

PAYMENT TERMS & OPTIONS BY TYPES OF SERVICE REQUEST

1 VISIT PER DAY SERVICE

Payment Terms & Options

100% Due by/at FIRST VISIT

-via Cash / Personal Check left in the home before leaving for trip
or Electronic Payment* sent before date of first visit

2 VISITS PER DAY SERVICE

Payment Terms & Options

DEPOSIT REQUIRED TO HOLD 2X DAY SERVICE DATES (NON-REFUNDABLE)

50% Due 30 Days Prior to First Visit

-via Personal Check or Electronic Payment*

Balance Due 14 days Before First Visit

-via Personal Check or Electronic Payment*



Secure Credit Card Payment
System via Client Portal**

For long term service requests, special payment terms can be arranged with Lisa.

Make checks payable to: All About Purrs (Deposits can be mailed to address above.)

***Send Zelle & PayPal** payments to:** AllAboutPurrs@cs.com or 702.292.4950

***To find Venmo profile:** @AllAboutPurrs

****A 5% Service Fee will be assessed on PayPal and Credit Card Payments made through Client Portal.**

CANCELLATION POLICY & FEES

If you are scheduled for once-a-day visits and you cancel booked services within 72-hours of the first scheduled visit, there is a 3-day (3 visit) cancellation fee due.

If you are scheduled for twice-a-day visits and cancel booked services within 30 days of the first scheduled visit, there is a 50% cancellation fee due. IF YOU CANCEL WITHIN 14 DAYS OF THE FIRST VISIT (for 2x day bookings), THEN 100% IS DUE AS SCHEDULED. Rescheduling a trip to new dates is considered a cancellation.

If you have pre-paid and cancelled prior to the respective cancellation cutoff period, a credit will be issued to your All About Purrs' account.

We are not able to refund or issue credits should you return home earlier than planned.

Additional Fees

Key Pick up & Drop off - \$18 each way

Pick up of Unpaid Balance - 1 visit fee

Emergency / Late Booking / Holiday Fees – add \$10 per visit

For questions, contact Lisa Emrich at (702) 292-4950 or at AllAboutPurrs@cs.com

TERMS FOR 10% OFF FIRST BOOKING

- New Client, first booking only
- Scheduled service 7-days in advance of first visit
- Completed full registration online via the Client Portal at:
www.AllAboutPurrs.com > Client Center