

ABOUT THE FIRM – THE RESTAURANT BUSINESS EXPERTS™

Restaurant Consulting Services, Inc. is a busy, Denver-based consulting company that provides a wide variety of services including business plans, feasibility studies, Operations Analysis™ reports, coaching, recruitment, turnaround services and much more. We're proud to say that we have never had a client that we could not help. With our advice, clients realize the best possible outcome for their project.

Founded and led by Kevin Moll since 2004, we provide highly personalized, cost-effective solutions for restaurant and hospitality operators worldwide. We are trusted advisers to start-up entrepreneurs, single-unit independents and chains of all sizes.



For a reliable solution to your restaurant challenge of any kind, virtually no project is beyond our scope. We have a long history of success and in fact, we were the originators of the Restaurant Operations Analysis™ over seventeen years ago. We are passionate restaurant professionals, as food and beverage is all we do, full time.

We help clients open successful businesses, we fix underperforming locations, and we undertake custom unique projects of all kinds.

“We take care of the business end of the restaurant business”

Our President and every consultant has 30+ years of experience and everyone in the firm has previously owned their own restaurant(s), and has been personally responsible for personnel, marketing, paying the bills, running the business, making 941 payments and more. As a result of this experience combined with industry-leading training and resources, our consultants are the best in the business and you'll get the solutions and results you need.

Restaurant Consulting Services, Inc. (RCSI) works with all types of hospitality operations worldwide, from new startups to single-unit independent cafes, pubs, taverns, food trucks and restaurants to large, multi-unit nationwide chains, hotels and resorts.

720-363-0164

SERVICES FOR ESTABLISHED AND STARTUP ESTABLISHMENTS

Overview

- **STARTING A NEW BUSINESS?** We can provide 100% of the help and services you'll need with our in-house staff and colleagues. People refer to us as their "one-stop-shop" because we have one of the strongest, most comprehensive teams available anywhere. If you are planning a startup/new venture, you will absolutely love the resources we provide for every client - at no extra charge.
- **WE ARE BUSINESS PLAN EXPERTS WITH EXTENSIVE FUNDING SOURCES.** If you're in the early stages and need a restaurant feasibility study or restaurant business plan, we're experts. We offer a complete menu of services listed below - just tell us what you need. We can be reached at 720-363-0164 and would be happy to hear more about your project and discuss how we can make your life easier.
- **ANY SIZES AND TYPES OF OPERATIONS.** Restaurant Consulting Services, Inc. works with all types and all sizes of hospitality operations, with an emphasis on independently owned businesses. We help independents leverage their assets in all areas of the business.
- **WE HELP STRUGGLING AND FAILING OPERATIONS AND IMPROVE GOOD ONES.** Simply put, if your business serves food and beverage of any kind, anywhere, we can help you run a better, more profitable operation. Our Operations Analysis service is one of the most powerful tools available, with guaranteed results.
- **YOU WILL LIKE HOW WE WORK.** After our discussion with you, we'll create a proposal that recaps the scope of work to be done and the fees. We commonly e-mail this to you for your review and execution. Simply return the agreement and we'll get the work started/scheduled at your convenience. We believe that a good agreement makes for a good project and a predictable, positive outcome for our clients.
- **GREAT SERVICE, COMPETITIVELY PRICED.** How we charge varies from project to project, with pricing dependent upon your location, the amount and type of work to be done and the length of time required. We can quote on a complete project, daily, weekly or monthly basis as well.

MENU OF ALL 24 RESTAURANT CONSULTING SERVICES

1. We fix under-performing and failing restaurants and help good restaurants become great. We do this by using a service we originated 17 years ago called an Operations Analysis™. This is a powerful, objective, third-party perspective on what's really going on in your current operation and a road-map to moving forward.
2. Restaurant startups – help from day one to opening and beyond. For almost every type of restaurant, there are over 400 tasks that need to be completed before you open. Over the years, we've learned that there's a hard way and an easy way to get this work done, so we take the complex and make it simple! We actually divide the project up into administrative, culinary and beverage components with better results, faster. In a recent, large new restaurant opening, the outcome by using this method was just outstanding and we'd be happy to show you how we do it. When it comes to startups, we can coach you through it, work side-by-side with you, or if you prefer, we can take on the entire project and just hand over the keys when we're done!
3. Restaurant Feasibility Studies and Restaurant Business Plans. When it comes time to examine, "what could this be like" or "does this make sense," a feasibility study will help pull these things together. When it's time for superior funding and project results, a business plan is the tool you'll need and ours are the best. If you'll be applying for SBA-backed funding, your best option might be our innovative, "Feasibility/Business Plan" document. Essentially a combination of a restaurant feasibility study and a restaurant business plan, it's a cost-effective, SBA-compliant option when you'll need both. We have excellent SBA lending sources that have seen our plans and look favorably at our client's projects.
4. Food Halls - We can help you every step of the way from concept development, financial modeling, feasibility, business plan, operating documents, contacts and more. Give us a call at 720-363-0164 and let's have a talk about what you have in mind!
5. Concept development – we'll help you maximize your opportunity with the design and rollout of a new concept. We'll compare your idea to the market and brainstorm with you to achieve the highest and best use for your great idea. If you want us to develop a concept for your special space, we'd be happy to discuss this as well.
6. Financial modeling services for new and existing concepts. Want to seriously play around with some numbers? We've got the horsepower to produce outstanding projections that you'll be proud to show to an investor or partner.



7. Services and solutions for bar owners. Complete solutions for startup and existing bars of all size and type. If you want to open, run or improve any bar operation, we're the market leaders when it comes to alcohol knowledge and resources.



8. Management Development and Training. If your team is new to the game or maybe it's time to get everyone on the same page, we're the firm you can count on when it comes time to develop and train management...one person or the whole team. We have the processes, procedures and hands-on experience to make the life of a restaurant manager one that's desirable and enjoyable!

9. Special projects. We specialize in custom/unique and unusual projects of all types, worldwide. There's very little that our team has not seen over the years, and we would be happy to share our knowledge and experience with you.

10. Restaurant profitability improvement. Nationwide, independent restaurant operators are bringing between 2-4% to the bottom line. Our clients enjoy significantly better results, so if you're serious about making money in this business, give us a call and let's discuss where you're at and where you'd like to be. It's likely that we can help you get there.

11. Menu development and menu engineering. Your menu means everything to your business. It drives your brand, makes your place unique and helps secure your future. If you need a new menu or maybe just a refresh, let us know.

12. Culinary cost controls, inventory management, order guides, vendor relations. These are operating tools for your kitchen and every operation needs them to maximize productivity and profitability.

13. Basic culinary training for your hourly team members. For startups, this is required and for existing operations, a refresher course in basic culinary operations can bring new excitement to your kitchen.

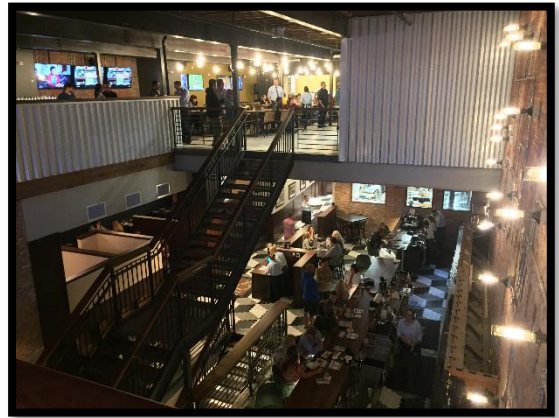
14. Advanced culinary training for your management personnel. Want to take your talented staff to a whole new level? Jeremy Abbey is our culinary consultant and one of the top chefs in the United States. In high demand, he's a teacher like none other and every minute spent with him is bankable for your kitchen team and you.

15. Recruitment and human resources. Tell us what position you want to fill and we'll find the perfect candidates. It takes almost none of your time and you'll love the results. Our skills and contacts in this arena run deep and in most cases, it costs less than a headhunter.

16. Buying/selling/lease negotiation and transaction advisors. We provide third-party advisory support to buyers and sellers who want an experienced eye watching out for their best interests. We've seen and done a lot of deals and you can save a tremendous amount of money and pain by engaging for assistance early in the buy/sell game.

17. Restaurant employee policy manuals and job descriptions. Every employee deserves to know what's expected of him/her. This is what you need.

18. New or re-branded restaurants – concept development and strategies. Acquiring a new or existing place and want to strategically implement a new concept? Maybe you're relocating or adding an additional location. We can help maximize your potential.
19. Landlord representation for under-performing tenants. If you're a landlord who really wants what's best for your food-service tenant, a small investment on your part may pay big dividends in the long run and what tenant wouldn't like a little help? Maybe you have a struggling tenant that, with a little short-term guidance, can get his/her place turned around, saving you the time, energy and money of having to find another tenant.
20. Short-term management coverage. Want a little short term professional management coverage? Maybe you're going out of town and want assurance that your business will still be open when you return? We would be happy to provide management coverage on a short-term basis. Costs are based on length of time, size of your operation and where you're located.
21. Cost control review and improvement. For many operators that have a good concept but no profit, this creates an infuriating situation. In some cases, it's a matter of financial modeling to see what's missing or what could be improved upon. For others, it may require a financial system overhaul of paperwork or accounting systems. We have the team and resources to help get costs and your systems under control.
22. Restaurant operating systems from start to finish – design and implementation. If you're working a job function, can't seem to get things under control or maybe find yourself working 60 or more hours a week, it's likely that you're missing key operating systems. We custom-craft operating systems for every type of foodservice operation. Contact us for details.
23. Company Policy Manuals. If you have more than one location and don't have a company policy manual, you're going to be in trouble. In fact, look around and try to find a successful multi-unit operator that does not have a company policy manual and you won't find one. This is a key tool in your ownership toolbox. Roughly 100+ pages and every aspect of your operation is included.
24. Coaching for Restaurant Owners. Want to be a more impactful owner? Want some one-on-one coaching on how to be a better leader, better owner and a better mentor? We've been in this restaurant game for over 40 years now and have a few tricks up our sleeves that we'd be happy to share. At the end of our time together, you'll have a better business, better team and more profit.



PLAN . START . IMPROVE . GROW

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