

KNOW Heating

3000 E Main St B59, Columbus, OH 43209

(614) 678 - 6344

OH LIC. # 46100



VIP Membership

Application

We service our VIP Members first.

Priority Service

Should you have a breakdown, our technician will respond to your call as a priority service call.

Discount on repairs

When you become a KNOW Heating VIP member, you are entitled to a 20% discount on repairs.
(No repairs are made without approval.)

Bi-Annual Maintenance

To prevent breakdown and maintain efficiency. We will adjust, check, clean, examine, inspect, lubricate, measure, monitor, tighten, and advise of any needed repair.

- | | |
|--|---|
| Adjust gas pressure as needed | Measure temperature difference |
| Adjust pilot as needed | Measure volts and amps |
| Check combustion air | Monitor cooling cycle |
| Check thermostat calibration | Monitor flue draft |
| Clean and adjust furnace burner assembly as needed | Monitor heating cycle |
| Clean condenser coil | Monitor refrigerant pressure |
| Clean furnace ignition assembly as needed | Test condensate drains |
| Examine heat exchanger for damage and corrosion | Test AC safety controls |
| Inspect blower components | Test AC starting capabilities |
| Inspect evaporator coil | Test furnace safety controls |
| Inspect gas piping | Test furnace proper starting capabilities |
| Lubricate all moving parts as needed | Tighten electrical connections as needed |
| Measure for correct air flow | |

Loyalty Reward

To reward our VIP Members with Loyalty, consecutive membership dues are accumulated and will be deducted from a complete system replacement.

Name _____ .	Date of application _____ .
Address _____ .	Zip _____ Email _____
Number of unit ____ Of ____.	Number of unit ____ Of ____.
Part of home served _____.	Part of home served _____.
Location of outside unit _____.	Location of outside unit _____.
Location of inside unit _____.	Location of inside unit _____.
Location of thermostat _____.	Location of thermostat _____.
Location of filters _____.	Location of filters _____.
Filter sizes _____ X _____ X _____.	Filter sizes _____ X _____ X _____.
Filter sizes _____ X _____ X _____.	Filter sizes _____ X _____ X _____.

Dues are based on number of systems and method of payment.

Number of systems _____ X Annual dues of **\$430 per.** = Annual dues _____ .

Number of systems _____ X Monthly dues of **\$33 per.** = Monthly dues _____ .

Monthly dues are automatically billed to a credit card and it is the responsibility of the member to insure card info is up to date.

My units are in good working order and have been properly installed to the best of my knowledge I understand that Loyalty rewards can only be applied to complete system replacement

I may cancel my VIP membership at any time with a 30 day written notice, and understand I will not receive any of the benefits after notice is received.

Nonpayment of dues, insufficient funds, stop payments constitutes a written notice of cancellation.

I have read, understand and submit this VIP Club membership application along with my dues.

Signature _____ Date _____

Dues paid by: Check # _____ Visa - Master Card - Discover - American Express

Card Number _____ Exp. Date _____ Vig _____