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TRH RCF VISITATION POLICY

Effective 02/01/2021 through COVID-19 pandemic

Indoor Visitation is Allowed when...

Indoor visitation is allowed when the following criteria are met:

1. Marion County Risk Level is less than Extreme Risk
2. TRH is not under an Executive Order (EO) that prohibits visitors
3. TRH has not had an outbreak of COVID-19 in the last 14 days
4. TRH is not conducting COVID-19 outbreak testing of residents and employees
5. Visitor passes screening upon arrival at TRH

	Lower Risk	Moderate Risk	High Risk	Extreme Risk
Visitor Policy	Essential persons and personal visitors permitted*- including family and close personal relationships, limited to 2 at a time**	Essential persons and personal visitors permitted* - including family and close personal relationships, limited to 2 at a time**	Essential persons and personal visitors permitted*- including family and close personal relationships, limited to 2 at a time**	Only essential persons; No personal/family visitors; Outdoor visitors with limited numbers and physical distancing

Source: <https://coronavirus.oregon.gov/Pages/living-with-covid-19.aspx#countystatus>

Visitor Rules

- No more than two visitors are allowed at any one time to visit with a resident
- Visitors must pass screening and don Personal Protective Equipment (PPE)
- Visitors must maintain 6' of distance between each other and the resident
- No more than 4 residents may have visitors at any one time

Where can I visit indoors?

- Up to two people may visit with the resident in their room
- Call the office in advance, and reserve the Dining Hall Conference Room is more space is needed

- Visitors are not allowed to roam the facility. Go straight to visitation area and stay put. Roaming the facility increasing the risk of passing along a bug to another resident
- Entry and exit to visitation areas will be done through external doors with minimal to no exposure to other residents. For Resident rooms, entry/exit is through the patio doors. For the Conference Room, entry/exit is from the patio/side door (an employee may need to open this door for you).

Health Care Workers & Other Service Providers

Health care workers who are not employees of the facility but provide direct care to the facility's residents, such as hospice workers, Emergency Medical Services (EMS) personnel, dialysis technicians, laboratory technicians, radiology technicians, social workers, clergy, etc. are allowed to come into the facility so long as passed screening. EMS personnel are excluded from screening so they can attend to the emergency without delay.

Compassionate Care

Visitors are allowed for residents as part of compassionate care. Examples for when appropriate are:

- End-of-life situation
- A resident who was living with their family before moving to TRH and is struggling with the change.
- A resident who is grieving after a friend or family member passed away.
- A resident who needs cueing and encouragement with eating or drinking, previously provided by family and/or caregiver(s), is experiencing weight loss or dehydration.
- A resident, who used to talk and interact with others, is experiencing emotional distress, seldom speaking, or crying more frequently (when the resident had rarely cried in the past).

Outdoor Visitation

Visitors are welcome to visit residents from the resident's patio at any time so long as they do not enter the facility. Visitors must wear PPE and stay 6' from the resident. It is okay to open the patio door to make it easier to carry on a conversation. Dress appropriately for the weather as you are outside. Outdoor gatherings are allowed at the Gazebo however call the office in advance to ensure it is available. Outdoor visitation is limited to the space available. No more than 2 people on the patio and 10 people in the gazebo.