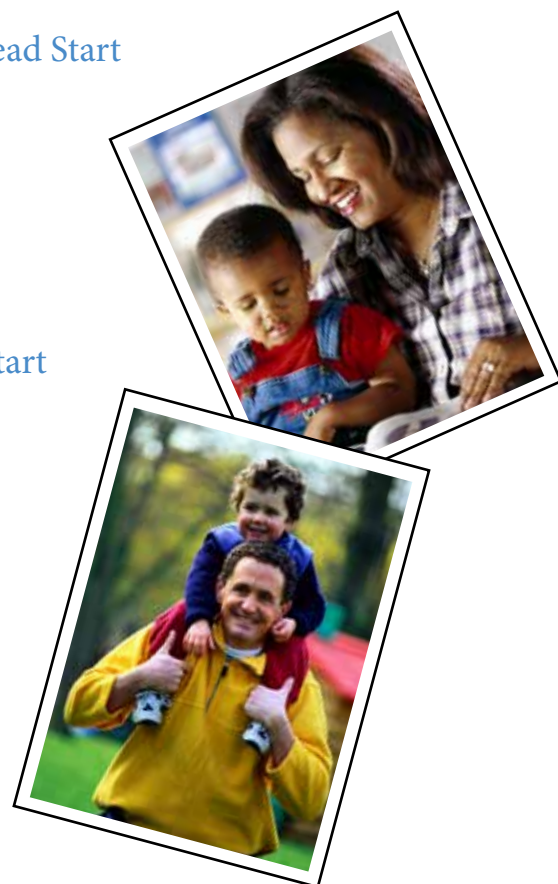
4704 Stiles Ave.  
Columbus, OH 43228  
(614) 801-8394

#### Bostic Center

2975 Kingston Ave.  
Grove City, OH 43123  
(614) 801-8520

#### Norton YMCA Head Start

60 Norton Rd.  
Columbus, OH 43228  
(614) 389-2518



## 8: Food Pantries

**FOODPANTRIES.ORG** (listed by zip code)

**Bishop Griffin Resource Center**  
2875 E. Livingston Ave.  
Columbus, OH 43209  
(614) 338-8220 Wed./Fri.

**Broad Street Food Pantry**  
760 East Broad St.  
Columbus, OH 43205  
(614) 908-3901

**The Bridge Community Center**  
3750 Sullivant Ave.  
Columbus, OH 43228  
(614) 272-2949  
Tuesdays 6:30 to 8 p.m.

**Champion Avenue Pantry**  
1460 S. Champion Ave.  
Columbus, OH 43206  
(614) 443-5130  
(M-F 11:00-2:30 | SAT 1:00-3:00)

**Crossroads Baptist Church**  
5075 Cleveland Ave.  
Columbus, OH 43231  
(614) 895-5683  
Wednesday 6:30 - 8 p.m.

**Clintonville-Beechwold Community Resource Center**  
14 West Lakeview Ave.  
Columbus, OH 43202  
(614) 268-3539  
(Offers food bank, clothing and services for seniors and low-income families.)

**Gladden Food Pantry**  
318 S. Glenwood Ave.  
Columbus, OH 43223  
(614) 228-2498

**Greater Groveport Food Pantry**  
595 Cherry St.  
Columbus, OH 43125  
(614) 836-7652 (by appointment only)

**Kroger Community Pantry**  
3960 Brookham Dr.  
Grove City, OH 43123  
(614) 317-9487  
Tuesday-Saturdays; call ahead

**Holy Family Soup Kitchen and Food Pantry**  
57 S. Grubb St.  
Columbus, OH 43215  
(614) 461-9444  
[www.hfsk.org](http://www.hfsk.org)

**LSS Food Line (formerly HandsOn Central Ohio)**  
Simply dial 2-1-1 or (614) 221-6766  
Information and referrals to more than 4,500 programs and services offering everything from food, housing and clothing to mental health and educational services. Available 24-hours and free of charge.

FOOD LINE (614) 341-2282

**Lutheran Social Services of Central Ohio**  
Food Pantries:  
East: 1460 S. Champion Ave.  
West: Glenwood Community Center  
1888 Fairmont Ave.  
Tuesdays/Fridays  
North: Linden Lutheran Church  
1230 Oakland Park Ave.  
(first Wednesday of month)  
(877) LSS-MEAL (577-6325)  
[www.lssfoodpantries.org](http://www.lssfoodpantries.org)

**Mid-Ohio Food Bank**  
3960 Brookham Dr.  
Grove City, OH 43123  
Email: [info@midohiofoodbank.org](mailto:info@midohiofoodbank.org)  
[www.midohiofoodbank.org](http://www.midohiofoodbank.org)

**Mt. Olivet Baptist Church**  
428 East Main St.  
Columbus, OH 43215  
(614) 221-3446  
2nd & 4th Wednesdays

**New Salem Baptist Church Bread of Life Food Pantry**  
Clients must schedule their appointments.  
Call: (614) 341-2282  
Text: (614) 702-7772  
Online: [www.handsoncentralohio.org/chat](http://www.handsoncentralohio.org/chat)

**St. Stephen's Community House**  
1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 294-6347

**Victory Ministries Center of Hope**  
3964 E. Main St.  
Columbus, OH 43213  
(614) 252-2500

**Vineyard Food Pantry**  
4664 Cleveland Ave.  
181 E. Fifth Ave.  
Saturdays



## 9: Utility Assistance Programs and Payment Centers

### Payment Assistance Programs

#### IMPACT Community Action

711 Southwood Ave.  
Columbus, OH 43207  
(614) 252-2799  
[www.impactca.org](http://www.impactca.org)

#### Salvation Army Central Services

966 E. Main St.  
Columbus, OH 43205  
(614) 221-6561

#### Joint Organization for Inner City Needs (JOIN)

578 E. Main St.  
Columbus, OH 43215  
(614) 241-2530  
(Limited funds for water, gas, electricity and fuel oil)

### Transportation

#### COTA (Central Ohio Transit Authority)

(614) 228-1776  
[www.cota.com](http://www.cota.com)



### Utility Payment Centers

#### Columbus Check Cashers/PLS

4399 E. Livingston Ave.  
(614) 235-0840

1397 W. Mound St.  
(614) 221-3472

3545 W. Broad St.  
(614) 351-7911

2724 Cleveland Ave.  
(614) 262-1766

#### Linda Mexicana

5705 Maple Canyon Ave.  
Columbus, OH 43229

All Area Kroger, Meijer,  
Giant Eagle and Walgreen  
Stores

#### The Home Energy Assistance Program (HEAP)

800-282-0880  
[www.energyhelp.ohio.gov](http://www.energyhelp.ohio.gov)

#### The Breathing Association (HEAP program)

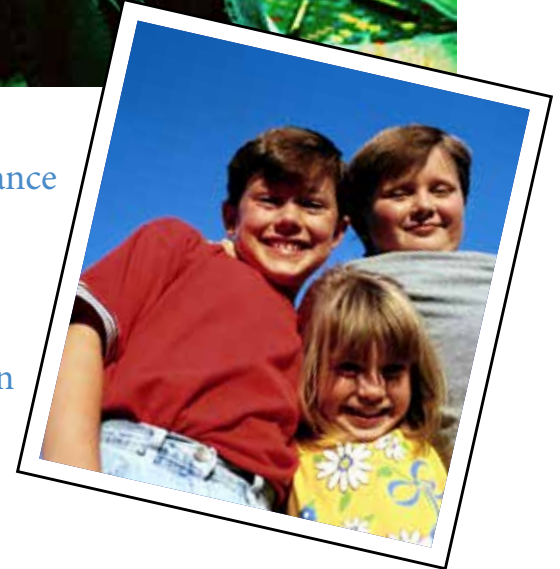
788 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 566-0750  
[www.breathingassociation.org](http://www.breathingassociation.org)

#### A & B Market

5440 E. Livingston Ave.  
Columbus, OH 43207

#### Kelly's Market

3453 Parsons Ave.  
Columbus, OH 43207



#### All MoneyGram

Locations in Columbus:  
[www.locations.moneygram.com/oh/columbus/](http://www.locations.moneygram.com/oh/columbus/)

# 10: Housing and Furniture Assistance

## Housing Assistance

### City of Columbus Department of Development

111 N. Front St.  
Columbus, OH 43215  
(614) 645-7896

(Assists displaced individuals and families due to code vacate orders)

### Columbus Metropolitan Housing Authority

880 E. 11th Ave.  
Columbus, OH 43211  
(614) 421-6000  
www.cmhanet.com

### Columbus Urban League

788 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 257-6300

### Housing and Urban Development (HUD)

200 N. High St.  
Columbus, OH 43215  
(614) 469-5737

### Lutheran Social Services

500 W. Wilson Bridge Rd., Suite 245  
Worthington, OH 43085  
(614) 228-5200

### Compass--Broad St. Presbyterian Church

760 E. Broad St.  
Columbus, OH 43205  
(614) 221-6552

### Community Shelter Board-(1-888-4-SHELTR)

355 E. Campus View Blvd., Ste. 250  
Columbus, Ohio 43235  
(614) 221-9195

### Local Shelters Hotline (614) 274-7000

LSS Faith Mission, 245 N. Grant Ave.  
Friends of the Homeless, 924 E. Main St.  
The Open Shelter, 370 W. State St.  
Star House, 1220 Corrugated Way  
Van Buren Shelter, 595 Van Buren Dr. (families)  
YMCA Family Center, 900 Harvey Ct. (families)

## Furniture Assistance

### Furniture Bank of Central Ohio

118 S. Yale Ave.  
Columbus, OH 43222  
(614) 272-9544  
www.furniturebankcoh.org  
(Need referral and letter from social service agency. Worker must accompany family. Must provide truck to move furniture and other items.)

## Rental Assistance

### Homeport by Columbus Housing Partnership

3443 Agler Rd.  
Columbus, OH 43219  
(614) 221-8889

### YMCA of Central Ohio Low-Income Housing(Men)

40 W. Long St.  
Columbus, OH 43215  
(614) 573-3616

### YWCA of Central Ohio Low-Income Housing (Women)

65 S. Fourth St.  
Columbus, OH 43215  
(614) 224-9121

### YMCA Family Center (Franklin Co. residents only)

900 Harvey Ct.  
Columbus, OH 43219  
(614) 253-3910

### Community Properties of Central Ohio

910 E. Broad St.  
Columbus, OH 43205  
(614) 253-0984

### Community Mediation Services (housing and family conflicts)

67 Jefferson Ave.  
Columbus, OH 43215  
(614) 228-7191  
<https://communitymediation.com/>

# 11: Clothing Assistance

## Clintonville-Beechwold Community Resources Center

3222 N. High St.  
Columbus, OH 43202  
(614) 268-8118  
[www.clintonvillecrc.org](http://www.clintonvillecrc.org)

## Mt. Olivet Baptist Church

428 E. Main St.  
Columbus, OH 43215  
(614) 221-3446  
(Only on Fridays)

## Charity Newsies

4300 Indianola Ave.  
Columbus, OH 43214  
(614) 263-4300  
[www.charitynewsies.com](http://www.charitynewsies.com)

## Community Kitchen

640 S. Ohio Ave.  
Columbus, OH 43205  
(614) 252-6428

## Moms2B

(614) 307-6709  
(614) 292-1605  
See our Facebook page.

## Salvation Army Central Ohio Services

966 E. Main St.  
Columbus, OH 43205  
(614) 221-6561  
Maternity Resource store (614) 437-2153  
3417 Palmetto St., Cols. 43204

760 Worthington Woods Blvd.  
Columbus, OH 43085  
(614) 846-1884

## Dress for Success

1204 N. High St.  
Columbus, OH 43201  
(614) 291-5420  
[www.dfscmh.org](http://www.dfscmh.org)

## United Methodist Free Store

946 Parsons Ave.  
Columbus, OH 43206  
(614) 443-1713

## Westside Free Store Ministries

61 S. Powell Ave.  
Columbus, OH 43204  
(614) 351-5480  
(call for hours)

## New Life UMC

25 W. 5th Ave.  
Columbus, OH 43201  
(614) 294-0134

## Faith Mission on 8th

599 E. 8th Ave.  
Columbus, OH 43201  
(614) 299-3192



# Clothing Assistance (continued)

## Volunteers of America Retail Stores/Donation Centers

3620 Indianola Ave.  
Columbus, OH 43214  
(614) 263-9134

5640 W. Broad St.  
Columbus, OH 43232  
(614) 870-8551

4280 Macsway Ave.  
Columbus, OH 43232  
(614) 861-8551

4026 McDowell Rd.  
Grove City, OH 43123  
(614) 801-1625

1824 W. Henderson Rd.  
Columbus, OH 43220  
(614) 442-0065

624 Harmon Ave.  
Columbus, OH 43223  
(614) 849-0145

[www.voago.org](http://www.voago.org)

## Joseph's Coat of Central Ohio

240 Outerbelt St.  
Columbus, OH 43213  
(614) 863-1371

[www.thethriftshopper.com](http://www.thethriftshopper.com)  
**Reynoldsburg Thrift Store**  
7125 E Main St.  
Reynoldsburg, OH 43068  
(614) 755-4283  
(supports cancer survivors)

**Worthington Thrift Store**  
5600 N High St.  
Worthington, OH 43085  
(614) 848-8408  
(supports cancer survivors)

## Goodwill Columbus Retail Stores/Donation Centers

2550 N. High St.  
Columbus, OH 43202  
(614) 384-9768

52 Robinwood Ave.  
Whitehall, OH 43213  
(614) 255-0996

2933 Morse Rd.  
Columbus, OH 43231  
(614) 414-0441

358 S. Hamilton Rd.  
Gahanna, OH 43230  
(614) 476-6177

(Also available in Canal Winchester,  
Dublin, Gahanna, Grandview, Hilliard,  
New Albany, Reynoldsburg, Westerville,  
Worthington, Upper Arlington)

[www.goodwillcolumbus.org](http://www.goodwillcolumbus.org)





## 12: Child Care Resources

### Columbus Early Learning Centers (Title XX accepted)

#### East

162 N. Ohio Ave.  
Columbus, OH 43203  
(614) 253-5525  
[www.columbusearlylearning.com](http://www.columbusearlylearning.com)

#### Franklin County Board of Developmental Disabilities

2879 Johnstown Rd.  
Columbus, OH 43219  
(614)-342-5801  
[fcbdd.org/](http://fcbdd.org/)

#### Action for Children (also offers parent education)

78 Jefferson Ave.  
Columbus, OH 43215  
(614) 224-0222

#### Child Development Council of Head Start

999 Crupper Ave.  
Columbus, OH 43229  
(614) 431-2186 (see Page 19 for listings)

#### J.O.I.N (birth certificate services)

578 E. Main St.  
Columbus, OH 43215  
(614) 241-2530  
(FCCS letter required for birth certificate vouchers;  
J.O.I.N. also assists with food, pantries,  
medical assistance)

#### Franklin County Department of Job & Family Services

Title XX – Child Care Registration  
General Information: (614) 233-2000  
Toll free: 1-844-640-OHIO (6446)  
(See page 9 for Locations)

#### South Side Early Learning Center

255 Reeb Ave.  
Columbus, OH 43207  
(614) 444-1529

#### Broad Street

760 E. Broad St.  
Columbus, OH 43205  
(614) 221-6102

#### Brightside Academy (4 Locations)

1977 Cleveland Ave.  
Columbus, OH 43211  
3611 Livingston Ave.  
Columbus, OH 43227  
3525 Cleveland Ave.  
Columbus, OH 43224  
660 Harrisburg Pike  
Columbus, OH 43223  
(614) 407-1424  
(614) 289-8717  
[www.brightsideohio.com](http://www.brightsideohio.com)

#### Connected Pathways Early Learning Centers

4242 Stelzer Rd.  
Columbus, OH 43230  
(614) 414-7988  
2753 Northland Plaza  
Columbus, OH 43231  
(614) 714-0310  
<http://c-pathways.com>



## 13: Community Action and Service Groups

### American Association of Retired Persons AARP Ohio Office

17 S. High St., Suite 800  
Columbus, OH 43215  
(866) 389-5653

### The Breathing Association

788 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 457-4570  
[www.breathingassociation.com](http://www.breathingassociation.com)

### Central Ohio Area Agency on Aging

174 E. Long St.  
Columbus, OH 43215  
(614) 645-7250  
[www.coaaa.org](http://www.coaaa.org)

### The Ohio Benefit Bank

100 E. Broad St.  
Columbus, OH 43211  
(800) 648-1176;  
(614) 221-4336  
[ohiofoodbanks.org](http://ohiofoodbanks.org)

- Children's health care insurance
- Home energy assistance
- Child care subsidies
- Food stamps
- Free tax assistance including the earned income tax credit

## Senior Citizen Employment Agencies

### St. Stephen's Community House

1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 294-6347  
(Serving Zip Codes 43211, 43219, and 43228)

### Vantage Aging

4300 E. Broad St.  
Columbus, OH 43213  
(614) 586-1975

### Franklin County Office on Senior Options

280 E. Broad St., 3rd floor  
Columbus, OH 43215  
(614) 525-6200

### Clintonville-Beechwood Community Resources Center

3222 N. High St.  
Columbus, OH 43202  
(614) 268-3539  
[www.clintonvilleecrc.org](http://www.clintonvilleecrc.org)

### Community Mediation Services (housing and family conflicts)

67 Jefferson Ave.  
Columbus, OH 43215  
(614) 228-7191  
<https://communitymediation.com/>

### Martin Janis Senior Center (City Parks & Rec Dept.)

600 E. 11th Ave.  
Columbus, OH 43211  
(614) 645-5954



### Services for Seniors on the WestSide/Hilltop

Email: [VilleOnTheHillDirector@gmail.com](mailto:VilleOnTheHillDirector@gmail.com)



## Community Action and Service Groups (continued)

### LSSChoices - Eliminating Domestic Violence

500 W. Wilson Bridge Rd., Suite 245  
Worthington, OH 43085  
Information and Crisis:  
(614) 224-HOME (4663)  
Business: (614) 224-6617  
[www.lssnetworkofhope.org/choices](http://www.lssnetworkofhope.org/choices)

### Columbus Urban League

788 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 257-6300  
[www.cul.org](http://www.cul.org)

### Rahab's Hideaway - NISRE, Inc.

Safe haven for victims of human trafficking,  
health services, justice  
1561 Old Leonard Ave.  
Columbus, OH 43219  
(614) 253-8969  
[www.NISREinc.org](http://www.NISREinc.org)

### LifeCare Alliance

Seniors/homebound  
Meals-On-Wheels, home health, fresh foods,  
cancer clinic, Project OpenHand-Columbus,  
or Dining, Wellness Centers, Help-at-Home, etc.  
1699 W. Mound St.  
Columbus, OH 43223  
(614) 276-3130  
[www.lifecarealliance.org](http://www.lifecarealliance.org)

### Lutheran Social Services of Central Ohio

Housing assistance, food pantries, home  
healthcare and 24-hour crisis shelter for victims  
of domestic violence  
500 W. Wilson Bridge Rd.  
Worthington, OH 43085  
(614) 228-5200  
Food pantries:  
1460 S. Champion Ave.  
(614) 443-5730  
[www.lssco.org](http://www.lssco.org)

### Ohio Hispanic Coalition

1535 Bethel Rd.  
Columbus, OH 43220  
(614) 840-9934  
Cultural & Education Center  
3556 Sullivant Ave.  
Columbus, OH 43204  
(614) 840-9934  
[www.ohiohispaniccoalition.org](http://www.ohiohispaniccoalition.org)

### Franklin County Board of Elections

1700 Morse Rd.  
Columbus, OH 43229  
(614) 525-3100  
<https://vote.franklincountyohio.gov>

### Franklin County Veterans Service Commission

280 E. Broad St. Room 100  
Columbus, OH 43215  
(614) 525-2500  
[www.vets.franklincountyohio.org](http://www.vets.franklincountyohio.org)

### One More Time

Abuse/Prevention Unit  
1521 W. 5th Ave.  
Columbus, OH 43212  
(614) 486-0031

### Neighborhood Office

1111 E. Broad St., Suite 302  
Columbus, OH 43205  
(614) 645-1993

### Community Refugee and Immigration Services (CRIS)

1925 E. Dublin-Granville St., Suite 102  
Columbus, OH 43229  
(614) 235-5747  
[www.crisohio.com](http://www.crisohio.com)

### USTogether Refugee and Immigration Services

1415 E. Dublin-Granville Rd.,  
Suite 100  
Columbus, OH 43229  
(614) 437-9941  
[www.USTogether.us](http://www.USTogether.us)

### ETSS

### Ethiopian Tewahedo Social Services

1060 Mt. Vernon Ave.  
Columbus, OH 43203  
(614) 252-5362  
[www.ethiotss.org](http://www.ethiotss.org)

### Kaleidoscope Youth Center

Safe space, programming for  
LGBTQ+ youth  
603 E. Town St.  
Columbus, OH 43125  
(614) 294-5437  
[www.kycohoio.org](http://www.kycohoio.org)

### Family Pride Network of Central Ohio

Connects & supports children,  
families and prospective parents  
in the LGBTQ+ community.  
[www.familypridenetwork.org](http://www.familypridenetwork.org)  
Email:  
[info@familypridenetwork.org](mailto:info@familypridenetwork.org)

# Community Action and Service Groups (continued)

## Kinship Care

Kinship care is when a relative or non-relative has taken over the full-time care, nurturing and protection of a child. It should be noted that the definition for kinship caregivers goes beyond the scope of blood relatives, and may include an adult who has a familiar relationship/bond with the child and/or family.

Kinship care represents the most desired out-of-home placement option for children who cannot live with their parents on a temporary basis or permanently. Children placed with their relatives are better able to maintain their sense of belonging and identity with their family's culture, history and traditions.

Kinship care includes those relationships established through an informal arrangement, a legal custody or guardianship order, a relative foster care placement, or a kinship adoption. **Call FCCS Kinship Care at (614) 341-6161.**

### Kinship Caregiver Interested in Foster Parenting

If you are a kinship caregiver you may be eligible to become a foster parent. If interested in beginning the process to become a foster parent, please visit foster care information website at <https://fosterandadopt.jfs.ohio.gov/wps/portal/gov/ofc/foster-care/becoming-a-foster-parent>.

**The Kinship Support Program** is available to eligible kinship caregivers to provide temporary financial support for placement of children under agency custody into kinship caregiver's home. There is no application to complete to be part of this program.

## Kinship Permanency Incentive Program (KPI) Franklin County Children Services

855 W. Mound St.  
Columbus, OH 43223  
(614) 275-2642  
email: [kpi@fccs.us](mailto:kpi@fccs.us)

We participate in the Kinship Permanency Incentive Program (KPI), a state-funded initiative that offers time-limited cash payments for some Ohio kinship caregivers who apply and meet eligibility requirements, and who have been granted legal custody/legal guardianship on or after July 1, 2005.

## FCCS Kinship Aftercare Program

St. Stephens Community House  
1500 E. 17th Ave.  
Columbus, OH 43219  
(614) 294-6347  
email: [kinship@saintstephensch.org](mailto:kinship@saintstephensch.org)  
(Only for Kinship families who receive services from FCCS and meet eligibility criteria) 7 a.m. - 7 p.m.

## Substance and Alcohol Abuse Support Groups

**Alcoholics Anonymous (AA)**  
**Central Ohio Group Fellowship**  
651 W. Broad St.  
Columbus, OH 43215  
(614) 253-8501  
[www.aacentralohio.org](http://www.aacentralohio.org)

**Vineyard Community Center**  
6000 Cooper Rd.  
Westerville, OH 43061  
(614) 259-5289

**Africentric Personal Development Shop**  
1409 E. Livingston Ave.  
Columbus, OH 43205  
(614) 890-0000

**Al-Anon/AlaTeen**  
500 Wilson Bridge Rd., Suite 35  
Worthington, OH 43085  
(614) 547-1550  
[www.coafg.org](http://www.coafg.org)

**CompDrug**  
547 E. 11th Ave.  
Columbus, OH 43211  
(614) 224-4506

**20 Something**  
2201 Fred Taylor Dr.  
Westerville, OH 43210  
(614) 890-0000  
(meetings held at noon/Sundays)

**The Refuge, Inc.**  
(614) 991-0131  
[www.TheRefugeOhio.org](http://www.TheRefugeOhio.org)

**Cocaine Anonymous (CA)**  
(614) 251-1122  
[www.caohio.org](http://www.caohio.org)

**Narcotics Anonymous (NA)**  
1313 E. Broad St., Suite 204  
Columbus, OH 43205  
(614) 252-1700  
[www.centralohionarcoticsanonymous.org](http://www.centralohionarcoticsanonymous.org)  
(Calls may be re-routed to available counselors)

**Healing Hearts Counseling Center**  
6434 E. Main Street, Suite #201  
Reynoldsburg, Ohio 43068  
(614) 762-2847 (Office)  
(614) 762-2984 (Fax)  
[www.healingheartsc.com](http://www.healingheartsc.com)

## Community Action and Service Groups (continued)

### Parenting Groups

#### Catholic Social Services

197 E. Gay St.  
Columbus, OH 43215  
(614) 221-5891  
www.colscss.org

#### Directions for Youth

1515 Indianola Ave.  
Columbus, OH 43201  
(614) 294-2661  
www.dfyf.org

#### NAMI Ohio

Parenting education for caregivers of  
children with mental health conditions  
1225 Dublin Rd., Ste.125  
Columbus, OH 43213  
(614) 224-2700  
www.namiohio.org

#### Parents Anonymous

Parent Support Group  
(614) 893-0331

#### Parents Without Partners

Info Line: (800) 637-7974

#### St. Vincent Family Center

(Classes offered in Spanish)  
1490 E. Main St.  
Columbus, OH 43205  
(614) 252-0731  
www.svfc.org

#### Asha Ray of Hope

4900 Reed Rd.  
Columbus, OH 43220  
(614) 565-2918  
Services for Southeast Asia  
domestic violence victims ONLY

### Counseling and Support Groups

#### Netcare

199 S. Central Ave.  
Columbus, OH 43223  
(614) 276-2273

#### Southeast, Inc.

16 W. Long St.  
Columbus, OH 43215  
(614) 225-0990

#### St. Vincent Family Center

1490 E. Main St.  
Columbus, OH 43205  
(614) 252-0731  
www.svfc.org

#### Vineyard Community Center

6000 Cooper Rd.  
Westerville, OH 43081  
(614) 890-0000

- Abortion Trauma Group
- Divorce Care
- Warriors Against Cancer
- Hurts, Habits and Hang-Ups...and many others

www.vineyardcolumbus.org

#### Mt. Carmel Health Hospice

1144 Dublin Rd.  
Columbus, OH 43215  
(614) 234-0200  
www.mountcarmelhealth.com/hospice

### Employment Support:

#### Central Ohio Workforce Investment Corporation (COWIC)

1111 E. Broad St.  
Columbus, OH 43205  
(614) 559-5052  
www.cowic.org

#### IMPACT: Community Action Employment + Plus Program

711 Southwood Ave.  
Columbus, OH 43207  
(614) 252-2799  
www.IMPACTCA.org

### Survivor Groups

#### Compassionate Friends

(For those mourning the death of a child)  
Ascension Lutheran Church  
1479 Morse Rd.  
Columbus, OH 43229  
(614) 882-8986  
www.tcfcolumbus.org

#### Concord Counseling

(Survivors of suicide victims)  
700 Brooksedge Blvd.  
Westerville, OH 43081  
(614) 882-9338  
www.concordcounseling.org

# 14: Additional Community Resources

## City of Columbus Recreation Centers

### Recreation and Parks

1111 E. Broad St.  
Columbus, OH 43205  
(614) 645-3300  
parks.columbus.gov

## Community Centers

**Barack**  
580 E. Woodrow  
Ave.  
(614) 645-3610

**Barnett**  
1184 Barnett Rd.  
(614) 645-3065

**Beatty**  
247 N. Ohio Ave.  
(614) 645-3218

**Blackburn**  
263 Carpenter St.  
(614) 645-7670

**Brentnell**  
1280 Brentnell Ave.  
(614) 645-7640

**Carriage Place**  
4900 Sawmill Rd.  
(614) 645-3715

**Dodge**  
667 Sullivant Ave.  
(614) 645-8151

**Douglas**  
1250 Windsor Ave.  
(614) 645-7407

**Driving Park**  
1100 Rhoads Ave.  
(614) 645-3228

**Far East**  
1826 Lattimer Dr.  
(614) 645-3159

**Feddersen**  
3911 Dresden St.  
(614) 645-3083

**Gillie Senior Center**  
2100 Morse Rd.  
(614) 645-3106

**Glenwood**  
1888 Fairmont Ave.  
(614) 645-3282

**Holton**  
303 N. Eureka Ave.  
(614) 645-3208

**Howard**  
2505 N. Cassady Ave.  
(614) 645-3713

**Scioto Southland**  
3901 Parsons Ave.  
(614) 645-3224

**Lazelle Woods**  
8140 Sancus Blvd.  
(614) 645-5330

**Linden**  
1254 Briarwood Ave.  
(614) 645-3067

**Marion Franklin**  
2801 Lockbourne Rd.  
(614) 645-3160

**Martin Janis (50+)**  
600 E. 11th Ave.  
(614) 645-5954

**Milo Grogan**  
862 E. Second Ave.  
(614) 645-7376

**Schiller**  
1069 Jaeger St.  
(614) 645-3156

**Sullivant**  
755 Renick St.  
(614) 645-8171

**Thompson**  
1189 Dennison Ave.  
(614) 645-3082

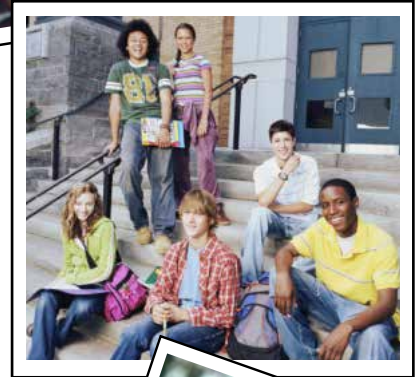
**Tuttle**  
240 W. Oakley Ave.  
(645) 645-3602

**Westgate**  
455 S. Westgate Ave.  
(614) 645-3264

**Whetstone**  
3923 N. High St.  
(614) 645-3217

**William H. Adams**  
854 Alton Ave.  
(614) 645-3051

**Woodward Park**  
5147 Karl Rd.  
(614) 645-3158



## PET RESOURCES

### Capital Area Humane Society

Pet adoptions, lost/found, surrendering a pet or emergency shelter for animals of domestic violence. Behavior classes available. 3015 Scioto-Darby Executive Ct. Hilliard, OH 43026 (614) 777-7387  
To report animal cruelty dial (614) 777-7387, ext. 250  
www.ColumbusHumane.org

### Franklin County Animal Care & Control

To report stray/or dogs running loose (614) 525-3400  
www.dogs.franklincountyohio.gov

### Franklin County Dog Shelter

Pet adoptions/dog licenses; lost/found; surrendering a pet 4340 Tamarack Blvd. Columbus, OH 43229 (614) 525-DOGS (3647)  
www.dogs.franklincountyohio.gov

### Shelter Outreach Services of Ohio (SOS)

low-cost spay and neuter services 3500 E. Livingston Ave. Columbus, OH 43204 (614) 396-8707  
www.sosohio.org

## 15: Legal Services and Glossary of Terms

### The Legal Aid Society of Columbus

1108 City Park Ave., Suite 101  
Columbus, OH 43206  
(614) 224-8374  
[www.columbuslegalaid.org](http://www.columbuslegalaid.org)

### Columbus Bar Association

#### Lawyer Referral Service

175 S. Third St., Suite 1100  
Columbus, OH 43215  
(614) 221-0754  
(877) 560-1014  
[www.ColumbusLawyerFinder.org](http://www.ColumbusLawyerFinder.org)

### Capital University Legal Clinic

303 E. Broad St.  
Columbus, OH 43215  
(614) 236-6245  
[www.law.capital.edu/Legal\\_Clinic/](http://www.law.capital.edu/Legal_Clinic/)

### Ohio Consumer's Counsel

65 E. State St., 7th Floor  
Columbus, OH 43215  
Represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts. The state agency also educates consumers about electric, natural gas, telephone and water issues.  
(614) 466-8574, (877) 742-5622 (toll free in Ohio)  
[www.occ.ohio.gov](http://www.occ.ohio.gov)

### Eviction Services

#### Community Mediation Central Ohio

67 Jefferson Ave.  
Columbus, OH 43215  
(614) 228-7191

#### Impact Community Action

711 Southwood Ave.  
Columbus, OH 43207  
(614) 252-2799

#### Coalition on Services of- Homelessness & Housing

175 S. Third St. Ste. 580  
Columbus, OH 43215  
(614) 280-1984

#### Columbus Urban League

788 Mount Vernon Ave.  
Columbus, OH 43203  
(614) 257-6300

## Glossary of Terms

**Abandoned Child** – A child is presumed abandoned when the child's parents have failed to visit or maintain contact with the child for more than 90 days, regardless of whether they have resumed contact after the 90-day period.

**Abuse** – Legal determination that the child has been a victim of conduct by another that the court determines to be physical/sexual/emotional abuse, and that the circumstances warrant court intervention.

**Adjudication** – A fact-determining decision made by the court. The court finds that the alleged facts stated in a complaint are valid and support a determination that the child is abused, neglected, dependent, delinquent or unruly.

**Clerk's Office of Juvenile Division** – Processes complaints and motions on cases involving parentage, custody, abuse, neglect, dependency, delinquency and unruly cases.

**Court Ordered Protective Supervision (COPS)** – A disposition in which the agency is ordered by the court to supervise and assist a family with compliance on their case plan and maintain the safety of child(ren) in their own home.

**Delinquent** – A legal status of a child who is determined by the court to be in violation of criminal laws or juvenile status laws (i.e., school truancy, curfew, unruly, etc.).

**Dependency** – A legal determination that a child's circumstances warrant court intervention, not necessarily due to caregiver's action or inaction.

**Dispositional Hearing** – A court hearing on a complaint or motion in which the court makes a decision on whether to issue orders for custody or supervision to an individual or agency.

**Emergency Custody Order (ECO)** – An emergency custody order issued by the court on the basis of a complaint or motion that alleges facts that demonstrate a child to be at imminent risk of harm.

**Guardian Ad Litem (GAL)** – Guardian appointed by Juvenile Court to represent and protect the best interests of an alleged or adjudicated abused, neglected and dependent child.

## Glossary of Terms (continued)

**Group Home** – A public or private facility which provides placement services for children, licensed, regulated, approved and operated under the direction of the Ohio Department of Job and Family Services, the Ohio Dept. of Education, local boards of education, Ohio Dept. of Youth Services, or county boards of mental health or county boards of mental retardation and developmental disabilities.

**Guardian** – A person, association, or corporation that is granted authority by a probate court pursuant to Chapter 2111 of the ORC to exercise parental rights over a child to the extent provided in the court's order and subject to the residual parental rights of the child's parents.

**Interim Review** – A hearing held by the court to review case plan progress and status of temporary orders as scheduled/requested by the court.

**Kin** – Individuals related by blood or adoption to include parents, grandparents, aunts, uncles, nephews and nieces, cousins, stepparents, spouses and any non-relative who is the current custodial caretaker or has a long-standing relationship with a child.

**Legal Custody** – A status vesting in the custodian the right to have physical care and control of the child and to determine where and with whom the child shall live, and the right and duty to protect, train and discipline the child and to provide the child with food, shelter, education and medical care, all subject to any residual parental rights, privileges and responsibilities.

**Legal Father** – A man is legally presumed to be the father if he is married to the mother at the time of the child's birth. If not, a man can be declared the legal father through the process of establishing paternity through the Child Support Enforcement Agency administrative procedures.

**Neglect** – A legal determination that, as a result of parent/caregiver action or inaction, the child is abandoned, lacks adequate parental care, subsistence, education, medical or surgical care or treatment, or other care necessary for the child's health, morals, or well-being.

**Permanent Court Commitment (PCC) (aka Permanent Custody - PC) (aka Termination of Parental Right - TPR)** – A final disposition by the court in finding that parental rights should be terminated and the child should be placed in FCCS custody for the purpose of adoption.

**Permanent Planned Living Arrangement (PPLA)** – An order of a juvenile court that grants legal custody of a child to FCCS without the termination of parental rights, that permits the agency to make an appropriate placement of a child.

**Putative Father** – A man that is identified as being a possible father of a child, but has not been determined to be the "legal father."

**Temporary Court Commitment (TCC)** – Dispositional custody alternative in which the court orders a child to be placed in temporary custody of the agency, or an individual, for a limited period of time.

**Temporary Order of Custody (TOC)** – A pre-dispositional custody order made by the court that places a child in the agency custody, or an individual's custody, pending the adjudication of the complaint.

**Temporary Order of Protective Supervision (TOPS)** – A pre-dispositional order made by the court in which a child remains in parental custody while the agency is ordered to supervise and assist the family.

**Unruly** - An offense committed by a child who is determined by the court to be non-compliant with the rules of home, school or community.

**Voluntary Agreement for Custody (VAC) – (aka 30-Day Agreement)** – A voluntary agreement between a parent and FCCS for custody and placement of a child for up to 30 days.

**Youth Education and Intervention/Intake** – Youth Education and Intervention Services/intake is a court program that works with families and other professionals to screen cases appropriate for formal court intervention or diversion.







# Protecting **Children** by Strengthening **Families**

This Franklin County Children Services Resource Guide  
is provided courtesy of the Communications Division.

24-Hour Child Abuse Hotline:  
(614) 229-7000

Non-emergency Administrative Line  
(614) 229-7100

Adoption:  
(614) 341-6060

Speakers Bureau or Literature Requests:  
(614) 275-2780

Kinship:  
(614) 341-6161

Volunteers and Mentors:  
(614) 275-2690

General Information:  
(614) 275-2571

Communications:  
(614) 275-2523

[childrenservices.franklincountyohio](http://childrenservices.franklincountyohio).



Protecting Children by Strengthening Families



# Our Mission

Through collaboration with families and their communities, we advocate for the safety, permanency and well-being of each child we serve in a manner that honors family and culture.

## Our Vision

Safety, permanency and well-being for every child

### We Are Child Welfare Professionals

- We constantly pursue excellence
- We recognize the importance of providing effective and timely services
- We value, respect and support each other
- We are proud that we improve the quality of life for families in our community
- We are fiscally responsible
- We aspire to be culturally competent

### We Value Every Child

- We respect the individuality of each child we serve
- We advocate for each child's safety, permanency and well-being
- We honor each child's family and culture

### We Honor Families

- We respect a family's strengths
- We understand families are the experts of their own experience
- We recognize that children are best served within their family and community
- We separate what parents do from who they are

### We Value Partnerships

- Families have the right to be a part of the decision-making team
- Casework is the most important function of the agency team
- Families, communities and government share the responsibility to keep children safe



Protecting Children by Strengthening Families

#### Main Office:

855 W. Mound St.  
Columbus, Ohio 43223  
(614) 275-2571

#### Intake:

4071 E. Main St.  
Whitehall, OH 43213  
(614) 575-3500

#### West Region:

1919 W. Frank Rd  
Columbus, OH 43223  
(614) 228-5800

Follow us:



#### General Office Hours:

8am - 5pm  
Monday - Friday

#### Intake/Investigations

#### Open 24 Hours

(614) 229-7100 Non-emergency  
(614) 229-7000 24-hour Abuse Hotline

