

RUSHLOW'S

All clients:

* Payment for board and/or training/conditioning is due on the 1st of the month. Please be sure to get your payments in before the 1st. It's important because many of our bills incurred taking care of the horses are due right about then too. For payments not received by the 5th of the month, please add an additional \$25 late fee when paying. (Please notify us ASAP of issues you may be having.)

* Payment for lessons is due at the time of the lesson unless you have made other arrangements. Lessons are:

\$40 per person for 2 or more

\$60 for a private lesson

* If you have a gift certificate, please check your balance regularly to see where you stand and decide if you want to purchase a new gift certificate or begin to pay by cash, check or credit card for your lessons.

* The farrier's services are payable at the time of service. A notice is sent (usually by email or text) advising when the farrier will be here. Most clients leave a check with the amount field open to pay for services because the farrier doesn't know in advance exactly what your horse's feet will require. We will fill that amount in for you. You can also have the farrier services billed to the credit card you have on file with us if you'd like – 4% service charge added.

* You will be billed directly by the veterinarian for services they render. Again, we will make every effort to notify you when the vet will be here, but sometimes they have a cancellation and just unexpectedly show up. Please pay vet bills promptly as the vet will not take care of your horse if you have a past due balance. It's important for your horse's health.

* When notices go out about dental services and sheath cleaning (for the boys) please consider having these services done for your horse. It's important for their health and comfort - whether a show horse or pasture pet. We'll assume you want these services done for your horse and will keep them on the schedule for services unless you tell us differently.

* All vendors who we bring in for services must be promptly paid in full. Veterinarians, blacksmiths, braiders, chiropractors, etc. are rendering important services and we value them. The horse(s) of a client who is behind on paying any of our vendors or behind paying us will not be allowed to go to a horse show with us.

Clients with horses in training:

* Training includes, of course, training of your horse and training lessons (usually once per week depending upon circumstances.) The training lesson usually lasts 20 to 30 minutes or whatever it takes for your lesson to end on a happy note for horse and rider. (Training lessons do not accumulate if they are missed.)

* If you want to ride in a group lesson, you will usually ride a school horse. Sometimes you may ride your own horse depending upon what the trainer thinks is the best course for you and/or your horse at the time. The appropriate lesson charge will apply for all group lessons - \$40 per person for a group of 2 or more, \$60 for a private lesson.

If you're showing:

* Membership cards (USEF and AHA) are required to attend a horse show. Please get copies of your membership IDs to the farm so your rider profile can be completed and ready for submission well before the first show of the season. January or February is best. Both sites allow you to print out a paper copy of your ID card which you can drop off at the farm, text a photo of, or email it to us. (Don't forget about the SafeSport training required by USEF for adult riders.)

* Credit card information will be asked for in advance of a horse show you have told us that you would like to attend. Your credit card information is needed in order to submit your entry. We won't know the exact amount of your show bill until the final day of the show when the show administrator finalizes your bill. Your credit card usually won't be charged until the last day of the show when your show bill is closed out.

* You will be invoiced for all other horse show charges (hauling, show fees, patronship, dressing/kitchen/tack stalls, etc.) about 2-3 weeks prior to the show and this invoice must be paid by the due date indicated in order for your horse to get on the trailer. You can pay by credit card (4% additional), check, cash or Venmo.

* A week or two after a show, you will be billed for meds given at the show (if any). These invoices are due upon receipt. You may also receive a bill from the veterinarian if they administered meds or medical services at the horse show. If your horse was braided, you will be billed by the braider. If you had lessons with Lyric, you will receive a bill from her.

* A sign up sheet will be sent out in advance of the show for you to sign up to bring a meal for all to share at some point during the show. For the meal, you can bring a dish, cater or barbeque a meal for all to share. (You'll have to supply crock pots, grills, etc. if needed for the meal you/re bringing.) Beverages (water, pop, gatorade, etc.) and snacks should be supplied by all families and the signup form will let you know what and how much is needed.