

## **Dos Rios Doodles Grooming Agreement**

- 1. Current Vaccinations/Veterinarian Information: By signing this agreement, owners verify their pets) is current on Rabies, Distemper and Paro-Virus vaccinations. Proof of Vaccination or current Titer testing must be provided to Dos Rios Doodles Prior to groom, as well as current Veterinarian information. Special circumstances will be taken into consideration.
- 2. Aggressive or Dangerous Pets: Owners MUST inform Dos Rios Doodles if their pet(s) bites, has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the pet and the groomer. Dos Rios Doodles reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process, and charge an Aggressive Dog Fee, in addition to the regular grooming charge.
- 3. Health or Medical Problems & Senior Pets: Grooming can sometimes be a stressful experience, especially for senior pets or pets with health problems. Sometimes, it can expose hidden medical problems or aggravate a current condition(s) during or after grooming. Senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in a manner that will not add to their stress. In maintaining the best interest of your pet(s), this release will allow Dos Rios Doodles to obtain immediate veterinary treatment for your pet should it be deemed necessary. We will do our best to contact the owner/guardian first, otherwise we will take your pet(s) to our authorized veterinarian or to the nearest veterinarian that is available. It is agreed that all expenses for veterinary care will be covered by the pet's owner upon signing this agreement.
- 4. Mat Removal: Pets with matted coats need extra attention and time during their grooming session. Mats left in a pet's coat will grow tighter, and can strangle the pet's skin, or eventually tear it open. Dos Rios Doodles does not wish to cause serious or undue stress to your pet, and will not continually de-mat your pet for you. Mats can be very difficult and dangerous to remove, and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles, or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin from mats can also harbor maggots. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. Shaved pets are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases, pets can also exhibit brief behavioral changes. There is an extra charge for dematting. Prevention is the best defense against matting; therefore, be sure to schedule regular grooming appointments.
- 5. Accidents: There is always the possibility an accident could occur. Grooming equipment is sharp. Even though we use extreme caution and care in all situations, possible problems could

occur, including cuts, nicks and scratches. In most cases, this can happen when a pet is wiggling or moving around.

If you arrive to pick up your pet and it is still being groomed, please do not talk to them or allow them to see you. Every effort will be made to ensure your pet is groomed as safely as possible. It can be dangerous to work on an excited pet. If you insist on talking to your pet, or the groomer, we reserve the right to end the grooming session, even if not completed, and the full grooming price will be charged.

- 6. Parasites: If you suspect your pet has fleas or ticks, prompt and thorough action on your pet is needed. Flea infestation can lead to tapeworm and other health problems. If fleas or ticks are found during the grooming process, you will be charged an additional fee to properly treat your pet with a natural product to kill the parasites. Please Note: Dos Rios Doodles will not use pesticide dips or sprays on your pet. Ticks found will be removed for an additional charge. If ticks are found we strongly suggest that you have your pet tested for Lyme Disease. Parasites are a health hazard to your pet, as well as to humans.
- 7. Hold Harmless Agreement: By signing this agreement you (or your Agent) agree to hold Dos Rios Doodles, it's owners, operators, employees, officers and directors a harmless from any damage, loss or claim arising from any condition of the listed pet(s), either known or unknown, to Dos Rios Doodles. It is also further understood and agreed that the terms of this agreement can change at any time, without notice, and will override any and all prior signed contracts or releases. It is further understood that this clause applies to any and all pets groomed at Dos Rios Doodles.

| Pet Name   |  |
|------------|--|
| Owner Name |  |
| Date       |  |
| Signature  |  |