

FRANKLIN COUNTY CHILDREN SERVICES

STRENGTHENING ALL FAMILIES



FRANKLIN COUNTY
**CHILDREN
SERVICES**

Protecting Children by
Strengthening Families

COMMUNITY RESOURCE GUIDE

A Guide to Community Resources and Contact Information



Calling for Help - Emergency Numbers

A trained professional is often required to solve urgent or life-threatening situations. A quick phone call for help may save a life. Report an accident, fire, serious illness, injury or crime that requires immediate response.

24-Hour FFCS Child Abuse Hotline		(614) 229-7000
To report suspected child abuse, neglect or exploitation to Franklin County Children Services		
Non-Emergency FCCS Line (follow prompts to find a caseworker)		(614) 229-7100
Fire, Police or Medical Emergencies		DIAL 9-1-1
Dial 911 and an emergency operator will connect you to the proper authorities.		
Customer Service Line for All Non-Emergency Services (Columbus Only)		DIAL 3-1-1
Dial 911 and an emergency operator will connect you to the proper authorities.		
Huckleberry House Urgent Care For Teens		(614) 294-5553
National Runaway Crisis Center	1-800-RUNAWAY	(800) 621-4000
National Sexual Assault Hotline		(800) 656-4673
National Suicide Prevention Lifeline, Veterans Line, Mental Health Crisis		DIAL 9-8-8
You may also dial direct (Toll Free) 1-800-273-8255		
Poison Control Center		(800) 222-1222
Sexual Assault Response Network of Central Ohio (SARNCO)		(614) 267-7020
Teen Suicide Prevention Hotline	(614) 221-5445 or (800) 273-TALK	



Frequently Called Numbers

Columbus Police Department (Non-Emergency Line)		(614) 645-4545
FLSS Central Ohio (Formerly HandsOn Central Ohio)	(614) 221-6766	DIAL 2-1-1
1105 E. Schrock Rd., Ste. 100 • Columbus, OH 43229 (24-hour comprehensive information referring to more than 800 human services agencies in Franklin County.) www.211centralohio.org		
Franklin County Children Services (See page 6)		(614) 275-2571
855 West Mound St. • Columbus, OH 43223 Call the Hotline at (614) 229-7000 to report suspected child abuse or neglect, 24 hours / 7 days per week. Call (614) 341-6060 for adoption information; (614) 275-2690 to volunteer and (614) 341-6161 for kinship services.		
Franklin County Department of Job and Family Services		(614) 233-2000
Manages public assistance, food stamps, Medicaid programs, etc.		
Franklin County Probate Court		(614) 525-3894
373 South High St., 22nd Floor • Columbus, OH 43215 (Court administers guardian, estate and trust matters, completes adoptions, issues name changes and marriage licenses.)		
Franklin County Sheriff's Office		(614) 525-3333
American Electric Power of Ohio		(800) 627-2231
Columbia Gas of Ohio		(800) 344-4077

Franklin County Children Services

RESOURCE GUIDE

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Strengthening All Families

Strong families are the first foundation to protecting children, and all families do better when they live in communities that are committed to helping them succeed - no matter their size, income, neighborhood, background, and diversity. Franklin County Children Services is proud to make available this Resource Guide to help families connect with the wide ecosystem of valuable partners and service providers throughout our community.

WE'VE ADDED NEW SECTIONS AND HELPFUL TABS SO YOU CAN FIND MORE USEFUL INFORMATION TO MATCH YOUR NEEDS QUICKLY OR IN A CRISIS.

Families do not need to be in the care of FCCS to use the resources in this guide. Any family in Franklin County should feel comfortable reaching out to the partners and providers listed in this guide.

About Franklin County Children Services

Each year, Franklin County Children Services is relied upon to help more than 26,000 children and their families through prevention, protection, placement, and permanency programs, offering services and supports to keep young people safe and families together. The framework of this Call to Action is built around six key themes that drive our work:



CALL TO ACTION 1: PROTECTING THE WHOLE CHILD

An integrated child protection strategy emphasizes protecting the whole child - body, mind, and heart - recognizing the mental health and social-emotional challenges confronting so many young people. We match every child who comes into FCCS with at least one caring adult - caseworker, foster parent, relative or kin, mentor or volunteer, or a community partner.



CALL TO ACTION 2: STRENGTHENING ALL FAMILIES

Children are better served if they can safely remain with their primary families as they seek support. But when children can no longer stay with their parents, we prioritize placement in family-like settings. Even better, we invest in a full-range of community-based prevention programs to prevent families from entry into the child welfare system.



CALL TO ACTION 3: VALUING OUR TEAM FCCS CULTURE

We're making the necessary investments to recruit a strong workforce, while at the same time capitalizing on infrastructure, training, and staff to keep Team FCCS safer together, organizationally supported, culturally competent, and better reflective of who we serve.



CALL TO ACTION 4: MANAGING FINANCIAL RESOURCES RESPONSIBLY

Our financial stewardship is marked by transparency, accountability, and mission-driven investments with a focus on re-investing tax dollars into businesses based in Franklin County and more reflective of the children and families we serve.



CALL TO ACTION 5: ENGAGING OUR COMMUNITY AUTHENTICALLY

Authentic relationships are rooted in two-way, trusted partnerships that connect with the communities we serve. We are promoting and investing in an ecosystem of community partnerships across a diverse field of services to best address our families' true needs.



CALL TO ACTION 6: LEADING IN INNOVATION

As one of Ohio's largest public child service agencies and a national voice in child safety, we will continue to champion the transformation of the child welfare system and how our system can best keep kids safer and make families stronger for longer.

Learn more about the mission of Franklin County Children Services at fcs.us.

FRANKLIN COUNTY CHILDREN SERVICES





Franklin County Children Services Locations & Departments

24-Hour FCCS Child Abuse Hotline:
Non-Emergency FCCS Line

(614) 229-7000
(614) 229-7100

MAIN OFFICE

(614) 275-2571

855 W. Mound St.
Columbus, Ohio 43223
General Office Hours: 8AM-5PM

www.fccs.us

Follow on Social Media:



FRANKLIN COUNTY
CHILDREN SERVICES



CHILDREN SERVICES
JOB LISTINGS

DEPARTMENTS

Adoptions	(614) 341-6060
Client Rights Office	(614) 275-2621
Communications Department	(614) 275-2523
Youth Transition Services	(614) 278-5972
Kinship	(614) 341-6161
Human Resources	(614) 351-2000
Recruitment Volunteers and Mentors	(614) 275-2690

Franklin County Family and Children First Council has moved:

2760 Airport Dr. | Suite 130A
Columbus, OH 43219
(614) 407-9040
www.franklinfamilyfirst.org

The mission of Franklin County Family and Children First Council (FCFC) is to increase the access, capacity and effectiveness of services for the most vulnerable Franklin County youth and their families. Our Guiding Values explain how we work with children and families to fulfill this mission.

REGIONAL OFFICES

Intake & Investigation (Open 24 Hours/Day)

4071 E. Main St.
Whitehall, OH 43213
(614) 229-7100
(614) 229-7000 (24-Hour Hotline)

East

4071 E. Main St.
Whitehall, OH 43213
(614) 575-3500

West

1919 Frank Rd.
Columbus, OH 43223
(614) 278-5800



Franklin County Commissioners

373 S. High St.
Columbus, OH 43215
(614) 525-3322

<https://commissioners.franklincountyohio.gov>



Franklin County
**BOARD OF
COMMISSIONERS**

Service. Progress. Excellence.

FAMILY SERVICES





Family Services

Broad Street Presbyterian

760 E. Broad St.
Columbus, OH 43205
(614) 221-6552
www.bspc.org

Catholic Social Services

197 E. Gay St.
Columbus, OH 43215
(614) 221-5891
www.colscss.org

Clintonville Beechwood Community Resource Center

Senior services, transportation, kinship
3222 N. High St.
Columbus, OH 43202
(614) 268-3539
www.clintonvillecrrc.org

Columbus Coalition for the Homeless

501 E. Broad St.
www.columbushomeless.org

Community for New Direction

993 E. Main St.
Columbus, OH 43205
(614) 272-1464
www.cndcolumbus.org

Jewish Family Services

1070 College Ave.
Columbus, OH 43209
(614) 231-1890
www.jfscolumbus.org

Jewish Community Center

1125 College Ave.
Columbus, OH 43209
(614) 231-2731
www.columbusjcc.org

Lutheran Social Services

500 W. Wilson Bridge Rd.
Suite 245
Worthington, OH 43085
(614) 228-5200
www.lssnetworkofhope.org

Lutheran Social Services

offers online shopping
www.lssfoodpantries.org
or by calling: 1-877-LSS-MEAL

Native American Indian Center of Central Ohio (NAICCO)

67 E. Innis Ave.
Columbus, OH 43207
(614) 443-6120
www.naicco.com

Ohio Hispanic Coalition

100 E. Campus View Blvd.
Suite 130
Columbus, OH 43235
(614) 840-9934
www.ohiohispaniccoalition.org

Somali Community Association

3422 Cleveland Ave.
Columbus, OH 43224
(614) 262-4068
www.somaliohio.org

Reeb Avenue Center

280 Reeb Ave., Cols. 43207
(614) 468-9280

Family To Family - Franklin County Children Services

Family to Family (F2F) is a family-centered, neighborhood-based approach to serving families in their own communities. F2F is about neighbors helping neighbors with support from local agencies. Sponsored by Franklin County Children Services, the agency works in partnership with community settlement houses providing neighborhood-based services:

NORTH SIDE

St. Stephen's Community House -North

1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347
Serving Zip Codes: 43211, 43219, 43228

Senior Services available:

(614) 294-6347, ext. 122
Serving Zip Codes: 43204, 43211,
43219, 43229, 43230, 43231

St. Stephen's Community House -East

1500 E. 17th Ave.
Serving Zip Codes: 43201, 43224

WEST SIDE

Gladden Community House
183 Hawkes Ave.
Columbus, OH 43223
(614) 227-1600
Serving Zip Codes: 43204, 43222,
43223, 43215 and west of the Scioto River.

SOUTH SIDE

St. Stephen's - Reeb Avenue Center
280 Reeb Ave.
Columbus, OH 43207
(614) 294-6347
Serving Zip Code: 43207

EAST SIDE

Central Community House
1150 E. Main St.
Columbus, OH 43205
(614) 252-3157
Senior Services available



Family Services (continued)

WIC - The Special Supplemental Nutritional Program for Women, Infants and Children

WIC is a supplemental nutrition program for pregnant or breastfeeding women, infants, and children under the age of 5 and provides nutritious food for Franklin County participants who meet income guidelines.

**Columbus Public Health WIC
(Main Office)**
240 Parsons Ave.
Columbus, OH 43215
(614) 645-3131

**Columbus Health Department
Parenting Education**
240 Parsons Ave.
Columbus, OH 43215
(614) 645-3131

East Central WIC
1180 E. Main Street, #226
Columbus, OH 43205
(614) 645-5553

Eastland WIC
3933 E. Livingston Ave.
Columbus, OH 43227
(614) 645-3623

Outerbelt East WIC
79 Outerbelt St.
Columbus, OH 43213
(614) 724-0590

**Westside Health Center /
Franklinton WIC**
2300 W. Broad Street
Columbus, OH 43204
(614) 645-6437

Clintonville WIC
4550 Indianola Ave.
Columbus, OH 43214
(614) 724-3075

Georgesville WIC
1681 Holt Rd.
Columbus, OH 43228
(614) 645-3621

**SOUTH SIDE
John R. Maloney Family Health Center
WIC**
1905 Parsons Ave.
Columbus, OH 43207
(614) 645-3131

Linden Park WIC
1254 Briarwood Ave.
Columbus, OH 43211
(614) 645-8306

Northeast WIC
4337 Cleveland Ave.
Columbus, OH 43231
(614) 645-3072

Northland WIC
4560 Morse Centre Rd.
Columbus, OH 43229
(614) 355-9406

Hamilton Road WIC
2599 Hamilton Rd.
Columbus, OH 43232
(614) 355-9608

Whitehall WIC
561 S. Yearling Rd.
Whitehall, OH 43213
(614) 355-9816

J.O.I.N.
IDs and birth certificate vouchers
578 E. Main St.
Columbus, OH 43215
(614) 241-2530

Stone Village
IDs and birth certificate vouchers
139 E. 2nd Ave.
Columbus, OH 43215
(614) 579-5493



WIC at Nationwide Children's Downtown Primary Care
380 Butterfly Gardens Dr.
First Floor
Columbus, OH 43215
(614) 722-2685

Appointments also available through:
Nationwide Children's Hospital (at Primary Care Centers)
by calling (614) 722-6200
www.nationwidechildrens.org/locations/primary-care-locations

Moms2B

Moms2B is an education and support program for pregnant women in eight Columbus neighborhoods. Moms2B offers fun, pre-natal education, resources, gift cards and hot meals, baby supplies and childcare during sessions. Pregnant moms can stay in the program until their baby turns 2.

**Check out our Facebook page: Moms2BOhio
or call (614) 292-1605.**

Protecting Children ^{by} Strengthening Families



**“ Every child deserves a champion
– an adult who understands
the power of connection and insists that
they become the best they can possibly be.”**

- Rita Pierson

FRANKLIN COUNTY JOB & FAMILY SERVICES





Franklin County Department of Job & Family Services

General Information <https://jfs.franklincountyohio.gov>

Customer Access: (844) 640-OHIO (6446)

Child Care Case Inquiry: (614) 233-2000

Medical Support Services & Transportation: (614) 233-2381

Ohio Medicaid Hotline: (800) 324-8680

Ohio EBT Direction Card 866-386-3071

Workforce Development (614) 212-1800

East Opportunity Center

1055 Mt. Vernon Ave.

Columbus, OH 43203

Serving Zip Codes:

43068, 43109, 43110, 43125, 43147, 43203, 43205,

43206, 43209, 43213, 43217, 43227 & 43232

West Opportunity Center

314 N. Wilson Rd.

Columbus, OH 43204

Serving Zip Codes:

43016, 43017, 43026, 43065, 43119, 43123, 43126, 43137, 43140,

43146, 43204, 43207, 43222, 43223, & 43228

Northland Village

1721 Northland Park Ave.

Columbus, OH 43229

Serving Zip Codes:

43002, 43004, 43054, 43081, 43082, 43085, 43201, 43202, 43210,

43211, 43212, 43214, 43215, 43216, 43219, 43220, 43221, 43224,

43226, 43229, 43230, 43231, 43234, 43235, 43236, 43240 &

43272.

General Hours: 7:30 a.m. - 5p.m.

Ohio Benefits Application Portal:

www.benefits.ohio.gov/

Ohio Benefits Self-Service Portal:

www.ssp.benefits.ohio.gov/

Ohio Means Jobs Columbus-Franklin County

1111 E. Broad St.

Columbus, OH 43205

(614) 559-5052

www.omjcfcc.org

Franklin County Child Support Enforcement Agency

80 E. Fulton St.

Columbus, OH 43215

(614) 525-3275

FAX (614) 525-6409

support.franklincountyohio.gov



Social Security Administration Offices

Main Location

(800) 772-1213

TTY: (800) 325-0778

www.ssa.gov

North

1051 Worthington Woods

Worthington, OH 43085

(866) 789-0957

Federal Selective Service Registration:

<https://www.sss.gov/Register>

Downtown

200 N. High St.

2nd Floor, Suite 225

Columbus, OH 43215

(866) 964-1723

West

1060 Georgesville Rd.

Columbus, OH 43228

(866) 656-0178

Franklin Co. Veterans Service Commission

Memorial Hall

280 E Broad St.

Room 100

Columbus, OH 43215

Phone: (614) 525-2500

<https://vets.franklincountyohio.gov>

East

220 S. Hamilton Rd.

Columbus, OH 43213

(866) 592-0733

HOSPITALS & COMMUNITY HEALTH CENTERS





Hospitals & Community Health Centers

Central Ohio Area Hospitals

Grant Medical Center

111 S. Grant St.
Columbus, OH 43215
(614) 566-9000

Doctors Hospital

5100 W. Broad St.
Columbus, OH 43228
(614) 544-1000

**Chalmers P. Wylie VA
Ambulatory Care Center**

420 N. James Rd.
Columbus, OH 43219
(614) 257-5200
(888) 615-9448

Benefits: (800) 827-1000

Health Care: (877) 222-VETS (8387)

VA Inspector General: (800)-488-8244

Veterans Crisis Line: (800)-273-8255, Press 1
www.columbus.va.gov/

Diley Ridge Medical Center

7911 Diley Rd.
Canal Winchester, OH 43110
(614) 838-7911

Dublin Methodist Hospital

7500 Hospital Dr.
Dublin, OH 43016
(614) 544-8000

Mt. Carmel Hilliard

4674 Britton Pkwy
Hilliard, OH 43206
(614) 210-4500

Mt. Carmel Hospital East

6001 E. Broad St.
Columbus, OH 43213
(614) 234-6000

Mt. Carmel Hospital Grove City

5300 North Meadows Drive
Grove City, Ohio 43123
(614)-663-5000

**Ohio State University Wexner
Medical Center
Main Campus**

410 W. 10th Ave.
Columbus, OH 43210
(614) 293-8000

**Ohio State University Hospital
East Campus**

181 Taylor Ave.
Columbus, OH 43203
(614) 257-3000

Riverside Methodist Hospital

3535 Olentangy River Rd.
Columbus, OH 43214
(614) 566-5000

St. Ann's Hospital

500 S. Cleveland Ave.
Westerville, OH 43081
(614) 898-4000

KidSmiles Pediatric Dental Clinic

770 Bethel Rd.
Columbus, OH 43214
(614) 458-1711

Heart of Ohio Family Health Centers

Capital Park Center
2365 Innis Rd.
Columbus, OH 43224
(614) 416-4325

Whitehall Family Health Center

882 S. Hamilton Rd.
Columbus, OH 43213
(614) 235-5555
www.heartofohiofamilyhealth.org

Columbus Speech & Hearing

510 E. North Broadway
Columbus, OH 43214
(614) 263-5151

Select Specialty Hospital

1430 S. High St.
Columbus, OH 43207
<https://www.ohiohealth.com/locations/>



NATIONWIDE CHILDREN'S

When your child needs a hospital, everything matters.

Nationwide Children's Hospital

700 Children's Dr.
Columbus, OH 43205
(614) 722-2000
www.NationwideChildrens.org

The Center for Family Safety and Healing

655 E. Livingston Ave.
Columbus, OH 43205
(614) 722-8200
www.FamilySafetyandHealing.org

Big Lots Behavioral Health Pavilion

444 Butterfly Gardens Dr.
Columbus, OH 43215
(614) 355-8080
www.nationwidechildrens.org/Pavilion



Hospitals & Community Health Centers (continued)

Nationwide Children's Hospital Close To HomeSM Centers

Close To Home Centers bring a full range of diagnostic and therapeutic services for newborns, children and young adults to the neighborhood. Close To Home Center services include: laboratory, radiology, counseling and guidance services, electrocardiogram testing (EKG), nutrition services, occupational/physical therapy, speech and language pathology, and electroencephalogram testing (EEG).



Canal Winchester (2 locations)

7901 Diley Rd.
Suite 150
Canal Winchester, OH 43110
(614) 355-9050

6365 Winchester Blvd.
Suite B
Canal Winchester, OH 43110
(614) 355-8990

Dublin (4 locations)

5675 Venture Dr.
Dublin, OH 43017
(614) 355-8400

5665 Venture Dr.
Dublin, OH 43017
(614) 355-8480

7450 Hospital Dr., Suite 100*
Dublin, OH 43016
(614) 355-7000

5700 Perimter Dr.
Suite A
Dublin, OH 43017
(614) 355-9550

Downtown (3 locations)

399 E. Main St.
Suite 120
Columbus, OH 43215
(614) 355-8550

495 E. Main St.
Columbus, OH 43215
(614) 355-8055

500 E. Main St.
3rd Floor
Columbus, OH 43215
(614) 355-6300

Clintonville

510 E. North Broadway
Columbus, OH 43214
(614) 355-8970

East Columbus (2 locations)

6345 E. Broad St. *
Columbus, OH 43213
(614) 355-8100

6499 E. Broad St.
Suite 140
Columbus, OH 432153
(614) 355-9750

Hilliard *

4363 All Seasons Dr.
Suite 100
Hilliard, OH 43026
(614) 355-5900

Westerville (4 locations)

433 N. Cleveland Ave.*
Westerville, OH 43081
(614) 355-8300

275 W. Schrock Rd.
Westerville, OH 43081
(614) 355-8080

185 W. Schrock Rd.
Westerville, OH 43081
(614) 395-7505

187 W. Schrock Rd.
Westerville, OH 43081
(614) 355-7500

Fostering Connections Program at The Center for Family Safety and Healing (for children placed in out-of-home care)

655 E. Livingston Ave.
Columbus, OH 43205
(614) 722-6789

* This location offers urgent care.

During afternoon, evening and weekend hours, these centers offer treatment for illnesses and injuries that need immediate attention, but do not need to be handled by a hospital emergency department.

Nationwide Children's Hospital *Close To Home Centers* with urgent care services treat children from birth to age 20.

Notes & Information:



Hospitals & Community Health Centers (continued)

Primary Care Centers

General Info (614) 722-2000

To make any Primary Care Center appointments at Nationwide Children's, call (614) 722-6200

Nationwide Children's Downtown Primary Care Center

Livingston Ambulatory Center
380 Butterfly Gardens
Columbus, OH 43215
(614) 722-5750

Eastland Primary Care Center

2599 S. Hamilton Rd.
Columbus, OH 43232
(614) 355-9600

Equitas Healthcare

1105 Schrock R.
Columbus, OH 43229
(833) 378-4827
(22 locations)
www.equitashealth.com

Hilltop Primary Care Center

2857 W. Broad St.
Columbus, OH 43204
(614) 355-9900

Lincoln Village Primary Care Center

4766 W. Broad St.
Columbus, OH 43228
(614) 938-8100

Linden Primary Care Center

COTA Building
1390 Cleveland Ave., 2nd Floor
Columbus, OH 43211
(614) 355-9300

Near East Primary Care Center

1125 E. Main St.
Columbus, OH 43205
(614) 355-9200

Northern Lights Primary Care Center

3553 Cleveland Ave.
Columbus, OH 43224
(614) 938-8150

Northland Primary Care Center

4560 Morse Centre Rd.
Columbus, OH 43229
(614) 355-9400

Olentangy Primary Care Center

5070 N. High St.
Columbus, OH 43214
(614) 355-9500

Primary Care at Westerville Close To Home Center^{SM*}

433 N. Cleveland Ave.
Westerville, OH 43082
(614) 355-8300

Sharon Woods Care Center

1777 E. Dublin-Granville Rd.
Columbus, OH 43229
(614) 355-7400

South High Primary Care Center

1405 S. High St.
Columbus, OH 43207
(614) 355-9000

Westside Primary Care Center

441 Industrial Mile Rd.
Columbus, OH 43228
(614) 355-9700

Whitehall Primary Care Center

561 S. Yearling Rd.
Whitehall, OH 43213
(614) 355-9800

* This location offers urgent care.

During afternoon, evening and weekend hours, these centers offer treatment for illnesses and injuries that need immediate attention, but do not need to be handled by a hospital emergency department.

Nationwide Children's Hospital School-Based Health Centers

Nationwide Children's Hospital has 17 School-Based Health Centers in local schools throughout the state. The centers offer primary care services and are open to students and community members.

Learn more about services and locations at www.NationwideChildrens.org/Care-Connection.



Community Health Centers

Columbus Public Health Dept./Dental Clinic

240 S. Parsons Ave.
Columbus, OH 43205
(614) 645-5500
www.columbus.gov/publichealth

Notes & Information:



Hospitals & Community Health Centers (continued)



OhioHealth (multiple locations/practices)

EAST

4850 E. Main St.
Columbus, OH 43213
(614) 566-0899

HILLIARD

4343 All Seasons Dr.
Hilliard, OH 43026
(614) 544-1880



PrimaryOne Health Centers (multiple locations/practices)

EAST

4850 E. Main St.
Columbus, OH 43213
(614) 566-0899

West Broad St.

Primary One Health Center*
2300 W. Broad St.
Columbus, OH 43204
(614) 645-2300
(also offers vision care)

East Broad Street

720 E. Broad St.
Columbus, OH 43215
(614) 859-1850

Parsons Ave.

Primary One Health Center*
1905 Parsons Ave.
Columbus, OH 43207
(614) 586-4159

East Livingston

1289 E. Livingston Ave.
Columbus, OH 43205
(614) 859-1860

GROVE CITY

1375 Stringtown Rd.
Grove City, OH 43123
(614) 788-1000

DOWNTOWN

Grant Medical Center
111 S. Grant Ave.
(614) 566-9000

RIVERSIDE

McConnell Heart Hospital
3535 Riverside Dr., Cols., OH 43214
(614) 566-5000

www.OhioHealth.com

East 17th Ave.

Primary One Health Center*
1500 E. 17th Ave.
Columbus, OH 43219
(614) 645-2700

Agler Rd.

Primary One Health Center
3433 Agler Rd.
Suite 2800
Columbus, OH 43219
(614) 645-1600

East Main St.

Primary One Health Center
1180 E. Main St.
Columbus, OH 43205
(614) 645-5535

South High St.

Primary One Health Center
3781 S. High St.
Columbus, OH 43207
(614) 645-3163

Alum Creek

Primary One Health Center
1791 Alum Creek Dr.
Columbus, OH
(614) 526-5420

***Denotes a Free Clinic is available.**

Planned Parenthood

Eastland Primary Care Center
2599 S. Hamilton Rd.
Columbus, OH 43232
(614) 355-9600

Planned Parenthood of Central Ohio Inc.

3255 E. Main St.
Whitehall, OH 43213
(614) 222-3531

Planned Parenthood of Central Ohio

Franklinton West
1511 W. Broad St.
Columbus, OH 43222
(614) 222-3525

Planned Parenthood of Central Ohio

North Campus
18 E. 17th Ave.
Columbus, OH 43201
(614) 222-3604

www.plannedparenthood.org

Pregnancy Decision Health Centers

Campus Office

22 E. 17th Ave.
Columbus, OH 43201
(614) 444-4411

North Office

5900 Cleveland Ave.
Columbus, OH 43231
(614) 444-4411

West Office

4111 W. Broad St.
Columbus, OH 43228
(614) 444-4411

www.pdhc.org



Hospitals & Community Health Centers (continued)

Free Clinics

Asian Health Initiative / AACS

2231 N. High St.
Columbus, OH 43201
(614) 220-4023
www.freeclinics.com/det/asian-free-clinic

The Breathing Association

788 Mt. Vernon Ave.
Columbus, OH 43203
(614) 457-4570
www.breathingassociation.org

The Bridge Community Center

3750 Sullivant Ave.
Columbus, OH 43229
(1st and 3rd Saturdays)
(614) 272-2949

Charitable Pharmacy of Central Ohio

200 E. Livingston Ave.
Columbus, OH 43215
(614) 227-0301
(Franklin Co. residents only)
www.charitablepharmacy.org

Clinic at Faith Mission

245 N. Grant Ave.
Columbus, OH 43215
(614) 224-6617
www.ISSnetworkofhope.org

Columbus Free Clinic

2231 N. High St.
Columbus, OH 43201
(614) 404-8417
www.columbusfreeclinic.org

**Columbus Medical Association
Physicians Free Clinic/Voluntary Care
Network**

240 Parsons Ave.
Columbus, OH 43215
(614) 240-7430

DWELL Free Clinic

1934 N. 4th St.
Columbus, OH 43201
(1st and 3rd Mondays)
614-823-6510

Helping Hands Health & Wellness Center

5100 Karl Rd.
Columbus, OH 43229
(614) 262-5094
www.helpinghandsfreeclinic.org

**Lower Lights Christian Health Centers &
Jubilee Market and Cafe (5 locations)**

1160 W. Broad St.
Columbus, OH 43222
(614) 274-1455

1560 S.High St.
Columbus, OH 43207

777 W. State St.
201A
Columbus, OH 43222

6000 Cooper Rd.
Westerville, OH 43081

2028 Cleveland Avenue
Columbus, OH 43211

<https://llhc.org>

Stowe Mission

888 Parsons Ave.
Columbus, OH 43206
(614) 445-8400

ViaQuest Inc. (3 locations)

525 Metro Place North, Suite 300
Dublin, OH 43017
855-289-1722
(Deaf Services): 614-356-8012
www.viaquestinc.com

Victory Ministries

3964 E. Main St.
Columbus, OH 43213
(614) 252-2500

Vineyard Free Health Clinics (3 locations)

6000 Cooper Rd.
(1st and 2nd Tuesdays)
Westerville, OH 43081
(614) 259-5428

171 E. Fifth Ave.
Columbus, OH 43201
(1st, 2nd and 3rd Wednesdays)
(614) 259-5428

115187 Palmer Rd.
Reynoldsburg, OH 43068
(740) 927-7729

The Women's Clinic

3242 E. Main St.
Suite 2
Columbus, OH 43213
(614) 237-2000
www.columbuswmc.org

Notes & Information:

MENTAL HEALTH COUNSELING CENTERS





Mental Health Counseling Centers

Center for New Americans

1299 McNaughten Road
Columbus, OH 4322
(614)-582-2368

Family Focus

1301 N. High St.
Columbus, OH 43201
(614) 227-6865

FordCare Services

5200 Cleveland Ave., 1B
Columbus, OH 43231
(614) 317-3099

Key Counseling

457 Waterbury Ct., Ste. E
Gahanna, OH 43230
(614) 478-3050

Netcare Access

199 S. Central Ave.
Columbus, OH 43223
(614) 276-2273

Mental Health Services for Youth & Families

Access Ohio Mental Health

99 N. Brice Rd., Suite 360
Columbus, OH 43213
(614) 367-7700

Amethyst (Women Only)

455 E. Mound St.
Columbus, OH 43215
(614) 242-1284

Big Lots Behavioral Health Services at Nationwide Children's Hospital

444 Butterfly Gardens Drive
Columbus, OH 43215
(614) 355-8080
[www.NationwideChildrens.org/
Behavioral-Health](http://www.NationwideChildrens.org/Behavioral-Health)

Buckeye Ranch (3 Locations)

2865 W. Broad St.,
Columbus, OH 43204
(614) 384-8088

5665 Hoover Rd.
Grove City, OH 43123
(614) 875-2371

4653 E. Main St.
Whitehall, OH 43213
(614) 729-9560

www.buckeyeranch.org

Concord Counseling

700 Brookside Blvd.
Westerville, OH 43081
(614) 882-9338 (substance abuse)

North Central Mental Health (2 Locations)

1301 N. High St.
Columbus, OH 43201
(614) 299-6600
338 Granville St.
Gahanna, OH 43230
(614) 475-7090
www.ncmhs.org

North Community Counseling Centers (4 Locations)

1855 E. Dublin-Granville St.
Columbus, OH 43229
(614) 267-7003

5109 West Broad Street
Columbus, OH 43228
(614) 279-7690

3556 Sullivant Ave.
Columbus, OH 43204

4897 Karl Rd.
Columbus, OH 43229
(614) 846-2588

Cornerstone Family Services

1565 Bethel Rd.
Columbus, OH 43220
(614)459-3003
www.cornerstonefamilyservices.org

Directions for Youth and Families (4 locations)

Central Office:
1515 Indianola Ave.
Phone: (614) 294-2661
Fax: (614) 294-3247

East:
3616 E. Main St.
(614) 251-0103

Southeast: Crittendon Center
3840 Kimberly Parkway
(614) 694-0203

South:
657 S. Ohio Ave.
(614) 258-8043

Franklin County Youth Psychiatric Crisis Line (24 hrs) - (614) 722-1800 Maryhaven

1791 Alum Creek Dr.
Columbus, OH 43207
(614) 445-8131

Huckleberry House

1421 Hamlet St.
Columbus, OH 43201
(614) 294-8097
(614) 294-5553 24-hour crisis

Primary Care Solutions of Ohio

1336 E. Main St.
Columbus, OH 43205
(614) 914-8781
www.pcs-of-ohio.org

Syntero Counseling (3 Locations)

299 Cramer Creek Ct.
Dublin, OH 43017
(614) 889-5722

3645 Ridge Mill Drive
Columbus, OH 43026
(614) 457-7876

3433 Agler Rd.
Columbus, OH 43219
(614) 600-2708

Southeast Mental Health

16 W. Long St.
Columbus, OH 43215
(614) 225-0990
www.southeastinc.org

Youth Advocate Services

2323 W. Fifth Ave. | Suite 150
Columbus, OH 43204
(614)258-9927
www.yasohio.org

Mid-Ohio Psych. Services

2238 S. Hamilton Rd.
Columbus, OH 43232
(614) 751-0042

NYAP

527 S. High St.
Columbus, OH 43215
(614) 227-9444

Ohio Guidestone

195 N. Grant Ave. | Suite 250
Columbus, OH 43215
(888) 522-9174

St. Vincent Family Center

1490 E. Main St.
Columbus, OH 43205
(614) 252-0731
www.svfc.org

Talbot Hall (OSU East)

1441 Phale D. Hale Drive
Columbus, OH 43203
(614) 257-3760

The Village Network

1751 E. Long St.
Columbus, OH 43203
(614) 253-8050 (weekdays)
www.thevillagenetwork.org

SUBSTANCE ABUSE COUNSELING CENTERS





Substance Abuse Counseling Centers

Amethyst (Women only)

455 E. Mound St.
Columbus, OH 43215
(614) 242-1284
www.amethyst-inc.org

Brightview Health (2 Locations)**East:**

3768 E. Main St.
Whitehall, OH 43213

West:

4660 Roberts Rd.
Columbus, OH 43228

1-833-510-HELP

www.brightviewhealth.com

Center for New Americans

1299 McNaughten Rd.
(614) 582-2368

**Columbus Public Health Dept.
Alcohol & Drug Abuse Program**

240 Parsons Ave.
Columbus, OH 43215
(614) 645-7417

Opiate Crisis: (614) 724-HOPE

Community for New Direction

1000 E. Atcheson St. (Adults)
(614) 252-4941
2096 W. Mound St. (Aouth/WEST)
1008 E. Livingston Ave. (Youth/SOUTH)

Comp Drug

547 E. 11th Ave.
Columbus, OH 43211
(614) 224-4506
www.compdrug.org

Concord Counseling

700 Brookside Blvd.
Westerville, OH 43081
(614) 882-9338
www.concordcounseling.org

Life Counseling Services

1515 E. Broad St.
Whitehall, OH 43213
(614) 239-9965
www.midohiohb.com

Maryhaven

1791 Alum Creek Dr.
Columbus, OH 43207
(614) 445-8131
www.maryhaven.com

**Medication Assisted Tream Addiction
Program at Nationwide Childrens' Hospital
Livingston Ambulatory Center**

380 Butterfly Gardens Drive
Columbus, OH 43215
(614) 355-8614

Netcare Access

199 S. Central Ave.
Columbus, OH 43223
(614) 276-2273

North Community Counseling (4 Locations)

1855 E. Dublin-Granville Rd.
Columbus, OH 43229
(614) 267-7003
https://www.northcommunity.com/

4897 Karl Rd.
Columbus, OH 43229
(614) 846-2588

5109 W. Broad St.
Columbus, OH 43228
(614) 279-7690

3556 Sullivant Ave.
Columbus, OH 43204

PEER Center

205 N. Hamilton Rd.
Columbus, OH 43213
(614) 453-4830
www.thepeercenter.org

Primary Care Solutions of Ohio

1336 E. Main St.
Columbus, OH 43205
(614) 914-8781
www.pcs-of-ohio.org

The Refuge, Inc.

12 Terrace Ave.
Columbus, OH 43204
(614) 991-0131
www.TheRefugeOhio.org

The Recovery Village

3964 Hamilton Square Blvd.
Groveport, OH 43125
(614) 362-1686
www.therecoveryvillage.com

Sun Behavioral Columbus

900 E. Dublin-Granville Rd.
Columbus, OH 43229
(614) 350-6677
www.suncolumbus.com

Talbot Hall (OSU East)

1441 Phale D. Hale Dr.
Columbus, OH 43205
(614) 257-3760
www.wexnermedical.osu.edu/locations/
talbot-hall

WCAP Counseling

1900 Brice Rd.
Columbus, OH 43068
(614) 239-9965
www.wcapcounseling.org

The Woods at Parkside

349 Olde Ridenour Rd.
Columbus, OH 43230
(614) 471-2552

Notes & Information:

EDUCATIONAL RESOURCES





Educational Resources

Columbus City Schools

270 E. State St.
Columbus, OH 43215
(614) 365-5000

Enrollment Office:

430 Cleveland Ave.
Columbus, OH 43215
(614) 365-4011
www.ccssoh.us

Ohio Educational Training Voucher Program (for emancipated youth)

(855) 471-1931
FAX (800) 757-0862
email: jarod@fostersuccess.org
www.fc2sprograms.org/ohio/

Educational Service Center of Central Ohio

2080 Citygate Dr.
Columbus, OH 43219
(614) 445-3750
www.escco.org

College Support Programs:

Federal student aid: www.studentaid.gov

Community for New Direction (4 Locations)

993 E. Main St.
Columbus, OH 43205

2096 W. Mound St
Columbus, Ohio 43223
1008 E. Livingston Ave.
Columbus, OH 43205

1000 Atcheson St.
Columbus, OH 43203

(614) 272-1464
www.cndcolumbus.org

Nationwide Children's Hospital - SPARK

Free kindergarten readiness program helps prepare children for their first year of school.

For ages 4+ in zip codes 43205, 43206, 43207, 43224, 43211.
(614) 355-0714

SPARK@NationwideChildrens.org
www.NationwideChildrens.org/SPARK-Program

Nationwide Children's Hospital - Positive Parenting Program (Triple P)

Free support network for parents and caregivers of children, ages 0 to 16. Triple P provides simple strategies to help your family with behavior and other challenges.
www.NationwideChildrens.org/TripleP

CAP4Kids

The Children's Advocacy Project for Kids, CAP4Kids, has information about free and low-cost resources on everything from after-school programs and housing to mental health resources, services for youth with special needs and more.

CAP4Kids.org/Columbus

TUTORING/TEST PREP (for profits)

Grade Potential Tutoring
(614) 258-8867
www.gradepotentialtutoring.com

Huntington Learning Center

5560 N. Hamilton Rd.
Gahanna, OH 43230
(614) 475-6500
www.huntingtonhelps.com

After School Programs

Africentric Personal Development Shop

1409 E. Livingston Ave.
Columbus, OH 43205
(614) 253-4448
www.apdsinc.org

Gladden Community House

183 Hawkes Ave.
Columbus, OH 43223
(614) 227-1600
www.gladdenhouse.org

St. Stephen's Community House

1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347
www.saintstephensch.org

Vineyard Community Center – The Zone

6000 Cooper Rd.
Westerville, OH 43081
(614) 259-5500
www.vineyardcommunitycenter.org

Boys and Girls Clubs of Columbus

1108 City Park Ave.
Columbus, OH 43206
(614) 221-8830
www.bgccentralohio.org

Ohio State Univ. Extension

SNAP-Ed Nutrition Education Program

(614) 688-5378
Free nutrition and thrifty shopping classes for SNAP-eligible families.
<https://fcs.osu.edu/programs/nutrition/snap-ed>

Remember Us Urban Scouts

1985 Cedar Willow Dr.
(614) 342-0505
www.ruurbanlegends.org

Notes & Information:



Educational Resources (continued)

Columbus Metropolitan Library

(614) 645-2275

www.columbuslibrary.org

Main Library

96 S. Grant Ave.
Columbus, OH 43215

Barnett

3434 E. Livingston Ave.
Columbus, OH 43227

Canal Winchester

115 Franklin St.
Canal Winchester, OH 43110

Driving Park

1422 E. Livingston Ave.
Columbus, OH 43205

Dublin

75 N. High St.
Dublin, OH 43017

Franklinton

1061 W. Town St.
Columbus, OH 43222

Gahanna

310 Granville St.
Gahanna, OH 43230

Hilliard

4500 Hickory Chase Way
Hilliard, OH 43026

Hilltop

511 S. Hague Ave..
Columbus, OH 43204

Karl Road

5590 Karl Rd.
Columbus, OH 43229

Linden

2223 Cleveland Ave.
Columbus, OH 43211

Marion-Franklin

2740 Lockbourne Rd.
Columbus, OH 43207

Martin Luther King

1467 E. Long St.
Columbus, OH 43203

New Albany

200 Market St.
New Albany, OH 43054

Northern Lights

4093 Cleveland Ave.
Columbus, OH 43224

Northside

1423 N. High St.
Columbus, OH 43201

Parsons

1113 Parsons Ave.
Columbus, OH 43206

Reynoldsburg

1402 Brice Rd.
Reynoldsburg, OH 43068

Shepard

850 N. Nelson Rd.
Columbus, OH 43219

South High

3540 S. High St.
Columbus, OH 43207

Southeast

3980 S. Hamilton Rd.
Groveport, OH 43125

Whetstone

3909 N. High St.
Columbus, OH 43214

Whitehall

4445 E. Broad St.
Whitehall, OH 43213

Southwest Public Libraries

www.swpl.org

Grove City

3959 Broadway
Grove City, OH 43123
(614) 875-6716

Westland Area

4740 W. Broad St.
Grove City, OH 43228
(614) 878-1301

Westerville Public Library

126 S. State St.
Westerville, OH 43081
(614) 882-7277
www.westervillelibrary.org

Notes & Information:



Educational Resources (continued)

Head Start Programs

Africentric Personal Development Shop

1409 E. Livingston Ave.
Columbus, OH 43205
(614) 253-4448

The Child Development Council of Franklin County, Inc. Head Start Programs (29 area learning centers)**Mattie B. James Center**

999 Crupper Avenue
(614) 271-4056
www.cdtheadstart.org

LOCATIONS BY STREET:

2150 Agler Rd.
3260 Allegheny Ave.
5220 Avalon Ave.
1184 Barnett Rd.
1400 Brooks Ave.
1718 Cooke Rd.
999 Crupper Ave.
370 Goshen Lane
500 N. Hamilton Rd.
1677 S. Hamilton Rd.
2879 Johnstown Rd.
3400 Kohr Rd.
1077 Lexington Ave.
2541 Lindbergh Dr.
2633 Maybury Rd.
2350 W. Mound St.
867 Mt. Vernon Ave.
1400 Myrtle Ave.
505 S. Ohio Ave.
3260 Riverside Green
4141 Rudy Rd.
1850 Sutter Parkway
3830 Trueman Ct.
1321 Urban Dr.

YMCA Central Ohio Head Start

For more information, or to enroll,
call (614) 389-3880

Columbus Urban League

www.cul.org

Moler Columbus Urban League

1201 Moler Rd.
Columbus, OH 43207
(614) 372-2298

Southside Columbus Urban League

475 Elwood Ave.
Columbus, OH 43207
(614) 372-2299

Watkins Columbus Urban League

1520 Watkins Rd.
Columbus, OH 43207
(614) 625-3989

Project Connect

(services for homeless)
Columbus City Schools
(614) 365-5140
projectconnect@columbus.k12.oh.us

Southeast Vocational

3770 N. High St.
(614) 294-7117

South-Western City School District Head Start Locations

For more information, or to enroll call
(614) 389-3880 ext.9836

Stiles Family Center Head Start

4704 Stiles Ave.
Columbus, OH 43228
(614) 801-8391 or (614) 8018389

Bostic Center

2975 Kingston Ave.
Grove City, OH 43123
(614) 801-8522

Norton YMCA Head Start

60 Norton Rd.
Columbus, OH 43228
(614) 801-6293

Dolly Parton's Imagination Library

Get FREE BOOKS for your child!
Dolly Parton's Imagination Library mails
free high-quality, age-appropriate books
to children from birth to age five!
Sign Up Today!

www.OhiolmaginationLibrary.org

Notes & Information:

FOOD PANTRIES





Food Pantries

FOODPANTRIES.ORG (listed by zip code)

Bishop Griffin Resource Center

2875 E. Livingston Ave.
Columbus, OH 43209
(614) 338-8220 Wed./Fri.
www.bgrc-svdp.org

Broad Street Food Pantry

760 East Broad St.
Columbus, OH 43205
(614) 908-3901
www.bsfc.org/ministries/food-pantry

The Bridge Community Center

3750 Sullivant Ave.
Columbus, OH 43228
(614) 272-2949
Tuesdays 6:30 to 8:00p.m.

Champion Avenue Pantry

1460 S. Champion Ave.
Columbus, OH 43206
(614) 443-5130
www.lssnetworkofhope.org/foodpantries
(M: 4-6pm | T-TH: 1-4pm | F: 12-2pm)

Crossroads Baptist Church

5075 Cleveland Ave.
Columbus, OH 43231
(614) 895-5683
Wednesday 6:30 - 8:00p.m.

Clintonville-Beechwood Community Resource Center

14 West Lakeview Ave.
Columbus, OH 43202
(614) 268-8118
(Offers food bank, clothing and services for seniors and low-income families.)

Gladden Food Pantry

318 S. Glenwood Ave.
Columbus, OH 43223
(614) 228-2498

Greater Groveport Food Pantry

595 Cherry St.
Columbus, OH 43125
(614) 836-7652 (by appointment only)

Kroger Community Pantry

3960 Brookham Dr.
Grove City, OH 43123
(614) 317-9487
Tuesday-Saturdays – call ahead

Holy Family Soup Kitchen and Food Pantry

588 W. Gay St.
Columbus, OH 43215
(614) 461-9444
www.hfsk.org

LSS Food Line (formerly HandsOn Central Ohio)

Simply dial 2-1-1 or (614) 221-6766
Information and referrals to more than 4,500 programs and services offering everything from food, housing and clothing to mental health and educational services.
Available 24-hours and free of charge.
FOOD LINE (614) 341-2282

Lutheran Social Services of Central Ohio (3 Locations)

East:
1460 S. Champion Ave.
(877) LSS-MEAL (577-6325)
www.lssfoodpantries.org

Mid-Ohio Food Collective

3960 Brookham Dr.
Grove City, OH 43123
(614) 277-3663
Email: info@mofc.org
www.mofc.org

Mt. Olivet Baptist Church

428 East Main St.
Columbus, OH 43215
(614) 221-3446
2nd & 4th Wednesdays

New Salem Baptist Church

Bread of Life Food Pantry
Clients must schedule their appointments.
Call: (614) 341-2282
Text: (614) 702-7772
www.handsoncentralohio.org/chat

St. Stephen's Community House

1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347

Victory Ministries Center of Hope

3964 E. Main St.
Columbus, OH 43213
(614) 252-2500

Vineyard Food Pantry (2 Locations)

4664 Cleveland Ave.
Columbus, OH 43231

181 E. Fifth Ave.
Columbus, OH 43201
(614) 259-5441
Saturdays

Notes & Information:

UTILITY ASSISTANCE & PAYMENT CENTERS



HOUSING & FURNITURE ASSISTANCE





Housing & Furniture Assistance

Housing Assistance

City of Columbus**Department of Development**

111 N. Front St.

Columbus, OH 43215

(614) 645-7795

(Assists displaced individuals and families due to code vacate orders)

Columbus Metropolitan Housing**Authority**

880 E. 11th Ave.

Columbus, OH 43211

(833) 378-2220

www.cmhanet.com**Columbus Urban League**

788 Mt. Vernon Ave.

Columbus, OH 43203

(614) 257-6300

<https://www.cul.org/>**Housing and Urban Development (HUD)**

200 N. High St.

Columbus, OH 43215

(614) 469-5737

<https://www.hud.gov/>

Rental Assistance

Homeport by Columbus Housing**Partnership**

3443 Agler Rd.

Columbus, OH 43219

(614) 221-8889

<https://www.homeportohio.org/>**YMCA of Central Ohio Low-Income****Housing (Men) - Van Buren Center**

595 Van Buren Dr.

Columbus, OH 43223

(614) 715-2030

YWCA of Central Ohio Low-Income**Housing (Women)**

65 S. Fourth St.

Columbus, OH 43215

(614) 224-9121

<https://www.ywacacolumbus.org/housing/womens-residency-program/>**Lutheran Social Services**

500 W. Wilson Bridge Rd.

Suite 245

Worthington, OH 43085

(614) 228-5200

<https://lssnetworkofhope.org/>**Compass****Broad St. Presbyterian Church**

760 E. Broad St.

Columbus, OH 43205

(614) 429-5979

<https://bspc.org>**Community Shelter Board****(1-888-4-SHELTR)**

355 E. Campus View Blvd.

Suite 250

Columbus, Ohio 43235

(614) 221-9195

www.csb.org**YWCA Family Center**

(Franklin Co. residents only)

900 Harvey Ct.

Columbus, OH 43219

(614) 253-3910

<https://www.ywacacolumbus.org/housing/ywca-family-center/>**Community Properties of Central Ohio**

910 E. Broad St.

Columbus, OH 43205

(614) 253-0984

Community Mediation Services

(housing and family conflicts)

67 Jefferson Ave.

Columbus, OH 43215

(614) 228-7191

<https://communitymediation.com/>**Local Shelters Hotline****(614) 274-7000****LSS Faith Mission**

245 N. Grant Ave.

Friends of the Homeless

924 E. Main St.

The Open Shelter

370 W. State St.

Star House

1220 Corrugated Way (ages 14-24)

Van Buren Shelter

595 Van Buren Dr. (families)

YMCA Family Center

900 Harvey Ct. (families)

Furniture Assistance

Furniture Bank of Central Ohio

118 S. Yale Ave.

Columbus, OH 43222

(614) 272-9544

www.furniturebankcoh.org

(Need referral and letter from social service agency. Worker must accompany family. Must provide truck to move furniture and other items.)

CLOTHING ASSISTANCE





Clothing Assistance

Alicia's Closet

1509 Blast Blvd., #2204
Gahanna, OH 43230
(614) 398-2203
www.aliciascloset.org

Charity Newsies

4300 Indianola Ave.
Columbus, OH 43214
(614) 263-4300
www.charitynewsies.com

Community Kitchen

640 S. Ohio Ave.
Columbus, OH 43205
(614) 252-6428
www.communitykitchencolumbus.org

Clintonville-Beechwood Community Resources Center

3222 N. High St.
Columbus, OH 43202
(614) 268-8539
www.clintonvillecrc.org

Dress for Success

1204 N. High St.
Columbus, OH 43201
(614) 291-5420
www.dfscmh.org

Faith Mission on 8th

599 E. 8th Ave.
Columbus, OH 43201
(614) 299-3192

Jordan's Crossing

342 N. Hague Ave.
Columbus, OH 43228
(614) 507-3246

Moms2B

(614) 307-6709
(614) 292-1605
www.wexnermedical.osu.edu/obstetrics-gynecology/pregnancy/moms2b

Mt. Olivet Baptist Church

428 E. Main St.
Columbus, OH 43215
(614) 221-3446
www.wearemtolivet.org
(Only on Fridays)

New Life UMC

25 W. 5th Ave.
Columbus, OH 43201
(614) 294-0134
www.newlifecolumbus.com/contact

Salvation Army Central Ohio Services

966 E. Main St.
Columbus, OH 43205
(614) 253-6811
www.easternusa.salvationarmy.org/southwest-ohio/central-ohio

Maternity Resource Store

Material Assistance: (614) 437-2153
3417 Palmetto St.
Columbus, OH 43204
760 Worthington Woods Blvd.
Columbus, OH 43085
(614) 846-1884

St. Vincent DePaul

578 E. Main St.
(614) 241-3554
www.svdpcolumbus.org/svdp_clothing_store

United Methodist Free Store

946 Parsons Ave.
Columbus, OH 43206
(614) 443-1713
www.westsidefreestore.org/

Westside Free Store Ministries

61 S. Powell Ave.
Columbus, OH 43204
(614) 351-5480
<https://westsidefreestore.org/>

Notes & Information:

CHILD CARE RESOURCES



COMMUNITY ACTION & SERVICE GROUPS





Community Action & Resource

1DivineLine2Health

(working to end human trafficking)
(614) 928-3006
<https://1dl2h.org/>

American Association of Retired Persons AARP Ohio Office

17 S. High St., Suite 800
Columbus, OH 43215
(866) 389-5653
www.mysourcepoint.org/directory/aarp-ohio-state-office-2/

The Breathing Association

788 Mt. Vernon Ave.
Columbus, OH 43203
(614) 457-4570
www.breathingassociation.com

Central Ohio Area Agency on Aging

174 E. Long St.
Columbus, OH 43215
(614) 645-7250
www.coaaa.org

Clintonville-Beechwold Community Resources Center

3222 N. High St.
Columbus, OH 43202
(614) 268-3539
www.clintonvilleccrc.org

Columbus Urban League

788 Mt. Vernon Ave.
Columbus, OH 43203
(614) 257-6300
www.cul.org

Columbus Works Inc.

(job training/placement)
775 W. Broad St.
Columbus, OH 43215
(614) 585-8346
www.columbusworks.org

Community Mediation Services

(housing and family conflicts)
67 Jefferson Ave.
Columbus, OH 43215
(614) 228-7191
www.communitymediation.com

Community Refugee and Immigration Services (CRIS)

1925 E. Dublin-Granville St.
Suite 102
Columbus, OH 43229
(614) 235-5747
www.crisohio.com

Cultural & Education Center

3556 Sullivant Ave.
Columbus, OH 43204
(614) 840-9934
www.ohiohispaniccoalition.org

ETSS – Ethiopian Tewahedo Social Services

1060 Mt. Vernon Ave.
Columbus, OH 43203
(614) 252-5362
www.ethiotss.org

Family Pride Network of Central Ohio

Connects & supports children, families and prospective parents in the LBGTQ+ community.
www.familypridenetwork.org
info@familypridenetwork.org

Franklin County Board of Elections

1700 Morse Rd.
Columbus, OH 43229
(614) 525-3100
www.vote.franklincountyohio.gov

Franklin County Office on Senior Options

280 E. Broad St., 3rd floor
Columbus, OH 43215
(614) 525-6200
<https://officeonaging.org/fcso/default.aspx>

Franklin County Veterans Service Commission

280 E. Broad St. Room 100
Columbus, OH 43215
(614) 525-2500
www.vets.franklincountyohio.org

Kaleidoscope Youth Center

Safe space, programming for LBGTQ+ youth
603 E. Town St.
Columbus, OH 43125
(614) 294-5437
www.kycohoio.org

L.E.A.D. with Purpose

character building, leadership
<https://www.lwpcademy.com/>

LifeCare Alliance

Seniors/homebound Meals-On-Wheels, home health, fresh foods, cancer clinic, Project OpenHand-Columbus, or Dining, Wellness Centers, Help-at-Home, etc.
1699 W. Mound St.
Columbus, OH 43223
(614) 276-3130
www.lifecarealliance.org

LSSChoices -

Eliminating Domestic Violence
500 W. Wilson Bridge Rd., Suite 245
Worthington, OH 43085
Information and Crisis:
(614) 224-HOME (4663)
Business: (614) 224-6617
www.lssnetworkofhope.org/choices

Lutheran Social Services of Central Ohio

Housing assistance, food pantries, home healthcare and 24-hour crisis shelter for victims of domestic violence
500W. Wilson Bridge Rd.
Worthington, OH 43085
(614) 228-5200

Food pantries:

1460 S. Champion Ave.
Columbus, OH 43206
(614) 443-5730
www.lssco.org

Martin Janis Senior Center

(City Parks & Rec Dept.)
600 E. 11th Ave.
Columbus, OH 43211
(614) 645-5954

My Project USA

Developing youth leaders; community service.
3275 Sullivant Ave.
Columbus, OH 43204
(614) 905-0977
<https://www.myprojectusa.org>

The Ohio Benefit Bank

100 E. Broad St.
Columbus, OH 43211
(800) 648-1176 | (614) 221-4336
<https://jfs.franklincountyohio.gov/ohio-benefit-bank>

- Children's health care insurance
- Home energy assistance
- Child care subsidies
- Food stamps
- Free tax assistance including the earned income tax credit



Community Action & Resource

Ohio Hispanic Coalition

1535 Bethel Rd.
Columbus, OH 43220
(614) 840-9934

One More Time Abuse/Prevention Unit

1521 W. 5th Ave.
Columbus, OH 43212
(614) 486-0031
<https://onemoretime.com/>

Recreation & Parks Department Neighborhood Office

1111 E. Broad St.
Suite 302
Columbus, OH 43205
(614) 645-1993

Rahab's Hideaway - NISRE, Inc.

Safe haven for victims of human trafficking,
health services, justice
1561 Old Leonard Ave.
Columbus, OH 43219
(614) 253-8969
www.NISREinc.org

US Together Refugee and Immigration Services

1415 E. Dublin-Granville Rd.
Suite 100
Columbus, OH 43229
(614) 437-9941
www.USTogether.us

Veterans Outreach Center

855 Bethel Rd.
Columbus, OH 43220
(614) 257-5550
www.va.gov/columbus-oh-vet-center/

We Are Linden

1415 E. 18th Ave.
Columbus, OH 43211
(614) 402-6875
wearelinden614.org

Counseling & Support Groups

ADAMH of Franklin County

Collaborates with more than 30 behavioral
health care providers/ Crisis Center/substance
abuse/ mental health
447 E. Broad St.
Columbus, OH 43215
(614) 224-1057
www.adamhfranklin.org/

Mt. Carmel Health Hospice

1144 Dublin Rd.
Columbus, OH 43215
(614) 234-0200
www.mountcarmelhealth.com/hospice

Netcare

199 S. Central Ave.
Columbus, OH 43223
(614) 276-2273
www.netcareaccess.org

Southeast, Inc.

16 W. Long St.
Columbus, OH 43215
(614) 225-0990
www.southeasthc.org

St. Vincent Family Center

1490 E. Main St.
Columbus, OH 43205
(614) 252-0731
www.svfc.org

Starts Within

Prison transition/decrease recidivism
(614) 806-9460
www.startswithin.com

Vineyard Community Center

6000 Cooper Rd.
Westerville, OH 43081
(614) 890-0000

- Abortion Trauma Group
- Divorce Care
- Warriors Against Cancer
- Hurts, Habits and Hang-Ups

www.vineyardcolumbus.org

Parenting Groups

Asha Ray of Hope

4900 Reed Rd.
Columbus, OH 43220
(614) 565-2918
www.asharayofhope.org
Services for Southeast Asia domestic violence
victims ONLY.

Catholic Social Services

197 E. Gay St.
Columbus, OH 43215
(614) 221-5891
www.colssc.org

Directions for Youth

1515 Indianola Ave.
Columbus, OH 43201
(614) 294-2661
www.dfyf.org

NAMI Ohio

Parenting education for caregivers of children
with mental health conditions
1225 Dublin Rd., Ste.125
Columbus, OH 43213
(614) 224-2700
www.namiohio.org

Parents Anonymous Parent Support Group

(614) 893-0331
www.parentsanonymous.org

Parents Without Partners

Info Line: (800) 637-7974
www.parentswithoutpartners.org

St. Vincent Family Center

(Classes offered in Spanish)
1490 E. Main St.
Columbus, OH 43205
(614) 252-0731
www.svfc.org

Employment Support

IMPACT: Community Action Employment + Plus Program

711 Southwood Ave.
Columbus, OH 43207
(614) 252-2799
www.IMPACTCA.org



Community Action & Resource

Senior Citizen Employment Agencies

St. Stephen's Community House

1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347
www.ststephensch.org
(Serving Zip Codes 43211, 43219, 43228)

Vantage Aging

4300 E. Broad St.
Columbus, OH 43213
(614) 586-1975
www.vantageaging.org

Services for Seniors on the WestSide/Hilltop

Email: VilleOnTheHillDirector@gmail.com

Survivor Groups

Compassionate Friends

For those mourning the death of a child.
Ascension Lutheran Church
1479 Morse Rd.
Columbus, OH 43229
(614) 882-8986
<https://www.compassionatefriends.org/chapter/tcf-central-ohio-chapter/>

Concord Counseling

Survivors of suicide victims.
700 Brooksedge Blvd.
Westerville, OH 43081
(614) 882-9338
www.concordcounseling.org

Substance and Alcohol Abuse Support Groups

Alcoholics Anonymous (AA) Central Ohio Group Fellowship

651 W. Broad St.
Columbus, OH 43215
(614) 253-8501
www.aacentralohio.org

Africentric Personal Development Shop

1409 E. Livingston Ave.
Columbus, OH 43205
(614) 890-0000

AlaTeen

500 Wilson Bridge Rd.
Suite 35
Worthington, OH 43085
(614) 547-1550
www.coafg.org

Alvis House

2100 Stella Court
Columbus, OH 43215
(614) 252-8402
<https://alvis180.org/>

Cocaine Anonymous (CA)

(614) 251-1122
www.caohio.org

CompDrug

547 E. 11th Ave.
Columbus, OH 43211
(614) 224-4506
www.compdrug.org

Healing Hearts Counseling Center

6434 E. Main Street, Suite #201
Reynoldburg, Ohio 43068
(614) 762-2847 (Office)
(614) 762-2984 (Fax)
www.healingheartsc.com

House of Hope (men only)

825 Dennison Ave.
Columbus, OH 43204
1034 Harrison Pike
(614) 291-4691
www.hofhope.org

Narcotics Anonymous (NA)

1313 E. Broad St.
Suite 204
Columbus, OH 43205
(614) 252-1700
www.centralohionarcoticsanonymous.org

The Refuge, Inc.

12 S Terrace Ave,
Columbus, OH 43204
(614) 991-0131
www.TheRefugeOhio.org

20 Something

The Nationwide & Ohio Farm Bureau 4H Center
2201 Fred Taylor Dr.
Westerville, OH 43210
(614) 890-0000
(meetings held at noon/Sundays)

Vineyard Community Center

6000 Cooper Rd.
Westerville, OH 43061
(614) 259-5289
www.vineyardcommunitycenter.org AI-Anon

Notes & Information:

Franklin County Children Services

Protecting Children by Strengthening Families



“ Safety and security don't just happen, they are the result of collective consensus and public investment. We owe our children, the most vulnerable citizens in our society, a life free of violence and fear. ”

- Nelson Mandela

ADDITIONAL COMMUNITY RESOURCES & PET RESOURCES





Additional Community Resources & Pet Resources

City of Columbus Recreation Centers

Recreation and Parks

1111 E. Broad St.
Columbus, OH 43205
(614) 645-3300
www.columbusrecreparks.com/facilities/communitycenters

Sullivant

755 Renick St.
(614) 645-8171

Thompson

1189 Dennison Ave.
(614) 645-3082

Tuttle

240 W. Oakley Ave.
(645) 645-3602

Westgate

455 S. Westgate Ave.
(614) 645-3264

Whetstone

3923 N. High St.
(614) 645-3217

William H. Adams

854 Alton Ave.
(614) 645-3051

Woodward Park

5147 Karl Rd.
(614) 645-3158

Community Centers

Barack

580 E. Woodrow Ave.
(614) 645-3610

Barnett

1184 Barnett Rd.
(614) 645-3065

Beatty

247 N. Ohio Ave.
(614) 645-3218

Blackburn

263 Carpenter St.
(614) 645-7670

Brentnell

1280 Brentnell Ave.
(614) 645-7640

Carriage Place

4900 Sawmill Rd.
(614) 645-3715

Dodge

667 Sullivant Ave.
(614) 645-8151

Douglas

1250 Windsor Ave.
(614) 645-7407

Driving Park

1100 Rhoads Ave.
(614) 645-3228

Far East

1826 Lattimer Dr.
(614) 645-3159

Feddersen

3911 Dresden St.
(614) 645-3083

Pet Resources

Capital Area Humane Society

Pet adoptions, lost/found, surrendering a pet or emergency shelter for animals of domestic violence victims. Behavior classes available.
3015 Scioto-Darby Executive Ct.
Hilliard, OH 43026
(614) 777-7387

To report animal cruelty dial
(614) 777-7387, ext. 250
www.ColumbusHumane.org

Franklin County Animal Care & Control

To report stray/or dogs running loose
(614) 525-3400
<https://dogs.franklincountyohio.gov/>

Franklin County Dog Shelter

Pet adoptions/dog licenses;
lost/found; surrendering a pet
4340 Tamarack Blvd.
Columbus, OH 43229
(614) 525-DOGS (3647)
www.dogs.franklincountyohio.gov

Shelter Outreach Services of Ohio (SOS)

Low-cost spay and neuter services
3500 E. Livingston Ave.
Columbus, OH 43204
(614) 396-8707
www.sosohio.org

Notes & Information:

LGBTQIA+ ADVOCACY RESOURCES





LGBTQIA+ Advocacy Resources

Advocacy Resources

Black, Out, & Proud

Email: blackoutandproud@gmail.com
www.blackoutandproud.com

Equality Ohio

370 South 5th Street
Columbus, OH 43215
Phone: 614-224-0400
Email: info@equalityohio.org
www.equalityohio.org

GLSEN (The Gay Lesbian, and Straight Education Network)

Email: info@glsen.org
www.glsen.org/chapter/central-ohio

Human Rights Campaign (HRC)

Website for information and advice on a range of topics: www.hrc.org/resources

Mozaic

750 East Long Street
Columbus, OH 43203
www.mozaicohio.org

National Center for Lesbian Rights Services

www.nclrights.org

Parents, Families, and Friends of Lesbians and Gays (PFLAG)

Email: pflagcolumbus@gmail.com
www.columbuspflag.com

Shelter & Drop-In Center Resources

Huckleberry House

24/7 crisis shelter offering a temporary safe place to stay for teens ages 12-17.

Main Campus:

1421 Hamlet
St. Columbus, OH 43201

YOP Shop:

2216 Bancroft St.
Columbus, OH 43219

Housing Program Office:

1720 Kenmore Rd.
Columbus, OH 43219

Marsh Brook Place:

5981 Chatterton Rd.
Columbus, OH 43232

Crisis Line: 614-294-5553

Youth Outreach Program (access to community resources): 614-826-3630

The Counseling Center: 614-298-4131
www.huckhouse.org

Kaleidoscope Youth Center (KYC)

Open weekdays for youth ages 12-20.
603 East Town Street
Columbus, OH 43215
614-294-5437 (10am-6pm)
Email: info@kycohio.org
Website: <https://www.kycohio.org>

Star House

24/7 drop-in center for youth experiencing homelessness - ages 14-24.
1220 Corrugated Way
Columbus, OH 43201
614-826-5868
Email: clinical@starhouse.us
www.starhouse.us

Affirming Retail

Gc2b

A trans-owned, designed, and operated company committed to providing accessible, comfortable, and safe and affirming wear for all bodies.
<https://www.gc2b.co/>

Out of the Closet

Offering well-curated, secondhand finds that are fashionable and sustainable. Offering home décor and clothing. Out of the Closet Thrift Stores provide free HIV testing and AHF (AIDS Healthcare Foundation) Pharmacy services (at select locations). You can get tested for HIV or fill your prescription and shop while you wait. Finger-prick HIV tests are fast, easy, and offer same-day results.
1230 North High Street
Columbus, OH 43201
614-291-2680
www.outofthecloset.org

Stonewall Lavender Listings

Search for Central Ohio LGBTQ-friendly companies and service providers.
www.lavenderlistings.com

Trans Essentials

Binders, packers, and other gear for female to male trans individuals
www.ftm essentials.com

Notes & Information:



LGBTQIA+ Advocacy Resources

Medical/Health/Wellness & Mental Health Resources

AIDS Healthcare Foundation (AHF)

HIV testing center, Blood testing services, and Diagnostic center
815 West Broad Street #350
Columbus, OH 43222
Phone: 614-223-1532
<https://locations.aidshealth.org/oh-columbus-hcc60-1>

AIDS Healthcare Foundation Wellness Center

STD testing, clinic, and HIV testing center
1230 North High Street
Columbus, OH 43201
Phone: 614-291-2680
Website: <https://locations.aidshealth.org/oh-columbus-wellness16-29>

BRAVO (Buckeye Region Anti-Violence Organization)

Individual and community programs for survivor advocacy and support to LGBTQI survivors of hate and bias violence, discrimination, intimate partner violence, stalking, and/or sexual assault.
750 East Long Street
Columbus, OH 43203
Toll Free: 1-866-862-7286
Text: 614-333-1907
Email: bravo@equitashealth.com
www.bravo.equitashealth.org

Columbus Public Health LGBTQ Health Initiative

Addresses care and issues of health inequity within LGBTQ communities.
LGBTQhealth@columbus.gov
www.columbus.gov/publichealth/programs/LGBTQ-Health-Initiative

Equitas Health

1105 Schrock Road
Suite 400
Columbus, OH 43229
614-978-5620
Email: info@equitashealth.com
Website: <https://equitashealth.com/>

Nationwide Children's Hospital THRIVE Program

THRIVE includes specialty teams that work with families to address psychological needs.
700 Childrens' Drive
Columbus, OH 43205
614-722-5765
www.NationwideChildrens.org/THRIVE

Planned Parenthood (5 Locations)

North Columbus Health Center
614-222-3604
18 East 17th Avenue
Columbus, OH 43201

Franklinton Health Center
614-222-3525
1511 West Broad Street
Columbus, OH 43222

East Columbus Surgical Center
614-222-3531
3255 East Main Street
Columbus, OH 43213

www.plannedparenthood.org

Stonewall CARES (Community Action Response Effort & Support)

1160 North High Street
Columbus, OH 43201
614-299-7764
www.stonewallcolumbus.org/cares-fund

Stonewall Columbus

1160 North High Street
Columbus, OH 43201
Phone: 614-299-7764
www.stonewallcolumbus.org/resources

Trans Lifeline

Offering direct emotional support to trans people in crisis.
877-565-8860
www.translifeline.org

The Trevor Project

Trevor Lifeline, 24/7 Crisis and Suicide Prevention Line for LGBTQ Youth:
866-488-7386
www.thetrevorproject.org

Accepting Religious and Spiritual Resources

Center for Pragmatic Buddhism

3166 West Broad Street #101
Columbus, OH 43204
614-978-7809

David's United Church of Christ

80 West Columbus Street
Canal Winchester, OH 43110
614-837-7734

First Community Church

3777 Dublin Road
Columbus, OH 43221
614-488-0681

First Unitarian Universalist Church of Columbus

93 West Weisheimer Road
Columbus, OH 43214
614-267-4946

Humanist Community of Central Ohio

4510 Kenny Road
Columbus, OH 43220
www.hcco.org

Just North United Church of Christ

2040 West Henderson Road
Columbus, OH 43220
614-451-1835

Karl Road Christian Church

5400 Karl Road
Columbus, OH 43229
614-888-3444

King Avenue United Methodist Church

299 King Avenue
Columbus, OH 43201
614-424-6050

Linworth United Methodist Church

7070 Bent Tree Boulevard
Columbus, OH 43235
614-336-8485

St. John's United Church of Christ

59 E Mound Street
Columbus, Ohio 43215
614-224-8634



LGBTQIA+ Advocacy Resources

Fairfield County Resources

The Lighthouse Domestic Violence Shelter of Fairfield County

Emergency shelter, referral information for other agencies/affordable services, case management, and victims' rights advocacy.

24HR Hotline: 740-687-4423

www.lancasterlh.org

The Rainbow Alliance Fairfield County

Provide a place to access support, awareness, education, events, and understanding within their county.
www.the-rainbow-alliance-of-fairfield-county.square.site

St. John's Episcopal Church

134 N. Broad St. Lancaster, OH 43130

Phone: 740-653-3052

www.stjohnlancaster.org

LGBTQIA+ Resources-Fayette County Fayette County PRIDE

Email: fayettepridefoundation@gmail.com

www.facebook.com/fayettepridefoundation

www.fayettepridefoundation.org

Licking County Resources

Affirming Pathways Psychotherapy

Providing therapy and competent and affirming mental healthcare.

54 South 2nd Street

Newark, OH 43055

740-306-4267

Email: taylor@affirmingpathways.com

www.affirmingpathways.com

Equitas Health - Newark Location

Providing supportive health services, and individual psychotherapy services for: Belmont, Coshocton, Fairfield, Guernsey, Licking, Monroe, Muskingum, Noble and Perry counties.

195 Union Street

Suite F

Newark, OH 43055

740-281-5210

www.equitashealth.com

Newark Pride Coalition

Fostering inclusivity through education, resource sharing, community outreach initiatives, and other support in pursuit of a more equitable community for all.

www.newarkpridecoalition.org

Youth Engaged in Service (The YES Club)

Gathering/support group for LGBTQ+ students ages 13-18. Focus is on positive peer support and fellowship. Facilitated by a licensed professional and sponsored by Newark Ohio Pride Coalition.

Free dinner and refreshments will be served. 6:15pm-8pm on the last Wednesday of the month.

100 East Church Street
Newark, OH 43055

www.mhalc.org/programs/yes-clubhouse-youth-engaged-in-service

Notes & Information:

COLUMBUS & FRANKLIN COUNTY GOVERNMENT





Columbus & Franklin County Government

Commissioners.franklincountyohio.gov

373 S. High St., 26th floor
Columbus, OH 43215
(614) 525- 3322



Franklin County

**BOARD OF
COMMISSIONERS**

Service. Progress. Excellence.

Office on Aging: www.officeonaging.org

Dog Shelter & Adoption Center: dogs.franklincountyohio.gov

Franklin County Cooperative (Health Improvement Program): bewell.franklincountyohio.gov

Child Support Enforcement: support.franklincountyohio.gov

Community Partnership Program: budget.franklincountyohio.gov/grants/community-partnership-program

Economic Development: development.franklincountyohio.gov

Office of Diversity, Equity & Inclusion: equity.franklincountyohio.gov

Job & Family Services: jfs.franklincountyohio.gov

Justice, Policy & Programs: jpp.franklincountyohio.gov

Office of Public Affairs: commissioners.franklincountyohio.gov/public-affairs

Public Facilities Management: facilities.franklincountyohio.gov

Sanitary Engineering: cleanwater.franklincountyohio.gov

City of Columbus — 311

Monday-Friday

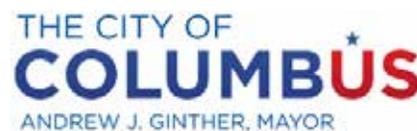
7 a.m. to 7 p.m.

90 W. Broad St.

Columbus, OH 43215

(614) 645-3111 (Dial 3-1-1)

new.columbus.gov



Requests & Reports: new.columbus.gov/Services/Submit-a-Request-or-Report-311

Payments/Make a Payment: new.columbus.gov/Services/Make-a-Payment

Trash, Recycling & Bulk Collection: new.columbus.gov/Services/Trash-Recycling-Bulk-Collection

Public Utilities: new.columbus.gov/Services/Public-Utilities

Parking & Street Services: new.columbus.gov/Services/Parking-Street-Services

Public Health: new.columbus.gov/Services/Public-Health

Public Safety: new.columbus.gov/Services/Public-Safety



LEGAL SERVICES & GLOSSARY OF TERMS





Legal Services & Glossary of Terms

**Columbus Bar Association
Lawyer Referral Service**
175 S. Third St. | Suite 1100
Columbus, OH 43215
(614) 221-0754
(877) 560-1014
www.ColumbusLawyerFinder.org

Capital University Legal Clinic
303 E. Broad St.
Columbus, OH 43215
(614) 236-6245
www.law.capital.edu/Legal_Clinic/

The Legal Aid Society of Columbus
1108 City Park Ave. | Suite 101
Columbus, OH 43206
(614) 241-2001
www.columbuslegalaids.org

Ohio Consumer's Counsel
65 E. State St. | 7th Floor
Columbus, OH 43215
Represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts. The state agency also educates consumers about electric, natural gas, telephone and water issues.
(614) 466-8574
(877) 742-5622 (toll free in Ohio)
www.occ.ohio.gov

Eviction Services

Community Mediation Central Ohio
67 Jefferson Ave.
Columbus, OH 43215
(614) 228-7191
www.communitymediation.com

Impact Community Action
711 Southwood Ave.
Columbus, OH 43207
(614) 252-2799
www.impactca.org/

Coalition on Services of Homelessness & Housing
175 S. Third St. Ste. 580
Columbus, OH 43215
(614) 280-1984
<https://cohhio.org/>

Columbus Urban League
788 Mount Vernon Ave.
Columbus, OH 43203
(614) 257-6300
www.cul.org

Glossary of Terms

Abandoned Child – A child is presumed abandoned when the child's parents have failed to visit or maintain contact with the child for more than 90 days, regardless of whether they have resumed contact after the 90-day period.

Abuse – Legal determination that the child has been a victim of conduct by another that the court determines to be physical/sexual/emotional abuse, and that the circumstances warrant court intervention.

Adjudication – A fact-determining decision made by the court. The court finds that the alleged facts stated in a complaint are valid and support a determination that the child is abused, neglected, dependent, delinquent or unruly.

Clerk's Office of Juvenile Division – Processes complaints and motions on cases involving parentage, custody, abuse, neglect, dependency, delinquency and unruly cases.

Court Ordered Protective Supervision (COPS) – A disposition in which the agency is ordered by the court to supervise and assist a family in complying with their case plan and maintaining the safety of child(ren) in their own home.

Delinquent – A legal status of a child who is determined by the court to be in violation of criminal laws or juvenile status laws (i.e., school truancy, curfew, unruly, etc.).

Dependency – A legal determination that a child's circumstances warrant court intervention, not necessarily due to caregiver's action or inaction.

Dispositional Hearing – A court hearing on a complaint or motion in which the court makes a decision on whether to issue orders for custody or supervision to an individual or agency.

Emergency Custody Order (ECO) – An emergency custody order issued by the court on the basis of a complaint or motion that alleges facts that demonstrate a child to be at imminent risk of harm.

Guardian Ad Litem (GAL) – Guardian appointed by Juvenile Court to represent and protect the best interests of an alleged or adjudicated abused, neglected, and/or dependent child.



Legal Services & Glossary of Terms

Glossary of Terms (continued)

Group Home – A public or private facility which provides placement services for children, and is licensed, regulated, approved and operated under the direction of the Ohio Department of Job and Family Services, the Ohio Dept. of Education, local boards of education, Ohio Dept. of Youth Services, Ohio Department of Mental Health, county boards of mental health or county boards of developmental disabilities.

Guardian – A person, association, or corporation that is granted authority by a probate court pursuant to Chapter 2111 of the ORC to exercise parental rights over a child to the extent provided in the court's order and subject to the residual parental rights of the child's parents.

Interim Review – A hearing held by the court to review case plan progress and the status of temporary orders as scheduled/ requested by the court.

Kin – Individuals related by blood or adoption to include parents, grandparents, siblings, aunts, uncles, nephews and nieces, cousins, stepparents and stepsiblings, spouses, and any non-relative the current custodial caretaker or child identifies as having a familial or long-standing relationship with a child.

Legal Custody – A status vesting in the custodian the right to have physical care and control of the child and to determine where and with whom the child shall live, and the right and duty to protect, train, and discipline the child and to provide the child with food, shelter, education, and medical care, all subject to any residual parental rights, privileges and responsibilities.

Legal Father – A man is legally presumed to be the father if he is married to the mother at the time of the child's birth. If not, a man can be declared the legal father through the process of establishing paternity through the Child Support Enforcement Agency administrative procedures.

Neglect – A legal determination that, as a result of parent/caregiver action or inaction, the child is abandoned, lacks adequate parental care, subsistence, education, medical or surgical care or treatment, or other care necessary for the child's health, morals, or well-being.

Permanent Court Commitment (PCC) (aka Permanent Custody - PC) (aka Termination of Parental Rights - TPR) – A final disposition by the court in finding that parental rights should be terminated and the child should be permanently placed in FCCS custody for the purpose of adoption.

Permanent Planned Living Arrangement (PPLA) – An order of a juvenile court that grants legal custody of a child to FCCS without the termination of parental rights and that permits the agency to make an appropriate placement of a child.

Putative Father – A man that is identified as being a possible father of a child, but has not been determined to be the legal father.

Temporary Court Commitment (TCC) – Dispositional custody alternative in which the court orders a child to be placed in temporary custody of the agency, or an individual, for a limited period of time.

Temporary Order of Custody (TOC) – A pre-dispositional custody order made by the court that places a child in agency custody, or an individual's custody, pending the adjudication of the complaint.

Temporary Order of Protective Supervision (TOPS) – A pre-dispositional order made by the court in which a child remains in parental custody while the agency is ordered to supervise and assist the family.

Unruly - A child who, as determined by the court, is non-compliant with the rules of home, school or community.

Voluntary Agreement for Custody (VAC) – (aka 30-Day Agreement) – A voluntary agreement between a parent and FCCS for custody and placement of a child for up to 30 days.

Youth Education and Intervention/Intake – A court program to divert unruly/delinquent youth from penetrating further into the Juvenile Justice System through effective prevention, intervention and treatment services that strengthen families and restore the lives of troubled youth.

OUR VISION

Safety, permanency and well-being
for every child

We Are Child Welfare Professionals

- We constantly pursue excellence
- We recognize the importance of providing effective and timely services
- We value, respect and support each other
- We are proud that we improve the quality of life for families in our community
- We are fiscally responsible
- We aspire to be culturally competent

We Value Every Child

- We respect the individuality of each child we serve
- We advocate for each child's safety, permanency and well-being
- We honor each child's family and culture

We Honor Families

- We respect a family's strengths
- We understand families are the experts of their own experience
- We recognize that children are best served within their family and community
- We separate what parents do from who they are

We Value Partnerships

- Families have the right to be a part of the decision-making team
- Casework is the most important function of the agency team
- Families, communities and government share the responsibility to keep children safe

OUR MISSION

Through Collaboration with familie and their communities, we advocate for the safety, permanency and well-being of each child we serve in a manner that honors family and culture.

We are **Called to Action**
for all **Families** and **Children**
in **Franklin County.**

Protecting by Children Strengthening Families

CONNECT WITH FCCS:

24-Hour Child Abuse Hotline:
(614) 229-7000

Non-Emergency Administrative Line
(614) 229-7100

Adoption:
(614) 341-6060

Speakers Bureau or Literature Requests:
(614) 275-2520

Kinship:
(614) 341-6161

Volunteers and Mentors:
(614) 275-2690

General Information:
(614) 275-2571

Communications Department:
(614) 275-2523

www.fccs.us



Main Office:
855 W. Mound St.
Columbus, OH 43223
(614) 275-2571

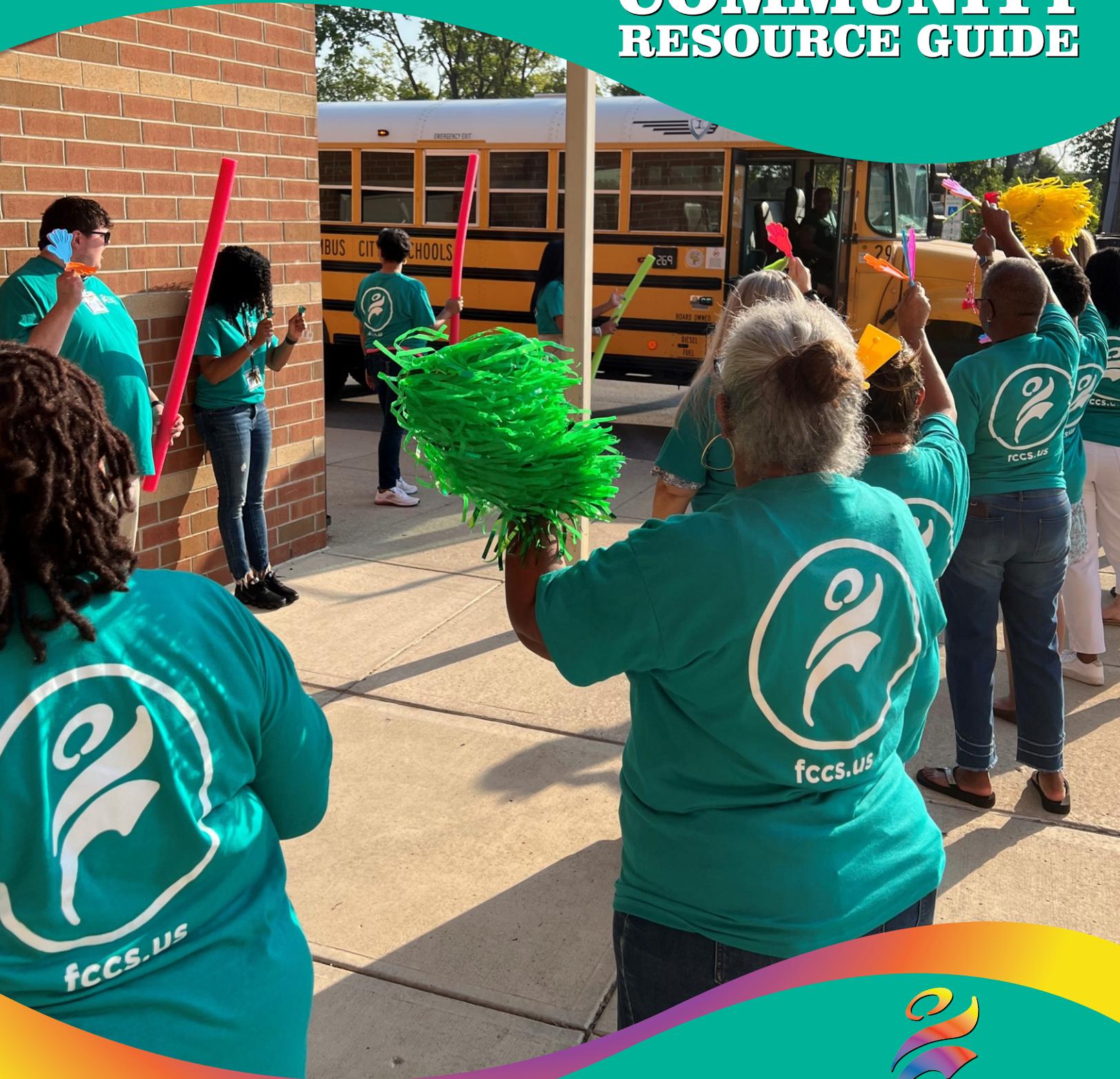
General Office Hours
8am - 5pm
Monday - Friday

West Region:
1919 W. Frank Rd.
Columbus, OH 43223
(614) 278-5800

Intake/East Region/Visitation:
4071 E. Main St.
Whitehall, OH 43213
(614) 575-3500

**Intake/Investigations
Open 24 Hours**
(614) 229-7100 Non-Emergency
(614) 229-7000 24-Hour Abuse Hotline

COMMUNITY RESOURCE GUIDE



FRANKLIN COUNTY
**CHILDREN
SERVICES**

Protecting Children by
Strengthening Families



FRANKLIN COUNTY
CHILDREN SERVICES



CHILDREN SERVICES
JOB LISTINGS



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