

Williams Investment Properties

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www.764RENT.com

Tenant Satisfaction Survey

NAME:	ADDRESS:
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1 = POOR	2= OK	3 = NEUTRAL	4 = Good	5 = EXCELLENT
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On a scale 1-5, how would you rate the following:

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The Leasing Experience

Ease and convenience of the leasing process	
Staff was helpful with explaining lease terms and conditions	
Personal information and money were handled securely	

The Property- Interior & Exterior

Appearance and condition of the property	
Common areas	
Safety	
Amenities	
Community features	
Parking	

Staff- Management & Maintenance

Availability	
Responsiveness	
Problem Resolution	
Communication	
Friendliness	

Maintenance

Ease of submitting work orders	
Maintenance requests were handled in a timely and appropriate manner	

Notes/ Comments

**Please leave us a review of you overall experience and/or any areas that need attention.*

I authorize and give permission to Williams Investment Properties to publish, reprint, advertise, and/or use any of the information above as my testimonial.

SIGN:	DATE:
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