

# White River Marathon Policy & Procedures

***Please read carefully before registering for any event(s).***

## REGISTRATION POLICIES

The White River Marathon (WRM) is a carefully planned and executed event. Medals, bibs, shirts and other items are ordered well in advance of the race and purchased according to information provided during registration. As a result, and similar to almost every race in the industry, the White River Marathon does not offer refunds or deferrals to the next year's event. This policy applies to individuals with injuries, unexpected business, family emergencies, etc. Additionally, refunds are not issued for events cancelled for Adverse Weather Conditions as the funds for the event have already been spent in preparation for race day.<sup>1</sup>

The following bullet points should be noted by the reader:

- The White River Marathon reserves the right to reject any registration.
- The White River Marathon (*Half & 5K*) are expected to sell out annually, as early as the first of November in any given year.
- The White River Marathon does not offer refunds for any reason.
- There is NO race day registration on any event.
- Registrations may not be transferred to another individual. Any individual caught participating with another participant's number will not be eligible for awards and receive a DNS in the results.
- All participants under 18 years of age must have a parent or legal guardian sign their registration form to participate.
- An official race number is required to participate in all races. No one appreciates a Bandit.

<sup>1</sup> - Definition of "Adverse Weather Conditions"

*The event may be delayed or canceled due to Tornado Warning, Tornado Watch, Thunderstorm, Heavy Rain, lightning strikes or any other extreme weather condition. Light to moderate rain or snow is not considered an Adverse Weather Condition.*

## SWITCHING RACES & REGISTRATION CHANGES

Participants may switch "down" races (i.e. marathon to half, half to 5K) after a formal request has been emailed to the Race Director. We encourage you to make this decision early as possible as bib numbers are assigned approximately one week before race day. Runners cannot switch "up" a race because of billing difficulties.

## TRANSFERS

The White River Marathon will not recognize transfers or those who decide to "sell their bib" to another individual.

## CANCELLATION POLICY/REFUNDS

The White River Marathon wants to provide a safe race environment for all participants. Should there be a time that it is determined to be unsafe to start a race or proceed with the race, once it has started, the following policy may be enforced:

- If weather or other conditions present a danger to participants, the White River Marathon maintains the right to cancel or modify the race.
- Extreme weather conditions will be recognized as "an act of God," and will not result in the refunding of race registration fees or future race credits.
- White River Marathon asserts that each participant assumes a personal responsibility when entering a running/walking event and accepts the potential risks. The White River Marathon encourages all participants to take all precautions and cooperate with directives given during the race by event personnel.

Once we receive and accept your registration, you will not receive a refund if you cannot participate. If you cannot participate, your options are:

- Request your participant t-shirt be mailed. We will be happy to mail your participant t-shirt after the race (*please allow a few weeks*).
- All requests must be submitted to the Race Director via email. Please include: name, mailing address, and name of participant.
- Finisher medals for non-finishers will not be mailed out.

## Deferrals

- In lieu of deferment, the White River Marathon **may** allow registrants to push registrations to the following year by means of using a provided discount code. Requests may only be considered if the request is emailed to the Race Director at least 7 days prior to race day. The submission of the request does not imply that the registrant will automatically receive a discount code which offers a discounted registration for the proceeding year. Deferrals to the proceeding year require that the participant utilize the referral/coupon code upon registration. It is the responsibility of the participant to re-register with the code.
- Discount codes are not transferable. If the participant fails to re-register with the code, WRM will not issue a refund or partial refund for the difference in cost.
- Requests via social media will not be accepted.

## **Changing Races – Race Day**

### **Morning of / Pre-Race:**

Participants who wish to downgrade race/distance the morning of the event must obtain a new bib reflecting the race he/she wishes to participate in. WRM bibs are color coded specifically for each distance. Bibs may be obtained from event staff or timing officials.

Having the correct bib allows staff and other runners to correctly identify the runner. This comes into play for photos, turn around points, runner recognition of competitors and other related matters. Runners who switch down and receive their corrected bib will be eligible for awards. WRM and the Race Director reserve the right to review specific situations where runners switch down and may make ultimately decide that the runner is ineligible for awards.

### **During the Race:**

Participants may find that they are unable to finish their intended race and during the course of the event decide to downgrade to a lesser distance, i.e. the runner cannot finish the marathon and opt to complete his/her day with the half. In this case, the runner will receive a DNF (Did Not Finish) for the marathon. The runners time for completing half of the marathon will entitle him/her to a Half Finishers Medal, however the runner will be ineligible for awards or overall placing in the Half Marathon, i.e. the runner did not complete the intended race.