



Safety, Permanency and Well-Being for Every Child

We Are Child Welfare Professionals

- We constantly pursue excellence.
- We recognize the importance of providing effective and timely services.
- We value, support and respect each other.
- We are proud that we improve the quality of life for families in our community.
- We are fiscally responsible.
- We aspire to be culturally competent.

We Honor Families

- We respect families' strengths.
- We understand families are the experts of their own experience.
- We recognize that children are best served within their family and community.
- We separate what parents do from who they are.

We Value Every Child

- We respect the individuality of each child we serve.
- We advocate for each child's safety, permanency and well-being.
- We honor each child's family and culture.

We Value Partnerships

- Families have the right to be a part of the decision-making team.
- Casework is the most important function of the agency team.
- Families, communities and government share the responsibility to keep children safe.

To Report Suspected Child Abuse or Neglect,
Call the Franklin County Children Services
24-Hour Child Abuse Hotline
(614) 229-7000

General Information
(614) 275-2571

Adoptions
(614) 341-6060

Client Rights
(614) 275-2621

Kinship
(614) 341-6161

Speakers Bureau or
Literature Requests
(614) 275-2523

Volunteers and Mentors
(614) 275-2690

childrenservices.franklincountyohio.gov

Our Mission

Through collaboration with families and their communities, we advocate for the safety, permanency and well-being of each child we serve in a manner that honors family and culture.



Protecting Children by Strengthening Families
855 W. Mound St. # Columbus, OH 43223



CHILDREN SERVICES

Protecting **Children**
by **Strengthening**
Families



Protecting Children by Strengthening Families



About Franklin County Children Services

Franklin County Children Services sees children every day whose lives are in jeopardy. The agency is mandated by law to provide protection, care and permanency for children who are abused, neglected or dependent.

Children Services believes in the importance of family and strives to keep the entire family involved in solving the problems that brought them to the agency. This is done through a wide variety of resources and services, including:

- Investigation of abuse and neglect reports that come in to the **24-Hour Child Abuse Hotline: 614-229-7000.**
- Social workers and other professionals** to help children and families.
- Partnerships and Community Involvement** with local agencies and organizations to provide services and support.

Additional resources and services as well as community events and program information can be found at:

childrenservices.franklincountyohio.gov

Helping Children and Families

Children Services gets involved to assure the safety of children or to help a family during a crisis. The goal is to keep children safe and strengthen families.

Family Care

If a child can be safely maintained at home, FCCS works with the family on a plan to solve the problems that led them to the agency.

Kinship

Children may be able to have other family members or family friends help care for them in particular times of need.

Foster Care

Sometimes children need to be temporarily removed from their home and placed in foster care. Foster care services are provided by community partner agencies.

Adoption

If family problems cannot be resolved, FCCS will seek permanent custody of the children and place them for adoption.

Volunteers and Mentors

Often volunteers and mentors assist families and children with additional guidance and support.



Connecting to the Community

Franklin County Children Services protects and cares for children and their families through many community partnerships. Some programs are specific to families while others involve the entire community and partners.

- Family to Family** – a partnership with local settlement houses to help families in their communities
- Community Partners** – contracts with more than 100 organizations to help children and families
- Special Events** – includes community awareness activities, displays and speaking engagements



Engaging Families

Making Decisions With Families

Families are best served when they can help identify the issues that are challenging them and are included in developing their service plan. Throughout the process, families are encouraged to be a part of the team and involved with decision making.

Finding Permanency For Children

Every child deserves a stable, permanent home. This permanence may take many forms.

- Reunification with Birth Family
- Kinship
- Adoption
- Continued Foster Family Contact
- Community Connections

These can all offer a lifetime of support for youth.

