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- OCDA INTRO
- TYPES OF FRAUD
- CASE OVERVIEW
- EVIDENCE
- CHARGES FILED
- LESSONS LEARNED
- QUESTIONS

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**PUBLIC ASSISTANCE DIVISION**



**IN HOME SUPPORTIVE  
SERVICES**



**PUBLIC HOUSING**



**WELFARE FRAUD**

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- CALFRESH
- CALWORKS
- GENERAL RELIEF
- THA
- CHILD-CARE
- EBT SKIMMING  
AND THEFT

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**SECTION 8  
HOUSING**

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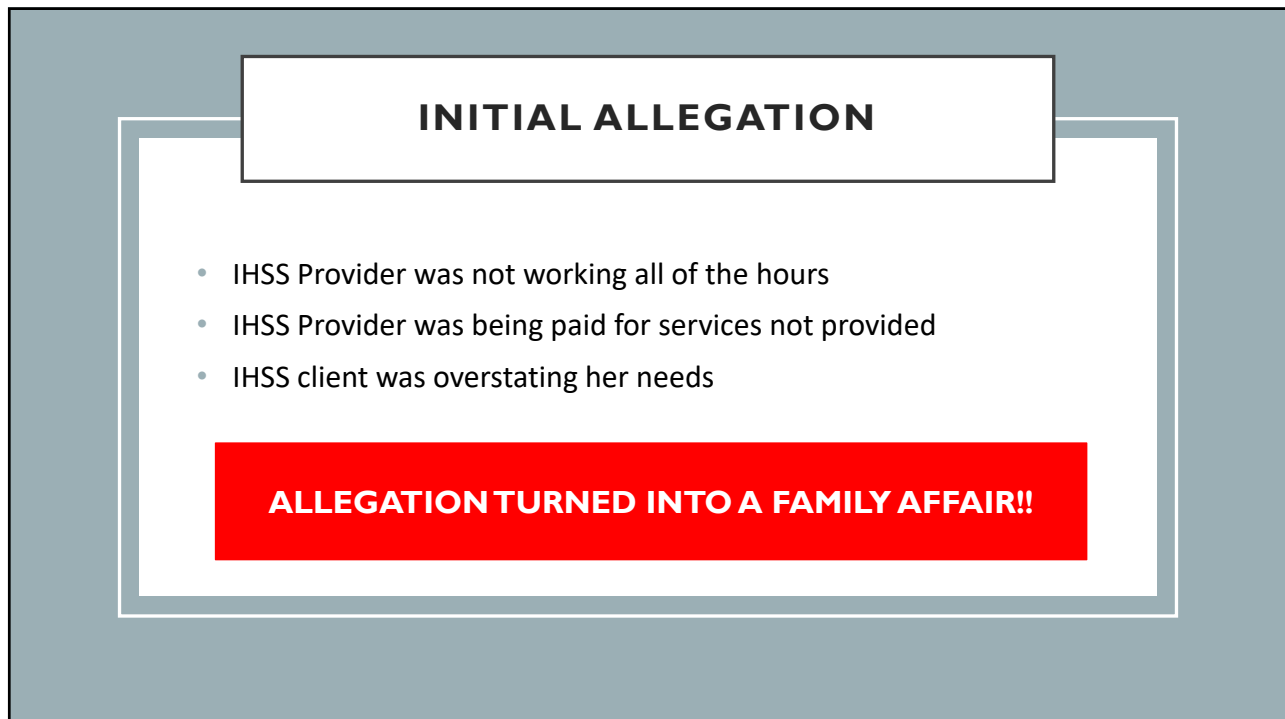
**IN HOME  
SUPPORTIVE  
SERVICES**

10/21/2024

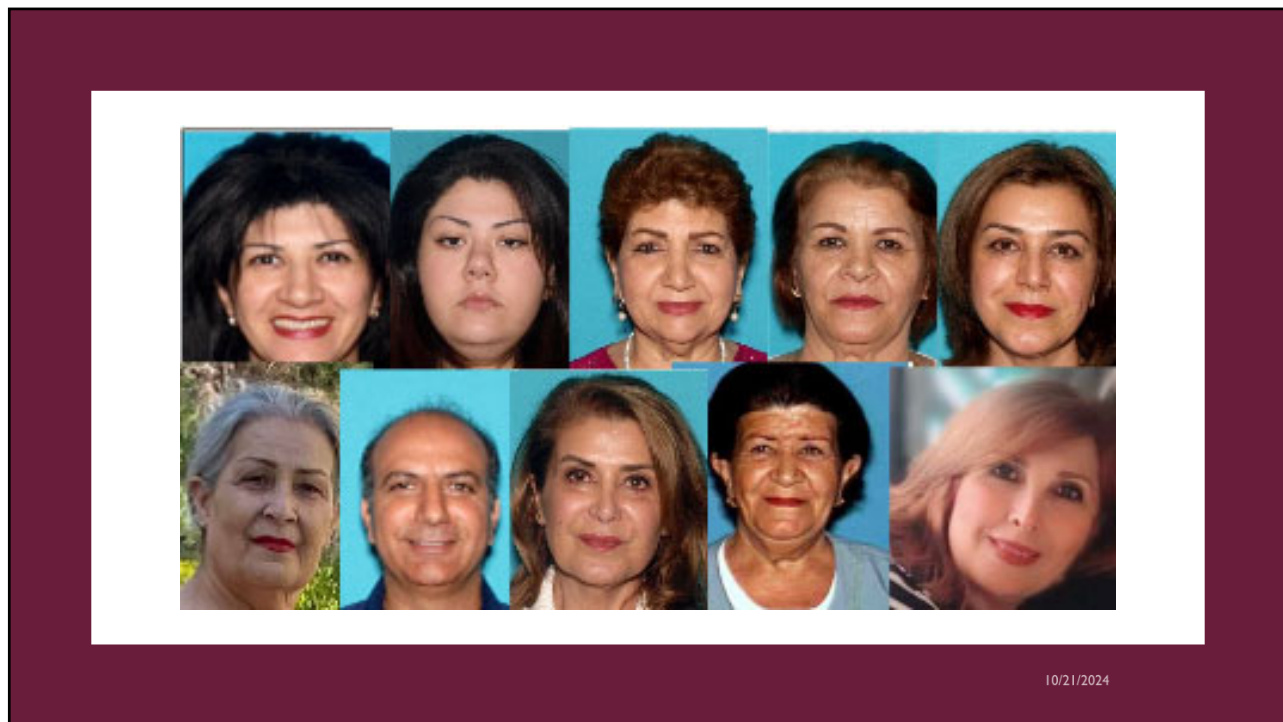
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## MINOO HEIDARI

- Eligibility Services Specialist at Santa Ana Regional Center Social Services
- Husband is Esmail HEIDARI – IHSS Provider
- Mother in Law is MEHRDADIAN, Mehrangiz - IHSS Client
- Mother to Jasmine DASHTI –
- Niece to Fatemeh SABAGHIAN – IHSS Client
- Daughter to Afsar LOTFIAN – IHSS Client
- Cousin to Sousann LOTFIAN – IHSS Provider and Eligibility Worker for IHSS
- Associate to Mojgan BEHROUZ-Eligibility Services Specialist

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## SOUSAN LOTFIAN

- Eligibility Worker at IHSS Orange County
- Cousin to Minoo HEIDARI – Eligibility Services Specialist
- IHSS Provider and Daughter to Fatemeh SABAGHIAN
- Sister to Morgan LOTFIAN – Social Worker at IHSS
- Resident at 23842 Alicia Parkway (Joint Address for multiple persons)



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## MOJGAN BEHROUZ

- Employee Eligibility Services Specialist at Santa Ana Regional Center Social Services
- Friend/Associate to Minoo HEIDARI and Sousan LOTFIAN
- IHSS Worker to Assad Agha BEHROUZ



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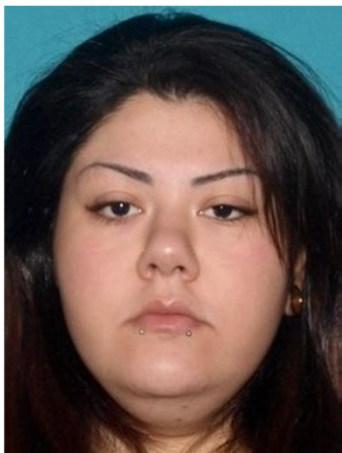


## ESMAEIL HEIDARI

- Husband to Minoo Heidari – Eligibility Services Specialist
- Father to Jasmine DASHTI – Daughter to Minoo HEIDARI
- IHSS provider to Mehrangiz MEHRDADIAN – Mother
- Resident at 23951 Cresecent Rd., Lake Forest
- Resides with 3<sup>rd</sup> Party Alexis WARD

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## JASMINE DASHTI

- Daughter of Minoo HEIDARI and Esmail HEIDARI
- Granddaughter to Asfar LOTFIAN

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## MEHRANGIZ MEHRDADIAN

- IHSS Client
- Mother to Esmail HEIDARI – Husband of Minoo HEIDARI
- Mother in Law to Minoo HEIDARI – Eligibility Services Worker
- Grandmother to Jasmine Dashti
- Resident at 2395 I Cresecent Rd., Lake Forest
- Resides with 3<sup>rd</sup> Party Alexis WARD



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## ASFAR LOTFIAN

- IHSS Client
- Mother to Minoo Heidari, Eligibility Services Worker
- Mother in Law to Esmail HEIDARI
- Grandmother to Jasmine DASHTI
- Sister of Fatemeh SABAGHIAN – Mother of Sousan Lotfian



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## FATEMEH SABAGHIAN

- IHSS Client
- Mother of Sousan LOTFIAN, Eligibility Worker at IHSS
- Mother of Morgan LOTFIAN – Social Worker at IHSS
- Sister to Asfar Lotfian, Mother of Minoo HEIDARI
- Resident of 23842 Alicia Parkway, Apt. 145, Mission Viejo
- Resides with IHSS Client Masoumeh LOTFIAN, Sister to Sousan LOTFIAN and Morgan LOTFIAN
- Resides with Sousan LOTFIAN
- Resides with Homeira HOUSHMANDSOHI



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## MOJGAN LOTFIAN

- Social Worker at IHSS
- Assigned Social Worker to Father of Mojgan BEHROUZ
- Sister to Sousan LOTFIAN & Masoumeh LOTFIAN
- Daughter to Fatemeh SABAGHIAN
- Friend/Associate of Hedieh RAHAT, IHSS Provider to Azardokht SHADAB
- IHSS Social Worker assigned to Azardokht SHADAB



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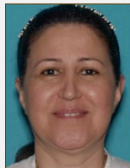
## MASOUMEH LOTFIAN

- IHSS Client
- Sister to Sousan LOTFIAN, and Mojgan LOTFIAN
- Daughter to Fatemeh SABAGHIAN, Sister to Asfar LOTFIAN
- Resident of 23842 Alicia Parkway, Apt. 145, Mission Viejo



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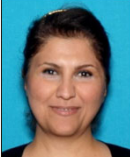
21



**Resident of same address as Sousan LOTFIAN, Fatemeh SARAGHIAN, Masoumeh LOTFIAN, and Morgan LOTFIAN**



**IHSS CLIENT, IHSS PROVIDER IS DAUGHTER Hedieh RAHAT FRIEND OF Mojghan LOTFIAN. MOJGHAN LOTFIAN is the assigned social worker to her IHSS case.**



**IHSS PROVIDER for Azardokht SHADAB (Mother). Friend of Mojghan LOTFIAN. MOJGHAN LOTFIAN is the assigned social worker to the IHSS case.**




**Resides at the same residence of Minoo Heidari, Esmail HEIDARI, and Mehrangiz MEHRDADIAN**

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### ASFAR LOTFIAN – IHSS CLIENT

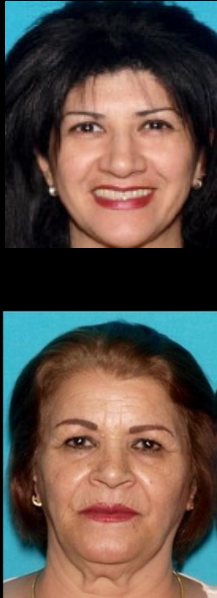
- CASE WAS MARKED CONFIDENTIAL
- CAREGIVER HAD FULL TIME WORK OUTSIDE OF IHSS SERVICES
- ASFAR NEEDED ASSISTANCE WITH DOMESTIC SERVICES, MEAL PREP/CLEAN UP, LAUNDRY, SHOPPING AND FOOD ERRANDS, RESPIRATION, BOWEL/BLADDER CARE, DRESSING, AMBULATION, TRANSFER, BATHING/ORAL HYGIENE/GROOMING, CARE/ASSISTANCE WITH PROTHESIS, AND ACCOMPANIMENT TO DOCTOR'S APPOINTMENTS
- TOTAL IHSS CAREGIVER PAYMENTS PER MONTH AVERAGED 123:49 HOURS
- RESIDENCE ADDRESS: 25721 VIA LOMAS DRIVE, LAGUNA, HILLS, CA

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WELFARE FRAUD  
INVESTIGATION  
REGARDING THE  
DAUGHTER OF  
MINOO HEIDARI,  
JASMINE DASHTI

- RESIDENCE VISIT REGARDING WELFARE CASE AT 25721 VIA LOMAS, LAGUNA HILLS, CA
- MINOO WAS PRESENT AT THE RESIDENCE. NOTE TELEWORKING FOR ORANGE COUNTY SOCIAL SERVICES AGENCY
- MINOO'S STATEMENT: SHE WAS STAYING THERE TEMPORARILY BECAUSE ASFAR LOTFIAN HAD RECENTLY HAD BACK SURGERY
- INVESTIGATION REVEALED THAT MINOO'S PRIMARY RESIDENCE WAS AT 23951 CRESCENT ROAD, LAKE FOREST, CA

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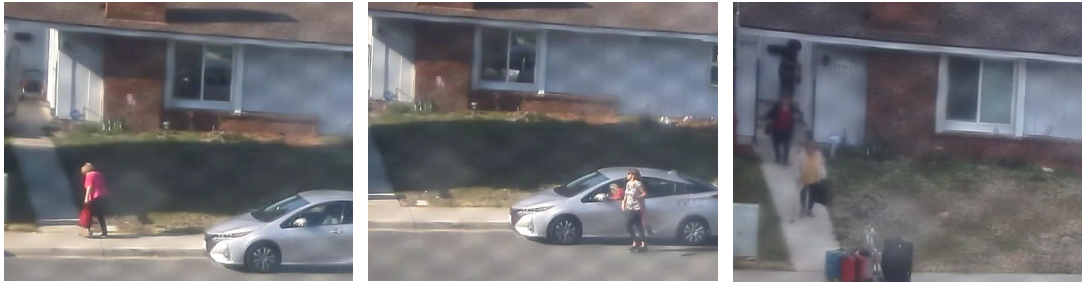


## SURVEILLANCE

- SURVEILLANCE OF ASFAR REVEASLED:
  - ASFAR LOTFIAN DID NOT REQUIRE ALL THE SERVICES BEING BILLED
  - MINOO HEIDARI DID NOT PROVIDE THE SERVICES BEING BILLED FOR
  - DATES FOR BILLING WERE SUBMITTED WHEN MINOO HEIDARI WAS NEVER AT THE RESIDENCE OR WITH ASFAR LOTFIAN

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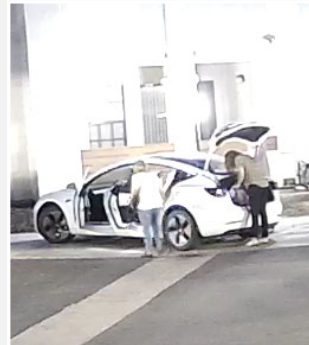
## SURVEILLANCE OF ASFAR LOTFIAN

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- SURVEILLANCE SHOWED HER AMBULATING WITHOUT ANY REQUIRED ASSISTANCE
- SURVEILLANCE SHOWED HER EASILY GETTING IN AND OUT OF VEHICLES WITHOUT ASSISTANCE
- SURVEILLANCE SHOWED BILLING OCCASIONS WHERE MINOO ALLEGED TO BE PROVIDING ASSISTANCE BUT WAS NOT PRESENT

## SURVEILLANCE OF ASFAR LOTFIAN



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## MINOO HEIDARI RESIDENCE



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- CONNECTED TO THE CASE WAS JASMINE DASHTI, DAUGHTER OF MINOO HEIDARI
- JASMINE HAD AN ACTIVE CALFRESH CASE AND ALLEGED TO BE LIVING WITH ASFAR LOTFIAN
- INVESTIGATION REVEALED SHE WAS ACTUALLY LIVING OUT OF THE COUNTY


## JASMINE CASE UNREPORTED






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## ESMEIL CALFRESH CASE

- ESMEIL HEIDARI ALSO RESIDED AT THE SAME RESIDENCE AND HAD AN ACTIVE CALFRESH CASE
- HUSBAND OF MINOO

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## MEHRANGIZ MEHRDADIAN

- IHSS CLIENT (RELATED TO AND LIVES WITH MINOO HEIDARI)
- CASE WAS **NOT** MARKED CONFIDENTIAL
- IHSS CAREGIVER WAS ESMEIL HEIDARI (HUSBAND OF MINOO)
- CAREGIVER HAD WORK OUTSIDE OF IHSS SERVICES
- MEHRDADIAN NEEDED ASSISTANCE WITH DOMESTIC SERVICES, MEAL PREP/CLEAN UP, LAUNDRY, SHOPPING AND FOOD ERRANDS, RESPIRATION, BOWEL/BLADDER CARE, DRESSING, AMBULATION, TRANSFER, BATHING/ORAL HYGIENE/GROOMING, CARE/ASSISTANCE WITH PROTHESIS, AND ACCOMPANIMENT TO DOCTOR'S APPOINTMENTS
- TOTAL IHSS CAREGIVER PAYMENTS PER MONTH AVERAGED 143:25 HOURS
- RESIDENCE ADDRESS: 2395 I CRESCENT ROAD, LAKE FOREST, CA

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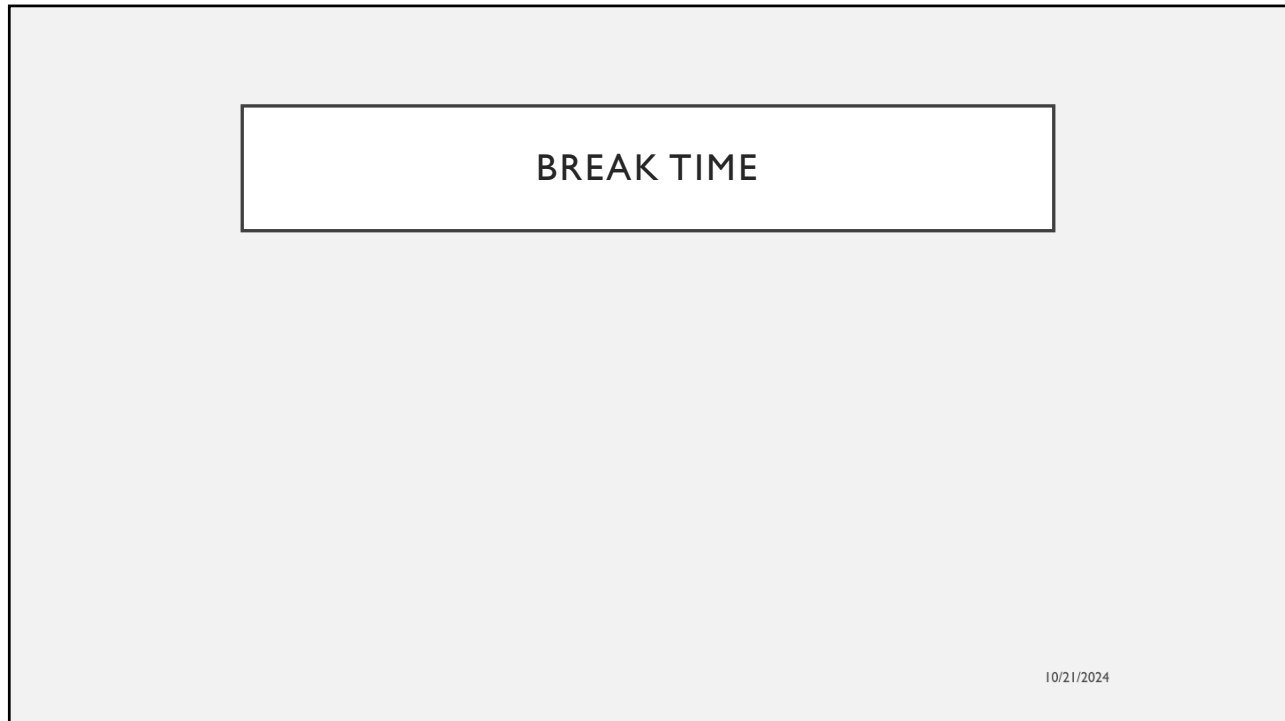


### SURVEILLANCE OF MEHRANGIZ MEHRDADIAN

- SURVEILLANCE SHOWS AMBULATING WITHOUT ASSISTANCE
- ABLE TO TO GET IN AND OUT OF VEHICLE WITHOUT ASSISTANCE
- ABLE TO SHOP ON HER OWN
- SERVICES WERE BILLED FOR TIMES THAT THE IHSS CAREGIVER WAS NOT PRESENT

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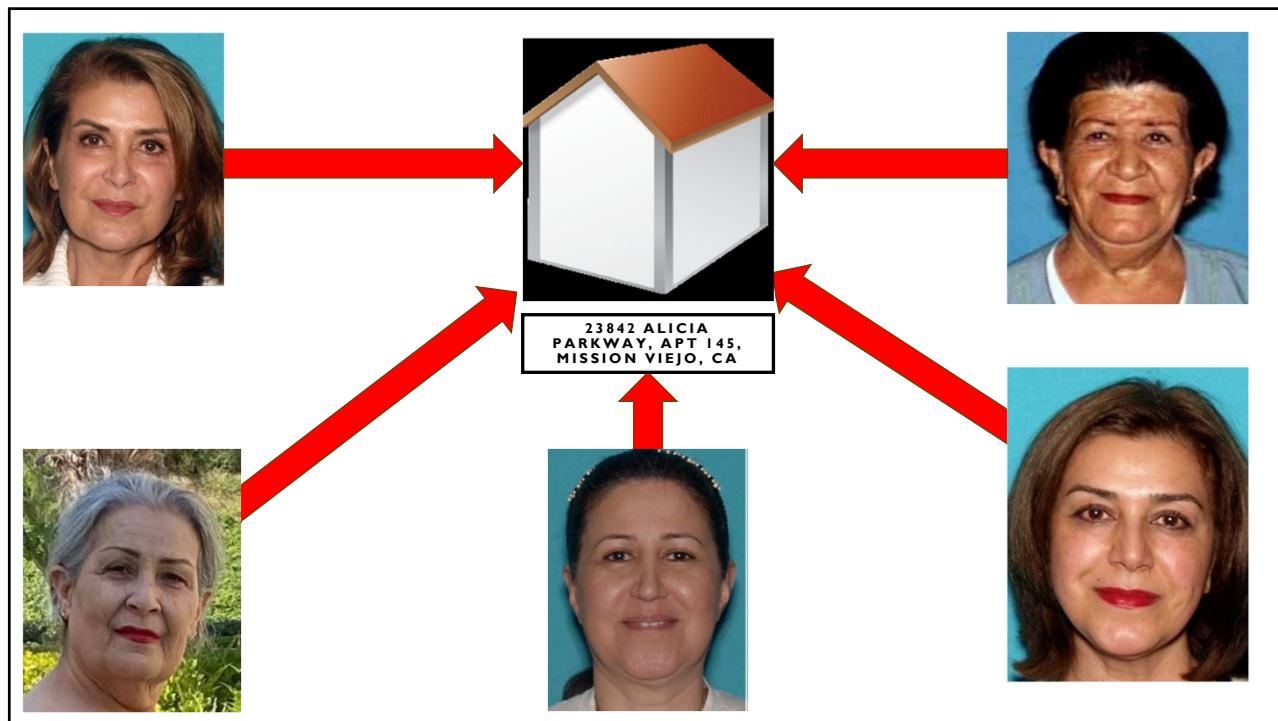
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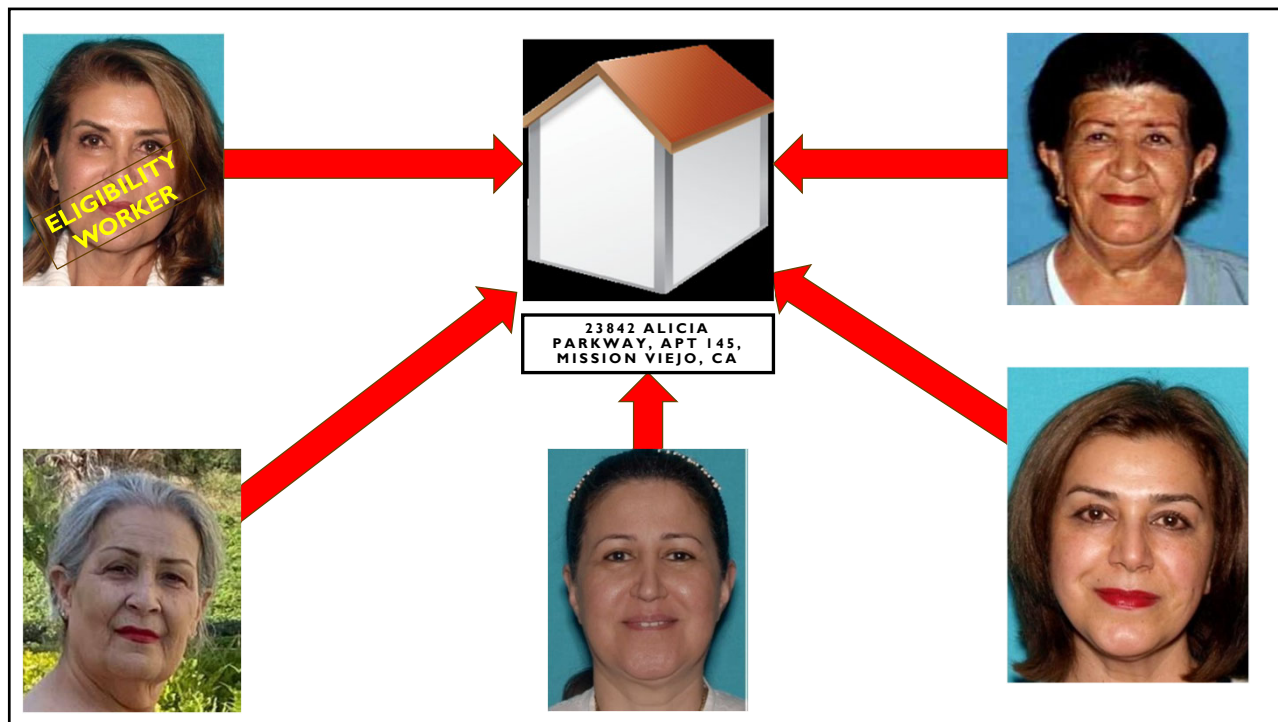
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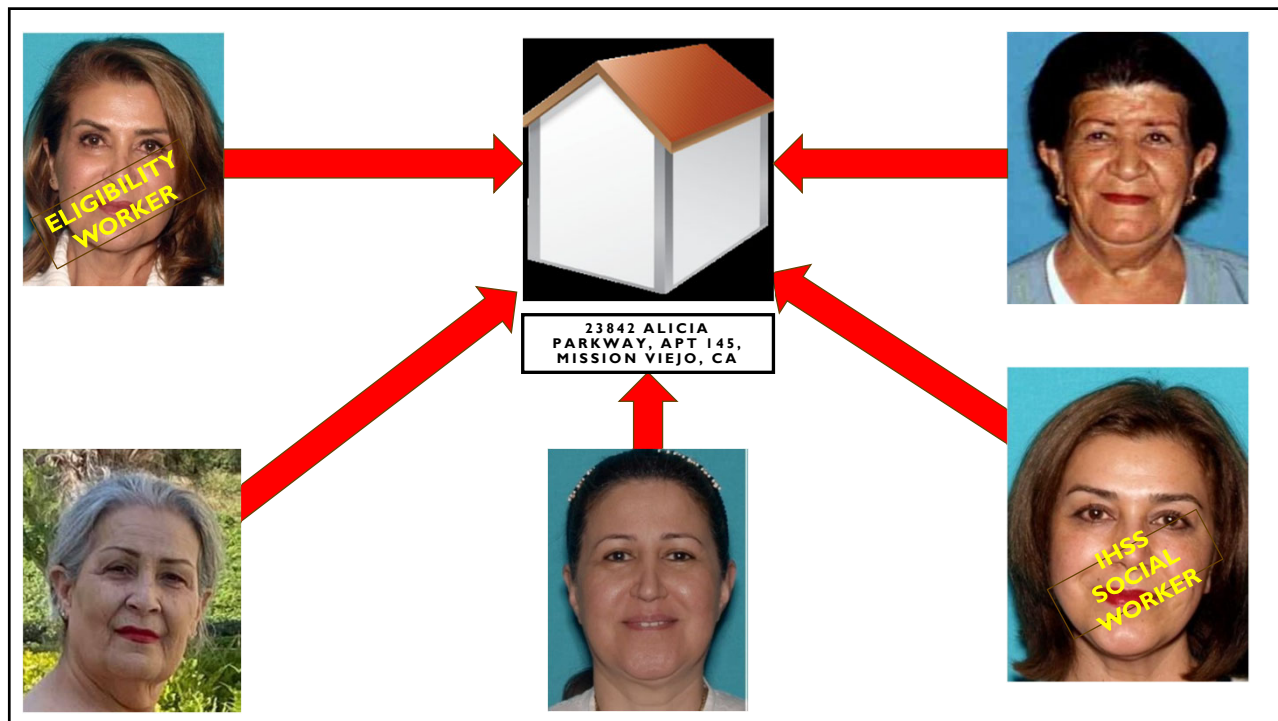
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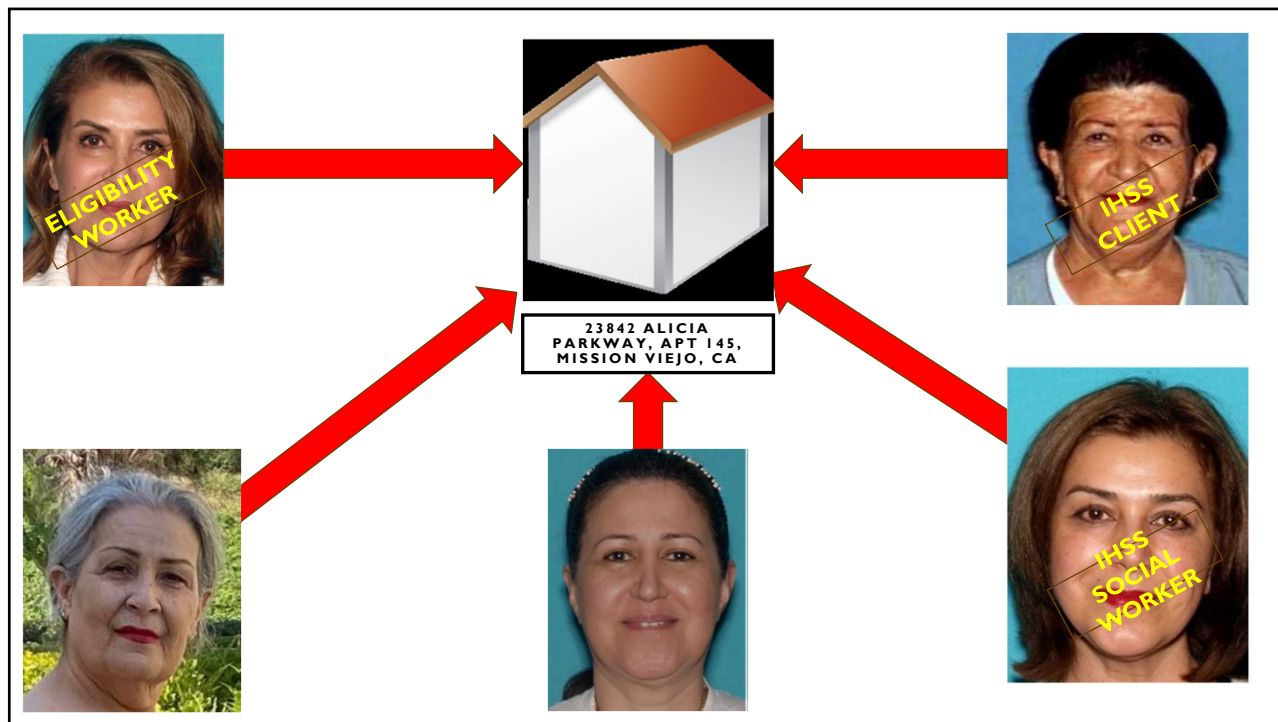
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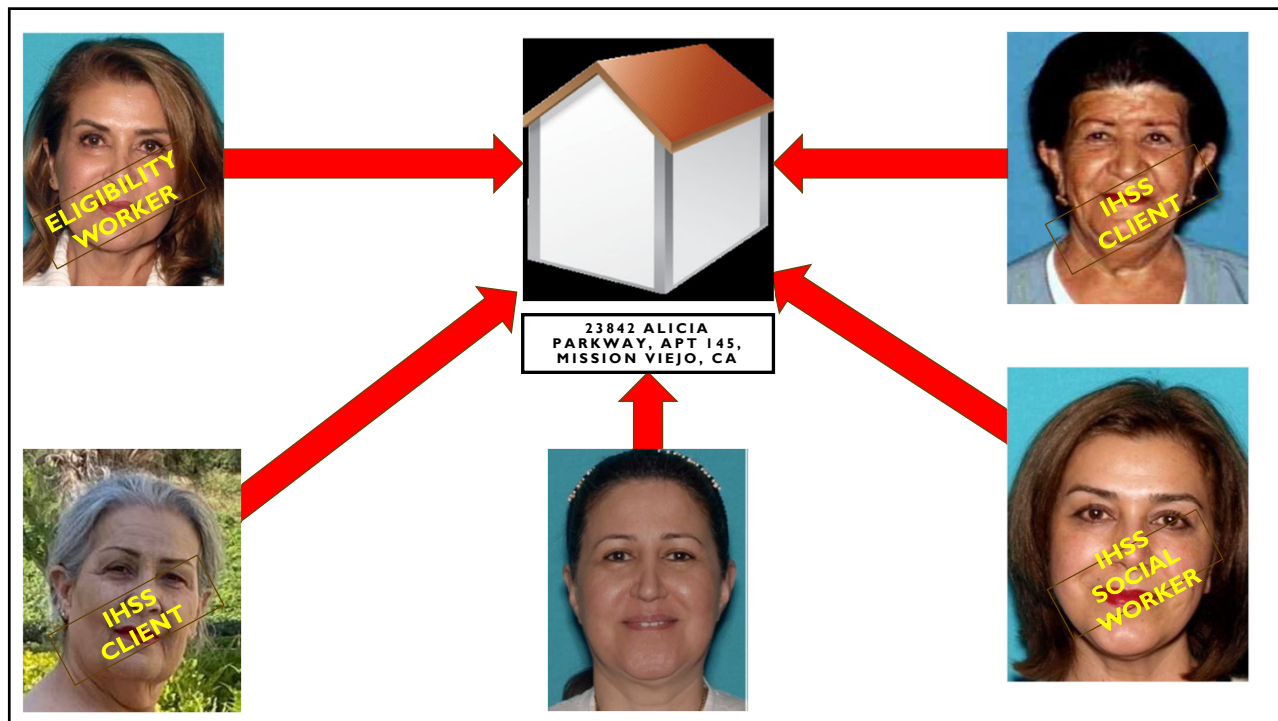
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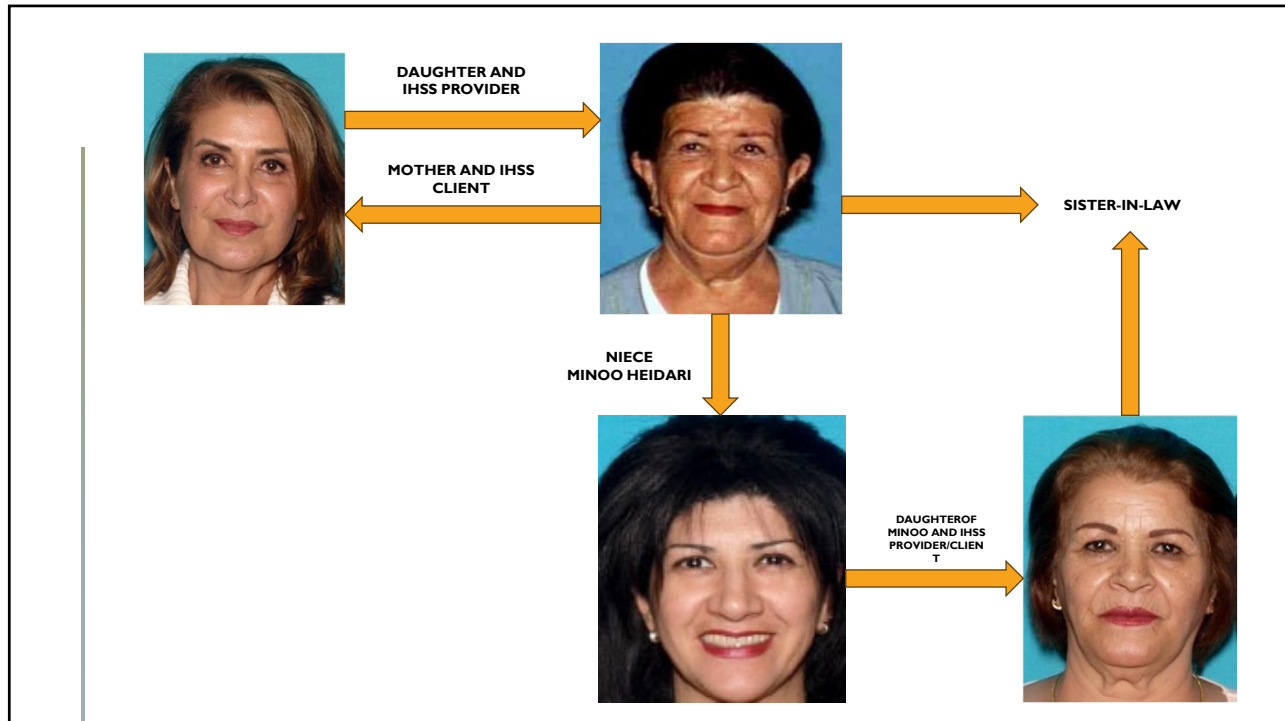
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## FATEMEH SABAGHIAN

**CASE WAS MARKED CONFIDENTIAL**

**CAREGIVER HAD FULL TIME WORK OUTSIDE OF IHSS SERVICES**

**SABAGHIAN NEEDED ASSISTANCE WITH DOMESTIC SERVICES, MEAL PREP/CLEAN UP, LAUNDRY, SHOPPING AND FOOD ERRANDS, RESPIRATION, BOWEL/BLADDER CARE, DRESSING, AMBULATION, TRANSFER, BATHING/ORAL HYGIENE/GROOMING, CARE/ASSISTANCE WITH PROTHESIS, AND ACCOMPANIMENT TO DOCTOR'S APPOINTMENTS**

**TOTAL IHSS CAREGIVER PAYMENTS PER MONTH AVERAGED 89:33 HOURS**

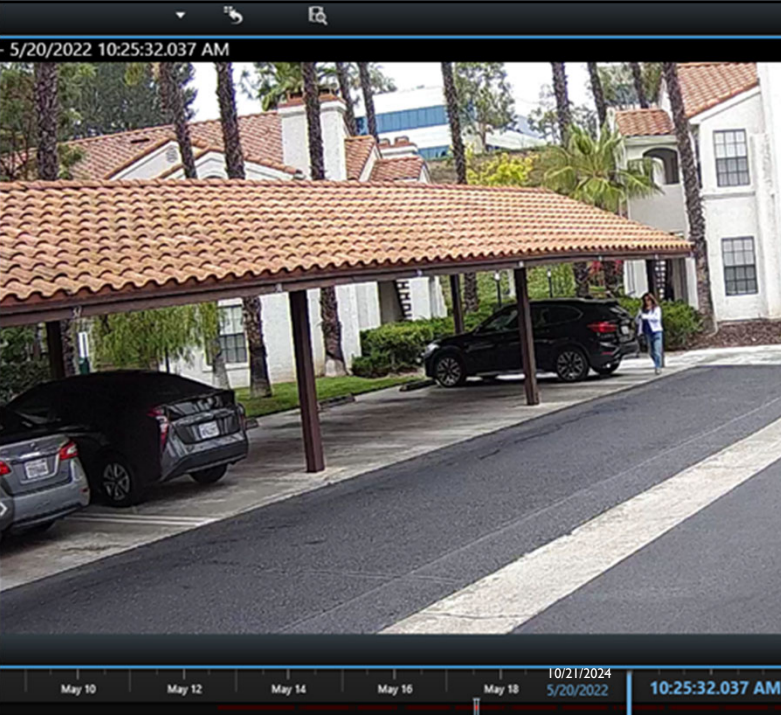
**RESIDENCE ADDRESS: 23842 ALICIA PARKWAY, APT 145, MISSION VIEJO, CA**

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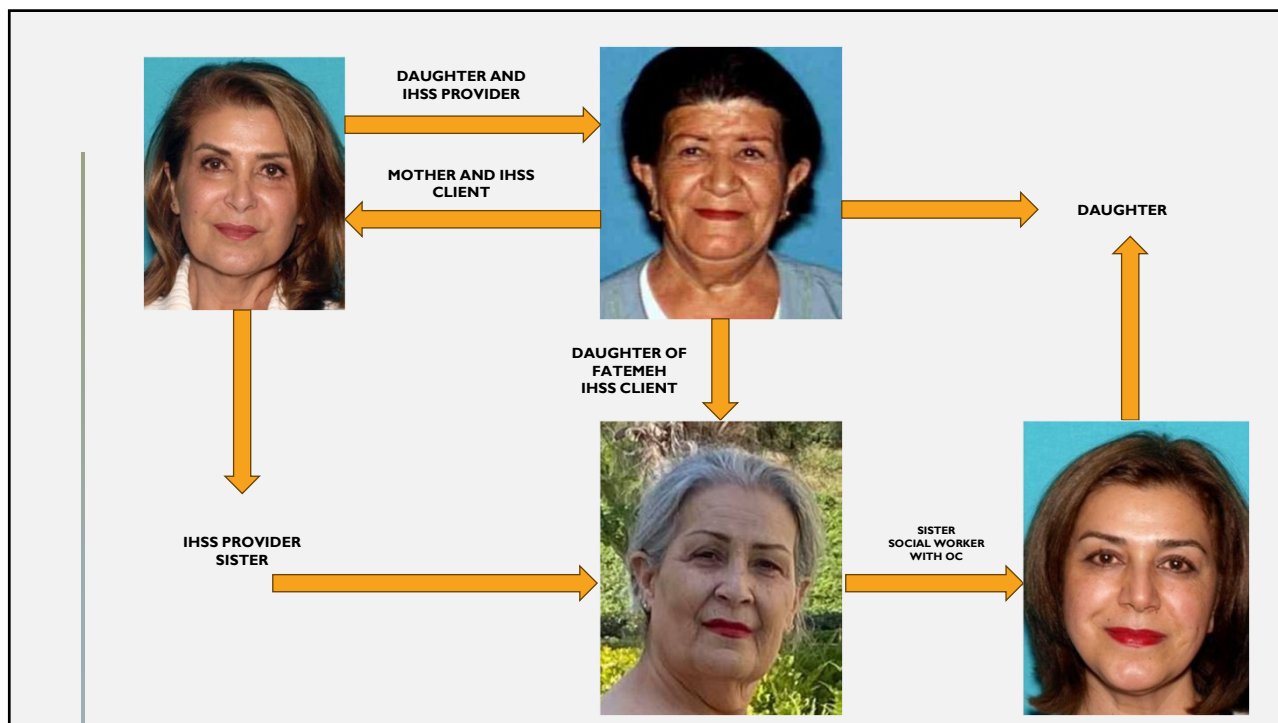
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### SURVEILLANCE OF FATEMEH

- SURVEILLANCE SHOWS THAT THE CAREGIVER, SOUSAN LOTFIAN, WAS NOT PRESENT FOR HOURS THAT WERE BILLED FOR SERVICES



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## MASOUMEH LOTFIAN

**CASE WAS MARKED CONFIDENTIAL**

**CAREGIVER HAD FULL TIME WORK OUTSIDE OF IHSS SERVICES**

**SABAGHIAN NEEDED ASSISTANCE WITH DOMESTIC SERVICES, MEAL PREP/CLEAN UP, LAUNDRY, SHOPPING AND FOOD ERRANDS, RESPIRATION, BOWEL/BLADDER CARE, DRESSING, AMBULATION, TRANSFER, BATHING/ORAL HYGIENE/GROOMING, CARE/ASSISTANCE WITH PROTHESIS, AND ACCOMPANIMENT TO DOCTOR'S APPOINTMENTS**

**MASOUMEH WAS ALSO PROVIDING ASSISTANCE TO MOTHER**

**TOTAL IHSS CAREGIVER PAYMENTS PER MONTH AVERAGED 34:25 HOURS**

**RESIDENCE ADDRESS: 23842 ALICIA PARKWAY, APT 145, MISSION VIEJO, CA**

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## SURVEILLANCE

Masoumeh LOTFIAN shown shopping without need for assistance

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## SURVEILLANCE

Masoumeh LOTFIAN ambulating in and out of car without assistance

Shown bending over, lifting and moving without assistance

Hours were submitted by Sousann Lotfian stating she was providing assistance when in fact she was not

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**23842 ALICIA  
PARKWAY, APT 145,  
MISSION VIEJO, CA**



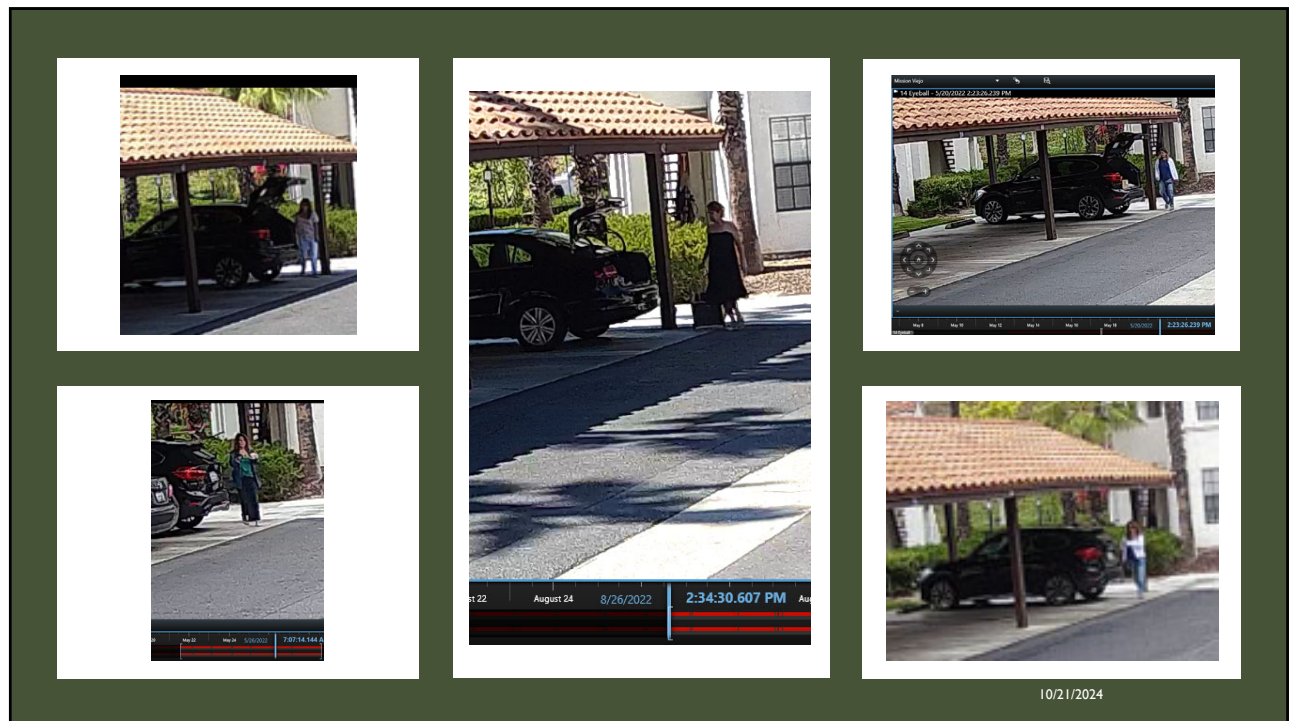
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## PUBLIC HOUSING APPLICATION

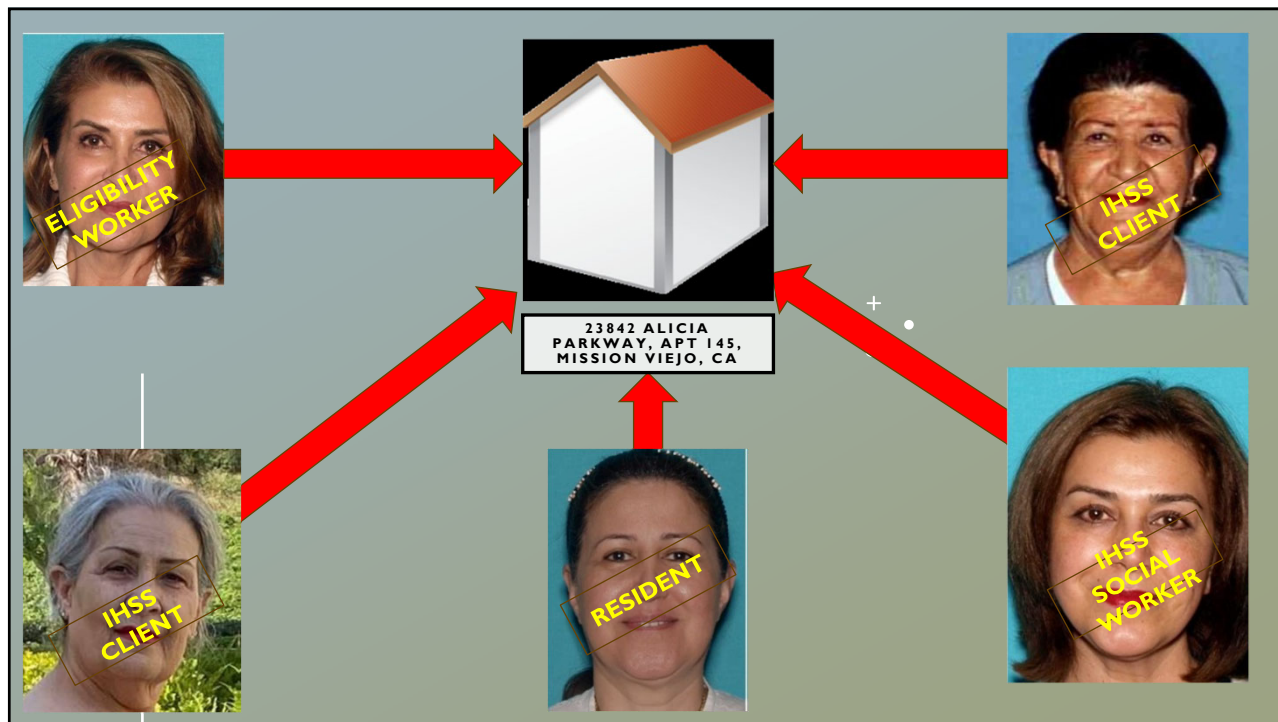
- Public Housing Application cited two residents:
  - IHSS Client Fatemeh SABAGHIAN
  - IHSS Client Masoumeh LOTFIAN

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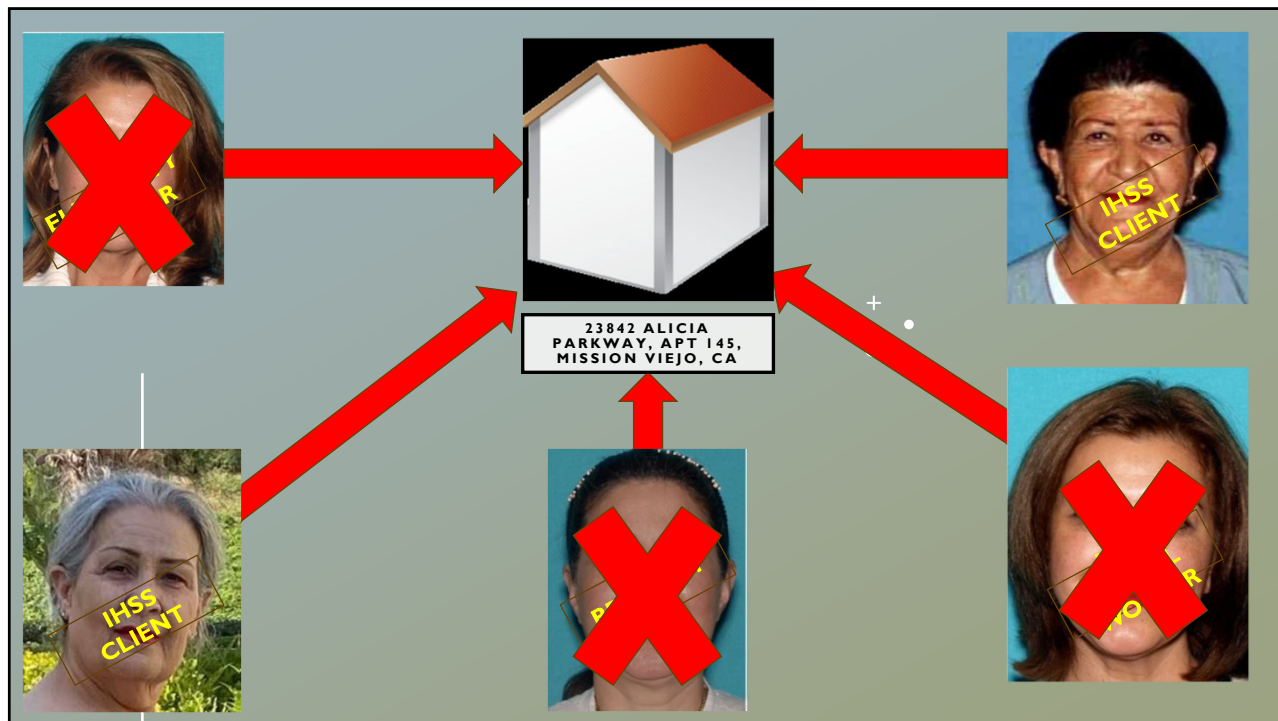
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## ASSAD AGHA BEHROUZ

- IHSS Client
- Father to Moghad BEHROUZ, Eligibility Services Specialist
- Friends with Sousan and Moghan Lotfian
- Moghan Behrouz IHSS provider for Assad Agha BEHROUZ
- Family and Friendship link to IHSS case

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- Moghan Behrouz was an Eligibility Services Specialist who never reported the IHSS case of her father as confidential

## IHSS PROVIDER/EMPLOYEE CONNECTION



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# PARVIN HARAZ

**IHSS PROVIDER FOROUGH GOMARONIPOUR HAS A TIGHT FRIENDSHIP WITH COUNTY WORKERS (SOUSANN AND MOGHAN LOTFIAN, MOGHAN BEHROUZ, ETC.)**

**CASE WAS NOT MARKED CONFIDENTIAL**

**CAREGIVER HAD FULL TIME WORK OUTSIDE OF IHSS SERVICES**

**HARAZ NEEDED ASSISTANCE WITH DOMESTIC SERVICES, MEAL PREP/CLEAN UP, LAUNDRY, SHOPPING AND FOOD ERRANDS, RESPIRATION, BOWEL/BLADDER CARE, DRESSING, AMBULATION, TRANSFER, BATHING/ORAL HYGIENE/GROOMING, CARE/ASSISTANCE WITH PROTHESIS, AND ACCOMPANIMENT TO DOCTOR'S APPOINTMENTS**

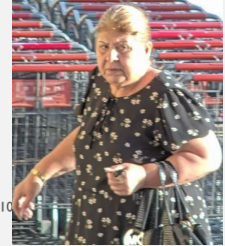
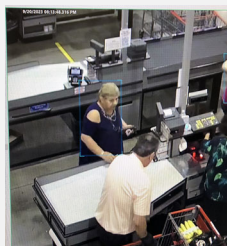
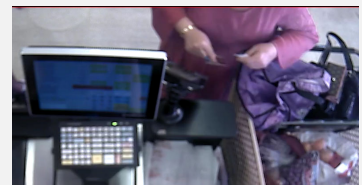
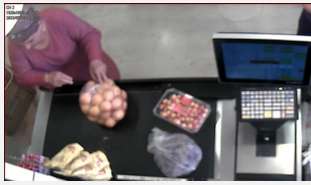
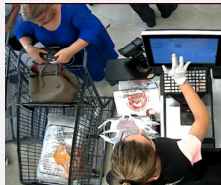
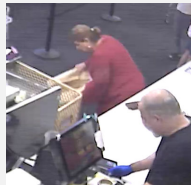
**TOTAL IHSS CAREGIVER PAYMENTS PER MONTH AVERAGED 71:55 HOURS**



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# SURVEILLANCE OF HARAZ



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## FATEMEH JAVANMARDI

- IHSS CLIENT
- IHSS PROVIDER IS DAUGHTER, BANAFSHEH PANAH
- PANAH IS AN ELIGIBILITY SUPERVISOR AT LAGUNA HILLS REGIONAL CENTER WITH OC SOCIAL SERVICES
- CASE WAS NOT MARKED CONFIDENTIAL
- CAREGIVER HAD FULL TIME WORK OUTSIDE OF IHSS SERVICES
- JAVAM, ARDO NEEDED ASSISTANCE WITH DOMESTIC SERVICES, MEAL PREP/CLEAN UP, LAUNDRY, SHOPPING AND FOOD ERRANDS, RESPIRATION, BOWEL/BLADDER CARE, DRESSING, AMBULATION, TRANSFER, BATHING/ORAL HYGIENE/GROOMING, CARE/ASSISTANCE WITH PROTHESIS, AND ACCOMPANIMENT TO DOCTOR'S APPOINTMENTS

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## DETAILS OF INVESTIGATION

- SOCIAL MEDIA INVESTIGATION REVEALED HUSBAND HAS BEEN IN THE HOME FOR DURATION OF CASE
- HUSBAND WAS PROVIDING ALL THE SERVICES WHILE THE DAUGHTER WAS COLLECTING ALL THE IHSS PAY AND WORKING FULL TIME AS A COUNTY EMPLOYEE
- HUSBAND AND WIFE HAD A CALFRESH/MEDICAL CASE JOINTLY, NEVER SEPERATED
- REPORTED TO IHSS THAT THEY WERE SEPERATED TO COLLECT IHSS BENEFITS

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## BREAKING UP THE FAMILY BUSINESS

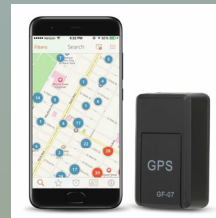


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- Surveillance of suspects was established over a period of several weeks.
- Search warrants completed for bank records and GPS vehicle trackers.
- Social Media Checks



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STATE of CALIFORNIA, COUNTY of ORANGE,


**Affidavit of Monica Hernandez Requesting Sealing  
and Order for Sealing Search Warrant and Records  
Executed on Chase Bank**

**Case No.:** Superior Court of California, County of Orange


**AFFIDAVIT OF MONICA HERNANDEZ**

**Monica Hernandez**, an Investigator with the Orange County District Attorney's Office, is currently assigned to the Orange County In-Home Supportive Services (IHSS) as a Case Manager. I am the affiant in the Search Warrant described above, which was signed by the Honorable Judge Shaina Colover on **June 29, 2022**. I, your affiant, request this affidavit and all documents relating to this affidavit be sealed for the following reasons:

The search warrant sought pursuant to this affidavit relates to an on-going investigation into a murder and grand theft. Additional search warrants, arrests and seizures of evidence are contemplated relating to this matter. If the information contained in this affidavit and all documents relating to this affidavit is made public, it would compromise this investigation and it would not be possible to continue. Investigators and other sources of information referred to in this affidavit would no longer be able to gather information. Therefore, your affiant requests that the Search Warrant and all documents related to this case be sealed pending further action by the court or any other competent court.

*7<sup>th</sup>* day of **July** 2022. 

Investigator Monica Hernandez  
Orange County District Attorney's Office



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**MULTIPLE SSA POLICY VIOLATIONS**

**CONFIDENTIAL CASES**

It should be noted that an IHSS case may be identified as a "Confidential" case in the following situations:

1. Current (active or on leave) employees of the Social Services Agency (SSA).
2. Relatives of current employees, including, but not limited to parents, children, siblings, spouses, ex-spouses, stepparents, in-laws, grandparents, grandchildren, stepchildren, stepsiblings, aunts, uncles and cousins.
3. **Other persons who may be living in the home of the employee or with whom the employee has close personal relationship. (e.g. personal friends, business partners, co-workers, advocates).**
4. Cases of victims of domestic violence.

- **NEPOTISM ACKNOWLEDGEMENT**
- **EMPLOYEE CODE OF CONDUCT**
- **CONFIDENTIALITY OF CLIENT INFORMATION**
- **CONFLICT OF INTEREST**
- **RULES OF CONDUCT**

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## LESSONS LEARNED



- **PROGRAM INTEGRITY RESULTS:**
  - TERMINATED EMPLOYEES
  - CASES CLOSED WITH NO FURTHER LOSS
  - ADDITIONAL ADMIN INVESTIGATIONS
  - CIVIL COMPROMISE AND COLLECTIONS
- **FRAUD VS. SPECIAL PROSECUTIONS:**
  - WHEN POSSIBLE, ALWAYS KEEP THE CASE WITH THE EXPERTS

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## QUESTIONS?



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# THANK YOU

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Public Assistance Investigator  
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Monica.Hernandez@ocdapa.org



Amanda Veach  
Public Assistance Investigator  
714-334-0361  
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