

## PAYMENT TERMS & OPTIONS BY TYPES OF SERVICE REQUEST

# All About Purrs

CAT CARE & FELINE BEHAVIOR SOLUTIONS

10701 PAPPAS LANE, UNIT 203

LAS VEGAS, NV 89144

### 1 VISIT PER DAY SERVICE

#### **Payment Terms & Options**

100% Due by/at FIRST VISIT

-via Cash / Personal Check left in the home before leaving for trip  
or Electronic Payment\* sent before date of first visit

### 2 VISITS PER DAY SERVICE

#### **Payment Terms & Options**

**DEPOSIT REQUIRED TO HOLD 2X DAY SERVICE DATES (NON-REFUNDABLE)**

50% Due 30 Days Prior to First Visit

-via Personal Check or Electronic Payment\*

Balance Due 14 days Before First Visit

-via Personal Check or Electronic Payment\*



Secure Credit Card Payment  
System via Client Portal\*\*

For long term service requests, special payment terms can be arranged with Lisa.

**Make checks payable to:** All About Purrs (Deposits can be mailed to address above.)

**\*Send Zelle & PayPal\*\* payments to:** AllAboutPurrs@cs.com or 702.292.4950

**\*To find Venmo profile:** @AllAboutPurrs

**\*\*A 5% Service Fee will be assessed on PayPal and Credit Card Payments made through Client Portal.**

## CANCELLATION POLICY & FEES

If you are scheduled for once-a-day visits and you cancel booked services within 72-hours of the first scheduled visit, there is a 3-day (3 visit) cancellation fee due.

If you are scheduled for twice-a-day visits and cancel booked services within 30 days of the first scheduled visit, there is a 50% cancellation fee due. IF YOU CANCEL WITHIN 14 DAYS OF THE FIRST VISIT (for 2x day bookings), THEN 100% IS DUE AS SCHEDULED. Rescheduling a trip to new dates is considered a cancellation.

If you have pre-paid and cancelled prior to the respective cancellation cutoff period, a credit will be issued to your All About Purrs' account.

We are not able to refund or issue credits should you return home earlier than planned.

### **Additional Fees**

Key Pick up & Drop off - \$18 each way

Pick up of Unpaid Balance - 1 visit fee

Emergency / Late Booking / Holiday Fees – add \$5 per visit

For questions, contact Lisa Emrich at (702) 292-4950 or at AllAboutPurrs@cs.com

#### TERMS FOR 10% OFF FIRST BOOKING

-New Client, first booking only  
-Scheduled service 7-days in advance of first visit  
-Completed full registration online via the Client Portal at:  
[www.AllAboutPurrs.com](http://www.AllAboutPurrs.com) > Client Center