

Bashaw & District Support Services

Annual General Report 2018



Bashaw & District Support Services

Mission Statement

Bashaw and District Support Services is committed to supporting and operating community based preventative social programs for individuals, families and community; through positive communication, assessment of need, and enhancement to the wellbeing of the citizens of Bashaw and Community.



The Board of Directors present the Annual Report of the Association together with the Audited Statements of Accounts for the Financial Year ending December 31, 2018.

BOARD OF DIRECTORS:

Kathy Berry	Chair
Carrie Pearson	Vice Chair
Sandy Radke	Secretary Treasurer
Margaret Baier	Director
Rosella Peterman	Town Council Representative

AUDITORS:

The Auditor, Ms. Rebecca Pinches, Thorogood and Pinches, Stettler, Alberta, retires at the ensuing Annual General Meeting and is eligible for re-appointment.

EMPLOYEES:

The Board of Directors appreciates and acknowledges the unstinting efforts put in by all employees of the Association. They continually achieve by increasing productivity levels, responding to programming needs, and maintaining a cordial work atmosphere. Thank you!

VOLUNTEERS:

The Board of Directors acknowledges and appreciates the unending commitment and contributions made by the Association volunteers.



Message from the Chair

2018 has been another exciting year for Bashaw & District Support Services. With continual funding cuts and the need for the programming to continue, nothing has been easy, but we have always made it work.

I am extremely honoured to be a part of Bashaw & District Support Services. It is an honour to know that we have so many programs under our umbrella that benefit so many from our community and surrounding area either directly or indirectly. It's overwhelming when you stop and think about it. However, this hasn't stopped BDSS from looking for additional opportunities to help. Where there is a need, we look for a solution.

I am extremely grateful to all the staff that fall under the BDSS umbrella, we could not do any of this without them. They are the frontline for all the clients and truly are the face of BDSS. The staff are truly amazing and take on so much more than we could ever ask of them. Beyond their paid hours, they donate their time to volunteering when needed. Please know that you are all very much appreciated!

The Survey results with respect to our programs show that our clients are extremely satisfied with our services. Even given the results, we continue to strive to improve!

I cannot say enough about the staff and the Board of Directors. We together make an amazing team. I look forward to another amazing year with BDSS. Thank you to all of you to contribute to our success.

Kathy Berry,
BDSS Board Chair

Message From the Executive Director

2018 in Review

Christine Buelow

1 in 3.

A couple of years ago, United Way of Central Alberta based their Annual Campaign on this statistic. I found it intriguing, and I challenged the statistic within our own programs and services. What I can tell you is that BDSS easily validated this service statistic. Our community members are always walking through our doors, looking for supports and solutions for all kinds of needs. Whether it be for photocopying, to make donation, volunteer, enroll in programming, converse about powerful ideas, or seek help in their darkest moments – they come! We appreciate the trust they place in us to provide programming and supports that can promote them in being their Best.

I often hear comments about BDSS such as “Where would we be without BDSS?”, which I usually would acknowledge and carry on with the task at hand. It wasn’t until I had a moment where we had to look at discontinuing one of our programs, that the reality of it sank in. One client described it as BDSS as a change factor, for without our services, their family would have had to relocate and change their employment. Another family had worries that their child would fall behind without reading support. Another worried that their elderly parent would have to leave their comfortable surroundings and possibly live in misery due to that change. I was reminded that we are not here just to provide support and services but to be a positive change factor.

It’s hard to believe that BDSS was in its 34th year of operation in 2018. I am very proud of the longstanding, committed, qualified staff we have and hope that the community enjoys the benefit of having such a great team at BDSS. Our Board of Directors remains an anchor for our organization serving an intricate role in direction, stewardship, wisdom and experience. Thank you to the Board for always being there for our staff, and advocating for the community.

This year, we saw advancement in the development of the Community Wellness Strategy. Lead by a strong partnership of Adult Learning, RCMP, Bashaw School, BDSS, and dedicated community members/organizations, we are developing a model that will serve our community well by helping individuals reach their full potential. We were fortunate to have the Healthy Families Program join our local services, supporting those families with children 0-6 years. We look forward to hosting this program in our community for years to come.

Our volunteers are a huge part of the positive work happening in Bashaw. I want to just take a moment to say “Thank You” to all those who volunteered for both BDSS and collaborative programming! You touched the lives of so many in working with Meals on Wheels, Breakfast for Learning, Roots of Empathy, Bashaw School Enhancement Project, Bashaw Preschool, Family Wellness, Tools for School, Fundraising (New School and BVJ) and more.

2019 will be another year of great adventure! I look forward to whatever that brings. We at BDSS will continue to carry the torch for meeting the needs of the community, and stay committed to being a positive game changer.

BASHAW & DISTRICT SUPPORT SERVICES

ANNUAL GENERAL MEETING FOR 2018

APRIL 29, 2019 @ 6:00 PM

AGENDA

- 1) Welcome and Call to Order**
- 2) Adoption of Agenda**
- 3) Adoption of 2017 Annual General Meeting Minutes**
- 4) Message from the Chair**
- 5) Program Report**
 - a) Healthy Families**
 - b) Daycare Accreditation**
- 6) Financial Report**
 - a) Adoption of 2018 Audited Financial Statements**
 - b) Appointment of Auditors for 2019**
- 7) Election**
 - a) Election of Directors**
- 8) Introduction of 2019 BDSS Board**
- 9) Adjournment**

BASHAW & DISTRICT SUPPORT SERVICES

ANNUAL GENERAL MEETING FOR 2017

APRIL 23, 2018 @ 6:00 PM

Minutes

Present: Sandy Radke, Margaret Baier, Rosella, Kathy Berry, Mary Ellen Docherty, Holly Benoit, Christine Buelow, and Marci Albers

- 1) **Welcome and Call to Order-** Kathy called the meeting to order at 6:32
- 2) **Agenda-** Margaret moved to adopt the agenda, Rosella seconded, **carried**
- 3) **Minutes-** Rosella moved to Adopt the 2016 Annual General Meeting Minutes, Sandy seconded, **carried**
- 4) **Message from the Chair-** Kathy reported on the year, noting the struggles with funding cuts, as well as thanking the board, volunteers, and the staff
- 5) **Program Report-** Christine highlighted the summer programming and the amazing summer staff we had in 2017. Holly and Marci briefly discussed how the other programs were doing.
- 6) **Financial Report-** Christine went through the financial reports, explaining the various statements. This year we had a net income, which is the first time in several years and helps us toward our goal of having a \$50, 000 bank account. This is very exciting news!
 - a) Marci moved to Adopt 2017 Audited Financial Statements, Mary Ellen seconded, **carried**
 - b) Sandy moved to Appoint Thorogood and Pinches as the Auditors for 2018, Marci seconded, **carried**
- 7) **Election-** Bylaws state that any new nominations must be made three weeks in advance, none were put forward.
 - a) **Election of Directors-** Sandy, Kathy, and Margaret were up for renewal. They all accepted to be on the board again

Marci moved to approve the slate of directors for 2018, Mary Ellen seconded, **carried**
- 8) **Introduction of 2018 BDSS Board:**

Kathy Berry- Chair, Carrie Pearson, Vice-chair, Sandy Radke- Secretary Treasurer, Rosella Peterman- Town Representative, Margaret Baier- Director
- 9) **Adjournment-** Rosella moved to adjourn at 7:09

Recorded by Sarah Unsworth

Approved by Kathy Berry, Chair

Community Mental Health Initiative 2018

Jackie Northey

Issue:

The rural community of Bashaw has identified a significant gap in mental health services in the community as well as the surrounding communities of Buffalo Lake Estates, Pelican Point, Ferintosh, Edberg, Meeting Creek, Donalda, Mirror, Alix and R.R. 1 Ponoka. This issue affects all sectors of the community including justice, health, education and social services. Rural communities are not adequately served and require a unique response.

Background:

The Bashaw community has a notable history of developing relationships and structures that work to serve community needs. Many initiatives have been created to meet community needs. Multiple partners, with shared goals, who were committed to a coordinated effort, developed the initiatives. Individuals and families are being referred to our community as a place to live affordably and to receive wraparound community services. The needs of many of those families are complex and so we are left to continually adapt and create resources in an attempt to serve them. As a result, many of our community services have recently identified that mental health concerns and challenges are becoming prevalent and widespread for senior, adults, youth, and families. The current patchwork of services for mental health and addictions is not adequately meeting these complex needs.

Current Situation:

A community wellness team has been created with representatives from Bashaw District Support Services (FCSS), Bashaw Adult Learning, Bashaw School and RCMP, Bashaw detachment.

Over the past year, the team has met with other stakeholders to assess and develop ways of addressing the needs, including health, mental health, victim services, and social services.

The community and surrounding area experiences the same issues as any other rural area in Alberta

Recommendations:

To develop the two programs that will close the gap of support for mental health initiatives. The first is the Information Support and Referral Counselling position and the second is a prevention/early intervention program that provides in-community counselling, skill building and supports for at risk children, youth and families.

Like the community itself, it is recommended that all levels of government collaboratively support and partner with the community wellness team to pilot these two initiatives. The support and partnership could include funding, in-kind support, referral and consulting.

The development of the Rural Community Response model be promoted and shared with surrounding rural communities to develop appropriate ways of serving each of them.

The model and the outcomes achieved to be shared with stakeholders, government and services after one year of completion.

Bashaw Healthy Families April 2018- March 2019

Amanda Lyle

Connections

Bashaw Adult Learning

Working with Jackie Northey (Adult Learning Coordinator) has giving me the opportunity to connect with families, Jackie has referred families to the program, Jackie has been able to provide me with inclusive family literacy resources for participants who have wanted to further their education.

Bashaw Generations Daycare/ Preschool

Took Healthy Families Brochures, information pamphlets and referrals to Daycare Coordinator. She has shared the program with daycare and preschool families, Marci has referred families to the Healthy Families Program.

Attended programming to gain connection to community and obtain understanding of services available.

Mom & Tots Monkey Business Program in Bashaw

Referred participants to Program

There are participants of Healthy Families who are now attending regularly

Christine (BDSS Director) and Marci have asked Healthy Families Facilitator to collaborate with the organizers of Monkey Business to bring information, resources and to connect with families attending. HFF has attended programming

Bashaw Library

Brought Healthy Families Brochures, provided information about program, Librarian has included in Healthy Families in courses that have been brought to community

~for example **Triple P**- Healthy Families Facilitator attended Triple P

HFF was able to connect with a Mom did ASQ and ASQ-SE on her 3 & 5 year old children

HFF attended programming and referred participants to programs

Bashaw School

Connected with teachers and the school's FSL

Brought brochures and sent referral forms

The limitations for 3 years old and under has been a barrier of referrals from the school

Healthy Families Facilitator has been asked to attend a girls empowerment day on April 12, 2019 to provide support and make connections with youth in the community that don't have those supports at home or else where in the community.

Donalda School

Met with School Principal and School FSL

Discussed the program, provided information, brochures and referral forms

School FSL stated 3 years and under could be a barrier for referrals, she did have a couple families in mind and would try to connect with them

Appreciate the program's ability to attend & transport participants to appointments. Transportation and follow through are always barriers in participant engagement and success.

Bashaw Health Care Centre

Speech Language Pathologist, Occupational Therapist, Health Nurse at the Bashaw Health Centre once a month

- Met with Health Nurse, let her know Healthy Families has a facilitator in Bashaw- provided pamphlets. She would let the other nurses who come to Bashaw area know. They will make referrals when working with families who could use Healthy Families support.
- Made a referral to Speech Pathologist- attended the referral with participant. Participant also meet with Occupation Therapist
- Discussed with Speech Pathologist and OT things they would like me to support participant in.

Joanne McMahon (Flagstaff Building Block Coordinator)

I will be attending the next round of Building Blocks programing at the Forestburg Library

Bashaw Wellness Team/ Navigator

- Healthy Families Facilitator has been working with Wellness Navigator- any families meeting Healthy Families criteria she will refer to program
- HFF and Wellness Navigator have worked together to provide support for HFF participant experience Mental Health and Addiction
- Wellness Navigator is a resource for HFF when participants are needing referrals for Mental Health and/or Addiction Counselling, as well as complimented wrap-around support for participants.

Spoke about the program

- Stettler and Ponoka Health Units- delivered pamphlets and program information
 - Facilitator left pamphlets and programs information.
 - Both Health Units have programs similar to Healthy Families, will let programs know if their case loads are full they can refer to Bashaw Healthy Families and to also capture referrals on border between Bashaw HF and Stettler/ Ponoka's Public Health.
- Forestburg attended Ever-Active Play
 - Provided information about the Healthy Families Program
 - Met with Program coordinator and Librarian- provided HFF with information about activities being provided at Library to share with Participants of Healthy Families.
- Christine (Bashaw & District Support Services) and I will travel to Alix, Mirror, Edberg, Meeting Creek and Ferintosh in the coming weeks to provide program information.

Challenges/Barriers Connecting to outside communities

- In the smaller rural communities where to take the information.
- Families are isolated and/or not connected to community programs where they would be referred to Healthy Families.
- In take age restriction.

FCSS Funded Programs:

2018 Santas Anonymous Report

- Angels ordered from ladies at Bashaw Meadows in November—we need to find a new way to create angels for next year
- November 14: Tree and angels up (more angels went up as applicants came in)
- December 7: Ordered Food -split between both grocery stores
- December 19: Hamper Day
- 32 Hampers were made
- Hampers were picked up Dec 19-21
- 86 individuals applied for the program (35 children/teens, 51 adults/seniors)

Hampers included:

Ham Dinners

- 1 Ham
- 1 box cake mix
- 1 bottle honey mustard
- 2 boxes scalloped potatoes
- 1 dozen buns
- 1 bag frozen veggies
- 1 box mandarin oranges
- Fresh potatoes
- 1 box of chocolates

Turkey Dinners

- 1 Turkey
- 1 box cake mix
- 1 can cranberry sauce
- 2 boxes stove top stuffing
- 1 dozen buns
- 1 bag frozen veggies
- 1 box mandarin oranges
- Fresh potatoes
- 1 box of chocolates

*****Overall Observations*****

- Fewer households this year, but more individuals
- We did not call clients, however, we did get a few referred from the school and the daycare.
- This year we again had a sign out sheet for the angels with contact information so we knew who to contact if an angel was not brought back by the return date.
- This year we were able to use a grant from Food Banks Alberta to pay for most of the food for the hampers.
- We should create a sheet of paper to give to participants to remind them of pick up date for the hampers

Financial Donations From:

Mary Anne Himmelspeck
Denise England
Shelly Perry
Ed Hagel
Deanna Crookshanks
Betty Nerbas

Bashaw Royal Purple
Gary and Marion Mann
Connie Nand
Larry and Leanne Walton
Terri and Bryan Gust
Terry Kostenuk

Korrine Kohlman
Warren and Dawn McFayden

In Kind Donations From:

Bill McGhie (Potatoes), Ivan (Turkeys and Hams), Grade 6 Class at Bashaw School (Gift Baskets)

Family and Community Wellness Annual Report 2018

Submitted by Lori Miller

SCHOOL PROGRAMMING

JANUARY - JUNE

Junior Drama:

32 students

Sr Drama:

21 students

Elementary Talent Show:

28 students

Literacy:

26 students ECS to Grade 10

Roots Of Empathy:

24 students
2 community members

Wellness Support:

25 students

SEPTEMBER - DECEMBER

Junior Drama:

36 students

Sr Drama:

27 students

Literacy:

11 students

Roots Of Empathy:

22 students
2 community members

Wellness Support:

10 students weekly
Many “pop-in” students throughout the year

Pet Therapy:

Average 30 students weekly for pop in visits

SUMMER PROGRAMMING

Summer in the Park 3.0

Week 1:	M—6	W—11
Week 2:	M—17	W—6
Week 3:	M—5	W—6
Week 4:	M—5	W—19
Week 5:	M—8	W—12
Week 6:	M—11	W—7

Monkey Business

Week 1—8
Week 2—10
Week 3—4
Week 4—12
Week 5—23
Week 6—28

Precision Reading and Math—15 Children for Precision Reading
11 Children for Math Program

Community Gardens—16 children helped plant the gardens, summer students weeded/watered over the summer, harvested vegetables went to community members and food bank.

Summer Reading Program— 29 kids over 6 weeks—Average of 5 kids each day

Farmer’s Markets—Average of 24 kids each Friday

Special Event Days

Health and Beauty Day—8
Beach Days — 13 each day
Emergency Services Day—29
ESL Cooking Days—6 each day
Zip lining—13
Forensics and Escape Room—16

Bashaw Preschool 2018

Program Facilitator Marci Albers finished the 2017-2018 year with Miss Alison Oberg as the classroom assistant and Colleen Kohlman as a PUF aid to two students. Some of the highlights from early in the year were: as always building Leprechaun traps, Easter egg hunt, and our glow in the dark party at the hall.

The year end celebration was once again held at the United Church and enjoyed by all that attended. The children are very excited to showcase their abilities to their families and they beamed with pride as they performed songs and poems from through out the year. Congratulations to the 15 children moving on to Kindergarten. We finished the year with 8 children in the morning class.

September brings many new faces for the 2018-2019 year including our new preschool assistant, Mrs. Sheila Seale. She is an asset to our program bringing a warm cheerful smile and eager enthusiasm to all of her tasks. We are grateful to have her join our program. She is new to early learning but has demonstrated a great deal of knowledge and showed how life experience is an asset as an educator for young children. . Mrs. Colleen Kohlman returned as the PUF aid for one student in our afternoon program.

Our play based program supports an inclusive environment filled with diversity and uniqueness. We focus on social skills, manners, sharing and cooperative play. We have three children with exceptionalities that Battle River School Division provides extra support through the PUF program.

We have some specific outcomes that we encourage throughout the year such as scissor skills, name recognition, pincher grasps, pencil skills, routines, rules, classroom expectations, counting and reciting the alphabet. This school year our curriculum we be focussed on the alphabet. We will be learning a letter of the week with exceptions made for holidays and other special days.

The morning class is a quiet but busy group. We have 10 eager children in attendance. Our afternoon group will be moving onto Kindergarten and also consists of 10 cheerful faces as we had one child from each class move away. Some of our fall and early winter highlights were our Halloween party and Remembrance Day. The children made poppies and learned the significant meaning of November 11th and the importance of poppies.

Again, our morning class has been fortunate to partner up with Mrs. Hunter, Bashaw Meadows staff and residents, and the Bashaw Bus Society to engage in a monthly craft session with some wonderful "Grandmas." Thank you Iris, Cathy and Cindy for helping make this a huge success!

We were busy writing letters to Santa Claus. Santa replied to both classes as a group and included some very special sunflower seeds that we are excited to plant. Thank you to all of the parents, and family members that made time to stay and play with us.

Generations Daycare 2018

Director Marci Albers maintained the centres daily operations and licensing standards and we received our accreditation gold star! We have been accredited for 12 years! We work hard to maintain this high quality standard for the children, staff, families, and community. This year we will be preparing for our accreditation visit early in 2019.

We held two Kernels popcorn fundraisers in the spring. With our profit we were able to rent the bus from Bashaw Bus Society and take the children swimming in Stettler! It was so much fun and filled with such excitement that we plan on making it an annual event.

We are typically quieter during the summer months. We had 3 regular employees throughout the summer months. Summer students are very helpful keeping our play space nicely mowed and kept for us.

September was a busier month as we welcome many children back from summer holidays. Our fall was quieter than other years. We have partnered with some parent volunteers to offer the parent & tot playgroup weekly.

The staff turn around for 2018 was average. We finished 2018 with an exciting team of four: Miss Marci, Miss Taylor, Miss Adrienne, and Miss Dakota. Each educator brings a uniqueness that adds to the quality of our dynamic team. We said good bye to Miss Alison and wish her well in her new adventure. We are extremely fortunate to have this wonderful group of educators providing care within our community. Overall in 2018 our enrollment was lower compared to our previous year.

Generations Daycare Statistics 2018

January	26	July	15
February	29	August	20
March	26	September	23
April	28	October	25
May	32	November	30
June	27	December	30

Generation Daycare 2018 Survey Results

Submitted By Marci Albers - Daycare Director

SA- Strongly Agree **A-** Agree **D-** Disagree **SD-** Strongly Disagree **NO-** No Opinion

		SA	A	D	SD	NO
1.	I am satisfied with the care my child(ren) is/are receiving at the centre.	90%	10%			
2.	The centre did a good job of explaining the program to me when I registered my child(ren)	70%	30%			
3.	I have, or know how to get, the information I need about program policies and procedures.	90%	10%			
4.	I feel welcome visiting the centre at any time.	100%				
5.	I feel that Generations Daycare staff keeps me informed of changes that affect me or my child(ren)	90%	10%			
6.	I believe that the staff keep me well informed about my child(ren)'s day-to-day experiences at the centre.	60%	40%			
7.	I feel comfortable approaching staff at the centre when I have concerns or questions.	100%				
8.	I feel that my child enjoys coming to and being at daycare.	90%	10%			
9.	I am satisfied with the rules and regulations presented to me in the Policy and Procedures Handbook.	90%	10%			
10.	I would recommend the daycare to other parents.	100%				

Comments

Generations Daycare is my child's favourite place to go! The staff are most friendly, compassionate and knowledgeable. Marci is not afraid to face problems and details head on. We greatly appreciate the services provided by BDSS!

The team at Generations Daycare is AMAZING! We know we are leaving our little one in good hands and she learns so much from her time there. Thank you for being here for us J

Take a quick glance that shoes are on right feet. When there is an incident report, tell parents in person, not by finding it mail box the day after.

Cheaper rates would always be nice J You guys are great and my kids love coming.

As an Early Childhood Educator, this daycare sets the standards for all other daycares. My family has dreaded to relocate our family just because our children are so looked after at this daycare and 0-6 years old can make or break a child's entire future.

Thank you!

Meals on Wheels

This program serves individuals in the community who have difficulty preparing their own meals. Clients are most often seniors, but may also include those who have suffered accidents or illness and are unable to care for themselves for a period of time.

COMMUNITY NEED

Meals on Wheels is an essential service. While in 2018, we saw a decrease in the number of meals we delivered, those that received meals were extremely grateful and said they would not be able to stay in their homes if not for meals on wheels. In 2018, 833 meals were delivered to those who may not have had the ability to take care of themselves.

COMMUNITY PARTICIPATION / PARTNERSHIPS

This program requires the coordination of volunteers to deliver meals. Community participation has been essential for the delivery of this program. Volunteers are organized through four churches in our community as well as Bashaw Legion and other volunteers who requested to do this service. Volunteers are always welcomed and training is available for any new volunteers. A partnership with the Bashaw Meadows exists as they prepare the nutritious meals that we deliver.

CONCERN THIS YEAR

An ongoing need for volunteer drivers is our main issue. This year, we did recruit some new volunteers, for which we are thankful, but also lost a couple volunteers. When recruiting volunteers, we have now begun to stress that they need to be fit enough to carry trays up and down stairs.

HOW ARE WE MAKING A DIFFERENCE? - 2018 Survey Results

- Do you feel that the program helps you maintain a healthy and nutritious life style?
Very Satisfied 60% Satisfied 40% Not Satisfied 0%
- Do you find it helpful to have contact with the Meals on Wheels Volunteers?
Yes 100% No 0%
- Does the program help you to live independently in your own home?
Yes 100% No 0%
- Are your meals received in a timely manner?
Yes 100% No 0%

Comments, concerns

All very good

No problems – very satisfied

Occasionally the meals aren't as good as other days, but usually good.

Wish we could have a more specialized meal plan to accommodate different preferences/allergens (ex. lactose intolerance)

Meals are excellent – always taste good and are well presented

Wonderful to have volunteers

Volunteer Services

BDSS encourages, promotes, and coordinates volunteer events within the community. Our community flourishes on volunteerism—Every year, BDSS hosts a community Volunteer Appreciation event. This year, we organized a Drop in Volunteer Supper in October to show our appreciation. This was a collaborative event with many other organizations in town. Bashaw has approximately 47 volunteer service organizations. That translates to 1 in 19 community members who volunteer locally...including babies!

COMMUNITY PARTICIPATION/PARTNERSHIPS

In our organization, volunteerism is essential to provide many of the services we provide—Meals on Wheels, Santas Anonymous, Bashaw Food Bank, Roots of Empathy, Preschool, Generations Daycare, Early Literacy Projects, and of course the BDSS Board itself. As a community we are truly grateful to our Volunteers!

As previously mentioned, our volunteer event this year was a Drop In Volunteer Appreciation Supper. Several organizations donated to make the night successful: Bashaw and District Support Services, Bashaw Adult Learning Council, Bashaw Agricultural Society, Bashaw School, Bashaw Recreation Board, Bashaw Thrift Shop, Bashaw Meadows Residents Association, Boys & Girls Club of Bashaw & Area, Bashaw Bus Society, Health and Wellness, Bashaw & District Food Bank. The event was at the school on the same night as Parent-Teacher Interviews, which made it convenient for parents, and allowed for Community members to have a look around the new school. Over 350 people came to the event and the feedback was very positive.

Administrative Services

The administrative services of BDSS include the day-to-day operation of the programs and services including programming, financial records, payroll, accounting, and communication tools such as the Community Connections. Additionally, the administration and program staff provide an information and referral service for the whole community for any area of need or concern a family or individual may encounter.

TARGET POPULATION

These services are available to the whole community. Community members see Bashaw & District Support Services as a place of support. If they don't know where to go – they go to BDSS. Community members call or drop into Bashaw & District Support Services for any and all questions or concerns.

COMMUNITY NEED

Statistics and tracking information indicate that the community has a high need for support services in the areas of mental health, social supports, transportation in and out of town (doctor's appointment and other support options) and one-on-one counseling. The administration staff does their best to provide service or referrals to families and individuals in need. Over 4300 opportunities arose to assist clients between January and December.

OBJECTIVES

- The Bashaw Community will try to create, develop and maintain services that have been identified as needed
- The community will be able to communicate with external agencies with accurate and detailed assessments of need.
- As a rural community, Bashaw will have services equal to those offered by larger centers.

COMMUNITY SUPPORTS—WALK-INS

Community Supports include many services on a walk in basis. These services include (but are not limited to): assistance with photocopying, faxing, computer supports and services, general information about the community, supports and resources, assistance in filling out paperwork and forms, as well as assisting community members in finding resources and assisting them to access these resources.

Other Supports and Services

BDSS provides service to the community through a variety of projects, including the following:

COMMUNITY SUPPORT

Community Supports includes services (but are not limited to): assistance with photocopying, faxing, computer supports and services, general information about the community, supports and resources, assistance in filling out paperwork and forms, lifeline referrals, as well as assisting community members in finding resources and assisting them to access these resources.

COMMUNITY CONNECTIONS

Bashaw District Support Services in partnership with non-profit organizations provided the community and surrounding area with a general newsletter that promoted local non-profit organizations and their events and activities. Public feedback continues to be positive. Community Connections reaches over 600 households in the Bashaw area each month.

COMMUNITY CAPACITY BUILDING

The board and staff of Bashaw District Support Services are committed to building the community. They actively participate in meetings and events to build resources and programs that meet the social needs of all citizens within the community.

Partnerships and Community Involvement: Including but not limited to:

Family Wellness Joint Management Committee, Bashaw Chamber of Commerce, Bashaw Municipal Library, Bashaw Regional Health and Wellness Board, Majestic Theatre, and The Happy Gang Centre, Bashaw Historical Society, Bashaw Adult Learning Council, Bashaw School, Bashaw Meadows.

Staff Volunteer Hours 2018

Christine Buelow—26
Sarah Unsworth—21
Holly Chappell Benoit—24

Lori Miller—28
Marci Albers—16
Sherry Letendre—17

Non FCSS Funded Programs:

Tools for School

Tools for School is a program which BDSS has adopted in order to help any children in need within our community to support their learning and development.

Any child who expresses a need, or is recognized as having a need for school supplies is quickly given the proper supplies if they are available. School supplies are generally donated through the generous actions of community members and volunteers. Cash donations are also accepted to the program so that items can be purchased such as Scientific Calculators, or shoes. In the year 2018, Bashaw District Support Services, with the help of generous community members, were able to help various students and all extra supplies were taken to Bashaw School to be kept on hand for need throughout the year.

COMMUNITY SUPPORT: Donations of supplies, equipment, and money resources: Servus Credit Union, Food Town, Bashaw Groceries, Home Hardware, and anonymous donors. Bashaw Drugs participated by offering collection locations.

Coats for Kids (and Families)

The Coats for Kids Program collects donations of gently worn or new winter outerwear, coats, snow pants, toques, and mitts for children and families in the Bashaw area. In the spring of 2014, under a renewed partnership with the Bashaw Thrift Shop Board of Directors, the program was transferred to the Bashaw Thrift Shop. We have continued to develop our partnership so as to easily refer clients to the shop for the program.

COMMUNITY SUPPORT / PARTICIPATION

This program would not be possible without the support from the community. We also acknowledge the partnership with the Bashaw Thrift Shop.

Benevolent Fund

Bashaw & District Support Services has appreciated continued partnership to offer assistance through the Benevolent Fund. The donations entrusted to BDSS in 2018 were available to cover any needs that arose throughout the year. Funds were accessed in 2018, on a few different occasions to provide emergency meals and short-term accommodations. Those who accessed the funds were extremely grateful that these funds were available to aid them in their crisis.

Our sincere thanks to the ministers and congregations of Bashaw United Church, St. Peters Lutheran Church, Zion Lutheran Church, and Immaculate Heart of Mary Roman Catholic Church for faithfully supporting this program.

Bashaw Bus Society



In 2018, ridership was similar to 2017. BDSS staff were kept busy with bookings, monitoring drivers, and meeting requirements from Alberta Transportation. Charter trips from Camrose facilities continued to be booked because no out of city service is provided to move patients to other facilities. These long charter trips are very helpful in maintaining the costs of the bus.

Month	AM Bashaw	Camrose	Ferintosh	Charter	Christmas Red Deer
January	14	5	12		
February	12	6	12	3	
March	13	10	11	1	
April	14	3	12	4	
May	21	7		4	
June	7	2	13	7	
July	6	2		4	
August	9	4	12	2	
September	14	5	12	5	
October	11	9	13	5	
November	14	9	11	9	12
December	12	4		5	10
Total	150 riders	66 riders	108 riders	49 trips	22 riders

Bashaw Food Bank

Bashaw & District Support Services organizes and administers the Bashaw & District Food Bank, which offers nutritional services to those who need extra help.

Households	238
Children aged 0-17	143
Adults aged 18+	333
Adults aged 65+	31
Total Individuals	507

Our community generously supports the food bank throughout the year. Substantial donations were received at Christmas from Bashaw School, Bashaw United Church, Bashaw Lutheran Church, Bashaw Boys and Girls Club, Lakeside, as well as many individual gifts of both food and money. We have also applied to Foodbanks Alberta and Foodbanks Canada for grants to help better supplement the food bank, especially with ground meat.

Breakfast for Learning

Breakfast for Learning continues to serve all children at the Bashaw School. Generous donations from Bashaw Foodtown, Bashaw

Statistics: Average of 52 breakfasts served daily x 5 days a week = 260 breakfasts/week = 1040 breakfasts/month.

4 volunteers average 9 hours/week

We have approximately 50 kids eating breakfast on cold breakfast mornings. On our hot breakfast days we average 55 students.

Bashaw RCMP are still a great addition to the program when their schedules allow. The students are really enjoying interacting with them.

Sherry Letendre
Breakfast Program Coordinator

Home Support

Eligible for FCSS Funding, but not FCSS funded at this time.

The 2018 Home Support program was provided to 19 clients by three part time staff members. Program advertising continued through the monthly Community Connections newsletter and word of mouth.

COMMUNITY NEEDS

While the majority of clients were seniors, others with health and/or mobility issues are able to receive Home Support. For the senior clients, having someone caring spend a few hours with them in their homes on a weekly or bi-weekly basis meant that they could stay independently in their own homes.

COMMUNITY INVOLVEMENT/PARTNERSHIP

The United Way of Central Alberta provided some operational funding for the 2018 year. As our commitment as partner to The United Way of Central Alberta, BDSS held a successful fundraiser raffle in the fall of 2018. The draw was on December 19, 2018.

HOW ARE WE MAKING A DIFFERENCE?

100% are satisfied with the service provided by BDSS Home Support.

100% are comfortable having the Home Support worker in their home and felt the worker handled all their equipment with care.

100% feel that the Home Support Worker performs her job efficiently, and effectively.

100% have no concerns, and would recommend this program to others.

Comments:

"This program makes a huge difference in my quality of life. Our worker is so fantastic and goes above and beyond!"

"I don't know what I would do with our Home Support Worker."

"Having Home support helps me to maintain my home and keep it to my standards!"

"Having Home Support has given me the ability to stay in my home."

"Having such good quality at a low price makes it much easier to keep up with household chores."



Annual BDSS/United Way of Central Alberta Raffle

The 2018 raffle offered 10 prizes and was well received. Prizes were a variety of cash and vacation packages to Alberta destinations with a few extras-gas cards and road trip snacks and necessities. Thank you to our partners and volunteers for helping sell tickets, and to those who supported by donating or purchasing. WE sold more tickets this year than ever before!

Our Sincere Thanks
to all our Sponsors and Supporters

Home Support - United Way of Central Alberta and
Alberta Lottery Funds - Casino

Generations Daycare - Alberta Lottery Funds - Casino, Government of Alberta

Family/Community Wellness- Central Alberta Child and Family Services Authority
Government of Canada - New Horizons for Seniors
The Muttart Foundation
United Way of Central Alberta
Town of Bashaw - FCSS

Preschool - Government of Alberta, FCSS

Meals on Wheels - Town of Bashaw - FCSS

Volunteer Services - Town of Bashaw - FCSS, Volunteer Alberta

Summer Reading Program - Town of Bashaw - FCSS
Government of Canada

Food Bank - Bashaw & District Food Bank, Food Banks Alberta

Santa's Anonymous - Town of Bashaw - FCSS, anonymous donors

Administration/Community Development - Town of Bashaw - FCSS
Alberta Lottery Funds - Casino
United Way of Central Alberta
Government of Alberta
Government of Canada

