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Mywood Properties Co.

November 20, 2018

Spates Construction  
1876 Beebe Road,  
Derby VT 05829  
Attention: Grant Spates

Dear Grant and the entire Spates Construction crew,

I'm writing this letter to extend my appreciation and thanks to you and all of the crew who worked on The Montgomery Ward building project over the past year and a half.

I first sat down with you (Grant) almost two years ago to discuss this idea I had in mind for a renovation, but yet to plan. That first meeting with you might have been the best move I made during the entire project. If you recall I explained that although I had some experience with smaller renovations, I had never hired a general contractor to do a project of this magnitude. I would like to say that you and everyone involved made it as easy and seamless as I could have imagined before starting.

Oscar was my point man at your office. I'm not sure how he juggles what he does, but he handled the pricing, ordering, scheduling of everything from major construction components like sprinkler, fire, elevator, windows, doors, etc. down to the paper towel holders. Oscar was always eager to please and a joy to work with. My thanks goes out to Oscar for his dedication.

Jodi was the on-site Project Manager. As an owner I grew to appreciate Jodi's roll immensely. Not only did he filter me from the ongoing details of a construction project but he made it look easy. This means that he is a professional. You cannot have a construction project of this size and not run into problems and surprises, especially with an old building built in the early 1900's. The fact that I rarely heard about any issues tells me he was solving them all behind the scenes on his own and sheltering me from them. That, I believe is skill and a quality of a good Project Manager. Thank you so much Jodi.

Amy was the person whom I would hear from periodically with paperwork, requisitions, PCO's, etc... She might be the most under appreciated and under recognized person in the mix. I know from past experience the hard work that is entailed and the dedication to details that an administrator in charge of such an operation must have. I'm certain that much of the behind the scenes work I was speaking with Oscar and Jodi about daily was actually done by Amy. I thank Amy tremendously for her hard work and attention to detail.

There are many other people to thank at Spates Construction, many of whom I'm certain I never met and still don't know about. What I can say is that Spates Construction is a well oiled machine and I wouldn't hesitate to hire them again. Thank you Grant for all of this.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Rick Woodward', with a long horizontal line extending to the right.

Rick Woodward  
Owner—Mywood Properties, LC.