

STEP 1



Accessing Your Online Account

The www.utilitiesinfo.com website is the one-stop location for all your Conservice account information. With this mobile-friendly site you can:



- 1 View balances due
- 2 View recent and historical bills
- 3 View your daily and monthly usage
- 4 View your account history
- 5 Optimize your account
- 6 Monitor your account activity

Getting Started

To log in for the first time, use the account number (username) and web pin (password) located on your billing statement (see below). For security reasons, you will be prompted to change your password during your initial log in. If you have trouble logging in, please call 1.866.947.7379.

The image shows a billing statement for the Live Here App. On the left, there is a table with account information:

Account #:	12345678
Account Name:	David Nguyen
Due Date:	06/01/2018
Statement Date:	05/15/2018
Total Charges:	\$1,099.43
Service Address:	1234 Road St Somewhere, OK 98765
Web Pin:	12345678

On the right, there is a blurred image of a billing statement with a blue header that reads "Billing Statement for the Live Here App".

STEP 2 – CHANGE YOUR USERNAME AN PASSWORD



Please change your username

Please enter your new username ⓘ

Check Username Availability

Please change your password

Please enter your current password

Please enter your new password

Your new password must contain: 1 uppercase, 1 lowercase, 1 number, 1 special character, and must be between 8-25 characters long.

Please confirm your new password

Save Account Settings

STEP 3 - CONFIRMATION OF SET-UP



Please change your username

Please enter your new username ⓘ

Check Username Availability



Success!

Your account username has been updated!

OK

Save Account Settings

STEP 4 – YOU ARE IN

PAYMENT INFORMATION

Current Balance

Current Charges	\$0.00
Mailed On	04/15/2023
Due Date	05/01/2023
Total Due:	\$0.00

[Community Payment Site](#)

ⓘ Conservec does not accept payments for this community. Please contact your

BILLS

> View Current Bill

UTILITY USAGE

ELECTRIC

> View Usage & Facts

ACCOUNT HISTORY

Month	Total Due
Dec '22	\$100
Jan '23	\$70
Feb '23	\$65
Mar '23	\$75
Apr '23	\$50
May '23	\$70

> View Account History

OPTIMIZE YOUR ACCOUNT

Currently Enrolled

[Ebills](#)

Update your Username and password

[Account Security](#)

> View Account Settings

RECENT ACTIVITY

- User log in on 05/11/2023
- User log in on 05/11/2023

> View All Activity

Chat