



1. About Us

TravelTotz (“we”, “us”, “our”) is a UK-registered business located at:

5 Brayford Square, London, E1 OSG, United Kingdom Email: contact@traveltotz.co.uk

These Terms & Conditions (“Terms”) apply to your use of our website www.traveltotz.co.uk and any related services or products we provide (“Services”). By using our website or placing an order, you agree to these Terms.

2. Eligibility

Our Services are intended for individuals aged **18 or over**. By using our website, you confirm that you meet this requirement.

3. Intellectual Property

All content on our website—including text, images, graphics, product descriptions, branding, and website design—is owned by or licensed to TravelTotz.

You may:

- view and use the website for personal, non-commercial purposes
- download or print content for personal use only

You may **not** copy, reproduce, distribute, or use our content for commercial purposes without written permission.

4. Your Use of the Website

You agree not to:

- misuse the website or attempt to interfere with its security
- use automated tools (bots, scrapers, scripts)
- upload harmful, illegal, or offensive content
- impersonate others
- use the website for fraudulent or unlawful activity

We may suspend or block access if these rules are violated.

5. Products

We aim to display product details and colours accurately, but variations may occur depending on your device. All products are subject to availability, and prices may change at any time.

6. Orders & Payment

We accept:

- **Visa Debit/Credit**
- **PayPal**

You agree to provide accurate billing and delivery information. We may refuse or cancel orders that appear suspicious, duplicated, or placed by resellers.

All prices are in **GBP**. Shipping fees and applicable taxes are shown at checkout.

7. Returns & Refunds

Please review our full **Returns & Refunds Policy** on our website before purchasing.



8. User Content (Reviews, Comments, Uploads)

If you submit reviews, comments, photos, or any other content (“Contributions”), you confirm that:

- the content is your own
- it is truthful and not misleading
- it does not contain offensive, harmful, or illegal material

By submitting content, you grant us permission to use it for marketing, advertising, or promotional purposes.

We may remove content that violates these Terms.

9. Reviews

Reviews must be based on genuine experience. You may not:

- post false or misleading reviews
- post reviews on behalf of others
- organise campaigns to influence reviews

We may remove reviews at our discretion.

10. Privacy

Your privacy matters to us. Please review our **Privacy Policy** to understand how we collect, use, and protect your information.

11. Service Availability

We aim to keep our website running smoothly, but we cannot guarantee uninterrupted access. We may update, modify, or suspend parts of the website at any time.

We are not responsible for losses caused by downtime or technical issues.

12. Governing Law

These Terms are governed by **UK law**. Any disputes may be brought to the courts of **England & Wales**.

If you live in the EU, you may also bring disputes to the courts in your country of residence.

13. Dispute Resolution

If an issue arises, please contact us first so we can try to resolve it informally. If we cannot resolve it, disputes may be handled through arbitration or the appropriate UK court.

14. Changes to These Terms

We may update these Terms when necessary. The latest version will always be available on our website. Continued use of our Services means you accept any changes.

15. Contact Us

For questions about these Terms, please contact:

contact@traveltotz.co.uk

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