

2012

# IMPACT REPORT



## OTTAWA COALITION OF COMMUNITY HOUSES

[www.ottawacommunityhouses.com](http://www.ottawacommunityhouses.com)

The **Ottawa Coalition of Community Houses**  
is a network of 15 Community Houses  
that are situated in the heart of  
social housing neighbourhoods across Ottawa.

Our goal is to work collaboratively to build strong communities  
and improve the quality of life of individuals, children, youth and  
families living in our neighbourhoods.

*The Ottawa Coalition of Community Houses gratefully acknowledges  
the financial support of the City of Ottawa.*



We would also like to thank the many funders and partners who  
generously give to support the work of Community Houses.

# 425,025

contacts were made through Community House programs and services in 2012



**116,267** contacts were made with at-risk children and youth during critical hours

**180,918** people received food support services

**179** community engagement events were held in our neighbourhoods across the city

***We are making a difference***

## **We Serve**

Residents of low-income communities  
Multicultural and diverse populations  
Single-parent families  
Vulnerable populations  
A high density of children and youth

***50% of the population we serve are under the age of 19\*, compared to the City of Ottawa average of 24.3%\*\****

## **We Are**

A first point of contact  
Place-based services  
Community-led  
Barrier-free programming

***Community Houses serve 6254 Ottawa Community Housing households consisting of a total population of 14,671 individuals\*\*\****

## **We Aim To**

Improve the quality of life of low-income families  
Reduce the effects of poverty  
Reduce isolation  
Increase community engagement

***We offer over 200 free programs and services***

\*Ottawa Community Housing 2009: based on immediate OCH neighbourhoods served

\*\*City of Ottawa 2006

\*\*\*Ottawa Community Housing 2009: based on all OCH households served by services



## Community House Programming

Community Houses offer culturally sensitive programs and services that meet the identified needs of the unique communities they serve. We strive to offer barrier-free programs and services that address the social, recreational and educational needs of families living in Ottawa's most diverse and vulnerable neighbourhoods.

## Adult & Family Program Highlights

- English as a Second Language classes and Adult Learning with childcare
- Women's Empowerment Programming
- Sewing and Knitting
- Women's Safety
- Snack and Chat with Community Nurse
- Meal Programs
- Workshops and Training Opportunities
- Family Trips
- Community Events and BBQs



## Children & Youth Program Highlights

- Early Learning Pre-School Programs
- Homework Clubs
- Tutoring
- Arts and Music Lessons
- Recreational and Sports Programming
- Scholarship Programs
- Youth Council/Leadership Groups
- Summer Day Programs
- Community Cooking
- Organic Gardening

## Other Services Available

- Food Bank
- Meal Programs
- Computer and Internet Access
- Photocopy, Fax, and Telephone Services
- Referrals
- Individual Support

# At a glance.....



# Community Houses of Ottawa

## 1. Banff Avenue Community House

2084 A&B Banff Avenue

613-739-5702

## 2. Blair Court Community House

1566 Station Boulevard

613-736-5058

## 3. Britannia Woods Community House

9-115 Ritchie Street

613-820-0853

## 4. Caldwell Family Centre

20&22 -1100 Medford Street

613-728-1268

## 5. Confederation Court Community House

2483 A Walkley Road

613-521-6807

## 6. Debra Dynes Family House

955-85&87 Debra Avenue

613-244-3824

## 7. Foster Farm Family House

1085-334&335 Ramsey Crescent

613-596-4866

## 8. Lowertown Good Neighbours Community House

145 Beausoleil Drive

613-562-2925

## 9. Carson Community House

734 Carson Road

613-748-8204

## 10. Michele Heights Community House

2950-102 Penny Drive

613-829-4353

## 11. Morrison Gardens Community House

985 A Morrison Drive

613-596-6229

## 12. Pinecrest Terrace Community House

2483 B Iris Street

613-596-6703

## 13. Rochester Heights Community House

299 Rochester Street

613-237-6529

## 14. Russell Heights Community House

1799 D&E Russell Road

613-736-9855

## 15. Winthrop Court Community House

38 Winthrop Private

613-321-0163

