



# Oxford Numerology University®

## COURSE REFUND POLICY

At Oxford Numerology University, we are committed to student satisfaction. We provide clear, fair, and legally compliant refund terms as part of our dedication to professional education standards.

### Refund Eligibility:

- Students are entitled to a full refund within 14 days of enrollment, provided that no more than 10% of the course content has been accessed.
- Refunds are not available for digital downloads, recorded sessions, or once the live course has commenced.

### Refund Process:

- Requests must be submitted in writing to [office@oxfordnumerology.university](mailto:office@oxfordnumerology.university).
- Please include your full name, course title, date of payment, and reason for requesting a refund.
- Refunds will be issued via the original method of payment within 14 business days of approval.

**Legal Compliance:** This policy is aligned with the Consumer Rights Act (UK), the EU Distance Selling Regulations, and applicable policies in international territories where our students are based.

For further inquiries, please contact our Academic Office.