

FRANKLIN COUNTY JOB & FAMILY SERVICES





Franklin County Department of Job & Family Services

General Information <https://jfs.franklincountyohio.gov>

Customer Access: (844) 640-OHIO (6446)

Child Care Case Inquiry: (614) 233-2000

Medical Support Services & Transportation: (614) 233-2381

Ohio Medicaid Hotline: (800) 324-8680

Ohio EBT Direction Card 866-386-3071

Workforce Development (614) 212-1800

East Opportunity Center

1055 Mt. Vernon Ave.

Columbus, OH 43203

Serving Zip Codes:

43068, 43109, 43110, 43125, 43147, 43203, 43205,
43206, 43209, 43213, 43217, 43227 & 43232

West Opportunity Center

314 N. Wilson Rd.

Columbus, OH 43204

Serving Zip Codes:

43016, 43017, 43026, 43065, 43119, 43123, 43126, 43137, 43140,
43146, 43204, 43207, 43222, 43223, & 43228

Northland Village

1721 Northland Park Ave.

Columbus, OH 43229

Serving Zip Codes:

43002, 43004, 43054, 43081, 43082, 43085, 43201, 43202, 43210,
43211, 43212, 43214, 43215, 43216, 43219, 43220, 43221, 43224,
43226, 43229, 43230, 43231, 43234, 43235, 43236, 43240 &
43272.

General Hours: 7:30 a.m. - 5p.m.

Ohio Benefits Application Portal:

www.benefits.ohio.gov/

Ohio Benefits Self-Service Portal:

www.ssp.benefits.ohio.gov/

Ohio Means Jobs Columbus-Franklin County

1111 E. Broad St.

Columbus, OH 43205

(614) 559-5052

www.omjcfcc.org

Franklin County Child Support Enforcement Agency

80 E. Fulton St.

Columbus, OH 43215

(614) 525-3275

FAX (614) 525-6409

support.franklincountyohio.gov



Social Security Administration Offices

Main Location

(800) 772-1213

TTY: (800) 325-0778

www.ssa.gov

North

1051 Worthington Woods

Worthington, OH 43085

(866) 789-0957

Federal Selective Service Registration:

<https://www.sss.gov/Register>

Downtown

200 N. High St.

2nd Floor, Suite 225

Columbus, OH 43215

(866) 964-1723

West

1060 Georgesville Rd.

Columbus, OH 43228

(866) 656-0178

Franklin Co. Veterans Service Commission

Memorial Hall

280 E Broad St.

Room 100

Columbus, OH 43215

Phone: (614) 525-2500

<https://vets.franklincountyohio.gov>

East

220 S. Hamilton Rd.

Columbus, OH 43213

(866) 592-0733