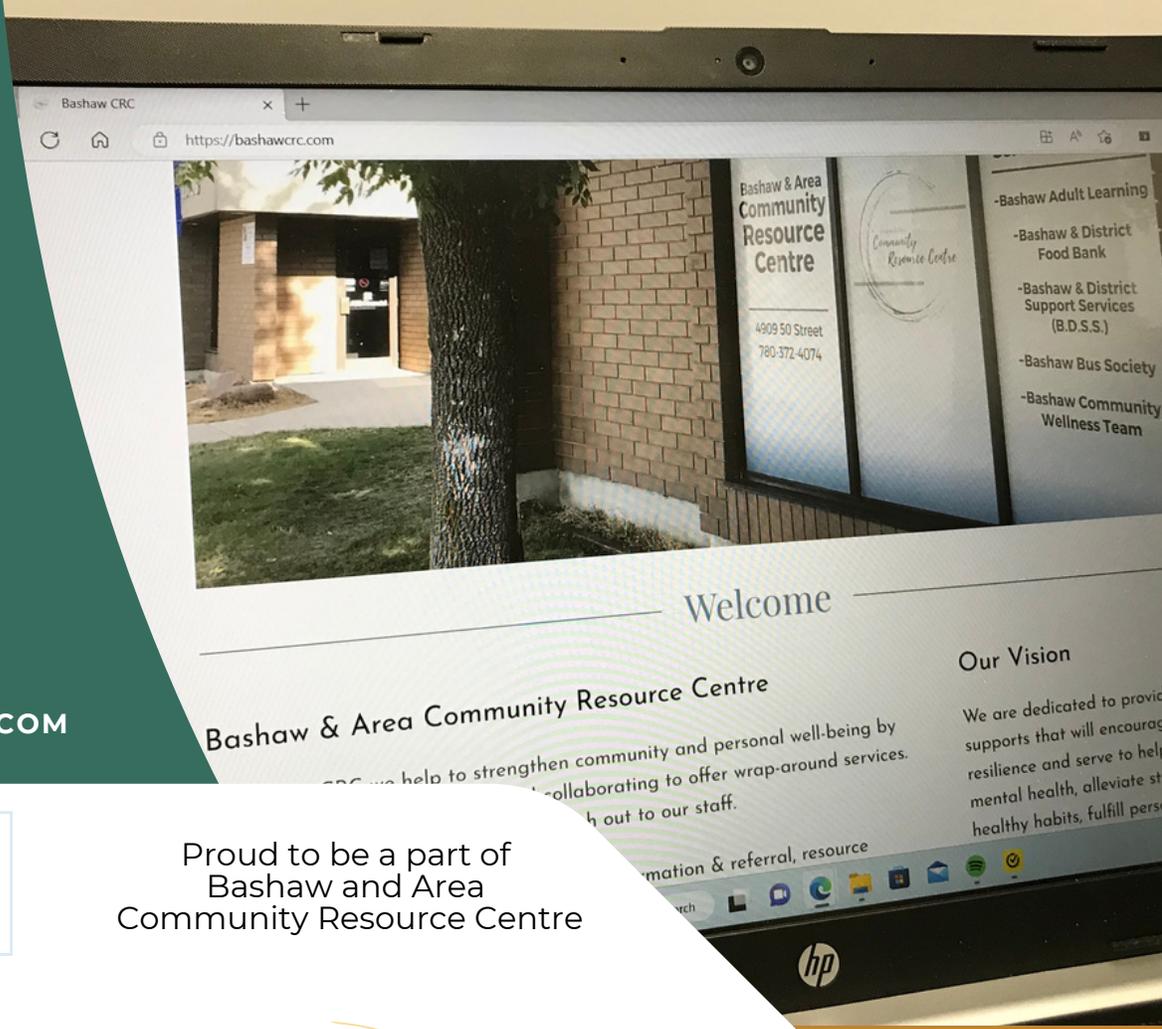


**BASHAW
& DISTRICT
SUPPORT
SERVICES**

Annual General Report

WWW.BASHAWCRC.COM



2022

Proud to be a part of
Bashaw and Area
Community Resource Centre



Bashaw & District
SUPPORT SERVICES

frontdesk.bdss@gmail.com
Ph. 780-372-4074 Fx. 780-372-3951
Follow us @BashawCRC



MISSION STATEMENT

Bashaw and District Support Services is committed to supporting and operating community based preventative social programs for individuals, families and community; through positive communication, assessment of need and enhancement to the wellbeing of the citizens of Bashaw and Community.



Bashaw & District
SUPPORT SERVICES

The Board of Directors presents the Annual General Report of the Association together with the Audited Statements of Accounts for the Financial Year ending December 31, 2022.

BOARD OF DIRECTORS:

Kathy Berry, Chair
Sandy Radke, Vice Chair
Mary Ellen Docherty, Secretary Treasurer
Margaret Baier, Director
Bryan Gust, Town Council Representative

AUDITORS:

The Auditor, Ms. Rebecca Pinches, Thorogood and Pinches, Stettler, Alberta, retires at the ensuing Annual General Meeting and is eligible for re-appointment.

EMPLOYEES:

The Board of Directors appreciates and acknowledges the unstinting efforts put in by all employees of the Association.

They continually achieve by increasing productivity levels, responding to programming needs and maintaining a cordial work atmosphere.

Thank you!

VOLUNTEERS:

The Board of Directors acknowledges and appreciates the unending commitment and contributions made by the Association volunteers.



Basshaw & District
SUPPORT SERVICES

MESSAGE FROM THE CHAIR

Did you know that Bashaw & District Support Services employed 34 employees from our community and surrounding area in 2022? This fact, along with so many more, make me so grateful and proud to be part of this organization. Over the years, it has been established that there is a need in our community for the programs which we operate and administer. This need for programs continues to grow! Whether it be Meals on Wheels, Home Support, Navigation, or Referrals to service, everything has seen a large uptake by the community residents.

Our Food Bank and Santa's Anonymous programs helped more people than ever. In the summer of 2022, we offered conjoined Youth Summer programming with Bashaw Youth Foundation. We have thoroughly enjoyed this new partnership, and they have been a valuable addition to the Community Resource Centre.

BDSS also offered it's first ever weekly summer youth camps. These were in partnership with Ponoka Fish & Game, and were held at their site near Ponoka, AB. We anticipate that this summer will be very similar for operations. It is important to note that several of the children come from other locations throughout the Province to stay with relatives just to be able to participate in our Summer programming. The summer months are now a hive of activity!

As the Chair of BDSS, I rely heavily on so many of the staff and Board of Directors to help run and administer the programs efficiently. We truly have an awesome Staff and Board of Directors that continually show their dedication to the community, BDSS and all of the programs. I also need to say thank you to all of the wonderful Volunteers throughout the 2022 year.

Kathy Berry, BDSS Board Chair

MESSAGE FROM THE EXECUTIVE DIRECTOR

2022 was a year of re-opening, re-engagement, reassessing, and renewed efforts. The world was once again busy with activity.

Our core programs such as Daycare, Preschool, Meals on Wheels, Home Support, Navigation, Community Wellness, Santa’s Anonymous and more bustled with activity in helping those individuals and families asking for help. We were able to re-engage our volunteers. So thankful for this! Their efforts were truly missed.

Bashaw & District Support Services entered into a new partnership with Bashaw Youth Foundation that saw us offer administrative services, and support them in re- developing their programming and areas of impact.

We saw the resignation of Carrie Pearson from the Board of Directors. She’s given 16 years of hard work and dedication to serving the community of Bashaw through the work of BDSS. Thank you Carrie – you are truly remarkable!

BDSS purchased the Elks Van from the Bashaw Elks Club. This will allow the van to be available to the community in the same capacity as previous years. Thank you to the Bashaw Elks for bringing this service to our community and for working with us to continue it.

We received news that our special projects with Healthy Aging Alberta and Fuel for School Rural Nutrition were approved. I’m sure there will be much to share in our 2023 report about these 2 projects.

I’d like to thank my team of staff for their tireless contributions. They are the reason BDSS services and partnerships are so strong. Thank you!

BDSS Board of Directors was once again outstanding in supporting our community and the staff within our organization. The wisdom, guidance, and trusted leadership fostered growth and integrity in our work.

2023 will be another wonderful adventure I’m sure. I look forward to embarking on that journey with the community.

Christine Buelow, BDSS Executive Director

Bashaw & District Support Services

ANNUAL GENERAL MEETING FOR 2022

June 7, 2023 6:30PM at Bashaw and Area Community Resource Centre



AGENDA

- 1) Welcome and Call to Order

- 2) Adoption of Agenda

- 3) Adoption of 2022 Annual General Meeting Minutes

- 4) Message from the Chair

- 5) Financial Report
 - a) Adoption of 2022 Audited Financial Statements
 - b) Appointment of Auditors for 2023

- 6) Election
 - a) Election of Directors

- 7) Introduction of 2023 BDSS Board

- 8) Adjournment

Bashaw & District Support Services

ANNUAL GENERAL MEETING FOR 2021

June 13, 2022 @ 6:30PM

MEETING MINUTES

Present: Mary Ellen Docherty, Bryan Gust, Kathy Berry, Terri Brown-Gust, Mike Stegmann, Susie Albers, Amanda Lyle, Marci Albers, Sandy Radke, Margaret Baier, Sarah Unsworth
Regrets: Carrie Pearson, Jackie Northey, Carrie Domstad

1. **Welcome and Call to Order** – Kathy Berry called the meeting to order at 7:12 pm

2. **Adoption of Agenda**

Motion to adopt the agenda made by Bryan Gust.

CARRIED

3. **Adoption of 2020 Annual General Meeting Minutes**

Motion to adopt the 2020 AGM Minutes by Amanda Lyle.

CARRIED

4. **Message from the Chair** – Kathy Berry reported on the year and thanked the board and staff members for continuing to serve in a time of high need.

5. **Financial Report**

a. **Adoption of 2021 Audited Financial Statements** – Christine Buelow presented the audited financial statements, providing detail to each page. She thanked Thorogood and Pinches for their many years of flawless service, and Sarah Unsworth for her dedication to BDSS bookkeeping, and assisting with financial management needs.

Motion to adopt the 2021 Audited Financial Statements as presented made by Sandy Radke, seconded by Marci Albers

CARRIED

b. **Appointment of Auditors for 2022**

Motion to appoint Thorogood and Pinches as the Auditors for 2022 made by Susie Albers, seconded by Mary Ellen Docherty.

CARRIED

6. **Election** – Bylaws state that any new nominations must be made three weeks in advance. Mary Ellen Docherty and Bryan Gust were all nominated for a two year term.

a. **Election of Directors** – Christine Buelow presented the Slate of Directors.

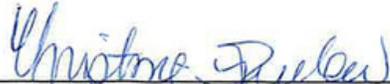
Motion to approve the Slate of Directors as presented made by Sarah Unsworth, seconded by Mike Stegmann.

CARRIED

7. **Introduction of 2022 BDSS Board**

Kathy Berry, Sandy Radke, Margaret Baier, Bryan Gust, and Mary Ellen Docherty.

8. **Adjournment** – Sandy Radke moved that the meeting be adjourned at 7:24 pm.


Recorded by Christine Buelow


Approved by Kathy Berry, Board Chair

BASHAW REGIONAL COMMUNITY WELLNESS INITIATIVE

Moving a community to a place where people are healthy, safe and cared for takes a concerted effort. The Bashaw Regional Community Wellness Initiative began in 2017, when leaders in the Bashaw community recognized that waiting for solutions to the challenges faced by their rural community was not an option.

The initiative started with assessing needs, risk factors, analysis of the demographics and community assets in the region. Efforts focused across the same region served by the Bashaw RCMP detachment. This area includes towns, villages and a rural population bordered by four counties. It comprises of Alix, Bashaw, Buffalo Lake Estates, Donalda, Dorenlee, Edberg, Ferintosh, Meeting Creek, Mirror, Pelican Point and Tees. Bashaw is a natural hub in the geographic area and the Village of Alix is the second largest center. These communities are a part of a broad vision to bring responsive and accessible programs and services to a rural population.

In 2018, the Bashaw Community Wellness Team was created in order to better meet the needs of individuals and families. This team includes BDSS, Bashaw Adult Learning, Bashaw RCMP, Bashaw United Church and Bashaw School.

To continue to develop and build capacity, early in 2020 the Alix Mirror Wellness Supports Society and the Alix Community Wellness Team were established; in 2021, a new office opened in Donalda, AB, to further expand services in the region. As a rural model for serving locally, wrap-around services help to reduce barriers and promote personal health and community well-being. Collaborative partnerships with individuals, agencies and organizations both inside and outside the community form the pillars of this work.

Each Community Wellness Team is committed to serving their community. They meet regularly to ensure that needs are being met and to brainstorm possible solutions to ongoing challenges. The services provided include: Resource Navigation, Information and Referral and One-on-One Support.

Services are offered throughout the region in Alix, at the Alix and Area Community Resource Centre; in Bashaw, at the Bashaw & Area Community Resource Centre; and in Donalda, at an office in the Village Complex.



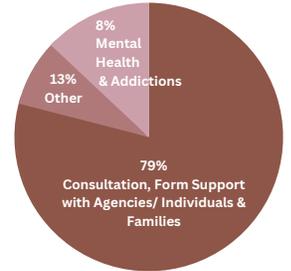
The Region

2022 REGIONAL STATISTICS

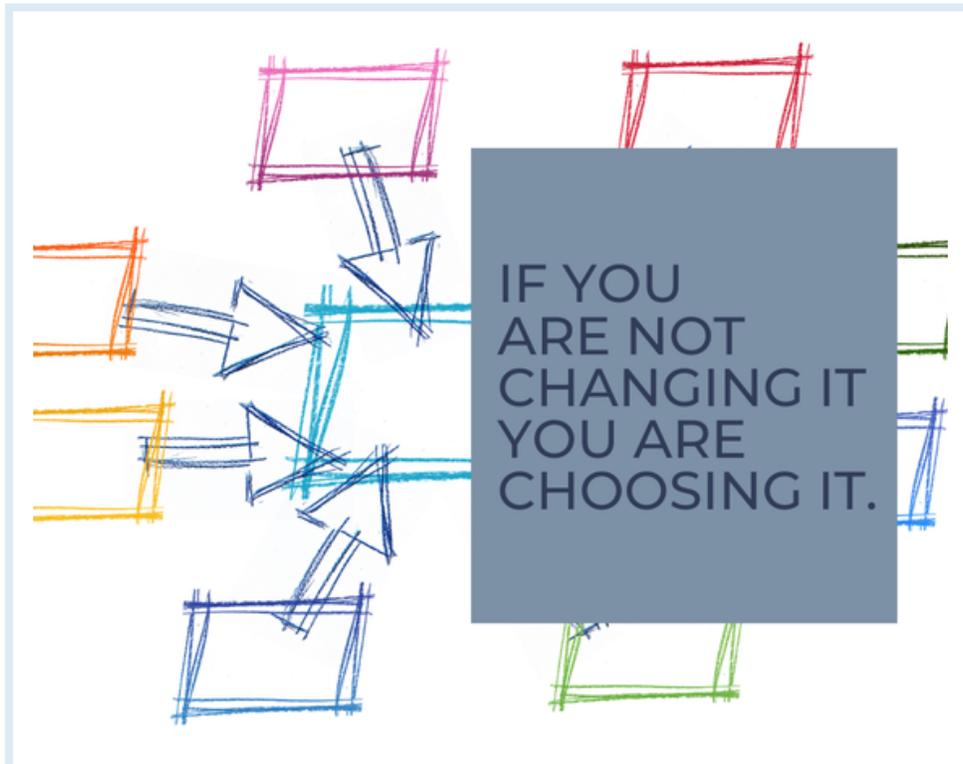
**Information,
Supports & Referral:**
7751 Needs Met

Food Bank:
459 Hampers
457 Adults
250 Children
196 Seniors

**Christmas Hampers/
Fill a Fridge**
86 Households

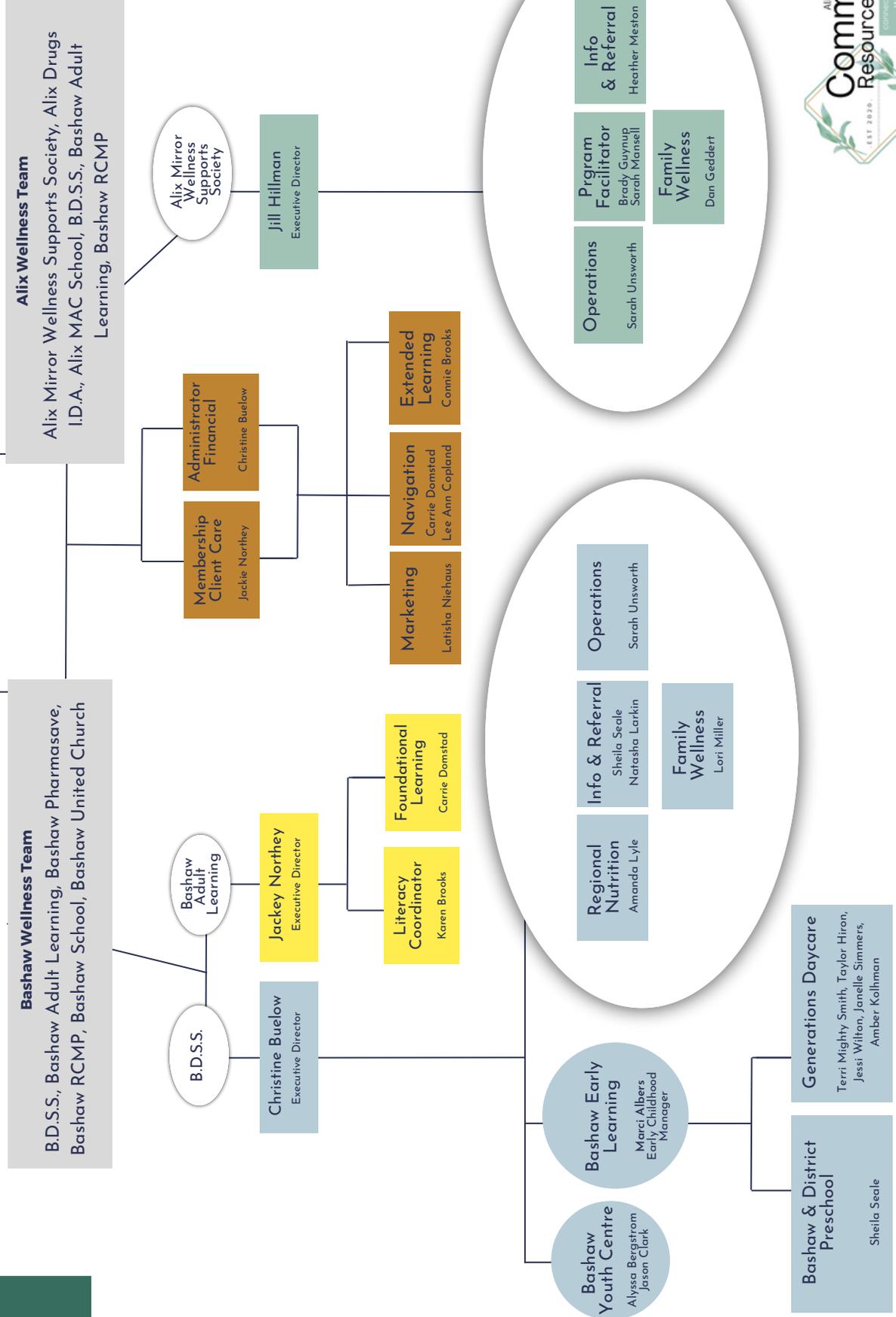


**Resource
Navigation:**
232 Participants





Regional Wellness Initiative



WELLNESS NAVIGATION

As the Navigation Lead, I have been able to continue the experience of working with individuals and clients. The Navigation program continues to help support individuals and families by providing them with a service that is compassionate and is done with empathy and understanding – and it truly works. The Navigation program is proud to say that each individual and family is supported on a basis that ‘each story is a new one, and any door is the right door’. This year has been another busy one. We are seeing a few trends this year that has taken a fair bit of our time to support. Here are a few key areas that our team has been busy working on:

- We have had a lot of seniors come in for support. Having two rental options for seniors in our small community has led to our office having more senior clients. We have been busy with continuing to offer assistance for seniors who need to navigate their government benefits. This service is crucial for our local seniors as many of them do not have any other support in our area. It can be very overwhelming and disheartening for many of them, so to have us be able to support their journey is also crucial for their mental wellbeing.
- We have also had an up-flux of senior’s dealing with housing issues. We have supported some this year with locating and settling into a new home for them to live. We have had one client in particular, that we have completed walking them through the process of dealing with the courts on an eviction they were trying to complete for 2 years on one of their properties. What our office was able to do for him, saved him literally thousands of dollars. Again, it was also the mental health of the client that we supported.
- We have also supported seniors with estate issues. Dealing with the courts and government can be a long tiring process. We are able to give them a little direction but most importantly, hope.
- We have also noticed an up-flux of seniors with complicated health issues and no doctor or transportation to get them to their appointments. We have had to personally drive quite a few. This is one area that our team has been focusing on. Our Directors are working behind the scenes to find a long-term solution to this vast local problem.
- Food security has been on the rise as well. More seniors are utilizing our Food Bank this year.

Total # of Referrals Out

442
Donalda
Office

1332
Bashaw
CRC

~ Included initial assessments and referrals to community resources for mental health, food bank, housing, form support, RCMP, post-secondary, Adult Learning and consultation with family or agencies. ~

- In addition to working with the seniors directly, we have also been supporting some of their family members through our process to give them the capacity to carry on the care. IE: setting up online CRA accounts so their caregivers will be able to access important CRA documents that are needed to apply for benefits during the year.
- Another demographic that we have seen an uptake of services needed is with young single adults. Male and Female. Two cases in particular took quite some time to support. Both were homeless and both referred to our centre individually. We were able to get them each separate emergent housing at some of our hotels in our area. We were able to support each of them with acquiring new ID, taxes, food security and most importantly mental health support. Finding them a safe secure place to sleep was only the tip of the iceberg but proved to be quite challenging. Over the period of around 4 months, we helped a young sick man leave his life of homelessness, help get him ongoing funding and most importantly we were able to get him an assessment for his mental health completed. Now he has a diagnosis, medication, a safe home to live in and HOPE. He knows that we are here to help guide him through his journey, but that he had to put in the work. Because he knew that he has a team behind him, he is doing this work for himself.
- This year we were able to see a few of our clients that came to us in turmoil, able to move on with their future in very positive ways. This makes all the work we also rewarding!
- With our partnership with the school, we were able to support some families with mental health help, food security as well as some programs for the adults and children. Working together with other community resources helps us complete wrapping full services around family's needs.
- We had an amazing first year of our Kid's Camps this year. We were able to bring our local kids and the kids from Donaldda for an awesome few days of fun, learning and community building activities because they are their own little community within Bashaw. We need them know that we as adults are here to support them now and into the future.
- I had the pleasure of working with Carrie Pearson for part of the year. It was an absolute pleasure to show a former board member and community member how my position works. She was an asset to the role for many reasons.
- As the Christmas season approached we saw an increase of need within our communities we serve. Once again we showed through action that we truly care about the needs of all of our community members. Our team provided the annual Christmas Angel Tree of Giving at our office. Once again our community stepped up to the challenge of making sure that everyone who was in need had a wonderful Christmas filled with a beautiful meal and personalized presents for each family member.

Program Reports

- Our annual Christmas Family Ball was a huge success this year. Many families participated in a magical night filled with fun and memories.

So as you can see, our office has been busy serving our community and beyond this year. There are many more ways that we add a positive impact on our community. We have worked well together for the past few years and have all been adaptable to the many issues that we face weekly.

You will notice that I used the word WE a lot. That is because this position is a team position. It takes all of us in the office to continue to meet the needs of our community and beyond.

Thanks for all your support, and I look forward to another wonderful year with our organization.

Carrie Domstad,
Bashaw Navigation Manager

2022 WELLNESS NAVIGATION STATISTICS

FOR BASHAW:

REFERRALS OUT	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	Year End Totals
MENTAL HEALTH CLINIC			5	18	10	2							35
ADDICTIONS													0
COMMUNITY RESOURCES:													0
Initial Assessment and Interview	16	19	16	17	23	4	6	3	5	4	5	7	125
Consultation with Family or Agencies	25	34	55	49	68	67	46	55	77	73	103	75	727
Referral		3		4	13	1		2					23
Food Bank		2	6	2	4	6	7	5	1	3	5	9	50
Homecare													0
Home Support				1									1
Meals on Wheels				1									1
Form Support	22	28	34	34	31	6	12	12	17	27	56	42	321
Healthy Families													0
Child Care													0
Housing		2	1	3	4	1	2	2				2	17
RCMP			1	1	2		1						5
Post-Secondary/Career	3	2	5	4	1								15
Adult Learning				3						2			5
Family Resource Network													0
Women's Shelter Outreach Services													0
Open Door													0
Central AB Women's Society													0
Medical													0
Other			4	1						2			7
TOTAL	66	99	136	130	148	85	74	79	102	109	169	135	1332

FOR DONALDA:

REFERRALS OUT	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	Year End Totals
MENTAL HEALTH CLINIC	1												1
ADDICTIONS													0
COMMUNITY RESOURCES:													0
Initial Assessment and Interview	4	1	2	2	5		1						15
Consultation with Family or Agencies	18	30	25	20	19	14	13	22	36	30	28	21	276
Food Bank	4	5	5	4	4	4	4	4	6	4	4	4	52
Homecare													0
Home Support													0
Meals on Wheels													0
Form Support	7	15	17	2	6		1		24	3	11	12	98
Healthy Families													0
Child Care													0
Housing													0
RCMP													0
Post-Secondary/Career													0
Adult Learning													0
Family Resource Network													0
Women's Shelter Outreach Services													0
Central AB Women's Society													0
Medical													0
Other													0
TOTAL	34	51	49	28	34	18	19	26	66	37	43	37	442

FAMILY AND COMMUNITY WELLNESS

I have to say we have had a really good year! Let me explain...

We still had kids and families needing wellness support for a variety of reasons and we still served a large number of our youth and younger students. That has not changed and I am grateful we were able to support or be a bridge to supports.

2022 was a great year based on the fact that there was less restriction on how we provided supports. The last few years created some barriers that meant we had to find ways to reach out and connect. Finding new ways is always a valuable learning experience but not always the best or easiest way to support and connect.

This last year felt normal and allowed for an ease in the connections. The conversations were not interrupted with masks. The stringent protocol of sanitizing the space and furniture between people gave more opportunity to spend longer periods of time with students.

This last year had my days full with students needing wellness support. I saw some students in a regular time slot throughout each semester. These regular spots would take a couple of spots daily.

The other spots available were left for students that I would connect with in my day moving about the school and checking in with them. Other connections were made with teachers and staff requesting a check in with students they had noticed that may need the contact or connection.

There was also 2 periods a day that were spent creating with the Jr and Sr Drama students. This is also a valuable way to create important connections for wellness. The drama programs are an outlet for creative growth and a great sense of belonging. We work through many challenges and eventually create something that provides growth in letting go fears and hurdles that can hold us back. The growth in this is achieved at each students own pace and discovery. It's one of the most rewarding things to witness as it really does then belong to each person as an individual and as a group achievement.

Each week I am also in collaborative discussion with our schools wellness team. This consisted of the FSLW (Family School Liaison Worker), the administrative team and myself. We would identify where care may be needed within an individual or group and create a connection or possibility for that care.

I was also able to work with the Battle River Mental Health Wellness Coach in the same capacity but in a regular class room setting. These classes are supported through tailored programming specific to each group.

The great collaborative models we have in our community and district also work beautifully in our school with great supports and systems in place to bring as much care and programming to our students in many unique ways. This includes wellness in areas of mental health, emotional care and physical needs being met through nutrition. It also includes bridges to the many other care systems within our community, as well as a reach outside of our community should there be a need.

I want you to know we are relevant and needed. We have the capacity to create change in peoples lives that can make a difference to an individual and a family situation. We do it by being present and the powerful collaborative models that have been created. Thank you so much for your part in this. Your part matters and you definitely make a difference.

Lori Miller,
Family Wellness Worker

COMMUNITY PROGRAM HIGHLIGHTS



Kids
and
Bucks
&
Kids
and
Does



2022

ADULT
OUTINGS... 
swimming



STETTLER
SWIMMING
POOL



COMMUNITY PROGRAM HIGHLIGHTS



Mother's Day Special Event



Saturday,
May 7
1PM - 4PM



2022



COMMUNITY PROGRAM HIGHLIGHTS

ALL AGES

- ~End of Summer Celebration
- ~Volunteer Opportunities

ACCESS: AHS Virtual Mental Health, hampers, information & referral, one-on-one support, resource navigation, transportation



CHILDREN, YOUTH & FAMILIES

- ~Bashaw Youth Centre Drop-in & Events
- ~Improv Camp & Craft Camp
- ~Junior Golf Camp
- ~Outdoor Ed Camp

ACCESS: Family supports and referrals

ADULTS & SENIORS

- ~Seniors Internet Cafe

ACCESS: Adult learning resources, Support and Meals on Wheels



Hosted at Ponoka Fish and Games-Pofianga



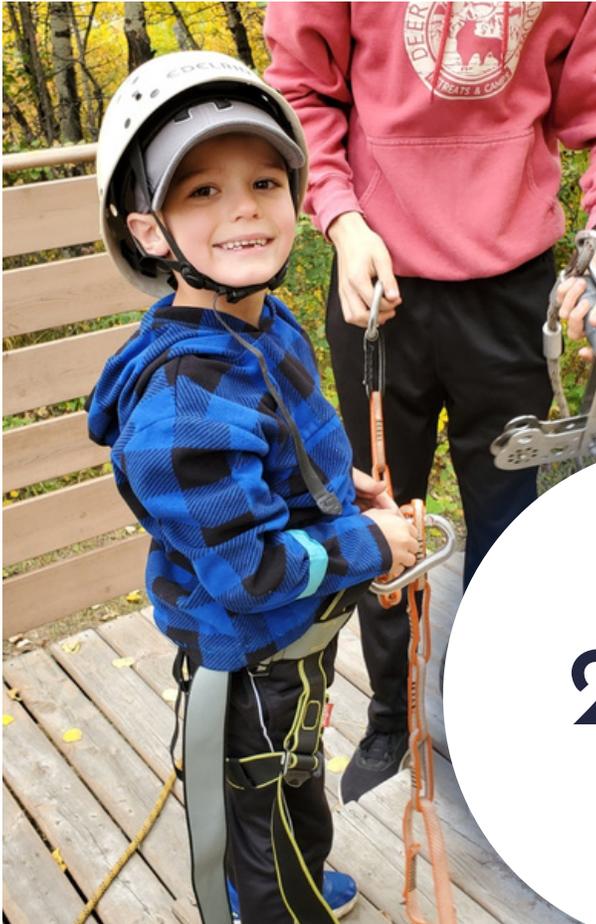
Ages 10-12
Ages 13-15



\$150/ Child
2-Night Cabin stays, meals and snacks included.



COMMUNITY PROGRAM HIGHLIGHTS



child & youth
outing let's go!

Archery and Ziplining
at Deer Valley Meadows
Limited Spots, sign-up EARLY!

2022



COMMUNITY PROGRAM HIGHLIGHTS

Free Workshops
AHS Alberta Healthy Living Program

REGISTER NOW
FREE CLASSES
ONLINE OR OVER THE PHONE

TOPICS

- Adult Weight Management
 - *Levels 1, 2, 3
 - Minding Stress
- Adult Weight Management
- *Introduction to Bariatric Surgery
 - Moving Matters
- Better Choices, Better Health
- Nutrition: Eating Away from Home
 - Diabetes the Basics
- Nutrition: 4P's for Meal Planning
 - Heart Wise
- Nutrition Labels: Reading Between the Lines
 - Managing Emotional Eating
 - Sleep Well
- Staying Strong and Healthy as We Age
- Supervised Exercise (Information Session)

Virtual Mental Health
NEW!

Services include:

- ✓ — Assessment
- ✓ — Treatment

Alberta Health Services

EXTENDED LEARNING PROGRAM

The ELP Program was again offered to the students of Bashaw, Alix and the surrounding areas. Fourteen kids enrolled in the program. Mostly junior high and high school students. A few of them really enjoyed coming and were hoping to come back in the New Year of 2023, but it's been discontinued due to shortage of funding. This program was very beneficial to those who struggled in a class setting and needed the extra one on one time.

Mrs. Connie Brooks worked tirelessly in the schools of Alix and Bashaw to support students with connecting to material and learning strategies post COVID. Thank you to her.

Month	Location	Tutors	Hours	Students
December 2021	Bashaw	2	6	4
January 2022	Bashaw	2	10.5	5
	Zoom	1	2	1
February 2022	Bashaw	2	15.5	8
	Zoom	1	2	1
March 2022	Bashaw	2	19.5	6
April 2022	Bashaw	2	15.25	7
May 2022	Bashaw	2	16	7
June 2022	Bashaw	2	18.5	7
November 2022	Bashaw	1	7	3
December 2022	Bashaw	1	6	1

GENERATIONS DAYCARE

Director Marci Albers maintained the centres daily operations and licensing standards. We work hard to maintain this high quality standard for the children, staff, families and community.

The first half of the year showed lower enrollment with steady numbers. July was slower as typical and August showed a small rise in returning children. September brought many new and returning faces. The majority of our children are enrolled full time while in previous years many of the children were attending part time or casually. We have had to switch to a priority based intake as we have accumulated a large waitlist for child care. The last quarter of the year showed significant growth to our program.

The new affordability grant came into effect in January. It provides up to \$635 per child that is paid directly to our centre.

The staff turn around for 2022 was minimal. We finished 2022 with an exciting team of 6: Miss Marci, Miss Taylor, Miss Terri, newly acquired staff are Miss Jessi and Miss Janelle. We said farewell to Miss Hanna after 3 years in September. Miss Sheila is always willing to step in as a relief staff when needed. Each educator brings a uniqueness that adds to the quality of our dynamic team. We are extremely fortunate to have this wonderful group of educators providing care within our community.

Their hard work and dedication is always noticed and appreciated.

2022 STATISTICS

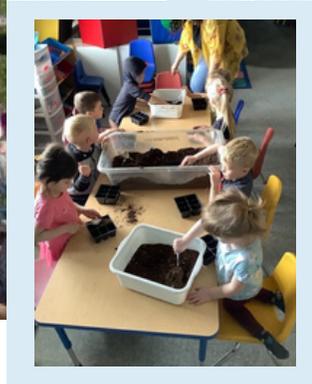
Children Served:

January	33	July	36
February	39	August	40
March	39	September	41
April	35	October	40
May	39	November	42
June	38	December	38

GENERATIONS
DAYCARE



GENERATIONS DAYCARE HIGHLIGHTS



BASHAW & DISTRICT PRESCHOOL

Program Facilitator Marci Albers ended the 2021-2022 year with Mrs. Sheila Seale as the classroom assistant. We hosted 10 children in the morning and 13 in the afternoon.

The children enjoyed many events including a Valentine's Day party, building Leprechaun traps, Easter egg hunting, a glow in the dark party and our year end celebration. The church was packed for our celebration! It was such an epic event after not having the ability to celebrate the children in the previous years! The feeling of community and sense of togetherness was unforgettable.

We again chose to start at the beginning of October rather than a September start date. October brings many new faces for the 2022 -2023 year. Sheila Seale has returned to our classroom for another year of fun!

We are facilitating 2 classes again this year as enrollment is higher than the previous year. We have 10 children in the morning class and 17 children enrolled in the afternoon.

Some of our fall and early winter highlights were our Halloween Party and Remembrance Day. The children made poppies and learned the significant meaning of November 11th and the importance of poppies.

Mrs. Hunter is always an important feature in our classroom. She provides story time to both classes on Thursdays. It is important that we continue to build relationships within our community. We are fortunate to have her and the Library as neighbours!

BASHAW & DISTRICT PRESCHOOL HIGHLIGHTS



HOME SUPPORT

Eligible for FCSS Funding, but not FCSS funded at this time. The Home Support program was provided to 37 clients by three part time staff members. We are averaging about 23 clients a month. In total our Home Support workers provided 975 hours for the year 2022. Approximately 81 hours each month. Program advertising continued through the monthly Community Connections newsletter and word of mouth.

COMMUNITY NEEDS

While the majority of clients were seniors, others with health and/or mobility issues are able to receive Home Support. For the senior clients, having someone caring spend a few hours with them in their homes on a weekly or bi-weekly basis meant that they could stay independently in their own homes.

HOW ARE WE MAKING A DIFFERENCE?

100% are satisfied with the service provided by BDSS Home Support.

100% are comfortable having the Home Support worker in their home and felt the worker handled all their equipment with care.

100% feel that the Home Support Worker performs her job efficiently and effectively.

100% have no concerns and would recommend this program to others.

COMMENTS:

“My Home Support worker is the best cleaner and has become a good friend.”

“The cleaning has helped me so much. I don’t have the energy to do so much of it. Thank you very much!”

“What a blessing. A very big help for me”.

“To have a real good clean once a month, means I can manage to keep it pretty good in between time. Thank you so much.”

“My Home Support worker is an excellent worker.”

MEALS ON WHEELS

This program serves individuals in the community who have difficulty preparing their own meals. Clients are mostly seniors, but may also include those who have suffered accidents or illness and are unable to care of themselves for a period of time.

COMMUNITY NEED

Meals on Wheels is an essential service. In the fall of 2022 our numbers increased up to 13 people receiving meals three times weekly. This year 894 meals were delivered to those who may not have had the ability to take care of all meals themselves.

COMMUNITY PARTICIPATION/PARTNERSHIPS

In the past, this program requires the coordination of volunteers to deliver meals. Due to COVID19 Pandemic, we haven't used the community volunteer drivers for the last three years except for one very dedicated volunteer who's been helping us deliver meals one day a week. She's been a great help to the program since then. Our staff and sometimes the summer students did most of the delivery. A partnership with the Bashaw Meadows also exists as they prepare the nutritious meals that we deliver.

COMMENTS:

The majority of our Meals on Wheels clients are very satisfied and appreciative of everything, considering the cost and the complete meal they receive each day.

BASHAW & DISTRICT FOOD BANK

Bashaw & District Support Services organizes and administers the Bashaw & District Food Bank, which offers nutritional services to those in need.

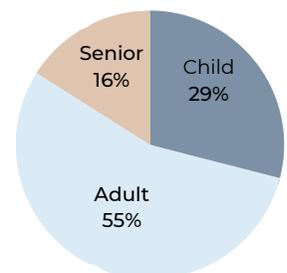
Households- 269, Children (0-17)- 151, Adults (18+)- 288, Seniors (65+)- 81

COMMUNITY SUPPORT/ PARTICIPATION

Our community generously supports the food bank throughout the year with either monetary donations or can goods, etc. A local Hutterite colony donated fresh potatoes, carrots, peanuts and frozen corn this year. We also have a dedicated member of the community who donates fresh produce from his garden each month or as needed. We received a donation of more than 200 lbs. of beef from the Ponoka Food Bank. We also received a whole cow already butchered and wrapped from a generous member of the Bashaw & Area community. Food Banks Alberta continued to support with all they have to offer.

Total # of Individuals: 520

Total # of Households: 269



Program Reports

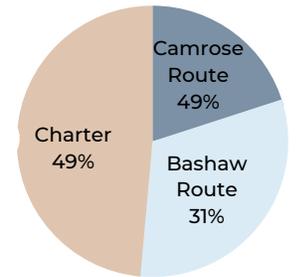
BASHAW BUS SOCIETY

Bashaw Trips – 33 (64 passengers)

Camrose Trips -21 (68 passengers)

Charter - 51

The Bashaw bus continues to run in Bashaw every Tuesday, as well as the Camrose trips every other Thursday. Even though the Covid restrictions were lifted, we continued to practice protocols to protect our riders who are mostly vulnerable seniors. BDSS staff were busy with bookings, monitoring drivers and making sure that we are meeting the requirements from Alberta Transportation. The Bus was also being utilize through Charter trips, for medical appointments, shopping trips and seniors field trips in partnership with Bashaw Meadows.



Month	Bashaw		Camrose		Charter
	Trips	Passengers	Trips	Passengers	
January	4	10	2	4	3
February	4	7	2	10	2
March	5	10	2	12	4
April	3	5	2	5	5
May	2	3	0	0	3
June	2	5	3	14	4
July	1	3	2	4	10
August	3	5	1	3	6
September	2	5	2	5	3
October	0	0	2	5	3
November	5	8	2	5	2
December	2	3	1	1	6
Totals	33	64	21	68	51



ADMINISTRATIVE SERVICES

The administrative services of BDSS include the day-to-day operation of the programs and services including programming, financial records, payroll, accounting and communication tools such as the Community Connections newsletter, website and social media. During 2022 efforts continued to adopt the new image, the Bashaw and Area Community Resource Centre. The goal and overall purpose is to represent the collective efforts of all organizations apart of serving the Bashaw & Area population within our facility. Additionally, the administration and program staff provide information and referral services for the whole community, for any area of need or concern a family or individual may encounter.

TARGET POPULATION

These services are available to the whole community. Community members see Bashaw & District Support Services as a place of support. If they don't know where to go- they go to Bashaw and Area Community Resource Centre. Community members call or drop in for any and all questions or concerns.

COMMUNITY NEED

Statistics and tracking information indicate that the community has a high need for support services in the areas of mental health, social supports, transportation in and out of town (doctor's appointment and other support options) and one-on-one counseling. The administration staff does their best to provide service or referrals to families and individuals in need. During 2022, 3650 opportunities arose to assist clients between January and December.

OBJECTIVES

To create, develop and maintain services that have been identified as needed. The community will be able to communicate with external agencies with accurate and detailed assessments of need. As a rural community, Bashaw will have services equal to those offered by larger centers.

COMMUNITY SUPPORTS

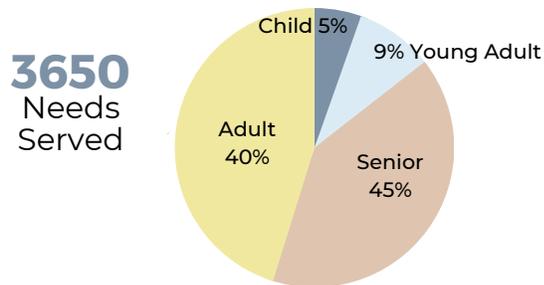
Engagements:

Community supports include many services on a walk-in basis. These services include (but are not limited to): assistance with photocopying, faxing, technology supports, general information about the community, assistance to fill out paperwork and forms, as well as assisting community members in finding resources and assisting them to access these resources.

Program Reports

2022 ENGAGEMENT STATISTICS

	Child (0-18)	Young Adult (19-30)	Adult (31-54)	Senior (55+)	Total
General Inquiry	2	46	333	257	638
Photo/Fax/Computer	1	28	156	283	468
Forms	0	0	37	45	82
Food Bank	21	33	129	58	241
Daycare/Preschool	0	1	21	6	28
Navigator	7	24	157	81	269
Family Wellness	5	4	5	3	17
Advertising	0	1	33	30	64
Seasonal	3	17	61	63	144
1 on 1	0	2	13	17	32
Mental Health	1	7	19	9	36
Referral	0	1	6	4	11
Meals on Wheels	0	1	15	68	84
Adult Learning	13	63	133	119	328
Bus Society	0	3	69	201	273
Home Support	0	6	21	98	125
Family Resource Network	2	7	13	7	29
Healthy Families	0	2	9	0	11
Tutoring	110	4	18	56	188
Community Programs	23	10	19	14	66
Other	9	74	204	229	516
Total	197	330	1471	1648	3650



Residence
 Bashaw: 87% Other: 12%
 Camrose County: 1%



COMMUNICATION TOOLS

BDSS utilizes many channels to reach its audience. This includes an online presence via website- www.bashawcrc.com and on social media @bashawcrc (both Facebook and Instagram pages.) All calendars, updates, program and event information and monthly newsletters are available in print and digitally.

CONNECT
INFORM
SUPPORT



OTHER SERVICES

BDSS provides service to the community through a variety of projects, including the following:

COMMUNITY CONNECTIONS

Bashaw District Support Services in partnership with non-profit organizations provides the community and surrounding area with a general newsletter that promotes local non-profit organizations and their events and activities. The newsletter is a great way for this information to get to the population of seniors, who may not be able to access the information online.

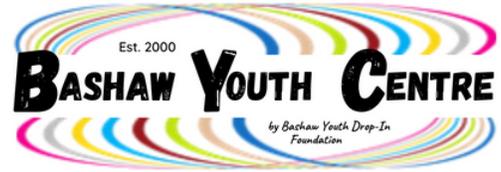
COMMUNITY CAPACITY BUILDING

The board and staff of Bashaw District Support Services are committed to building the community. They actively participate in meetings and events to build resources and programs that meet the social needs of all citizens within the community.

Partnerships and community involvement, including but not limited to: Bashaw Community Wellness Team, Bashaw Chamber of Commerce, Bashaw Municipal Library, Bashaw Regional Health and Wellness Board, Bashaw Historical Society, Bashaw Adult Learning Council, Bashaw School, Bashaw Meadows, Bashaw RCMP, Alberta Health Services, Bashaw & District Food Bank, Bashaw Bus Society, Bashaw United Church, Healthy Families, Camrose Family Resource Centre and Changing Ways.

ANNOUNCEMENT

Bashaw & District Support Services is excited to announce a new working partnership with Bashaw Youth Foundation!



SPECIAL PROJECTS 2022

Fall of 2022 brought some exciting news that ignited special projects. These projects were:

- 1) Healthy Aging Alberta – to expand current Home Support Services to include enriched and new programming to support Healthy Aging in Alberta. Our areas of priority are: Enriched Home Support & Navigation Services, Transportation to Appointments and Special Social Outings.
- 2) Fuel for School Rural Nutrition – to support development of a regional network to develop and sustain local school programs within the Bashaw area. The Fuel for School Rural Nutrition Initiative serves the schools of Mecca Glen, Alix, Donalda and Bashaw. The program is intended to provide universal access to quality food within each school.

These projects are multi-year projects, and include the connection between rural community partners within our region, and in neighbouring areas. We are excited to see what 2023 brings with these projects.

EMERGENCY SOCIAL SERVICES

BDSS maintained its role as Emergency Social Services Coordinator, prepared to serve the community in the event of any local or global disaster. In addition to local readiness, our team also serves as call out members for any Provincial Disaster needing manpower in operating Reception and Recovery Centres.

2022 saw the lifting of many Pandemic restrictions. BDSS was able to determine which programs created or enriched during the pandemic, to keep and which programs gear down and move into inactive status. All Mental Health Supports, Extended Learning Program, and enriched Food Bank services (including Donalda) remained intact and operating.

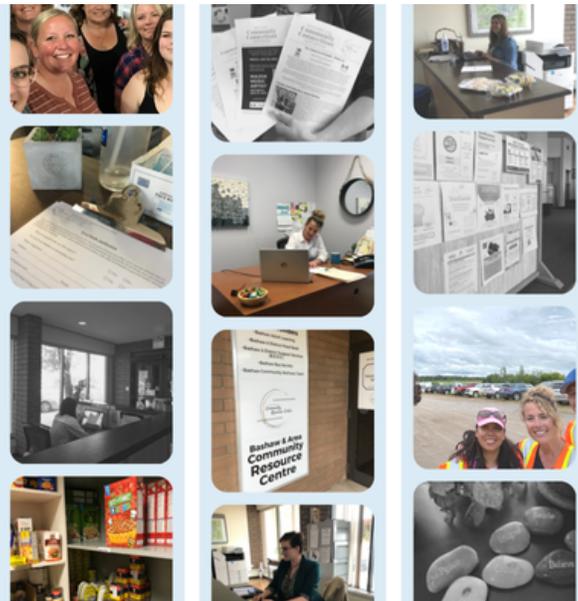
VOLUNTEER SERVICES

BDSS encourages, promotes and coordinates volunteer events within the community. Our community flourishes on volunteerism. Every year, BDSS hosts a community Volunteer Appreciation event. In 2021, due to COVID-19, we were unable to organize a Volunteer Appreciation Event. We hope that in 2023, we are once again able to host an event to show the volunteers in our community how much they are appreciated. There is approximately 32 volunteer service organizations in Bashaw.

COMMUNITY PARTICIPATION/ PARTNERSHIPS

In our organization, volunteerism is essential to provide many of the services we offer: Meals on Wheels, Santa's Anonymous, Bashaw Food Bank, Bashaw Bus, Roots of Empathy, Preschool, Generations Daycare, Early Literacy Projects, Extended Learning Program, Summer Programs and of course the BDSS Board itself. As a community, we are truly grateful to our Volunteers! We would like to acknowledge members of our wonderful volunteer board, who this year continued to be strong pillars of support to our staff despite the many challenges faced.

BEHIND BASHAW CRC



COLLABORATION
 EMPATHY
 service
 KINDNESS
 light
 healing
 safe
 strengthen
 WELL-BEING
 Resource Navigation
 embrace
 partner
 supportive
 BASHAW & AREA
 Information & Referral
 peace
 CHARITY
 Community
 Wellness
 COMMUNITY RESOURCE CENTRE
 REASSURING
 educate
 team
 INFORM.
 CARING
 One-on-One
 understanding
 SKILL DEVELOPEMNT
 learning
 SUPPORT.
 friendship
 inclusive
 EMPOWERMENT
 coordinate
 compassion
 GROWTH
 volunteer
 WELL-INTENTIONED
 UNIFIED
 LOVE
 hope

Program Reports

SANTA'S ANONYMOUS

- Angels ordered from Amanda Lyle, ladies at Bashaw Meadows colored them.
- November 14 - Applications were available.
- November 14 - Tree and angels up (more angels went up as applicants came in).
- November 22 - Turkeys ordered from Bashaw Meats. The remaining turkeys were ordered from the Red Deer Food Bank and bought from Superstore. Hams were ordered through Nossack.
- November 23 - Ordered Chocolates from Pharmasave Bashaw
- November 23 - Ordered groceries from both Bashaw grocery stores.
- Total Hampers prepared - 55
- December 19 - Wrapping/Hamper Day
- Hampers were picked up Dec 20-22
- 55 Household signed up: 135 individuals (57 children/teens, 58 adults, 20 seniors)

This year we received generous donation of potatoes, carrots and onions from the Bashaw Hutterite Colony. Fresh Mandarin oranges were donated from the Red Deer Food Bank. With Covid protocols lifted up, we were able to get help with wrapping all the gifts from our regular Santas helper this year: Bryan and Terri Gust, Susie Albers, Mike Stegeman, Amanda Lyle, Margaret Baier, Tony Chizmadia, Cathy Unsworth, Doris Hunter and the rest of the staff Sarah Unsworth, Marci Albers, Carrie Pearson, Sheila Seale & Christine Buelow.

HAMPERS INCLUDED

Ham Dinners:

- 1 ham
- 1 box cake mix
- 1 can icing mix
- 1 bottle honey mustard
- 1 box chocolate
- 1 can pineapple chunks
- 1 dozen buns
- 1 bag frozen veggies
- Fresh mandarin oranges
- Fresh potatoes
- Fresh carrots
- Onions

Turkey Dinners:

- 1 turkey
- 1 box cake mix
- 1 jar icing ready mix
- 1 box chocolate
- 1 can cranberry sauce
- 2-5 boxes stove top stuffing (depending on the family size)
- 1 dozen buns
- 1 bag frozen veggies
- Fresh mandarin oranges
- Fresh potatoes
- Fresh carrots
- Onions



TOOLS FOR SCHOOL

Tools for School is a program which BDSS has adopted to help community children in need by providing support to their learning and development. For example, any child who is in need of school supplies is quickly given them, if they are available. School supplies are generally donated through the generous actions of community members and volunteers. Cash donations are also accepted to the program so that items such as scientific calculators can be purchased. In the year 2022, Bashaw and District Support Services were able to help a number of students.

COATS FOR KIDS (AND FAMILIES)

The Coats for Kids Program collects donations of gently worn or new winter outerwear, including coats, snow pants, toques and mitts for children and families in the Bashaw & Area. In the spring of 2014, under a renewed partnership with the Bashaw Thrift Shop Board of Directors, the program was transferred to the Bashaw Thrift Shop. We have continued to develop our partnership and can now easily refer clients to the shop for the program.

COMMUNITY SUPPORT/ PARTICIPATION

This program would not be possible without the support from the community. We also acknowledge our partnership with the Bashaw Thrift Shop, which not only supports this program, but is also a great resource to families new to Bashaw in need of emergency clothing and household supplies.



BENEVOLENT FUND/ COMMUNITY EMERGENCY FUND

Bashaw & District Support Services has appreciated continued partnerships to offer assistance through this fund. 2021 donations to this fund were able to fulfill needs through to the end of December 2022. In November, 2022, BDSS Board of Directors changed the name of the Benevolent Fund to Community Emergency Fund. Our sincere thanks to members of our community for donating funds to help those in need.

OUR SINCERE THANKS To All Sponsors & Supporters

HOME SUPPORT-

United Way of Central Alberta
Alberta Lottery Funds - Casino



SUMMER YOUTH PROGRAMS AND CAMPS-

Town of Bashaw
Camrose County - FCSS
Bashaw Youth Foundation
Donors

GENERATIONS DAYCARE-

Government of Alberta



FAMILY/ COMMUNITY WELLNESS-

Government of Alberta
United Way of Central Alberta
Town of Bashaw
Camrose County - FCSS



BASHAW & DISTRICT FOOD BANK-

Bashaw & District Food Bank
Food Banks Alberta
Donors

BASHAW & DISTRICT PRESCHOOL-

Government of Alberta



EMERGENCY SOCIAL SERVICES-

Government of Alberta

MEALS ON WHEELS-

Town of Bashaw
Camrose County - FCSS



NAVIGATION-

Government of Alberta
Bashaw Adult Learning Council
Village of Donalda

SANTA'S ANONYMOUS-

Town of Bashaw
Camrose County - FCSS
Anonymous Donors



ADMINISTRATION/ COMMUNITY DEVELOPMENT-

Town of Bashaw
Camrose County- FCSS
Camrose Association for
Community Living
Government of Alberta
Government of Canada

EXTENDED LEARNING PROGRAM-

Government of Alberta

Bashaw & District
SUPPORT SERVICES