

DALE BONDANZA

MBA, PMP, CSSGB, CSM

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IT STRATEGIST FOCUSED ON PEOPLE + PROCESS + TECH=ALIGNED INNOVATION THAT DELIVERS

- ✓ **3 DECADES OF EXCELLENCE** in helping business leaders and globally recognized companies transform big goals into reality through people-driven technology innovation. Millions in realized revenues and cost savings, powerfully revitalized customer bases, and the kind of in-house staff retention rates and cultural vitality that proclaim the same thing: business, people and tech need to co-develop and succeed under the same roof.
- ✓ **AN EXPERT IN HELPING COMPANIES AT EVERY STAGE OF THE GROWTH JOURNEY** get past the seemingly impossible, such as talent and resource shortages, large-scale industry disruption and governance challenges that place us constantly in reactive versus proactive mode. Cuts through the noise and re-aligns around clear, powerful objectives that we can all move forward on.
- ✓ **A VETERAN STRATEGIC PARTNERSHIP BUILDER** with an unrelenting dedication to exposing the best of who we are, and raising up those around us. Proud to have a deep network within the industry based on value-add and service.

Cross-Functional Team Leadership • IT Strategy • Change Management • Cybersecurity Strategy • People Development
Integration • PMO • Executive Management • SDLC • Six Sigma • Security • Process Re-engineering • Budgeting/Cost Control
Cloud Strategy • Training/Mentoring • Program Management • Outsourcing • ERP • Global Strategy-at-Scale

PROFESSIONAL EXPERIENCE

SOUTH FLORIDA COMMUNITY CARE NETWORK, LLC
Fort Lauderdale, FL

2024-Present

DIRECTOR OF INFORMATION TECHNOLOGY | INFORMATION MANAGEMENT

- Provider Service Network in Broward County, FL. Owned by South Florida's most experienced names in health care: Broward Health and Memorial Healthcare System. Proving health insurance to FL Medicaid and FHK population.
- Provide strategic leadership, direction, and oversight in relation to the information systems necessary for delivering IT services aligned with our health plan initiatives.
- Led the evaluation and selection of IT services to enhance our Business Intelligence, Data Warehouse, ETL, Application Development, and Project Management.
- Continuously assess the existing environment, identifying areas for improvement and recommending solutions to optimize efficiency in securely delivering information to the appropriate stakeholders. Worked collaboratively across the organization. Analyzed and implemented innovative data integration methods. Established governance based on best practices and ensured proper alignment of projects and major initiatives with the overall business strategy and goals. This included developing and maintaining IT policies and procedures, documentation, and plans.

DAB ENTERPRISES LLC
Fort Lauderdale, FL

2022-2024

PRINCIPAL CONSULTANT | FRACTIONAL CIO | PMO CONSULTANT

- Act as virtual/fractional Chief Information Officer to organizations in need of executive level technology leadership

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including the establishment of applications, infrastructure, and security technology (Xavier Jesuit Academy (Cincinnati, OH))

- Mentor and develop newly appointed Chief Information Officer (CIO)
- Coach retired Project Managers/Business Analysts on restarting their career and consulting practice
- Establish Information Technology policies for local government (City of Naples Florida, Collier County (FL) PUC)
- Client: Confidential (Senior VP of IT and Chief Information Officer -)

CHARTER SCHOOLS USA (K12 Charter Management Organization)
Ft. Lauderdale, FL

2022-2022

SENIOR VICE PRESIDENT / CHIEF INFORMATION OFFICER (CIO)

- Member of the executive team leading the strategic direction, development, and transformation of a best-in-class IT organization that supports all technology needs across the enterprise and delivers innovative educational technology solutions. 100+ schools, 75,000+ students, & 10,000 employees across 5 states.
- Provide leadership and vision for the technology function and overall responsibility for governance, cybersecurity, technology innovations and operations.

BROWARD COUNTY PUBLIC SCHOOLS
Ft. Lauderdale, FL

2017-2022

DIRECTOR OFFICE OF THE CIO

- Enabled the 6th largest K-12 school district (\$4B) in the United States to thrive through intelligent utilization of technology designed to address the most critical unmet student, staff, and organizational needs.
- Partnered heavily with CIO on short and long-range planning, budgeting, and roll-out of new initiatives. Strengthened vendor relationships.
- Emphasized a "people on down" culture where IT can play a more active, and appreciated, role within the organization through meeting change the right way.

ARTHREX
Naples, FL

2013-2016

HEAD OF GLOBAL PROJECT MANAGEMENT OFFICE

- Developed and launched organization-first PMO function and optimized Vendor Management Office, Controllershship and Legal activities. Drove the successful completion of 12+ capital projects annually with full oversight of PMs, BAs and other team members. Direct accountability for GIS budget (\$65M+)
- Transformed a sprawling 100+ vendor network into a centralized, legally compliant operation designed to maximize the returns from existing relationships, and proactively identify emergent opportunities.
- Placed Arthrex on front footing competitively through championing "best of breed" technologies including SAP, Oracle, IBM, and .Net (on premise to cloud). Major strides in infrastructure during tenure.

TYCO INTEGRATED SECURITY (formerly ADT Security)
Boca Raton, FL

2012-2013

ACTING-DIRECTOR ORACLE EBS CENTER OF EXCELLENCE

- Enabled company to successfully adapt during a corporate spin-off within a rapidly changing competitive landscape through deep "inside out" improvements and people investments. Achieved company-best retention rates through

a new approach to performance improvement and in-house career pathing. Upheld rigorous quality and customer satisfaction standards on the client side.

MYLAN PHARMACEUTICALS

Basking Ridge, NJ

2010-2012

DIRECTOR INFORMATION TECHNOLOGY

- Re-aligned technical initiatives and priorities with the larger goals of Mylan, achieved benchmark wins in strategic partnerships, and realized the advantages of large-scale technology and process standardization.
- Served as a critical advisor to commercial operations and business support functions (including Sales, Marketing, Finance, HR, and Procurement).

DAB ENTERPRISES LLC

Fort Lauderdale, FL

2004-2010

PRINCIPAL CONSULTANT and FOUNDER

- Developed end-to-end business and technology solutions to globally recognized companies such as Wyeth/Pfizer, Sanofi-Aventis, Verizon, and IBM, resulting in multimillion-dollar cost savings, revitalized customer relationships and the kind of "obstruction flattening" that enables companies to support the launch of new divisions, products, and services.
- Tapped as Deputy CIO responsible for launching PMO function and moving to a matrix-based IT org for Canon Financial Services. Built out a full PMO team and attained critical development targets.
- Achieved a \$15M savings and 50% lower costs by reengineering the customer set-up and classification process at Wyeth Pharmaceuticals including technical SAP Workflow component.
- Led end-to-end Verizon project of 400 health care plans quoted by 70 insurance carriers insuring 250K Verizon employees, their 500K dependents, and representing costs in excess of \$2B. Achieved double-digit gains in cost efficiency and health plan satisfaction.
- Guided \$1.7M scanning/OCR project for customer service department of Wyeth garnering a 80% reduction in errors and 75% fewer CSRs.

EDUCATION

Masters of Business Administration (Management Information Systems) - St. Josephs University

Bachelor of Science (Computer Science) - Rochester Institute of Technology

CERTIFICATIONS:

- **Project Management Professional (PMP #1261599 – May 2009 through May 2027)**
- **Certified Scrum Master (CSM)**
- **Six Sigma Green Belt**
- **Certified Disciplined Agilest (CDA)**
- **ITIL v3**