

Helotes Park Terrace HOA FAQs

The following provides tips and common questions from homeowners that are not already included in the HOA By-Laws, CC&Rs or Amendments. Please refer to the HOA By-Laws, CC&Rs and Amendments for specific details about HOA policies. Note, the HOA is not responsible for paying for recommended services below.

Q: What city limits is the HOA located?

A: San Antonio City limits

Q: What Police Dept do we contact for services?

A: San Antonio City Police.

Non-emergency: 210-207-7273

Emergency: 911 or 210-207-7781

311 Services include: Animal issues, parks & recreation, non HOA property management and transportation issues

Q: Since homeowners are required to have septic tanks, do we pay SAWS for “sewer services”?

A: NO! SAWS should not bill for sewer services.

Q: Who can I contact to assist with wildlife that has invaded my property (e.g. armadillo, skunk, raccoon, etc.)?

A: Contact a wild life exterminator. A recommendation is:

www.wildlifeteamsanantonio.com

210-502-3800

Email: office@wildlifeteam.com