



Community **Connection** Services

Connecting Resources to Empower Communities

Privacy Documentation

Privacy Policy: Community Connection Services, Inc.

Effective Date: May 7, 2026 **Last Updated:** May 7, 2026

1. Introduction

Community Connection Services, Inc. ("we," "us," or "our") is committed to protecting the privacy of our donors, volunteers, staff, and the individuals we serve. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, participate in our programs, or donate to our cause.

2. Information We Collect

We may collect information about you in a variety of ways. The information we may collect includes:

- **Personal Data:** Name, shipping address, email address, and telephone number, and demographic information (such as your age, gender, and hometown) that you voluntarily give to us when you register for events or sign up for our newsletter.
- **Financial Data:** Financial information, such as data related to your payment method (e.g., valid credit card number, card brand, expiration date) that we may collect when you make a donation. **Note:** We store very little, if any, financial information. Most is processed by our payment processors (e.g., Stripe, PayPal).
- **Volunteer & Employment Data:** Professional qualifications, background check information, and emergency contact details for those applying to work or volunteer with us.

3. How We Use Your Information

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you to:

- Process donations and provide tax receipts.
- Coordinate volunteer activities and community outreach programs.
- Send newsletters, marketing communications, and updates regarding our mission.
- Comply with legal and regulatory requirements for 501(c)(3) organizations.

4. Disclosure of Your Information

We do not sell, rent, or trade your personal information to third parties. We may share information we have collected about you in certain situations:

- **By Law or to Protect Rights:** If we believe the release of information about you is necessary to respond to legal process or to protect the rights, property, and safety of others.
- **Third-Party Service Providers:** We may share your information with third parties that perform services for us or on our behalf, such as payment processing, data analysis, email delivery, and hosting services.

5. Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable.

6. Your Rights & Choices

- **Emails and Communications:** If you no longer wish to receive correspondence, emails, or other communications from us, you may opt-out by clicking the "unsubscribe" link in our emails.
- **Access and Correction:** You may request to review or change the information in your account or volunteer profile by contacting us directly.

7. Contact Us

If you have questions or comments about this Privacy Policy, please contact us at:

Community Connection Services, Inc. 1832 Hancock Bridge Pkwy, Cape Coral, FL 33990,
Darryl.Clare@ccsifl.org, (239) 645-2217

8. Youth Participation & Children's Privacy

Community Connection Services, Inc. provides programs specifically designed for youth engagement. We are committed to the safety and privacy of all minor participants.

- **Direct Collection:** When a minor signs up for a program directly through our platforms, we collect only the minimum information necessary to facilitate participation (e.g., name and contact method).
- **Verifiable Parental Consent:** In accordance with the Children's Online Privacy Protection Act (COPPA), for any child under the age of 13, we require verifiable consent from a parent or legal guardian before the collection, use, or disclosure of their personal information.

- **Data Limitation:** We do not condition a child's participation in an activity on the disclosure of more information than is reasonably necessary to participate in that activity.
- **Parental Access:** Parents or guardians have the right to review their child's personal information, direct us to delete it, and refuse to allow any further collection or use of the child's information. To exercise these rights, please contact our Administrator at Darryl.Clare@ccsifl.org.