



Phone: (360) 703-3591

Web: www.rruff.house

Email: manager@rruff.house

Welcome to Rruff House (RH)!

**We are excited that you are considering Rruff House
for dog day care and boarding for your pup.**

**Please complete this application to the best of your knowledge
and make sure you read and understand the attached policies, release and waiver. You may print
this and bring in a physical copy or fill it out digitally and email it to us.**

This paperwork is for:

- New Pup Interview** **Additional Family Member** **Existing Pup's Updated Information**

PARENT'S INFORMATION

| | |
|---------------|--|
| Parents Name: | Phone Numbers: |
| Address | City State Zip |
| Email Address | Home Phone |

PUP'S INFORMATION

| | | |
|--|--|---|
| Pup's Name | Birthday | Weight |
| Pup is <input type="checkbox"/> Female <input type="checkbox"/> Male Veterinarian Hospital | My Pup is <input type="checkbox"/> Spayed <input type="checkbox"/> Neutered <input type="checkbox"/> Not spayed/neutered | Contact Name (Vet.) Phone Number |
| Address | City State | Zip |

Has your Pup ever growled at or bit another PERSON or DOG? Yes No
If yes, what were the circumstances?

Can you take a food item away from your Pup without him/her growling?
 Yes No

Will your Pup readily share toys with other dogs? Yes No
If no, please describe:

Has your Pup ever jumped a fence or barrier? Yes No

Are there any areas on your Pup's body where he/she DOES NOT like to be touched by humans? Yes No If yes, where?

Has your Pup ever socialized with a large group of dogs (8 or more)? Yes No

Please describe Does your Pup play well with dogs of all sizes? If no, please describe.

Is your Pup afraid of thunderstorms? Yes No If yes, how do we make him/her feel comfortable?

Are there any restrictions that should be placed on your Pup's activities? Yes No If yes, what activities?

DIETS AND MEDICATIONS:

Is it OK if your Pup has a RH Treat at bedtime if boarding? Yes No

If your Pup is not eating their food, do you have a preference on what we can offer to entice eating?

Does your Pup have any allergies or any other conditions?

MEDICATIONS No Yes (Please list all medications.)

| | |
|---|---|
| Medication | Quantity |
| <input type="checkbox"/> Morning() | <input type="checkbox"/> Afternoon() <input type="checkbox"/> Evening() |
| Medication | Quantity |
| <input type="checkbox"/> Morning() | <input type="checkbox"/> Afternoon() <input type="checkbox"/> Evening() |
| Medication | Quantity |
| <input type="checkbox"/> Morning() | <input type="checkbox"/> Afternoon() <input type="checkbox"/> Evening() |
| FEEDINGS <input type="checkbox"/> Client Provided – Brand Name | |
| <input type="checkbox"/> Morning Quantity() | Special Instructions |
| <input type="checkbox"/> Evening Quantity() | Special Instructions |
| <input type="checkbox"/> Other Quantity() | Special Instructions |

| |
|--|
| PERSONS AUTHORIZED TO DROP OFF AND/OR PICK-UP MY PUP(S) |
| Name: |
| Name: |

| |
|--|
| IS THERE ANYTHING ELSE WE SHOULD KNOW ABOUT YOUR PUP? |
| |

PUP RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNIFICATION AGREEMENT (THE “AGREEMENT”)

THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE THE OWNER(S) OF ANY Ruff House, THEIR FRANCHISOR OR RELATED PARTIES. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ AND UNDERSTAND IT IN ITS ENTIRETY. SEEK THE ADVICE OF LEGAL COUNSEL IF YOU ARE UNSURE OF ITS EFFECT. In consideration for your Pup(s) being permitted to come to Ruff House or use any Ruff House services, you agree to all of the policies, procedures, release, terms and conditions set forth below. The following Agreement will apply at each Ruff House location regardless of ownership, as well as to Ruff House LLC. A Washington limited liability corporation, and its affiliates, employees, owners, agents and representatives (collectively, each Ruff House, and Ruff House LLC. shall hereinafter be referred to as “RH”).

1. All Pups must:

- be current on Rabies, Distemper, Parvo, Bordetella, and any other required vaccinations;
- be at least 4 months of age (only required for RH);
- be in general good health and free of ticks and fleas (only required for RH);
- be non-aggressive towards other dogs and people (only required for RH);
- not be protective of toys (only required for RH);
- complete Rruff House's interview process to RH's satisfaction in its sole discretion (only required for RH);
- meet all municipal and state licensure and other requirements;
- have a quick release collar that contains an identification tag bearing the Pup's name and guardian or owner's current contact information; and,
- be leashed when entering and exiting RH (only required for RH).

2. Food.

Pups will be fed in accordance with the instructions provided in the Pups Application or instructions you later provide. While at RH, Pups do not get fed lunch. If you want your Pup to eat lunch, you must provide RH a container marked with your Pup's name and feeding instructions.

3. Pup Cam TM and Video Release.

To watch your Pup at RH, go to www.rruff.house. By using the services offered by RH, you agree to allow RH and any of their affiliates to use your Pup's name and any image or likeness of your pup taken while at RH, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional material. This provision is binding on you, and all of your successors, heirs, legal representatives and assigns.

4. Personal Property.

RH WILL NOT BE LIABLE FOR ANY LOST, STOLEN OR DAMAGED PERSONAL PROPERTY BELONGING EITHER TO YOU OR YOUR PUP. IF YOUR PUP CAUSES ANY PERSONAL PROPERTY DAMAGE TO THE FACILITY, THE SITE WHERE IN-HOME SERVICES ARE PROVIDED OR OTHERWISE, YOU WILL BE LIABLE FOR THE FULL COST OF ALL REPAIRS AND REPLACEMENTS.

5. Fees.

You must pay for all services and products by credit card or cash. All payment is due at the time you pick up your Pup from RH or at the time in-home pet care services are completed. You give your express permission for RH to charge any credit card you provided for unpaid services or products upon the date services were supposed to have been completed. You further agree to pay any collections costs and the cost of any returned or challenged check or debit charges.

6. Training and Interviews.

You hereby consent to the RH's use of your Pup for staff training, dog training, and new Pup interviews while your Pup is in our care. You acknowledge that dogs in RH for training or interview purposes may not meet all Pup qualifications.

7. Reservation,

Cancellation and Refund Policy. Reservation, cancellation, and refund policies vary by RH. Please inquire within for applicable information.

8. Aggressive Dogs.

Although RH loves all dogs, in order to come to RH, your Pup may not be aggressive and must pass RH's interview process in RH's sole discretion. Your Pup may be separated from other Pup's or asked not to return to RH if he/she exhibits aggressive or other unacceptable behavior in RH's sole discretion.

9. Abandoned dogs.

You may not leave your Pup(s) at RH after the scheduled pickup time without prior communication with RH staff. If you leave your Pup(s) at RH without any contact, instruction or notification regarding pick up, your Pup will be deemed "Abandoned" at 7 P.M. on the seventh (7th) day after the scheduled pick up date. If your Pup is Abandoned at RH, RH will become its legal owner and guardian. RH will, in its sole discretion, determine whether to re-home the dog or relinquish it to a shelter or rescue of RH's choice. YOU FULLY UNDERSTAND AND AGREE THAT IF YOU ABANDON YOUR DOG AT RH, YOU MAY BE UNABLE TO RETRIEVE POSSESSION OF YOUR DOG AND WILL HAVE NO RECOURSE AGAINST RH.

9. Duty to Disclose.

You must disclose on a continuing basis, any and all medical or other conditions, including but not limited to personality concerns or behavioral incidents that may affect, limit or prevent your Pup's ability to participate in any RH or in-home activity or services. In the event of a material change to the information you provided in this Application, you agree to submit a new Pup Application within 7 days. 11. ACCEPTANCE AND ACKNOWLEDGMENT OF RISK. YOU FULLY UNDERSTAND THAT: (a) THERE ARE INHERENT AND POTENTIAL RISKS INVOLVED WITH INTERACTIONS BETWEEN HUMANS AND DOGS, AS WELL AS BETWEEN DOGS AND OTHER DOGS, WHICH MAY RESULT IN PROPERTY DAMAGE OR BODILY INJURY, INCLUDING BUT NOT LIMITED TO, PERMANENT DISABILITY, SICKNESS OR DEATH TO HUMAN OR DOG; AND (b) THERE MAY BE OTHER RISKS NOT KNOWN TO YOU OR RH, NOR READILY FORESEEABLE AT THIS TIME (COLLECTIVELY, "RISKS"). YOU FULLY ACCEPT AND ASSUME ALL RISKS AND RESPONSIBILITY FOR ALL RISKS, INCLUDING, WITHOUT LIMITATION, ALL LOSSES, COSTS AND DAMAGES INCURRED AS A RESULT OF YOUR PUP'S PARTICIPATION AT ANY RH, INCLUDING ANY VETERINARIAN EXPENSES LISTED IN SECTION 12, BELOW. "SICKNESS" INCLUDES ANY ILLNESS INCLUDING BUT NOT LIMITED TO BORDETELLA (KENNEL COUGH), BLOAT, CANINE FLU, OR ANY OTHER FORM OF CONTAGIOUS DISEASE.

12. Veterinary Care.

RH will have the right to obtain medical treatment for your Pup, if, in RH's sole discretion, it appears that your Pup may be ill, injured or exhibits any other behavior that would reasonably suggest that your Pup may need medical treatment. Reasonable efforts will be made to contact you when RH determines that medical treatment is necessary, but if RH is unable to contact you or your emergency contact, RH and the veterinarian may rely on this Section 11 as your consent to treat your Pup. You hereby grant the veterinarian and RH the right to make medically

necessary decisions for your Pup's treatment, and release the veterinarian and RH from all liability for the same. If you are unable to be reached but your emergency contact is reached, you hereby grant your emergency contact the right to make medically necessary decisions for your Pup's treatment. RH will first attempt to seek treatment from the veterinarian provided in the Pup Application ("Designated Veterinarian"), but will have the right to seek veterinary treatment from an alternative veterinarian if: (i) the Pup needs urgent care and another veterinarian is closer, (ii) RH is unable to reach the Designated Veterinarian, or (iii) RH is unable to transport the Pup to Designated Veterinarian. If a Pup passes away at RH, it will be brought to its or the nearest veterinarian. In the event your Pup is injured during routine play, we presume that no Pup is at fault, and YOU AGREE TO BE FULLY RESPONSIBLE FOR ALL RESULTING COSTS RELATED TO ANY MEDICAL TREATMENT FOR YOUR PUP(S), INCLUDING WITHOUT LIMITATION, THE COST OF ANY TRANSPORTATION FOR THE PURPOSE OF SUCH TREATMENT. If RH staff determines, in their sole discretion, that your Pup caused the injury or death of another Pup outside of routine play, YOU WILL BE FULLY RESPONSIBLE FOR ALL COSTS RELATED TO ANY MEDICAL TREATMENT FOR THE INJURED PUP(S), INCLUDING WITHOUT LIMITATION, THE COST OF ANY TRANSPORTATION FOR THE PURPOSE OF SUCH TREATMENT. You agree that RH may release your name and phone number to the injured Pup(s) parents to arrange payment for the same.

13. Immunization Records.

You agree to provide veterinary records to RH upon request, and you hereby grant RH permission to request and obtain veterinary records directly from your Designated Veterinarian, if RH is unable to obtain necessary record from you. By signing above, you expressly authorize your Designated Veterinarian to release health and treatment information and immunization records to RH staff upon request. You may revoke this authorization at any time upon written notice to your Designated Veterinarian and RH.

14. WAIVER, RELEASE AND INDEMNIFICATION. YOU HEREBY AGREE TO EXPRESSLY

AND FOREVER GENERALLY WAIVE, DISCHARGE CLAIMS, INDEMNIFY, RELEASE FROM LIABILITY, SAVE, HOLD HARMLESS AND DEFEND RH, their invitees, owners, officers, directors, employees, contractors, volunteers, agents, representatives, lessors, and all others having an interest in any RH party (collectively, the "Releasees") from and against ANY AND ALL INJURY, LIABILITY, CLAIMS, LITIGATION, ACTIONS, SUITS, COSTS, LOSSES, DAMAGES, ATTORNEY'S FEES, EXPENSES OR DEMANDS OF EVERY CHARACTER WHATSOEVER on account of, arising out of, resulting from or relating in any way to (i) any act or omission of the Releasees, (ii) your Pup(s)' participation at any RH, in-home pet care services, or otherwise. YOU AGREE THAT THIS RELEASE IS BINDING ON YOU AND YOUR SUCCESSORS, HEIRS, LEGAL REPRESENTATIVES AND ASSIGNS. YOU ALSO EXPRESSLY AND FOREVER RELEASE RH FROM ANY DUTY TO PROTECT YOU OR YOUR PUP FROM INJURY OF ANY KIND, AND AGREE THAT ANY IMPLEMENTATION OF SAFETY PRECAUTIONS BY RH WILL NOT WAIVE RH'S RIGHT TO BE INDEMNIFIED AS PROVIDED HEREUNDER, AND SUCH PRECAUTIONS WILL NOT ALTER THIS RELEASE. YOU AGREE THAT THIS CONSTITUTES A COMPLETE AND UNCONDITIONAL RELEASE

OF ALL LIABILITY OF RH TO THE GREATEST EXTENT PERMITTED BY LAW, AND THAT IF ANY PORTION OF THIS AGREEMENT IS HELD TO BE INVALID OR UNENFORCEABLE, THE REMAINDER OF THIS AGREEMENT WILL REMAIN IN FULL FORCE AND EFFECT.

By signing below, you represent and warrant that all the information provided in this Pup Application is complete and accurate to the best of your knowledge. You consent to RH's use of such information for all lawful business purposes which includes, but is not limited to, providing Ruff House services to you, operating the Ruff House business, marketing to you, communicating with you regarding your Pup(s), and using data that includes information about you and your Pup for marketing or other purposes. You further acknowledge and agree that you have read, understand and agree to all the terms and conditions contained in the Agreement above, as they may be amended from time to time. You hereby execute this Agreement for your Pup(s), yourself and your heirs, successors, representatives and assigns. You further attest that if you are not the owner or sole owner of the Pup(s) for whom this Pup Application has been completed, your signature is sufficient to enter into this Agreement for and on behalf of any other owner or representative. You consent to the use of electronic signatures, and agree that a true and correct copy of this document may be produced in lieu of the original Pup Application. Should a copy be produced, you agree that it is legally enforceable and does not affect the terms of the Agreement in any way. You acknowledge and agree that your Pup(s) will be playing with Pups from other families while in the care of RH. No amendments, modifications, or supplements to this Pup Application and Agreement shall be valid unless in writing and signed by both parties.

I agree to receive emails and SMS messages from Ruff House. Message and Data rates may apply. I understand that I can opt out from receiving emails by unsubscribing at any time, and I can opt out from receiving text messages by replying 'STOP' to sender at any time.

PARENT'S SIGNATURE _____

PRINTED NAME _____

DATE _____

Ruff House accepted this Application on the _____ day of _____ 20_____