

## COVID-SAFE PLAN – STEP 3 – ALERT LEVEL 1

Business name:

*Matt Owens Tennis School*

Has a maximum capacity of:

*750 people (excluding staff)*



is aware of current infection control and precautionary measures as recommended by health authorities and set out in this plan



agrees to comply with general and specific obligations under current Emergency Management Directions



this COVID-Safe Plan is available on-site

Venue areas		
Name	Area (in m <sup>2</sup> )	Max people (excluding staff)
		0
Tennis Courts x 4	1500	750

**Note:** lower capacity limits may apply to you as a consequence of existing regulation, legislation or licensing arrangements. The above figures only outline how many people you can accommodate per room/area while observing the 1 person per 2 square metres requirement.

# COVID-SAFE PLAN – STEP 3 – ALERT LEVEL 1

## Summary

Name of business	Matt Owens Tennis School
Business or activity	Outdoor and indoor sport
Address of business or activity	Manoora Street Greenacres SOUTH AUSTRALIA 5086
Owner or Operator name	Matthew Owens
Plan completed by	Rachel Owens
Contact phone	0415539270

## People capacity (excluding staff)

### Venue areas

Name	Area in m <sup>2</sup>	Maximum number of people (excluding staff) in this area
		0
Tennis Courts x 4	1500	750
<b>Total number of people (excluding staff) allowed on premises</b>	<b><u>750</u></b>	

### Note:

- To have more than 1,000 people, you must have a COVID Management Plan approved by SA Health.
- You can find more information and submit a COVID Management Plan via [www.covid-19.sa.gov.au](http://www.covid-19.sa.gov.au).
- Additionally, funerals and weddings are currently limited to 100 attendees, unless they are held at home. If held at home, a maximum number of 10 visitors applies. This is in addition to the number of people who usually live there, up to an overall maximum of 20 people (including both a maximum of 10 visitors and those who usually reside at the home).
- The above capacity limits apply **unless** lower capacity limits apply to your premises under existing legislation, regulation or licensing arrangements. For example: if you have a small venue liquor licence, lower capacity limits will likely apply to your premises than the ones listed above.

## Obligations

### General principles

#### General obligations - density

- The maximum number of members of the public per separate room or outdoor area must not exceed 1 person per 2 square metres of publicly accessible space. Note: this requirement does not apply to movable places.
- To be considered a separate room, a space must be enclosed by a ceiling, and substantially enclosed by floor to ceiling walls, regardless of whether the ceiling or walls or any part of them are permanent or temporary.

#### General obligations - distancing

- Have measures in place to maintain and encourage others to maintain the physical distancing principle of at least 1.5 metres separation. This includes:
  - Between groups within each room.
  - At entry and exit points.
  - This does not apply to those who attend as a group, such as members of the same household, family or people who otherwise regularly associate with each other.
  - For larger venues, complying with this requirement means that you will need to have crowd control measures in place, including in relation to queuing.

#### General obligations – COVID-Safe Plan

- A COVID-Safe Plan must be submitted by all individuals or organisations that own, operate or host Defined Public Activities as outlined by the Emergency Management (Public Activities) (COVID-19) Direction.

This includes most venues/facilities that were previously directed to close by Emergency Management Directions.

The form must be produced on request from an authorised officer.

#### General obligations – capacity limits

- No more than 1,000 people are allowed on site at any one time. To be allowed to have more than 1,000 people on-site, you will need to prepare a dedicated COVID Management Plan and have this approved by SA Health.
- If your venue is hosting a wedding (ceremony or reception) or a funeral (service or wake), only 100 people are allowed to attend this event (excluding any necessary staff), regardless of your venue's overall capacity.

#### General obligations – COVID Marshals

- From 21 August 2020, any business or activity that requires a COVID Management Plan to be allowed to operate, must also have at least one dedicated COVID Marshal on site at all times.

This means a dedicated staff member who is 18 or older, has completed training as prescribed by SA Health, who is clearly identifiable as a COVID Marshal, and whose duty is to supervise and ensure that all

people onsite comply with the COVID Management Plan, including distancing, density, hygiene and cleaning, infection control, venue layout, ensuring stock of items like sanitiser, and other requirements as relevant (such as keeping attendance records).

If you operate 24/7 with staff not always onsite, you only need to have a COVID Marshal onsite at all times of high patronage.

If you reasonably expect 200 people or more to be onsite at the same time, the COVID Marshal may not have any other duties than being a COVID Marshal.

- The owner, operator or person who is effectively in charge of a business or activity is responsible for ensuring that a COVID Marshal is in place.

They must also keep records of completion of Marshals' training, and provide these records to an authorised officer on request.

**I understand that the above requirements are legal obligations under current Emergency Management directions. If I do not comply with these, I may face a fine of up to \$5,000**

Checked

## Outdoor and indoor sport

### Outdoor and indoor sport - COVID Marshals

- From 21 August 2020, you must have a COVID Marshal supervising your business/activity at any time.
- This means a staff member charged with ensuring your COVID-Safe Plan is being effectively implemented and its requirements observed by staff, patrons and other people onsite. This includes distancing, density, hygiene and cleaning, infection control, venue layout and readiness, ensuring stock of items like sanitiser, and any other requirements as relevant (such as keeping an attendance record, if required).
- COVID Marshals must be 18 years old or older.
- COVID Marshals must have completed training as prescribed SA Health.
- COVID Marshals must take reasonable steps to make themselves visually identifiable as a COVID Marshal.
- If you reasonably expect 200 people or more to be onsite at the same time, your COVID Marshal may not have any other duties than being a COVID Marshal.
- If you operate 24/7 with staff not always onsite, you only need to have a COVID Marshal onsite at all times of high patronage.
- The owner, operator or person who is effectively in charge of a business or activity is responsible for ensuring that a COVID Marshal is in place.
- They must also keep records of completion of Marshals' training, and provide these records to an authorised officer on request.

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## Recommendations

### General

#### Physical distancing

- Consider venue layout and move tables and seating to comply with physical distancing (1.5m separation) and density requirements (1 person per 2 square metres).
- Dedicate separate bathroom facilities for each separate room or area of a venue, where possible. Install signage to make members of the public aware of which bathroom to use.
- Dedicate separate entry and exit doors from separate rooms, and pathways to encourage “one-way traffic” where possible.
- Minimise mixing between separate rooms or groups of people as much as possible.
- Display signage at the venue entrance to instruct members of the public (and staff) not to enter if they are unwell or have COVID-19 symptoms.
- Encourage contactless payments to be used where possible.
- Encourage online bookings, reservations and pre-ordering where practical.
- Consider using physical barriers, such as plexiglass screens, in areas that involve high volume interactions (e.g. point of sale).
- Consider placing floor/wall markings or signs to identify 1.5 metres distance between people, particularly for queues and waiting areas.
- Monitor compliance with physical distancing requirements, with particular regard to areas where members of the public might congregate.
- Consider limiting the duration of any activity to 2 hours or less where possible.
- Encourage and support downloading of COVID-Safe App.

#### Hygiene

- Conduct frequent environmental cleaning and disinfection especially of touch-points (door handles, push plates including bathroom, EFTPOS facilities, counters, table tops, backs of chairs, food preparation areas etc).
- Frequency of cleaning will be determined by the turn-over of patrons – the more patrons over a period of time, the more cleaning required.
- Clean bathrooms more frequently than lower traffic areas, especially taps, door handles and other frequently touched points.
- Provide hand sanitiser on entry and exit of the premises.
- Consider installing signage on hand hygiene and cough etiquette.
- Ensure bathrooms have soap and running water for handwashing.

- Hand drying facilities must be made available. Provide disposable paper towels or hand dryers only. Cloth towels should only be provided if they are for single use.
- Consider keeping communal showers closed where possible, however, if used, maintain 1.5 metres distance between people.
- Communal toilets and change rooms can now be used. Physical distancing should be observed in change rooms.

#### **Staff**

- Staff must stay home if they are sick, and go home immediately if they become unwell. Unwell staff with COVID-19 compatible symptoms should be tested for COVID-19 and remain in isolation until they receive a result. They can return to work once a test is negative and their acute symptoms have resolved.
- Minimise unnecessary contact between staff. Consider dividing staff into fixed teams or shifts that do not cross over to reduce the risk of transmission.
- Consider how you will minimise contact between staff and site visitors such as delivery personnel.
- Consider if staff need any additional training to be able to implement your COVID-Safe Plan.

#### **Ready for business**

- Print or download your COVID-Safe Plan.
- Print and display SA Health COVID-Safe materials (such as signage/posters on hygiene, physical distancing).
- Check the condition of equipment and facilities to ensure they are fully functioning, such as gas, electricity, toilets.
- If relevant, check food and beverages have not been contaminated or are now out of date.
- Ensure all staff are aware of this plan and the requirements that are relevant to them.
- Review obligations under existing legislation which will continue to apply.
- Check that COVID-19 safety measures are risk assessed to ensure that any newly implemented measures do not create new safety or security risks.

#### **Response planning**

- Ensure you and your staff have a basic understanding of how to respond to a case of COVID-19 at the workplace.
- A step-by-step summary of actions to take is:
  1. Keep others away from the confirmed or suspected case. Talk to and assess the person concerned; if they need urgent medical help, call 000 immediately.
  2. If the person is at your premises when symptoms emerge, assess the situation and risks. Talk to the person about your concerns and next steps. Seek government health advice.
  3. If well enough, ask the person to go home, seek medical advice and testing for COVID-19, and self-quarantine until a result is returned. Ensure the person has safe transport to get home; if not, you may need to arrange for a taxi.
  4. Close the premises, ask all patrons and unnecessary staff to leave and arrange for a full environmental and disinfection clean. Open doors and windows to increase airflow.

5. Notify SA Health via [HealthCommunicableDiseases@sa.gov.au](mailto:HealthCommunicableDiseases@sa.gov.au) so that they can trace any contacts of this person and contain the spread. SA Health may ask for any attendance records you may have kept to assist with this.
  6. SA Health will assess whether other staff, patrons or contractors may have been exposed to COVID-19, and direct them to self-quarantine at home. Note: this may include your staff; as such, it is recommended to have contingency plans in place.
- Regularly review your COVID-Safe Plan. Update it if needed, for example if your place of doing business or the services you offer change.

#### **COVID Marshals**

- COVID Marshal training courses prescribed by SA Health will be made available online at no cost. Visit [www.covid-19.sa.gov.au](http://www.covid-19.sa.gov.au) for more information.
- Owners, operators or people effectively in charge of a business or activity are legally responsible for the overall compliance with their COVID-Safe Plan or COVID Management Plan. This includes responsibility for their COVID Marshal(s) and other staff.
- COVID Marshals are not legally responsible for a venue's overall compliance or for the behaviour of individual patrons. Instead, they have a duty to their employer/person in charge of the activity to perform their role as COVID Marshal to the best of their abilities.
- COVID Marshals must be familiar with their business or activity's COVID-Safe or COVID Management Plan. Owners, operators or people effectively in charge of a business or activity should provide a copy of their Plan to their COVID Marshal(s) and discuss the Plan and its implementation with them. This gives COVID Marshals the information they need to take reasonable action to ensure staff, patrons and other people comply with the Plan and the rules and restrictions in it.
- Beyond the mandatory requirements around age and training, it is recommended that people nominated as COVID Marshals have good customer service, people and communication skills, a solid knowledge of the business or activity's operations, and sufficient experience and authority among staff to supervise and give limited directions.

**I understand these recommendations and will implement them where I can, to the extent possible, to ensure my operations are COVID Safe**

Checked

### **Outdoor and indoor sport**

#### **Outdoor and indoor sport – distancing**

- Consider minimising gatherings of adults/spectators, with a recommendation of one caregiver per participant.
- Encourage participants to follow the AIS advice of to “get in, exercise, and get out”.
- Follow the Australian Institute of Sport “Framework for Rebooting Sport in a COVID-19 Environment” for individual sports.
- Once competitions commence, fixtures should reduce the number of teams in contact with each other. For example:
  - Commence competitions within a club between players of similar level

- Once competition commences between clubs, consider redesigning fixtures such that a reduced number of clubs play against each other

**Outdoor and indoor sport – hygiene**

- Discourage communal food and drink during training and matches, e.g. avoid oranges at half time, etc.

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**Notes (optional, for use by owner/operator)**